EXHIBIT "A"

Articles of Incorporation
And
Certificate of Good Standing

STATE OF MISSOURI



Robin Carnahan Secretary of State

CORPORATION DIVISION CERTIFICATE OF GOOD STANDING

I, ROBIN CARNAHAN, Secretary of the State of Missouri, do hereby certify that the records in my office and in my care and custody reveal that

GLOBAL CONNECTION INC. OF AMERICA

using in Missouri the name

GLOBAL CONNECTION INCORPORATED OF AMERICA F00588154

a GEORGIA entity was created under the laws of this State on the 14th day of May, 2004, and is in good standing, having fully complied with all requirements of this office.

IN TESTIMONY WHEREOF, I have set my hand and imprinted the GREAT SEAL of the State of Missouri, on this, the 23rd day of March, 2011

n Whahan

Secretary of State



Certification Number: 13669417-1 Reference: Verify this certificate online at https://www.sos.mo.gov/businessentity/soskb/verify.asp

Secretary of State

Corporations Division Suite 315, West Tower 2 Martin Luther King Jr., Dr. Atlanta, Georgia 30334-1530 CONTROL NUMBER: 9821083
EFFECT: //E DATE: 06/01/1998
COUNTY : DEKALB
REFERENCE : 0047
PRINT DATE : 06/03/1998
FORM NUMBER : 311

SAM ABDALLAH 3783 PRESIDENTIAL PKWY SUITE 117 ATLANTA GA 30340

CERTIFICATE OF INCORPORATION

I. Lewis A. Massey, the Secretary of State and the Corporation Commissioner of the State of Georgia, do hereby cartify under the seal of my office that

GLOBAL CONNECTION INC. OF AMERICA A DOMESTIC PROFIT COMPORATION

has been duly incorporated under the laws of the State of Georgia on the effective date stated above by the filing of erticles of incorporation in the office of the Secretary of State and by the paying of fees as provided by Title 14 of the Official Code of Georgia Annotated.

VITNESS my I and and official seal in the City of Atlanta and the State of Georgia on the date at forth above.



Jewis a. Massey

LEWIS A. MASSEY

SECRETARY OF STATE

ARTICLES OF INCORPORATION GLOBAL CONNECTION INC. OF AMERICA

ARTICLE 1 - NAME

The name of this Corporation is

GLOBAL CONNECTION INC. OF AMERICA

ARTICLE II - CAPITAL SHARES AUTHORIZED

The number of shares the corporation is authorized to issue is Five Thousand (5,000) of Common stock having a par value of One Dollar (\$1.00) each.

ARTICLE III - REGISTERED OFFICE

The street address of the initial registered office of the corporation is 3783 Presidential Pkwy., Suite 117, Atlanta, Georgia 30340, Dekalb County, Georgia, and the name of the initial registered agent of the corporation at such address is SAM ABDALLAH.

ARTICLE IV - INCORPORATOR

The name and address of the incorporator is:

SAM ABDALLAH 3783 Presidential Pkwy., Suite 117 ATLANTA, GEORGIA 30340

ARTICLE V - PRINCIPAL OFFICE

The mailing address of the initial principal office of the corporation is 3783 Presidential Pkwy., Suite 117, Atlanta, Georgia 30340

ARTICLE VI - INITIAL DIRECTORS AND OFFICERS

The names and address of the initial Directors and Officers are:

SAM ABDALLAH, Director & President 3783 Presidential Pkwy., Suite 117, Atlanta, Georgia 30340

IN WITNESS WHEREOF, the undersigned has executed these Articles of Incorporation this 15th day of May, 1998.

SAM ABDALLAH

Incorporator & Registered Agent

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OFFICE OF SECRETARY OF STATE CORPORATIONS DIVISION

Suite 315, West Tower, 2 Martin Luther King Jr., Drive Atlanta, Georgia 30334-1530 (404) 656-2817 CATHY COX

Assistant Secretary of State
Operations

TRANSMITTAL INFORMATION
NEW GEORGIA PROFIT OR NONPROFIT CORPORATIONS

WARREN H. RARY Director

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| NOTICE TO APPLICANT: PRIN | T PLAINLY OR TYPE REMAIN | der of this po | KM. |
| 981341233 | 08/12/1998 | · dr. cr. etc. etc. cr. tr. dr. p. | ······· |
| Corporate Name Reservation Number GLOBAL CONNECTION INC. OF AMERICA | Reservation Expiration Date | 5 J | 78/67 |
| Corporate Name | | | |
| SAM ABDALLAH | | 770-452 | |
| Applicant Attorney PAY SIDE STEAR PR | 101 Seet 117 | | Telephone Number |
| Address FINNIN C | ECRG14 | 30340 | p. |
| City | State | | Zip Code |
| NOTICE: THIS FORM DOES NOT REPL DOCUMENTS AND THE SECRETARY OF SHOULD BE SUBMITTED IN THE FOLLO 1. This Transmittel Form. 2. The original and one copy of the Articles of 3. A filing fee of \$60.00 payable to Secretary NOTE: DO NOT submit this form if you as | of State. Filing fees are non-refus | E ABOVE ADDRE ITER IS NOT REC adable. | ss. Document (UIRED.) |
| I understand that the information on this form certify that a Notice of Incorporation or a Noti be mailed or delivered to the authorized newsp | ice of Intent to Incorporate with a | publishing fee of \$ | pistration database. 10.00 has been or wi |
| 1 ashing | | Apr 2 6 4 | |

http://www.sos.state.ga.us

EXHIBIT "B"

Wire Centers

ADRIAN FAYETTE ADVANCE FENTON FISK **AGENCY** ALTENBURG-FROHNA FLAT RIVER ANTONIA FRANKFORD ARCHIE **FREDERICKTOWN ARGYLE** FREEBURG FESTUS-CRYSTAL CITY FULTON **ARMSTRONG GIDEON** ASH GROVE **BEAUFORT GLASGOW BELL CITY GRAIN VALLEY** BENTON **GRAVOIS MILLS BILLINGS GRAY SUMMIT GREENWOOD BISMARCK HANNIBAL BLOOMFIELD HARVESTER BLOOMS DALE** HAYTI **BOONE TERRE BOONVILLE** HERCULANEUM-PEVELY HIGBEE **BOWLING GREEN BROOKFIELD** HIGH RIDGE CAMDENTON **HILLSBORO** CAMPBELL **HOLCOMB** CAPE GIRARDEAU HORNERSVILLE CARDWELL **IMPERIAL JACKSON** CARL JUNCTION CARROLLTON **JASPER CARTHAGE JOPLIN** CARUTHERSVILLE **KENNETT** CEDAR HILL KIRKSVILLE CENTER KNOB NOSTER CHAFFEE LA MONTE **CHARLESTON** LAMAR CHESTERFIELD **LANCASTER** CHILLICOTHE **LEADWOOD CLARKSVILLE** LILBOURN **CLEVER** LINN **CLIMAX SPRINGS** LAKE OZARK-OSAGE BEACH CREVE COEUR LOCKWOOD DE KALB LOUISIANA DE SOTO MACKS CREEK **DEERING** MALDEN **DELTA MANCHESTER** DEXTER MARBLE HILL DOWNING MARCELINE **EAST PRAIRIE MARIONVILLE EDINA** MARSHALL **ELDON** MARSTON **ELSBERRY MAXVILLE** ESSEX **META EUREKA**

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WASHINGTON

WEBB CITY

EXCELSIOR SPRINGS FARLEY FARMINGTON

KANSAS CITY METROPOLITAN EXCHANGE

MEXICO MOBERLY

SPRINGFIELD METROPOLITAN EXCHANGE

WELLSVILLE WESTPHALIA WYATT

ST LOUIS METRC EXCHANGE

EXHIBIT "D"

Wireless Marketing Materials and Enrollment Form

Finally, wireless service you can afford.

