OF THE STATE OF MISSOURI

In the Matter of Herman and Constance Turner,)
Complainants,)
V.)) <u>Case No. GC-2007-0281</u>
Laclede Gas Company,)
Respondent.)

ORDER GRANTING STAFF'S REQUEST FOR EXTENSION OF TIME TO FILE RECOMMENDATION

Issue Date: March 2, 2007 Effective Date: March 2, 2007

Herman and Constance Turner filed a formal complaint against Laclede Gas Company ("Laclede") on January 25, 2007. On January 31, 2007, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The same day, pursuant to 4 CSR 240-2.070(10), the Commission ordered its Staff to commence an investigation of the Turners' formal complaint and to file a report concerning the results of its investigation no later than three days after Laclede filed its answer to the complaint.

Laclede filed its answer on February 28, 2007. The following day, Staff filed its Request for Extension of Time to File Staff Recommendation, which states that Staff does not have an adequate amount of time to file the report before the deadline set in the

Commission's order of January 31, 2007, and requests an extension of time until March 12, 2007.

As the Commission noted in its January 31, 2007 Order Directing Staff to Investigate and File a Report, this matter does not involve the interruption or discontinuation of the Turners' residential gas service or any other time-sensitive issue. The Commission finds Staff's request, which is authorized by Commission Rule 4 CSR 240-2.050(3)(A), to be reasonable under the circumstances and shall grant it.

IT IS ORDERED THAT:

- Staff's Request for Extension of Time to File Staff Recommendation is granted.
 Staff shall file a report concerning the results of its investigation of Herman and Constance
 Turner's formal complaint against Laclede Gas Company no later than March 12, 2007.
 - 2. This order shall become effective on March 2, 2007.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Benjamin H. Lane, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 2nd day of March, 2007.