OF THE STATE OF MISSOURI

Abb D. Rhodes,)
Complainant,))
v.	Case No. GC-2007-0406
Laclede Gas Company,)
Respondent.)

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT AND DIRECTING OTHER FILING

Issue Date: April 20, 2007 Effective Date: April 20, 2007

Abb D. Rhodes filed a formal complaint against Laclede Gas Company ("Laclede") on April 18, 2007. On April 20, 2007, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than one week after Laclede files its answer, which is due no later than May 21, 2007.

¹ Laclede's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

The Commission would also like Mr. Rhodes to inform the Commission whether he is representing himself in this matter or if he is represented by an attorney.²

IT IS ORDERED THAT:

- 1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Abb D. Rhodes' formal complaint against Laclede Gas Company.
- 2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than one week after Laclede files its answer to Mr. Rhodes' complaint.
- 3. Abb D. Rhodes shall, by no later than April 30, 2007, file a letter informing the Commission and the other parties whether he is representing himself in this matter or if he is represented by an attorney.
 - 4. This order shall become effective on April 20, 2007.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Benjamin H. Lane, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 20th day of April, 2007.

² In this regard, the Commission notes that John J. Allan of the Allan Law Group, L.L.C. appears to have signed both the cover letter accompanying the complaint and the complaint itself. However, Mr. Allan did not enter his appearance.