Stand U WIRELESS

TM

FREE! Cell Phone FREE! Activation FREE! Minutes Every Month

StandUP Wireless™
is a government supported program that provides a free cell phone and airtime each month for income-eligible customers.

Sign up for your wireless phone service today

1.800.123.4567

www.StandUpWireless.com

Jack Straw drawn into Lockerbie release row

Cincilly working a view

Stand UP

FREE! Gell Phone FREE! Activation FREE! Minutes FREE! Every Month

StandUP Wheless "
is a covernment supported
program that provides a free
and phone and altrine each
month for meome-eligible
customers.

Sign up for your wireless phone service today
1.800.123.4567

www.StandUpWireless.com

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As a Georgia resident, if you receive government assistance you may beeligible to receive FREE Wireless Service from Stand UP Wireless. Stand UP Wireless is authorized by the Georgia Public Service commission to provide eligible Georgia households with one (1) free wireless phone, including Free Minutes and Text Messages. If approved, you will receive:

Sign up for your wireless phone service today

www.StandUpWireless.com



Lifeline Mobile Phone Application In the State of Georgia



Please complete
all items on the form
below, then Fax it with
proof of assistance to:

OR

MAIL FOR FREE

by completing the form below and sealing with business reply address panel on outside. Please seal your form with tape.

| WIRELESS c/o GCIA P.O. Box 4826 | 9 Atlanta, CA 30362-1269 | 1-888-870-9969 | | RE NEEDED | |
|--|--|--|--|--|---------------|
| NAME: (Last) | | (First) | | (MI) | |
| Address: | | | | Apt: | |
| Address: City: | State: | Zip Code: | County: | | |
| Existing Telephone Number: | | | elephone Number: |] | |
| NAME: (Last) | | (First) | | (MI) | |
| NAME: (Last) | | | | Apt: | |
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| | YOUR REQUEST IS FOR WHICH TELE | | K THE ONE THAT APPLIES: | | |
| New Service Transfer Exi | sting Service from (Phone Company Nar | ne) | | | = |
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| Have you received a Lifeline credit | in the past? Yes No If so | o when? | | | |
| Have you received The Link-up cred | dit in the past? Yes No If s | o when? | | 7 | |
| Please indicate | If you're enrolled in one of the | se Government pro | ograms you could quali | fy for Lifeline pricing: | |
| which Government | Medicaid | ☐ Section 8 | Federal Public HousingA | ssistance (FPHA) | |
| | Food Stamps (SNAP) | | ome Home Energy Assista ry Assistance for Needy Fa | nce Program (LIHEAP) | |
| 《大学》, | Supplemental Security Income | | | La contra de la contra del la contra | F-0 |
| MANAGEMENT AND STREET OF STREET | Don't qualify for Lifeline? Call | | | A SOCIAL DESIGNATION OF THE PARTY OF THE PAR | |
| I certify, under penalty of perjury, that I re least one of the above designated progra | side at the address I provided above and that I ms. I certify that I have not received a Link-Up of | am a current recipient of the credit at this address during | above program(s) and will notify G the past twelve months before and | CIA when I am no longer participating that I will not seek a Lifeline credit on r | in at more |
| than one phone line. I authorize GCIA or discounts. I authorize GCIA to change m | its duty appointed representative to access any preferred carrier status to GCIA for all service r change. I further request my current service pringht involve a charge to me. A description of a | y records required to verify to s for which I have contracted | nose statements to confirm my con i, including local, Intra LATA and/or | long distance service, and designate G | 3CIA |
| and any future preferred carrier change r | right involve a charge to me. A description of a | ny and all terms, conditions, | and charges that I will incur, includ web site at www.RealHomePhone | ing the rate, calling plan and other opti com, and I fully understand all charges | ional |
| I am to be assessed. I consent to the rele | made available to me within the Customer Servase of my personal information as may be requ | ired for the administration of | the Lifeline or Link-Up programs. | soni, and many anderstand an analysis | 1.0000 |
| | nce Applicant's Signature: | | Date: Appli | cant's date of birth: | |
| | information is for statistical purposes or | -111 | | | |
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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 825

ATLANTA GA

POSTAGE WILL BE PAID BY ADDRESSEE

Georgia LIFELINE PHONE APPLICATION c/o GCIA P O BOX 48269 ATLANTA GA 30362-9848





Lifeline Phone Application In the State of Georgia

c/o GCIA P.O. Box 48269 Atlanta, GA 30362-1269

Time Sensitive Material Reply Required by June 1, 2011 PRSRT STD U.S. POSTAGE PAID FREDERICK, MD PERMIT NO. 258 Finally, wireless service you can afford.

Stand UP WIRELESS

ΙM

FREE! Cell Phone

FREE! Activation

FREE! Minutes
Every Month

StandUP Wireless™

is a government supported program that provides a free cell phone and airtime each month for income-eligible customers.

Sign up for your wireless phone service today

1.800.123.4567

www.StandUpWireless.com



As a Georgia resident, if you receive government assistance you may beeligible to receive FREE Wireless Service from Stand UP Wireless. Stand UP Wireless is authorized by the Georgia Public Service commission to provide eligible Georgia households with one (1) free wireless phone, including Free Minutes and Text Messages. If approved, you will receive:

SELECT YOUR SERVICE PLAN

PLUS Taxes, Fees and Surcharges – never more than \$15 per month, in all AT&T service areas.

StandUP 100

- 100 Minutes100 Text Messages Unused Minutes Rollover

StandUP 500

- 500 Minutes
- 500 Text Messages

StandUP 1000

- 1000 Minutes
- 1000 Text Messages

StandUP Unlimited

- Unlimited Minutes
- 1000 Text Messages

Lifeline Eligibility Requirements:

You may be eligible for discounted service if you receive any of the following:

- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance / Section 8
- Temporary Assistance for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Low Income Home Energy Assistance Program (LIHEAP)

Sign up for your wireless phone service today

1.800.123.4567

www.StandUpWireless.com

Standard Pricing

| Calling Plan Name | StandUP 100 | StandUP 500 | StandUP 1000 | StandUP Unlimited |
|-------------------------|-------------|-------------|--------------|-------------------|
| MRC | \$13.50 | \$28.45 | \$43.45 | \$48.45 |
| Plan Code | SUP100 | SUP500 | SUP1K | SUPUNL |
| | | 21 03 08 | | |
| Anytime Minutes | 100 | 500 | 1000 | Unlimited |
| Mobile to Mobile Minute | 0 | 0 | 0 | 0 |
| Off Peak Minutes | 0 | 0 | 0 | 0 |
| Overage Rate | n/a | n/a | n/a | n/a |
| SMS Messages | 100 | 500 | 1000 | 1000 |
| SMS Overage | n/a | n/a | n/a | n/a |
| Nationwide LD* | Included | Included | Included | Included |
| Caller ID | Included | Included | Included | Included |
| 3 Way Calling* | Included | Included | Included | Included |
| Call Forwarding | Included | Included | Included | Included |
| Call Waiting* | Included | Included | Included | Included |
| Voicemail* | Included | Included | Included | Included |
| Unlimited SMS | \$14.95 | \$14.95 | \$9.95 | \$9.95 |
| Data Usage | n/a | n/a | n/a | n/a |
| Directory Assistance* | \$1.20 | \$1.20 | \$1.20 | \$1.20 |
| Activation Fee | \$68.00 | \$68.00 | \$68.00 | \$68.00 |
| Montly Access Fee | \$1.00 | \$1.00 | \$1.00 | \$1.00 |
| Early Termination Fee | n/a | n/a | n/a | n/a |

^{*}Standard airtime rates apply.

