

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Sheila Bruton,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2006-0502</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: July 28, 2006

Effective Date: July 28, 2006

On June 26, 2006, Sheila Bruton filed a complaint with the Commission against Laclede Gas Company ("Laclede"). Ms. Bruton alleges she was overcharged as a result of Laclede's estimated billing practices during 2004 and 2005.

Laclede filed its answer on July 27, 2006. The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this complaint.

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission is directed to conduct an investigation of Sheila Bruton's complaint against Laclede Gas Company and to file a report concerning the results of that investigation by August 28, 2006.

2. This order shall become effective on July 28, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 28th day of July, 2006.