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Missouri Public  
Service Commission

Exhibit No.: \_\_\_\_\_  
Issues: Cost Allocation and Rate Design  
Witness: Paul R. Herbert  
Exhibit Type: Direct  
Sponsoring Party: Missouri-American Water Company  
Case No.: WR-2003-  
Date: May 19, 2003

MISSOURI PUBLIC SERVICE COMMISSION

CASE NO. WR-2003-

DIRECT TESTIMONY

OF

PAUL R. HERBERT

ON BEHALF OF

MISSOURI-AMERICAN WATER COMPANY

JEFFERSON CITY, MISSOURI

Exhibit No. 9  
Case No(s) WR-2003-0800  
Date 12/16/03 Rptr Sulm

EXHIBIT

MAWC 9

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

IN THE MATTER OF MISSOURI-AMERICAN )	
WATER COMPANY FOR AUTHORITY TO )	
FILE TARIFFS REFLECTING INCREASED )	CASE NO. WR-2003-
RATES FOR WATER AND SEWER )	
SERVICE	

AFFIDAVIT OF PAUL R. HERBERT

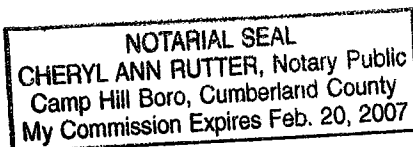
Paul R. Herbert, being first duly sworn, deposes and says that he is the witness who sponsors the accompanying testimony entitled "Direct Testimony of Paul R. Herbert"; that said testimony and schedules were prepared by him and/or under his direction and supervision; that if inquires were made as to the facts in said testimony and schedules, he would respond as therein set forth; and that the aforesaid testimony and schedules are true and correct to the best of his knowledge.

  
Paul R. Herbert

State of Pennsylvania  
County of Cumberland  
SUBSCRIBED and sworn to  
Before me this 13<sup>th</sup> day of MAY 2003.

  
Notary Public

My commission expires:



## TABLE OF CONTENTS

	<u>PAGE</u>
A. WITNESS INTRODUCTION .....	1
B. (1) QUALIFICATIONS AND EXPERIENCE .....	2
C. (2) COST OF SERVICE ALLOCATION .....	3
D. (3) RATE DESIGN .....	11

1 **1. Q. Please state your name and address.**

2 A. My name is Paul R. Herbert. My business address is 207 Senate Avenue,  
3 Camp Hill, Pennsylvania.

4 **2. Q. By whom are you employed?**

5 A. I am employed by Gannett Fleming, Inc.

6 **3. Q. Please describe your position with Gannett Fleming, Inc. and briefly**  
7 **state your general duties and responsibilities.**

8 A. I am Vice President of the Valuation and Rate Division. My duties and  
9 responsibilities include the preparation of accounting and financial data for  
10 revenue requirement and cash working capital claims, the allocation of cost of  
11 service to customer classifications, and the design of customer rates in  
12 support of public utility rate filings.

13 **4. Q. Have you presented testimony in rate proceedings before a regulatory**  
14 **agency?**

15 A. Yes. I have testified before the Pennsylvania Public Utility Commission, the  
16 New Jersey Board of Public Utilities, the Public Utilities Commission of Ohio,  
17 the Public Service Commission of West Virginia, the Kentucky Public Service  
18 Commission, the Iowa State Utilities Board, the Virginia State Corporation  
19 Commission, and the Tennessee Regulatory Authority, concerning revenue  
20 requirements, cost of service allocation, rate design and cash working capital  
21 claims. A list of the cases that I testified is attached.

22 **5. Q. What is your educational background?**

23 A. I have a Bachelor of Science Degree in Finance from the Pennsylvania State

1 University, University Park, Pennsylvania.

2 **6. Q. Would you please describe your professional affiliations?**

3 A. I am a member of the American Water Works Association and serve as a  
4 member of the Management Committee for the Pennsylvania Section. I am  
5 also a member of the Pennsylvania Municipal Authorities Association. In  
6 1998, I became a member of the National Association of Water Companies  
7 as well as a member of its Rates and Revenue Committee.