Lifeline Pricing

| Calling Plan Name | StandUP 100 | StandUP 500 | StandUP 1000 | StandUP Unlimited |
|-------------------------|-------------|-------------|--------------|-------------------|
| MRC | \$0.00 | \$14.95 | \$29.95 | \$34.95 |
| Plan Code | LLSUP100 | LLSUP500 | LLSUP1K | LLSUPUNL |
| | | | | |
| Anytime Minutes | 100 | 500 | 1000 | Unlimited |
| Mobile to Mobile Minute | 0 | 0 | 0 | 0 |
| Off Peak Minutes | 0 | 0 | 0 | 0 |
| Overage Rate | n/a | n/a | n/a | n/a |
| SMS Messages | 100 | 500 | 1000 | 1000 |
| SMS Overage | n/a | n/a | n/a | n/a |
| Nationwide LD* | Included | Included | Included | Included |
| Caller ID | Included | Included | Included | Included |
| 3 Way Calling* | Included | Included | Included | Included |
| Call Forwarding | Included | Included | Included | Included |
| Call Waiting* | Included | Included | Included | Included |
| Voicemail* | Included | Included | Included | Included |
| Unlimited SMS | \$14.95 | \$14.95 | \$9.95 | \$9.95 |
| Data Usage | n/a | n/a | n/a | n/a |
| Directory Assistance* | \$1.20 | \$1.20 | \$1.20 | \$1.20 |
| Activation Fee | \$38.00 | \$38.00 | \$38.00 | \$38.00 |
| Montly Access Fee | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Early Termination Fee | n/a | n/a | n/a | n/a |

^{*} Standard Airtime Rates Apply

Stand UP WIRELESS

Stand UP Wireless™ Lifeline Program Terms and Conditions of Service

Please read these STAND UP WIRELESS Lifeline Program Terms and Conditions of Service carefully. STAND UP WIRELESS is a service of Global Connection Inc. of America ("Global"). These STAND UP WIRELESS Lifeline Program Terms and Conditions of Service are a legally binding agreement between You and Global and become effective upon activation of a STAND UP WIRELESS Lifeline phone or using Your STAND UP WIRELESS Lifeline phone after You make a change to Your account. They contain important information about Your legal rights and require that certain disputes be resolved through Arbitration instead of a court trial. Global reserves the right to change or modify any of these STAND UP WIRELESS Lifeline Program Terms and Conditions of Service at any time and at its sole discretion. Any changes or modifications to these STAND UP WIRELESS Lifeline Program Terms and Conditions of Service will be binding upon You once posted on the STAND UP WIRELESS website at www.standUpWireless.com. You should check the STAND UP website regularly for updates to these terms.

By enrolling in the STAND UP WIRELESS Lifeline Program (the "STAND UP WIRELESS Lifeline Program" or "STAND UP Program") and by using the STAND UP WIRELESS service (the "STAND UP WIRELESS Service" or "STAND UP Service"), You ("You"), the participant, acknowledge and agree to the following terms and conditions:

1. STAND UP WIRELESS LIFELINE PROGRAM INTRODUCTION.

The STAND UP WIRELESS Lifeline Program is designed to provide subsidized wireless phone service to qualified low income consumers and is funded, in part, by the Universal Service Fund Lifeline program, administered by the Universal Service Administration Company. To qualify for enrollment in the STAND UP Program, a person must meet certain eligibility requirements set by each state where the STAND UP Program is offered. These requirements are based on a person's participation in a state or federal support program(s) or by meeting certain income requirements based upon the Income Poverty Guidelines as defined by the US Government. These requirements vary from state to state and are subject to change based upon federal or state mandates. The Universal Service Fund Lifeline program consists of two (2) components: Link-Up Support and Lifeline Support. Link-Up reduces the installation cost or Service Activation Fee ("SAF") for wireless phone service by 50%, up to \$30, for those customers meeting income eligibility guidelines. Customers can request a deferred payment schedule for the remaining SAF charges, if any. Lifeline provides discounts for basic local landline telephone service or wireless service to eligible low income customers. This discount is received each month the customer maintains service and eligibility within the STAND UP WIRELSS Lifeline Program.

Federal law limits the availability of the STAND UP Program to <u>one (1)</u> enrollment per "household" and only the "head of household" may apply. The STAND UP Program permits only one (1) Lifeline benefit per household, whether landline or wireless phone, and no person currently living in the household may receive Lifeline benefits from any other Lifeline program. Additionally, applicants are eligible for only one (1) Link-Up credit per lifetime at Your current address. Applicants for the STAND UP Program must complete an application form, provide supporting documentation that they meet the eligibility requirements and certify, under penalty of perjury, that they:

- Are eligible for and currently receive benefits from the public assistance program(s) identified in the application form or at www.StandupWireless.com
- Are a "head of household."

- Do not currently receive lifeline support for a telephone line serving their residential address and no other
 resident in their household participates in the Lifeline program. If the applicant is already participating in
 another Lifeline program, then the applicant agrees to cancel their current household Lifeline support
 provider in order to enroll in the STAND UP Program.
- Have not received a Link-Up credit on another wireless or landline phone service at the applicant's current address. If the applicant has received a Link-Up credit at their current address, the applicant agrees to pay the Subscriber Activation Fee ("SAF") as described in these terms and conditions
- Are not claimed as a dependent on another person's federal or state income tax return.
- Will notify STAND UP Wireless by calling 1-800-xxx-xxxx if and when they no longer qualify for any of the public assistance programs identified in their application form.
- Will notify STAND UP Wireless of any change of address by calling 1-800-xxx-xxxx.
- Reviewed the information contained in their application and it is true and correct to the best of their knowledge and belief.

Applicants who qualify and are enrolled in the STAND UP Program will receive a free cellular phone provided by STAND UP WIRELESS and reduced activation fees together with a free allotment of airtime minutes each month for up to one year. Qualified applicants may, at their discretion, choose plans with additional minutes at a subsidized rate. STAND UP WIRELESS will determine at its sole discretion whether or not an applicant meets the eligibility requirements to participate in the STAND UP Program. The monthly airtime minutes provided by the STAND UP Program may vary from state to state as described in either this document or in official tariff filings on file with Your state Public Service Commission or Public Utility Commission or other agency administering the STAND UP Program in Your state. Please call STAND UP WIRELESS at 1-800-xxx-xxxx or visit our website at www.StandUpWireless.com for further information.

Applicants who do not meet the eligibility requirements will receive written notification, via US Mail, of the reason for their non-eligibility. Upon enrollment in the STAND UP Program, You will be qualified to participate for up to one (1) year. To continue Your enrollment in the STAND UP Program after the initial year, You must verify annually that You are qualified for continued enrollment in the STAND UP Program as required by Your state Public Service Commission, Public Utility Commission or other agency administering the STAND UP Program in Your state. If Global determines during its verification drive, or at any other time, that a customer fails to continue to qualify for the STAND UP Program, such customer will immediately be deemed ineligible to participate in the STAND UP Program, will be de-enrolled from the STAND UP Program and will no longer receive the free or subsidized monthly minutes. STAND UP Customers who are no longer eligible (for any reason) for enrollment in the STAND UP Program must immediately notify STAND UP Wireless that they no longer meet the eligibility requirements for enrollment. A STAND UP Program customer's enrollment may also be cancelled upon the request of a state and/or federal authority.

