

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

George Poole,	)	
	)	
	)	
v.	)	<b><u>File No. GC-2011-0405</u></b>
	)	
Laclede Gas Company,	)	
Respondent	)	

**NOTICE THAT COMPLAINT WILL PROCEED  
UNDER SMALL COMPLAINT PROCEDURE  
AND ORDER DIRECTING STAFF INVESTIGATION**

Issue Date: July 1, 2011

Effective Date: July 1, 2011

Laclede Gas Company  
720 Olive St.  
St. Louis, Missouri, 63101

**CERTIFIED MAIL**

On June 23, 2011, the above-named Complainant filed a complaint with the Missouri Public Service Commission against Laclede Gas Company. The Commission was uncertain of whether this matter should proceed as a small complaint. Complainant's subsequent filing shows that the value of the complaint is than \$3,000. The complaint will therefore proceed under the Commission's small complaint procedure; 4 CSR 240-2.070(14).

Through the initial notice of this complaint, the Commission directed Laclede to file an answer by July 25. Under the small complaint procedure, the Staff of the Commission shall have 45 days from the date of this notice to investigate the complaint and file the results of its investigation.

All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

Because Complainant's address is ambiguous, a copy of this notice shall be provided to the complainant at both 3417A Roger, St. Louis, MO 63116 **and** P.O. Box 775153, St. Louis, MO 63177.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall investigate and file the results of its investigation no later than August 15, 2011.
2. The Data Center of the Commission shall mail this notice to the two addresses noted for Complainant in the body of this order.
3. This order shall become effective upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 1st day of July, 2011.