8 **7. Q. Briefly describe your work experience.**

9 A. I joined the Valuation Division of Gannett Fleming Corddry and Carpenter,  
10 Inc., predecessor to Gannett Fleming, Inc., in September 1977, as a Junior  
11 Rate Analyst. Since then, I advanced through several positions and was  
12 assigned the position of Manager of Rate Studies on July 1, 1990. On June  
13 1, 1994, I was promoted to my current position as Vice President.

14 While attending Penn State, I was employed during the summers of  
15 1972, 1973 and 1974 by the United Telephone System - Eastern Group in its  
16 accounting department. Upon graduation from college in 1975, I was  
17 employed by Herbert Associates, Inc., Consulting Engineers (now Herbert  
18 Rowland and Grubic, Inc.), as a field office manager until September 1977.

19 **8. Q. What is the purpose of your testimony in this proceeding?**

20 A. The purpose of my testimony is to explain Missouri-American Water  
21 Company's cost of service allocation studies and proposed rate designs set  
22 forth in Exhibit No. PRH-1.

## **COST OF SERVICE ALLOCATION**

### **9. Q. Briefly describe the purpose of your cost allocation studies.**

A. The purpose of the studies was to allocate the district specific cost of service, which is the total revenue requirement, to the customer classifications in each operating district. The operating districts include Brunswick (BRU), Jefferson City (JFC), Joplin (JOP), Mexico (MEX), Parkville (PKW), St. Charles (SCH), St. Joseph (SJO), St. Louis County (STL), and Warrensburg (WAR).

In the studies, the district specific costs were allocated to the residential, commercial, industrial, other public authorities, sales for resale, private fire protection and public fire protection classifications (Rates A through J in St. Louis County) in accordance with generally accepted principles and procedures. The cost of service allocation studies results in indications of the relative cost responsibilities of each class of customers in each operating district. The allocated cost of service is one of several criteria appropriate for consideration in designing customer rates to produce the required revenues. The results of the allocation of the district specific cost of service for the test year ended December 31, 2002, and proposed customer rates which produce the pro forma revenue requirements, are presented in the studies.

### **10. Q. Please describe the method of cost allocation that was used in your study.**

A. The base-extra capacity method, as described in the 2000 (and prior) Water Rates Manual published by the American Water Works Association (AWWA),

1 was used to allocate the pro forma costs. Base-extra capacity is a  
2 recognized method for allocating the cost of providing water service to  
3 customer classifications in proportion to the classifications' use of the  
4 commodity, facilities, and services. It is generally accepted as a sound  
5 method for allocating the cost of water service and was used by the Company  
6 in previous cases.

7 **11. Q. Please describe the procedure followed in each of the cost allocation**  
8 **studies.**

9 A. Each identified classification of cost in the district specific cost of service was  
10 allocated to the customer classifications through the use of appropriate  
11 factors. These allocations are presented in Schedule B for each study. The  
12 items of cost, which include operation and maintenance expenses, deprecia-  
13 tion expense, taxes and income available for return, are identified in column 1  
14 of Schedule B. The cost of each item, shown in column 3, is allocated to the  
15 several customer classifications based on allocation factors referenced in  
16 column 2. The development of the allocation factors is presented in Schedule  
17 C. I will use some of the larger cost items to illustrate the principles and  
18 considerations used in the cost allocation methodology.

19 Purchased water, purchased electric power, treatment chemicals  
20 and waste disposal are examples of costs that tend to vary with the amount of  
21 water consumed and are thus considered base costs. They are allocated to  
22 the several customer classifications in direct proportion to the average daily  
23 consumption of those classifications through the use of Factor 1. The

1 development of Factor 1 is shown in Schedule C.

2 Other source of supply, water treatment and transmission costs are  
3 associated with meeting usage requirements in excess of the average,  
4 generally to meet maximum day requirements. Costs of this nature were  
5 allocated to customer classifications partially as base costs, proportional to  
6 average daily consumption, partially as maximum day extra capacity costs, in  
7 proportion to maximum day extra capacity, and, in the case of certain  
8 pumping stations and transmission mains, partially as fire protection costs,  
9 through the use of Factors 2 and 3. The development of the allocation  
10 factors, referenced as Factors 2 and 3, is shown in Schedule C.