Global and STAND UP WIRELESS reserve the right to cancel the enrollment of any customer and/or permanently deactivate any customer's STAND UP WIRELESS phone for fraud, misrepresentation or other misconduct as determined solely by Global. While participating in the STAND UP Program, a customer shall not be permitted to sell, rent, give away or in any way allow another person to use the cellular phone or STAND UP Service provided to him/her by STAND UP WIRELESS. IT IS A VIOLATION OF FEDERAL AND STATE LAW TO SELL OR GIVE AWAY THE STAND UP CELLULAR PHONE OR STAND UP SERVICE PROVIDED TO YOU BY STAND UP WIRELESS. Any violation of this prohibition will be reported to the appropriate legal authorities for prosecution. In addition, if Global determines, in its sole discretion, that a STAND UP WIRELESS customer has violated these prohibitions, Global will the permanently de-enroll the customer from the STAND UP Program, their phone will be permanently

deactivated and the customer's personal information will be permanently flagged so that the customer may not re-enroll in the STAND UP Program in the future. If You have any questions, concerns, comments or complaints regarding the STAND UP Program or Service, offerings or products, please call STAND UP WIRELESS Customer Care at 1-800-xxx-xxxx. You may also contact Your state's Public Service Commission/Public Utility Commission.

2. ACTIVATION AND USE OF YOUR STAND UP WIRELESS PHONE.

Upon enrollment in the STAND UP Program, You will receive a pre-activated STAND UP WIRELESS phone delivered to Your home address noted in the application. You must accept the STAND UP WIRELESS telephone number assigned to Your STAND UP WIRELESS phone at the time of activation and You will acquire no proprietary interest in any number assigned to You. The number assigned to Your STAND UP WIRELESS phone at the time of activation will not be changed for any reason unless required by a Carrier or if the number is lost following the deactivation of Your phone. You may not select a number to be assigned to Your STAND UP WIRELESS phone. Your STAND UP WIRELESS phone can only be used through Global, and cannot be activated with any other wireless or cellular service. STAND UP WIRELESS will at its sole discretion provide a new or refurbished phone of model and features of STAND UP WIRELESS choosing. STAND UP WIRELESS Services are provided at Global' discretion. Some functions and features referenced in the Manufacturer's manual may not be available on Your STAND UP WIRELESS handset. Global may modify or cancel any STAND UP Service or take corrective action at any time without prior notice and for any reason, including but not limited to Your violation of these terms and conditions of service.

3. SERVICE ACTIVATION FEE ("SAF")

All STAND UP WIRELESS accounts require a Service Activation Fee ("SAF"). Under the STAND UP WIRELESS LIFELINE Program, a portion of Your SAF may be paid by Your eligibility for Link-Up. Link-Up reduces the SAF for wireless phone service by 50%, up to \$30, for those customers meeting income eligibility guidelines. Customers can request a deferred payment schedule for the remaining installation charges, if any. You will be solely liable to pay for the full Service Activation Fee ("SAF") if You are not eligible for Link-Up. The standard SAF for customers prior to any Link-Up credits is \$68. You are liable for the remaining portion of Your SAF not covered by the Link-Up credit. STAND UP WIRELESS, may at its sole discretion, waive the remaining SAF not covered for qualified customers. For current SAF amounts, call STAND UP WIRELESS at 1-800-xxx-xxxx or visit www.StandUpWireless.com.

4. SERVICE PERIOD AND SERVICE END DATE

Service Period: The period in which usage of Your service is authorized lasting for a period of thirty (30) days beginning on (i) the date Your STAND UP WIRELESS account became active; (ii) the date You placed or received the initial airtime transaction on Your STAND UP WIRELESS account; (iii) the receipt of the monthly allotment of STAND UP WIRELESS plan airtime minutes; (iv) the purchase or addition of a STAND UP WIRELESS airtime minutes, or (v) the date You were determined to be eligible for the STAND UP WIRELESS plan, whichever can be conclusively determined by STAND UP WIRELESS at its sole discretion, and concluding on Your Service End Date. Plan airtime minutes and SMS text messages will be added to your account on the first day of each Service Period.

Service End Date: The last day of Your STAND UP WIRELESS service period. Plan airtime minutes and messages remaining on Your STAND UP WIRELESS account do not expire if You elected to be on a rollover plan and as long as Your STAND UP WIRELESS account remains active and at least one airtime transaction occurs during a consecutive sixty (60) day period. An Airtime transaction can include, but is not limited to, per minute voice cellular call,

inbound SMS text message, outbound SMS text message, or data usage. Service End Date can be calculated from (i) the date Your STAND UP WIRELESS account became active; (ii) the date You placed or received the initial airtime transaction on Your STAND UP WIRELESS account; (iii) the receipt of the monthly allotment of STAND UP WIRELESS plan airtime minutes; (iiii) or the purchase or addition of a STAND UP WIRELESS airtime card, or (iiiii) the date You were determined to be eligible for the STAND UP WIRELESS plan, whichever can be conclusively determined by STAND UP WIRELESS at its sole discretion.

5. AIRTIME RATES, USAGE AND INCLUDED MONTHLY MINUTES AND SMS TEXT MESSAGING.

While You are enrolled in the STAND UP Program, You will receive a monthly allotment of airtime minutes and SMS text messages as provided for the STAND UP Program approved in Your state and the minute Plan that You select. Airtime minutes and text messages will be added on the first day of your Service Period. STAND UP WIRELESS airtime is issued in minute increments. Minutes are deducted from the STAND UP WIRELESS phone at a rate of one (1) minute per minute or partial minute of use. There is no additional charge for nationwide long distance. The STANDUP 100 Plan provides a predetermined number of free airtime minutes and text messages. STAND UP offers three (3) additional plans allowing customers to increase their provided monthly airtime minutes and SMS text messages for a reduced monthly fee. Each plan offers different benefits, features and carryover options and pricing. The four (4) Plans that are currently available are:

| -1. 18 | Voice Minutes | V 154 3 | Unused | | Voicemail | Nationwide Long | |
|-----------------------------------|---------------------|----------------------------------|---------------------|------------------------|------------------------|----------------------|--------------------------------|
| Plan Name | Included in Plan | SMS Messages Included in Plan | Minutes Rollover | Unused SMS Rollover | Caller ID Call Waiting | Distance Included | Cost per Month ¹ |
| StandUP 100 | 100 | 100 | Yes | Yes | Yes | Yes | FREE |
| StandUP 500 | 500 | 500 | No | No | Yes | Yes | \$14.95 |
| StandUP1000 | 1000 | 1000 | No | No | Yes | Yes | \$29.95 |
| StandUP Unlimited ² | Unlimited | 1000 | No | No | Yes | Yes | \$34.95 |

- 1 Stated pricing for our service options do not include applicable state, federal and local taxes and surcharges
- StandUP Unlimited Plan airtime minutes are provided solely for the personal use of the STAND UP Program participants. As such, excessive usage may be deemed to be outside of this scope and subject to suspension. The typical unlimited wireless customer will use approximately 1500-2000 monthly minutes. STAND UP Program participants exceeding this standard may be subject to downgrade from the StandUP Unlimited Plan to an alternate plan.

Plan Selection and Changes

New STAND UP WIRELESS customers must choose a plan upon enrollment. If the customer selects a non-FREE plan (STANDUP 500, 1000 or Unlimited), payment must be made directly to STAND UP WIRELESS or one of its designated payment agent locations prior activation of service. Existing STAND UP WIRELESS customers who wish to switch plans may do so at www.standupwireless.com or by calling 1-800-xxx-xxxx. Existing customers cannot change plans for the current service period however customers may request changes for subsequent Service Periods. Requests to change to a non-FREE plan must be done and any payment received by STAND UP WIRELESS five (5) days prior to the Service End Date. Changes and payment received less than five(5) days prior Service End Date will be put into effect the Service Period following the upcoming Service Period. All plan payments are final and non-refundable regardless of who uses or possesses Your mobile phone after You buy airtime, and regardless

of whether the mobile phone is used with Your consent or knowledge. STAND UP WIRELESS will not provide refunds for unused airtime minutes or SMS messages.

