BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| Barbara Ellis, | Complainant, |) | |
|----------------------|--------------|--------|-----------------------|
| V. | о оттристи, |)) | File No. GC-2015-0073 |
| Laclede Gas Company, | |) | |
| | Respondent |) | |

NOTICE OF SMALL COMPLAINT AND ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: September 23, 2014 Effective Date: September 23, 2014

On September 18, 2014, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Laclede Gas Company. Because this complaint involves less than \$3,000, it shall proceed under the Commission's small complaint procedure (4 CSR 240-2.070(15)). If any party believes this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 4 CSR 240-2.070(15), Laclede shall have 30 days from the date of this notice to file a response to the complaint. A copy shall be served upon the Complainant at: 7744 Ellington Dr., St. Louis, MO 63121.

The Commission will also direct the Staff of the Commission to investigate this complaint and file a report.

THE COMMISSION ORDERS THAT:

Laclede Gas Company shall file a response to this complaint no later than
October 23, 2014.

- 2. The Staff of the Commission shall investigate and file a report of this complaint no later than November 7, 2014.
 - 3. This order shall become effective upon issuance.



Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 23rd day of September, 2014.

BY THE COMMISSION

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Morris L. Woodruff Secretary