11 Costs associated with storage facilities and the capital costs of  
12 distribution mains were allocated partly on the basis of average consumption  
13 and partly on the basis of maximum hour extra demand, including the  
14 demand for fire protection service, because these facilities are designed to  
15 meet maximum hour and fire demand requirements. The development of the  
16 factors, referenced as Factors 4 and 5, used for these allocations is shown in  
17 Schedule C.

18 Fire demand costs were allocated to public and private fire protection  
19 service in proportion to the relative potential demands on the system by public  
20 fire hydrants and private service lines as presented in Schedule E.

21 Costs associated with pumping facilities and the operation and  
22 maintenance of mains were allocated on combined bases of maximum day  
23 and maximum hour extra capacity because these facilities serve both



1 functions. For pumping facilities, the relative weightings of Factor 2  
2 (maximum day), Factor 3 (maximum day and fire) and Factor 4 (maximum  
3 hour) were based on horsepower of pumps serving maximum day, maximum  
4 day and fire and maximum hour functions. The development of this weighted  
5 factor is referenced as Factor 6.

6 For operation and maintenance of mains, the relative weightings of  
7 Factor 3 (maximum day and fire) and Factor 4 (maximum hour) were based  
8 on the footage of transmission and distribution mains. Generally, for cost  
9 allocation purposes, mains larger than 10-inch were classified as serving a  
10 transmission function and mains 10-inch and smaller were classified as  
11 serving a distribution function. The development of this weighted factor is  
12 referenced as Factor 7.

13 Costs associated with meters were allocated to customer  
14 classifications in proportion to the relative unit costs of the sizes and  
15 quantities of meters serving each classification. The development of the  
16 factor for meters is referenced as Factor 9. Factor 10, Allocation of Services,  
17 was developed in a similar manner as Factor 9, except that the relative unit  
18 cost per foot by service size was used in order to weight the number of  
19 services by classification. Costs associated with public fire hydrants were  
20 assigned directly to the public fire protection class (Factor 8).

21 Costs for customer accounting, billing and collecting were allocated  
22 on the basis of the number of customers for each classification, and costs for  
23 meter reading were allocated on the basis of metered customers. The

development of these factors is referenced as Factor 13 and Factor 14.

Administrative and general costs were allocated on the basis of allocated direct costs, excluding those costs such as purchased water, power, chemicals and waste disposal, which require little administrative and general expense. The development of the factor is referenced as Factor 15.

Annual depreciation accruals were allocated on the basis of the function of the facilities represented by the depreciation expense for each depreciable plant account. The original cost less depreciation of utility plant in service was similarly allocated for the purpose of developing factors, referenced as Factor 18, for allocating items such as income taxes and return. The development of Factor 18 is presented on the last three pages of Schedule C.

Factors 15 and 18, as well as Factors 11, 12, 16, 17 and 19, are composite allocation factors. These factors are based on the result of allocating other costs and are computed internally in the cost allocation program. Refer to Schedule C for a description of the bases for each composite allocation factor.

**12. Q. What was the source of the total cost of service data set forth in column 3 of Schedule B?**

A. The pro forma costs of service were furnished by the Company, and are set forth in Company accounting exhibits and workpapers. The cost of service by district used in my allocation studies reflects the revenue contribution among districts as explained in Mr. Grubb's testimony.

1 **13. Q. Refer to Schedule C, and explain the source of the system maximum**  
2 **day and maximum hour ratios used in the development of factors**  
3 **referenced as Factors 2, 3 and 4.**

4 A. The ratios were based on a review of historic Company data for each district.  
5 Schedule D shows the experienced maximum day ratios for each district over  
6 the last several years. The maximum hour ratios were estimated based on  
7 actual data or the relationship of system maximum hour ratios compared to  
8 system maximum day ratios for similar systems.

9 **14. Q. What factors were considered in estimating the maximum day extra**  
10 **capacity and maximum hour extra capacity demands used for the**  
11 **customer classifications in the development of Factors 2, 3 and 4?**

12 A. The estimated demands were based on judgment, which considered field  
13 studies of actual customer class demands conducted for other American  
14 Companies, field observations of the service areas of the Company, field  
15 studies of similar service areas in Pennsylvania, and generally accepted  
16 customer class maximum day and maximum hour demand ratios.