Plan Payment Terms

STAND UP WIRELESS customers who select one of the three (3) non-FREE plans must make payment for their upcoming Service Period five (5) days prior Service End Date. Customers who fail to make payment prior to the deadline will be automatically changed to the free StandUP 100 plan with 100 free airtime minutes and 100 free SMS text messages for the subsequent Service Period.

Plan Usage Terms

Airtime minutes will be deducted for all time during which Your STAND UP WIRELESS phone is connected to, or using, the wireless system. Use of a wireless system typically begins when You press the "send," "call" or other key to initiate or answer a call and does not end until You press the "end" key or the call is otherwise terminated. Airtime minutes are deducted for all incoming and outgoing calls, including incoming call waiting calls, simultaneous calls, calls to toll free numbers, 411, Customer Care, and to access Your voice mail. For simultaneous calls, such as incoming call waiting and 3-way calling (where available) airtime minutes will be deducted for each call. Airtime minutes are not deducted for calls to 911, and all handsets will be able to call 911 even if they have no airtime remaining. For outbound calls, You may be charged airtime for incomplete and/or busy-no answer calls. SMS Text messages will deducted for each SMS message sent by and received by Your STAND UP WIRELESS phone regardless of the origin or destination of the text message and regardless of whether the recipient received the message in the case of messages originating from Your STAND UP WIRELESS handset. Occasionally, STAND UP WIRELESS may send SMS messages to Your handset, including but not limited to payment reminders and special offers. All messages sent to Your handset by STAND UP WIRELESS will not deduct from Your message pool. No credit or refund is given for dropped calls or undelivered text messages. You will not be able to make / receive calls or send / receive SMS text messages when You are located outside of the 50 United States or outside the STAND UP WIRELESS coverage area. Plan minutes and text, including roll over will be utilized prior to any purchased airtime credits.

Rollover Airtime Minutes and SMS Text Messages

Customers selecting the STANDUP 100 plan will have any unused airtime minutes and SMS text messages roll over to the next service period. Any minutes or messages that roll over from service period to service period will expire after twelve (12) months. Rollover Airtime minutes and text messages will be depleted after plan minutes have been exhausted for your current Service Period. Rollover Airtime minutes and messages will be depleted by expiration date, with units nearest to expiration being utilized first.

Plan Overages

With the exception of 911 calls, voice calls will not be able to be made or received once You pool of available airtime minutes has been exhausted. Should Your pool of minutes be exhausted while on a current voice call, STAND UP WIRELESS may at its sole discretion terminate the call. From time to time, STAND UP WIRELESS may allow, at its sole discretion, the call to continue, deducting any overage minutes from Your upcoming Service Period pool allocation. Similarly, SMS text messages will not be able to be sent or received once Your pool of available SMS text messages has been exhausted. If, in any given billing period, You should exceed Your total available SMS messages, STAND UP WIRELESS may at its sole discretion deduct any overage SMS text messages from Your upcoming Service Period pool allocation.

If You exhaust Your available airtime minutes, SMS text messages or both during Your billing period You may purchase and add additional credits for use in both voice calls and SMS text messages. Please see ADDING AIRTIME CREDITS below for guidelines regarding adding additional airtime credits to Your STAND UP WIRELESS phone.

Refunds: All plan payments are final and non-refundable regardless of who uses or possesses Your mobile phone after You buy airtime, and regardless of whether the mobile phone is used with Your consent or knowledge. STAND UP WIRELESS will not provide refunds for unused airtime minutes or SMS messages.

Standard Rate per Minute: The standard rate per minute of airtime is \$0.15. This will be the rate that is used in calculating depletion of minutes due to use of fee based services including, but not limited to directory assistance.

6. TEXT MESSAGING AND DATA SERVICES

All plans include allocations for SMS Text Messages. These allocations are independent of Your airtime minutes and do usage does not reduce Your available airtime minutes. Each message is limited to 160 characters in length. You may use Your free monthly allotment of SMS Text Messages to send and/or receive text messages. Text messages sent to You by STAND UP WIRELESS are free of charge. If You have exhausted Your free monthly allotment of text messages, You will need to purchase and redeem additional airtime credits in order to continue to send text messages and open incoming text. Please see ADDING AIRTIME CREDITS below for guidelines regarding adding additional text messages to Your STAND UP WIRELESS phone. STAND UP WIRELESS does not allow international text messages. Attempting to send international messages could result in service deactivation and de-enrollment from the STAND UP Program.

Premium SMS: Please note that STAND UP WIRELESS does not generally participate in Premium SMS services or campaigns. Premium SMS refers to text messages that are sent to a designated "short code" or buying or attempting to buy SMS services from anyone other than STAND UP WIRELESS. Premium SMS campaigns include activities such as casting a vote, expressing Your opinion, playing a game, subscribing to a service, or interactive television programs. You should not attempt to participate in Premium SMS campaigns unless it is a STAND UP WIRELESS authorized campaign. Any text message You send to a "short code" will in all likelihood not go through. Any charges You may incur as a result of any attempts to participate in Premium SMS services or campaigns not authorized by STAND UP WIRELESS are not refundable whether You incur charges as deductions from Your STAND UP WIRELESS phone or from Your credit card.

Data Services: STAND UP WIRELESS is not responsible providing Data Services. With existing STAND UP WIRELESS phone models, subscribers are not able to download ring tones, graphics, access information services such as news, weather and sports ("Information Services") and utilize multi-media services ("MMS") (ringtones, graphics, Information Services and MMS are collectively referred to as "Data Services"). Data Services are not currently additional Services offered by the STAND UP WIRELESS.

MMS Messaging: MMS or picture messaging is dependent upon Your model of phone. You must have a compatible camera phone. Each MMS message sent or received will equate to ten (10) SMS messages. You must have a balance of at least ten (10) SMS messages to send or receive a MMS Picture message. If You do not want to receive deductions for MMS Picture messages do not send or open a picture message. STAND UP WIRELESS reserves the right to block MMS Messaging without notice, and to suspend or terminate MMS Messaging capability without notice.

7. ADDITIONAL SERVICES

Operator Services: Operator services are available by dialing *xxx and standard airtime rates apply. Operator services provide assistance in billing, support and call completion and can be accessed via Your handset or by dialing 1-800-xxx-xxxx from any telephone.

Directory Assistance: Directory Assistance is available by dialing 411. The cost for directory assistance is \$1.20 per call plus standard airtime rates.

Voicemail: Voicemail is included with all STAND UP Program plans. Customers may access voicemail directly through their handset or from any other telephone. Standard usage rates apply when accessing voicemail from Your STAND UP WIRELESS handset.

Three Way Calling: Customers may originate three way calls per the manual instruction of their specific handset. Airtime minutes are deducted for each leg of the three way call.

Call Forwarding: Customers may elect to have calls to their STAND UP WIRELESS phone number forwarded to another number. Standard usage rates apply for all forwarded calls.

Call Waiting: All STAND UP WIRELESS subscribers receive call waiting. Standard usage rates apply for all simultaneous calls received through call waiting.

Caller ID: Depending upon Your handset, Your phone may be enabled with Caller ID allowing You to view the origin number and/or name of the current caller. There are no additional charges associated with this service.

