## OF THE STATE OF MISSOURI

Gwenda Allen,	)
Complainant,	) )
V.	Case No. GC-2007-0007
Laclede Gas Company,	)
Respondent.	)

## NOTICE OF COMPLAINT, ORDER SHORTENING TIME FOR AN ANSWER FROM LACLEDE GAS COMPANY AND ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: December 14, 2006 Effective Date: December 14, 2006

On July 5, 2006, Gwenda Allen filed a complaint with the Commission against Laclede Gas Company. Because Ms. Allen's complaint was difficult to discern, and because Ms. Allen did not respond to Commission orders seeking clarification, the Commission ordered its Staff to contact Ms. Allen to discern the nature of her complaint and determine if she wished to further prosecute her complaint.

On December 14, 2006, Staff filed its report stating that Ms. Allen would like to proceed with her complaint and stating that Ms. Allen's gas service had been discontinued. Since it has been brought to the attention of the Commission that Ms. Allen wishes to further pursue her complaint and since her gas service has been disconnected, the Commission will now issue notice of this complaint to Laclede. A copy of the complaint is enclosed.

Under Commission Rule 4 CSR 240-2.070, Laclede has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied, unless otherwise ordered. Because Ms. Allen's gas service has been discontinued, Laclede's answer shall be due by December 26, 2006. Additionally, the Staff of the Missouri Public Service Commission shall investigate Ms. Allen's complaint and Laclede's answer and file a report no later than January 4, 2007.

## IT IS ORDERED THAT:

- 1. Notice of this complaint is hereby issued to Laclede Gas Company.
- 2. Laclede Gas Company shall file an answer to this complaint no later than December 26, 2006.
- 3. The Staff of the Missouri Public Service Commission shall investigate Ms. Allen's complaint, and Laclede's answer to that complaint, and shall file a report of its investigation no later than January 4, 2007.
  - 4. This order shall become effective on December 14, 2006.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Harold Stearley, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 14th day of December, 2006.