17 **15. Q. Please explain the allocation of small mains in certain districts.**

18 A. Factor 4, used to allocate distribution mains, was modified to exclude  
19 consumption for certain large customers connected primarily to large mains,  
20 commonly referred to as transmission mains, in Joplin, St. Joseph and St.  
21 Louis County districts. This was done to recognize that certain industrial and  
22 sales for resale customers are connected directly to the transmission system  
23 and do not benefit from the smaller distribution mains.

1 **16. Q. How was this adjustment accomplished?**

2 A. In Joplin, five of the six largest industrial customers are connected to mains  
3 12-inch and larger. The sixth customer is served from an 8-inch main, but is  
4 located a short distance from 12- and 16-inch mains. The test year  
5 consumption for these six customers was excluded from the industrial class  
6 for the basis of developing Factor 4.

7 In St. Joseph, the five largest industrial accounts and the six largest  
8 sales for resale accounts are served from mains 12-inch and larger. The test  
9 year consumption for these customers was excluded in the development of  
10 Factor 4.

11 In St. Louis County, all sales for resale customers (Rates B and D) are  
12 served from the transmission system and therefore, were excluded from  
13 Factor 4. For the industrial or Rate J classification, an analysis of the  
14 customers was performed to determine the size main each Rate J customer  
15 is served from. The analysis showed that out of 215 Rate J customers, 112  
16 customers representing 61.8% of the Rate J consumption are connected to  
17 mains 12-inch and larger. The remaining 103 customers with 38.2% of the  
18 consumption are connected to mains smaller than 12-inch.

19 A further analysis of the 103 customers connected to small mains was  
20 conducted to measure the length of distribution mains used to serve these  
21 customers from the transmission system. This analysis showed that only  
22 about 225,000 feet of small mains are used from the transmission system to  
23 the connection point of the 103 Rate J customers. The 225,000 feet

1 represents about 1.3% of the total 17.5 million feet of distribution mains. This  
2 analysis clearly shows that although certain Rate J customers are connected  
3 to smaller mains, the length of those mains is only a small fraction of the total  
4 distribution main system. Therefore, based on this analysis, 10% of the Rate  
5 J consumption was used in the development of Factor 4, to reflect that a  
6 small part of the distribution mains are used by Rate J customers.

7 **17. Q. Have you summarized the results of your cost allocation study?**

8 A. Yes. The results are summarized in columns 1, 2 and 3 of Schedule A for  
9 each district. Column 2 sets forth the total allocated pro forma cost of service  
10 as of December 31, 2002, for each customer classification identified in  
11 column 1. Column 3 presents each customer classification's cost respon-  
12 sibility as a percent of the total cost.

13 **18. Q. Have you compared these cost responsibilities with the proportionate**  
14 **revenue under existing rates for each customer classification?**

15 A. Yes. A comparison of the allocated cost responsibilities and the percentage  
16 revenue under existing rates for each district can be made by comparing  
17 columns 3 and 5 of Schedule A. A similar comparison of the percentage cost  
18 responsibilities (relative cost of service) and the percentage of pro forma  
19 revenues (relative revenues) under proposed rates can be made by  
20 comparing columns 3 and 7 of Schedule A .

21 **CUSTOMER RATE DESIGN**

22 **19. Q. What are the appropriate factors to be considered in the design of the**

1           **rate structure?**

2           A.   In preparing a rate structure, one should consider the allocated costs of  
3           service, the impact of changes from the present rate structure, the  
4           understandability and ease of application of the rate structure, community and  
5           social influences, and the value of service. General guidelines should be  
6           developed with management to determine the extent to which each of these  
7           criteria is to be incorporated in the rate structure to be designed, inasmuch as  
8           the pricing of a commodity or service is a function of management.

9   **20. Q.   Did management discuss with you rate design guidelines?**

10          A.   Yes, they did. The guidelines were as follows: (1) Maintain district specific  
11          pricing for each district's rate structure; (2) determine the unit cost per public  
12          fire hydrant in each district so that public fire protection costs can be  
13          recovered from each customer in a similar manner as the current practice in  
14          St. Louis County; (3) design a rate schedule for St. Charles that is similar in  
15          structure to St. Louis County; (4) for all other districts, use a one-block  
16          structure for the residential class and two- to four-block structures for non-  
17          residential classes; and (5) design minimum charges and volumetric rates so  
18          that proposed revenues by customer classification move toward the indicated  
19          cost of service in each district.