8. INTERNATIONAL CALLING

You may use Your STAND UP WIRELESS phone to make international calls to landlines (including some cellular phones in some countries) but additional per minute rates apply. The actual rates and the available countries are subject to change without prior notice. See www.StandUpWireless.com for available countries and details). Airtime deductions for international calls begin the moment the International Long Distance ("ILD") access number is dialed and apply to dropped calls, misdialed numbers and busy destination numbers. When making international calls, You may experience connection failures more frequently than calls made within the United States. Customers must have purchased additional airtime credits (see PURCHASING AIRTIME CREDITS) to make an international call. STAND UP WIRELESS reserves the right to block calls to any international location without notice, and to suspend or terminate international calling capability without notice. Call Forwarding is blocked to all international locations. STAND UP WIRELESS reserves the right to require subscribers, in order to complete an international call, to first dial a toll free or domestic number; or enter a "pound code;" or a "short code;' or a "star code" in order to complete the call.

9. ADDING AIRTIME CREDITS FOR ADDITIONAL MINUTES, SMS TEXT MESSAGES AND INTERNATIONAL LONG DISTANCE

Customers in all plans may add additional Airtime Credits. These Credits may be used for minutes, SMS Messages and International Calling. Credits may be purchased by calling 1-800-xxx-xxxx or at www.StandUpWireless.com. Credits may also be purchased at any authorized STAND UP WIRELESS payment center. All Airtime Credits purchased from STAND UP WIRELESS, direct or through a third-party retailer, will expire one (1) year from date of

purchase. Airtime Credits may be purchased in multiple denominations and customer may be subject to surcharge depending upon method of payment. All Airtime Credit sales are final and non-refundable regardless of who uses or possesses Your mobile phone after You buy airtime, and regardless of whether the mobile phone is used with Your consent or knowledge. STAND UP WIRELESS will not provide refunds for unused credits. Purchased airtime credits will be utilized after any available plan minutes or messages have been exhausted. Customers are responsible for paying any transaction fees and taxes that may be incurred in purchasing Airtime Credits, including but not limited to fees incurred for using proprietary payment networks such as MoneyGram or Western Union.

Promotional Airtime Credits: From time to time, STAND UP WIRELESS may provide bonus Airtime Credits on credits purchased directly or through a third party. Additionally, STAND UP WIRELESS may provide promotional credits for other activities including but not limited to referral rewards, on-time payment bonuses, etc. Any such bonus credits are not to be construed as an increase in Your plan minutes or text messages and will expire ninety (90) days upon issuance.

Airtime Credits Rate Schedule and Usage Parameters

The following table illustrates the rate schedule for purchasing additional Airtime Credits. Rates and denominations are subject to change and current guidelines will be posted at www.StandUpWireless.com

| Retail Price | Total Credits Provided | Credits per Nationwide Call Minute | Credits per SMS Text Message | Credits per International Call Minute ¹ |
|--------------|---------------------------|---------------------------------------|---------------------------------|---|
| \$5 | 40 | 1 | 1 | Varies |
| \$10 | 100 | 1 | 1 | Varies |
| \$20 | 250 | 1 | 1 | Varies |
| \$30 | 500 | 1 | 1 | Varies |
| \$50 | 1000 | 1 | 1 | Varies |
| | | | | |
| | | | | |

^{1 –} International Long Distance minutes vary depending upon current rates to International destinations and may vary from landline or wireless termination. For current International Long Distance Rates, please visit www.StandUpWireless.com

10. TAXES/SURCHARGES

Stated prices for our service options do not include certain taxes or surcharges. STAND UP WIRELESS charges state and local sales taxes. The amount of these surcharges is subject to change and may vary from time to time and by geographic area. STAND UP WIRELESS collects sales taxes on all direct transactions and, in certain states, regulatory fees. Third party retailers are responsible for collecting sales taxes and in certain states, regulatory fees, for transactions that occur through such third party retailers. Taxes and fees are subject to change without notice.

11. BILLING

STAND UP WIRELESS customers may request a copy of their paper bill by submitting such request in writing to

STAND UP WIRELESS P.O. Box 123456

Please allow 4-6 weeks for delivery.

12. PROGRAM END DATE, DEACTIVATION AND REACTIVATION.

As a STAND UP WIRELESS customer, You will receive 365 service days upon Your enrollment and activation in the STAND UP Program and another 365 service days following each successful annual verification for Your continued program eligibility in the STAND UP Program. If You fail to complete Your annual verification within 60 days of the required verification date, You will be de-enrolled from the STAND UP Program. Upon de-enrollment from the STAND UP Program, You will cease receiving the free monthly allotment of airtime. If You are de-enrolled, Your phone will remain active and You may continue to use Your phone so long as You have available airtime minutes and service days remaining on Your phone. You may purchase airtime and service days to keep Your phone service active. If You are de-enrolled from the STAND UP Program and You allow Your remaining service days to expire or go "past due," Your phone service will be deactivated, You may lose Your unused minutes and You will lose Your wireless telephone number.

If Your service is deactivated, You may reactivate Your service by re-enrolling in the STAND UP Program (if eligible) and/or purchasing STAND UP airtime credits. Upon reactivation of Your phone, You may be assigned a new telephone number. Any airtime remaining on Your handset at the time of deactivation will be reinstated if Your phone is reactivated within 60 days from the deactivation date. If Your phone remains inactive for more than 60 days, You will lose any remaining airtime.

If You have been de-enrolled from the STAND UP Program but You wish to keep Your service active, You must purchase and redeem additional airtime and service days before the "Service End Date" displayed on Your phone. Customers not part of the STAND UP Program need to refer to the terms and conditions for STAND UP WIRELESS non-Lifeline plans. To prevent any interruption in Your phone service, please keep Your handset service active by timely completing Your annual verification as required by the STAND UP Program or by purchasing and adding airtime credits before Your Service End Date.

"No Usage" De-Enrollment and Deactivation: Regardless of the Program End Date, if You exceed 2 months without any Usage (as defined in this section), You will be de-enrolled from the STAND UP Program. "Usage" is defined as any transaction including, but not limited to, making or receiving a call, sending or opening a text message, downloading data content, adding airtime or receiving Your free monthly airtime. Upon de-enrollment for non-Usage, You will have up to a 30 day grace period to reenroll in the STAND UP Program by calling 1-800-xxx-xxxx. If You do not re-enroll or call STAND UP Customer Care within 30 days of Your de-enrollment, Your phone service will be deactivated. In order to reactivate Your STAND UP phone and re-enroll in the STAND UP Program, You will need to call STAND UP Customer Care in order to reactivate Your phone service. Upon successful re-enrollment, You will receive the monthly minutes that You were entitled to receive through the date Your enrollment was cancelled. You will not, however, receive any airtime for the period of time You were not enrolled in the STAND UP Program.

13. OUR RIGHT TO TERMINATE YOUR STAND UP WIRELESS SERVICE.

You agree not to give away, resell or offer to resell the STAND UP Phone or Service provided by the STAND UP Program. You also agree Your STAND UP Phone will not be used for any other purpose that is not allowed by this agreement or that is illegal. WE CAN, WITHOUT NOTICE, LIMIT, SUSPEND, OR END YOUR SERVICE AND DE-ENROLL

YOU FROM THE STAND UP PROGRAM FOR VIOLATING THIS PROVISION OR FOR ANY OTHER GOOD CAUSE, including, but not limited to, if You: (a) violate any of the terms and conditions of service; (b) lie to us or attempt to defraud us; (c) allow anyone to tamper with Your STAND UP Phone; (d) threaten or commit violence against any of our employees or customer service representatives; (e) use vulgar and/or inappropriate language when interacting with our representatives; (f) steal from us; (g) harass our representatives; (h) interfere with our operations; (i) engage in abusive messaging, emailing or calling; (j) modify Your device from its manufacturer's specification; or (k) use the service in a way that adversely affects our network or the service available to our other customers. We reserve the right to, without notice, limit, suspend or end Your service for any other operational or governmental reason. In addition to permanently terminating Your Service, criminal offenses (i.e., selling or giving away Your Service; threatening violence, etc.) will be reported to the appropriate legal authorities for prosecution.

