

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the matter of the Complaint of Marcia     )  
Johnson,   )  
   )  
                          Complainant,             )  
   )  
v.   )  
   )  
Laclede Gas Company,                             )  
   )  
                          Respondent                )

Case No. GC-2006-0456

**STATUS REPORT**

COMES NOW the Staff of the Commission and on behalf of the Parties to this case, Laclede Gas Company, and Marcia Johnson, and states:

1.       On June 1, 2006, Complainant Marcia Johnson filed a formal complaint against Laclede Gas Company questioning the amount of a bill she received for a period during which gas usage had been estimated.
2.       On July 3, 2006, Laclede filed its response to Ms. Johnson's complaint.
3.       On September 29, Staff, Laclede and Ms. Johnson had an informal prehearing conference to discuss scheduling an on-the-record hearing and whether settlement was possible.
4.       Ms. Johnson will be able to attend an on-the-record hearing by phone during the day beginning October 12.

5. The Parties further discussed settlement, but no agreement was reached other than to see if a settlement in a separate case might have an effect on the amount that Laclede is claiming is due.

6. Ms. Johnson and Laclede had a payment arrangement but Ms. Johnson has been unable to pay the agreed upon amount so she does not have service at this time. During the pre-hearing conference, Laclede did extend certain offers to Ms. Johnson so that she could get her service reconnected and did suggest avenues for Ms. Johnson to pursue to obtain assistance with her bills.

7. Since Ms. Johnson will be available during the day to attend a hearing by phone, that will make it much easier to set a hearing date and time.

WHEREFORE Staff requests an extension of time for two weeks for the filing of Staff's recommendation for a hearing date in this Complaint case.

Respectfully submitted,

/s/ Lera Shemwell  
Lera Shemwell  
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Missouri Bar No. 43798

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### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 10<sup>th</sup> day of October, 2006.

/s/ Lera Shemwell