20   **21. Q.   Do you agree with these guidelines?**

21          A.   Yes, I do.

22   **22. Q.   Have you prepared proposed rate schedules for each classification and**  
23          **each rate zone?**

1 A. Yes. Schedule F in Part III of the cost allocation study presents the results of  
2 the proposed rate design.

3 **23. Q. Please explain the proposed minimum charges.**

4 A. An analysis of the customer costs in each district was prepared to determine  
5 the appropriate minimum charges by meter size. For the six districts other  
6 than Jefferson City, St. Charles and St. Louis County, the customer costs for  
7 a 5/8-inch meter ranged from \$7.63 to \$12.73 per month. Based on this  
8 analysis, the 5/8-inch minimum charge was set at \$8.50 per month for each of  
9 the six districts representing a 20% increase over the current \$7.08 charge.  
10 This 20% increase was applied to the minimums for the larger meter sizes to  
11 determine the proposed minimum charges for 3/4-inch through 12-inch  
12 meters.

13 For Jefferson City, the existing 5/8-inch minimum is \$7.76 per month  
14 including a 100 cubic foot allowance. This allowance was eliminated and the  
15 minimum charges were set equal to the minimums for the six districts  
16 described above.

17 For St. Louis County, the analysis of customer costs resulted in a 5/8-  
18 inch minimum of \$10.66 per month and \$14.37 per quarter. Since these unit  
19 costs represent a 73% and 59.5% increase respectively, over existing rates,  
20 the minimum charges were set at \$8.50 per month and \$12.20 per quarter.  
21 Minimums, for the larger meter size were developed in a similar manner.  
22 Minimum charges for St. Charles were set equal to those for St. Louis  
23 County.

1   **24. Q. Please explain the volumetric charges.**

2       A. Generally, for the seven districts other than St. Charles and St. Louis, a one-  
3       block uniform volumetric rate is proposed for the residential classification in  
4       each district. This is a change from the existing declining block structure for  
5       residential customers and recognizes that large residential users do not have  
6       favorable load factors and should not pay less for their usage than small  
7       users. For non-residential customers, a two, three or four block structure is  
8       proposed with the first block rate equal to the residential rate and the  
9       remaining block rates designed to move revenues toward or equal to the  
10      indicated cost of service by classification within each district. The exceptions  
11      to the same first block rate by class were in Parkville and St. Joseph where  
12      the rates for industrial customers were designed to meet certain cost of  
13      service goals.

14             In St. Louis County, the same single-block rate structure for Rates A  
15      through J is proposed with increases in each rate according to cost of service.  
16      All St. Charles customers were placed in the Rate A classification with the  
17      volumetric rate set at approximately 73% of the St. Louis County Rate A rate,  
18      to achieve the desired cost of service level.

19   **25. Q. Please explain private fire charges.**

20       A. In most districts, the existing private fire revenues exceed the indicated cost  
21      of service. Therefore, no changes to the private fire line rates are proposed  
22      at this time.

23   **26. Q. Please explain the public fire hydrant charges.**



1       A.   The cost of service for public fire protection was established in each district  
2           and the annual unit cost was determined by dividing the cost of service by the  
3           number of public hydrants in each district. The public fire hydrant rates will be  
4           charged on a per customer basis in each district as a separate charge in a  
5           similar manner as the existing practice in St. Louis County.

6   **27. Q.   Has the Company prepared proof of revenue schedules under present**  
7       **and proposed rates?**

8       A.   Yes. Company Schedules CAS-13 and 14 sets forth the proof of revenues  
9           from the application of present and proposed rates to the customer  
10          consumption analysis. The revenues from these exhibits are brought forward  
11          to Schedule A, columns 4 and 6.