14. UNAUTHORIZED USAGE; TAMPERING.

The STAND UP WIRELESS handset is provided exclusively for use by You, the end consumer with the STAND UP WIRELESS Service available solely in the United States, Puerto Rico and the U.S. Virgin Islands. Any other use of Your STAND UP WIRELESS handset, including without limitation, any resale, unlocking and/or re-flashing of the handset is unauthorized and constitutes a violation of Your agreement with Global. You agree not to unlock, reflash, tamper with or alter Your STAND UP WIRELESS phone or its software, enter unauthorized PIN's, engage in any other unauthorized or illegal use of Your STAND UP WIRELESS phone or the Service, or assist others in such acts, or to sell and/or export STAND UP WIRELESS handsets outside of the United States. These acts violate Global's rights and state and federal laws. Improper, illegal or unauthorized use of Your STAND UP WIRELESS phone is a violation of this agreement and may result in immediate discontinuance of Services and legal action against You. Global will prosecute violators to the full extent of the law. You agree that any violation of this agreement through Your improper, illegal or unauthorized use or sale of Your STAND UP WIRELESS phone shall entitle Global to recover liquidated damages from You in an amount of not less than \$5,000 per STAND UP WIRELESS handset purchased, sold, acquired or used in violation of this agreement.

Some STAND UP WIRELESS handsets have SIM cards. If Your STAND UP WIRELESS phone has a SIM card, then You agree to safeguard Your SIM card and not to allow any unauthorized person to use Your SIM card. You agree not to allow any other person to, directly or indirectly alter, bypass, copy, deactivate, remove, reverse-engineer or otherwise circumvent or reproduce the encoded information stored on, or the encryption mechanisms of, Your SIM card. You may not remove Your SIM Card from Your phone nor place the SIM Card in any other phone. Doing so could result in the immediate termination of Your service and de-enrollment from the STAND UP Program. The Carriers, Global, or its service providers, may, from time to time, remotely update or change the encoded information on Your SIM card. Your STAND UP WIRELESS phone is restricted from operating when You are located anywhere outside of the United States, Puerto Rico or the U.S. Virgin Islands, including offshore or in international waters. Any such calls are considered unauthorized usage by Global for which Your service will be immediately suspended. In the event of suspension for this or any other unauthorized usage, You will not be entitled to receive any refunds for unused airtime.

15. COVERAGE MAPS AND ROAMING.

You will find coverage maps on our website at www.StandUpWireless.com. These maps are for general informational purposes only. Actual coverage and service areas may vary from the maps and may change without notice. Global does not guarantee coverage or service availability. Even within a coverage area, factors such as terrain, weather, structures, foliage, signal strength, traffic volumes, service outages, network changes, technical

limitations, and Your equipment may interfere with actual service, quality and availability. "Roaming" occurs when a subscriber of one wireless service provider uses the facilities of another wireless service provider. Roaming most often occurs when You make and receive calls outside of the network coverage area of Your home calling area. When Your STAND UP WIRELESS phone is roaming, an indicator light on Your handset may display the word "Roam" or "RM" on the screen while the phone is not in use.

Charges for Roaming: Per minute usage on STAND UP Wireless accounts will roaming deduct from Your available minutes and/or airtime credits at \$0.50 per minute. Roaming charges are in additional to standard usage charges and are automatically deducted from Your balance of available minutes.

16. LIMITATIONS OF SERVICE AND USE OF EQUIPMENT.

Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, service may be temporarily refused, limited, interrupted or curtailed due to system capacity limitations, technology migration or limitations imposed by the Carrier, or because of equipment modifications, upgrades, repairs or relocations or other similar activities necessary or proper for the operation or improvement of the Carrier's radio telephone system. At anytime, Global reserves the right to substitute and/or replace any STAND UPE WIRELESS equipment (including handsets) with other STAND UP WIRELESS equipment including handsets of comparable quality. Some functions and features referenced in the Manufacturer's manual for a particular STAND UP WIRELESS handset may not be available on Your phone. Global does not warrant or guarantee availability of network or of any Services at any specific time or geographic location or that the Services will be provided without interruption. Neither Global, nor any Carrier, shall have any liability for service failures, outages or limitations of Service. Because of the risk of being struck by lightning, You should not use Your STAND UP WIRELESS phone outside during a lightning storm. You should also unplug the STAND UP WIRELESS phone power cord and charger to avoid electrical shock and/or fire during a lightning storm.

17. WARRANTY EXCHANGE AND LOST OR STOLEN PHONE POLICY.

Warranty Exchange Policy: STAND UP WIRELESS customers shall have up to ninety (90) days from the activation date of their phone to return any defective phone to STAND UP WIRELESS. STAND UP WIRELESS will exchange a defective phone for a new or refurbished phone, at STAND UP WIRELESS' discretion, during this period of time only. For a defective phone replacement, call STAND UP WIRELESS Technical Customer Care at 1-800-xxx-xxxx.

Exclusions and Conditions: This limited warranty does not cover damage or failure caused by abuse or misuse of the phone or accessories. Your limited warranty excludes all direct, indirect, incidental and/or consequential damages, unless otherwise provided by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You. This limited warranty gives You specific legal rights, and You may also have other rights which vary from state to state.

18. DISCLAIMER OF WARRANTIES. EXCEPT FOR ANY WRITTEN WARRANTY THAT MAY BE PROVIDED WITH A DEVICE YOU RECEIVE FROM US AND THE LIMITED WARRANTY SET FORTH IN THESE TERMS AND CONDITIONS, AND TO THE EXTENT PERMITTED BY LAW, THE SERVICES AND DEVICES ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS" BASIS AND WITHOUT WARRANTIES OF ANY KIND. WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICE OR YOUR DEVICE. WE CANNOT PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND DO NOT AUTHORIZE ANYONE TO MAKE ANY WARRANTIES ON OUR BEHALF. WE DO NOT

GUARANTEE THAT YOUR COMMUNICATIONS WILL BE PRIVATE OR SECURE; IT IS ILLEGAL FOR UNAUTHORIZED PEOPLE TO INTERCEPT YOUR COMMUNICATIONS, BUT SUCH INTERCEPTIONS CAN OCCUR.

Lost or Stolen Phone Policy: For any lost or stolen STAND UP WIRELESS phone, customer should contact STAND UP WIRELESS at 1-800-xxx-xxxx immediately to suspend account. Customer is responsible for all usage, authorized or unauthorized that occurred between the time phone was lost and when it was reported to STAND UP WIRELESS. The customer is responsible for all costs associated with replacement of the phone.

19. HEARING, VISUAL OR SPEECH IMPAIRED ACCOMMODATIONS

Any hearing, visual or speech impaired persons interested in applying for a specially equipped STAND UP WIRELESS must call STAND UP WIRELESS at 1-800-xxx-xxxx and specify the need(s) to an agent and STAND UP WIRELESS will make every effort to assist such customer in obtaining a handset that is in compliance with all applicable laws, rules, and regulations.

20. EMERGENCY CALLS.

STAND UP Wireless customers have access to 911. Occasionally, however, callers may attempt to call 911 in areas where there is no wireless coverage. If there is no wireless coverage, Your call to 911 may not go though and You should dial 911 from the nearest landline phone.

21. LIMITATION OF LIABILITY

STAND UP WIRELESS and STAND UP WIRELESS are not liable to You for any direct or indirect, special, incidental, consequential, exemplary or punitive damages of any kind, including lost profits (regardless of whether it has been notified such loss may occur) by reason of any act or omission in its provision of equipment and/or Services.

STAND UP WIRELESS and STAND UP WIRELESS will not be liable for any act or omission of any other company furnishing a part of our Services or any equipment or for any damages that result from any service or equipment provided by or manufactured by third parties. When Your STAND UP WIRELESS phone is returned to STAND UP WIRELESS for any reason, STAND UP WIRELESS is not responsible and shall not be liable to You or anyone else for any personal information such as user names, passwords, contacts, pictures, SMS, MMS and/or additional downloads You may have stored on Your phone or which may remain on Your phone.

- **22. INDEMINIFICATION.** You agree to indemnify and hold harmless STAND UP WIRELESS and STAND UP WIRELESS from any and all liabilities, penalties, claims, causes of action, and demands brought by third parties (including the costs, expenses, and attorneys' fees on account thereof) resulting from Your use of a STAND UP WIRELESS phone and/or use of the STAND UP WIRELESS Services, whether based in contract or tort (including strict liability) and regardless of the form of action.
- 23. BINDING ARBITRATION. PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS RIGHTS THAT YOU MAY OTHERWISE HAVE. IT PROVIDES FOR RESOLUTION OF ALL DISPUTES AND CLAIMS (INCLUDING ONES THAT ALREADY ARE THE SUBJECT OF LITIGATION), EXCEPT FOR CLAIMS CONCERNING THE UNAUTHORIZED RESALE, EXPORT, ALTERATION, AND/OR TAMPERING OF YOUR STAND UP WIRELESS PHONE, ITS SOFTWARE, THE

SERVICE AND/OR PIN NUMBERS, THROUGH ARBITRATION INSTEAD OF SUING IN COURT IN THE EVENT THE PARTIES ARE UNABLE TO RESOLVE A DISPUTE OR CLAIM. ARBITRATION IS BINDING AND SUBJECT TO ONLY A VERY LIMITED REVIEW BY A COURT. THIS ARBITRATION CLAUSE SHALL SURVIVE TERMINATION OF STAND UP WIRELESS™ AGREEMENT WITH YOU. This provision is intended to encompass all disputes or claims arising out of Your relationship with STAND UP WIRELESS, arising out of or relating to the STAND UP Service or any equipment used in connection with the STAND UP Service (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory). Nothing contained in this arbitration provision shall preclude STAND UP WIRELESS from bringing claims concerning the unauthorized resale, export, alteration, and/or tampering of Your STAND UP WIRELESS phone, its software, the STAND UP Service and/or PIN numbers, in state or federal court. References to You and STAND UP WIRELESS include our respective subsidiaries, affiliates, predecessors in interest, successors, and assigns. All claims, except those excluded above, will be resolved by binding arbitration where permitted by law. You must first present any claim or dispute to STAND UP WIRELESS by contacting Customer Care to allow an opportunity to resolve the dispute prior to initiating arbitration. The arbitration of any dispute or claim shall be conducted in accordance with the American Arbitration Association ("AAA") under the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules"), as modified by this agreement. The AAA Rules are available online at www.StandUpWireless.com or by calling the AAA at 1-800-778-7870. You and STAND UP WIRELESS agree that use of the STAND UP Service evidences a transaction in interstate commerce and this arbitration provision will be interpreted and enforced in accordance with the Federal Arbitration Act and federal arbitration law. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this agreement. You and STAND UP WIRELESS agree that any arbitration will be conducted on an individual basis and not on a consolidated, class wide or representative basis. Further, You agree that the arbitrator may not consolidate proceedings or more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding, and if this preclusion of consolidated, class wide or representative proceedings is found to be unenforceable, then this entire arbitration clause shall be null and void. All fees and expenses of arbitration will be divided between You and STAND UP WIRELESS in accordance with the WIA Rules, except that STAND UP WIRELESS will reimburse You for the amount of the filing fee in the event You prevail in the arbitration. Each party will bear the expenses of its own counsel, experts, witnesses, and preparation and presentation of evidence. If for any reason this arbitration provision is deemed inapplicable or invalid, or to the extent this arbitration provision allows for litigation of disputes in court, You waive to the fullest extent permitted by law, (i) the right to a trial by jury and (ii) any claims for punitive or exemplary damages. Unless STAND UP WIRELESS and You agree otherwise, the location of any arbitration shall be Miami, Florida. Except where prohibited by law, STAND UP WIRELESS and You agree that no arbitrator has the authority to award punitive damages or any other damages not measured by the prevailing party's actual damages. Neither You nor STAND UP WIRELESS shall disclose the existence, contents, or results of any arbitration, except to the extent required by law. Judgment on the award rendered may be entered by any court of competent jurisdiction.

This Agreement shall be construed under the laws of Georgia, without regard to its choice of law rules, except for the arbitration provision contained in these Terms and Conditions, which will be governed by the Federal Arbitration Act. This governing law provision applies no matter where You reside, or where You use or pay for the Services.

24. PRIVACY POLICY. To view the STAND UP WIRELESS Privacy Policy please refer to the STAND UP WIRELESS website found at <u>www.StandUpWireless.com</u>.

EXHIBIT "F"

Management Bio

David Skogen serves as Chief Executive Officer of Global Connection. Prior to joining Global Connection, Mr. Skogen had a twenty-year career in the telecommunications industry with MCI and Verizon, at which he served in many different roles, including Director and General Manager of the Prepaid business unit. Mr. Skogen holds a Bachelors degree in Finance from the University of Iowa.

Exhibit "G"

Information Regarding Stand Up Wireless Handsets

Stand UP Wireless Handsets



CDM-120

| Specifications | | æ | | |
|---------------------|--|--|--|--|
| Modes | AMPS 850 CDMA 850 CDMA 1900 | AMPS 850 CDMA 850 CDMA 1900 | AMPS 850 CDMA 850 CDMA 1900 | CDMA 850 CDMA 1900 |
| Weight | 3,35 oz (95g) | 3.2 oz (919) | 3.53 oz (100g) | 3.1 oz (88g) |
| Dimensions | 3.53" x 1.76" x 0.93" (90 x 45 x 23.6 mm) | 3.46" x 1.9" x 0.8" [88 x 48 x 20.3 mm] | 3.43" x 1.91" x 0.93" (87 x 49 x 23.6 mm) | 3.5"×1.9"×0.8" (89×48×20.3 mm) |
| Form Factor | Clanshell | Clamshell | Clamshell | Clamshell |
| Battery Life | Talk: 3.5 hr Standby: 150 hr (6.3 days) | Talk: 3.5 hr Standby: 255 hr (10.6 days) | Talk: 3.4 hr Standby: 168 hr (7 days) | Talk: 3.5 hr Standby: ? |
| Display | LCD (Color STN) 128 x 160 pixels Colors: 65,536 (16-bit) | LCD (Color STN) 128 x 128 pixels Colors: 65,536 (16-bit) | LCD (Color STN) 128 x 160 pixels Colors: 65,536 (16-bit) | LCD (Color TFT/IFD) 128 × 160 pixels 1.5" Colors: 65,536 (16-bit) |
| Platform / OS | (proprietary) | (proprietary) | (proprietary) | (proprietary) |
| Processor | ~) | > | ~ | 2 |
| Memory | 1 MB | > | 7 | 24 MB |
| Phone Book Capacity | 200 | 500 | 100 | 500 |

Stand UP Wireless will provide a <u>new or</u> refurbished phone with the following specifications free of charge to all Stand UP customers. Actual manufacturers and models may vary based upon availability.

- E911 Capable with GPS location tracking
- Digital TTY/TDD Capable Hearing Aid Compatible
- Multiple languages
- SMS Capability
- 2.5mm Headphone Jack

Phones displayed are representative of current inventory of phones and is subject to change.