12   **28. Q.   Does this complete your testimony at this time?**

13       A.   Yes, it does.

LIST OF CASES IN WHICH PAUL R. HERBERT TESTIFIED

<u>Year</u>	<u>Jurisdiction</u>	<u>Docket No.</u>	<u>Client/Utility</u>	<u>Subject</u>
1. 1983	Pa. PUC	R-832399	T. W. Phillips Gas and Oil Co.	Pro Forma Revenues
2. 1989	Pa. PUC	R-891208	Pennsylvania-American Water Company	Bill Analysis and Rate Application
3. 1991	PSC of W. Va.	91-106-W-MA	Clarksburg Water Board	Revenue Requirements (Rule 42)
4. 1992	Pa. PUC	R-922276	North Penn Gas Company	Cash Working Capital
5. 1992	NJ BPU	WR92050532J	The Atlantic City Sewerage Company	Cost Allocation and Rate Design
6. 1994	Pa. PUC	R-943053	The York Water Company	Cost Allocation and Rate Design
7. 1994	Pa. PUC	R-943124	City of Bethlehem	Revenue Requirements, Cost Allocation, Rate Design and Cash Working Capital
8. 1994	Pa. PUC	R-943177	Roaring Creek Water Company	Cash Working Capital
9. 1994	Pa. PUC	R-943245	North Penn Gas Company	Cash Working Capital
10. 1994	NJ BPU	WR94070325	The Atlantic City Sewerage Company	Cash Working Capital
11. 1995	Pa. PUC	R-953300	Citizens Utilities Water Company of Pennsylvania	Cost Allocation and Rate Design
12. 1995	Pa. PUC	R-953378	Apollo Gas Company	Cost Allocation and Rate Design
13. 1995	Pa. PUC	R-953379	Carnegie Natural Gas Company	Revenue Requirements and Rate Design
14. 1996	Pa. PUC	R-963619	The York Water Company	Revenue Requirements and Rate Design
15. 1997	Pa. PUC	R-973972	Consumers Pennsylvania Water Company - Shenango Valley Division	Cost Allocation and Rate Design
16. 1998	Ohio PUC	98-178-WS-AIR	Citizens Utilities Company of Ohio	Cash Working Capital
17. 1998	Pa. PUC	R-984375	City of Bethlehem - Bureau of Water	Water and Wastewater Cost Allocation and Rate Design
18. 1999	Pa. PUC	R-994605	The York Water Company	Revenue Requirement, Cost Allocation and Rate Design
19. 1999	Pa. PUC	R-994868	Philadelphia Suburban Water Company	Cost Allocation and Rate Design
20. 1999	PSC of W. Va.	99-1570-W-MA	Clarksburg Water Board	Cost Allocation and Rate Design
21. 2000	Ky. PSC	2000-120	Kentucky-American Water Company	Revenue Requirements (Rule 42), Cost Allocation and Rate Design
22. 2000	Pa. PUC	R-00005277	PPL Gas Utilities	Cost Allocation and Rate Design
23. 2000	NJ BPU	WR00080575	Atlantic City Sewerage Company	Cash Working Capital
				Cost Allocation and Rate Design

LIST OF CASES IN WHICH PAUL R. HERBERT TESTIFIED, cont.

24.	2001	Ia. St Util Bd	RPU-01-4	Iowa-American Water Company	Cost Allocation and Rate Design
25.	2001	Va. St. Corp Cm	PUE010312	Virginia-American Water Company	Cost Allocation and Rate Design
26.	2001	WV PSC	01-0326-W-42T	West-Virginia American Water Company	Cost Allocation and Rate Design
27.	2001	Pa. PUC	R-016114	City of Lancaster	Tapping Fee Study
28.	2001	Pa. PUC	R-016236	The York Water Company	Cost Allocation and Rate Design
29.	2001	Pa. PUC	R-016339	Pennsylvania-American Water Company	Cost Allocation and Rate Design
30.	2001	Pa. PUC	R-016750	Philadelphia Suburban Water Company	Cost Allocation and Rate Design
31.	2002	Va. St. Corp. Cm	PUE-2002-00375	Virginia-American Water Company	Cost Allocation and Rate Design
32.	2003	Pa. PUC	R-027975	The York Water Company	Cost Allocation and Rate Design
33.	2003	Tenn Reg. Auth.	03-	Tennessee-American Water Company	Cost Allocation and Rate Design
34.	2003	Pa. PUC	R-038304	Pennsylvania-American Water Company	Cost Allocation and Rate Design