STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 13th day of January, 2016.

Ronald D. Hardin,	Complainant,
V.	
Laclede Gas Company,	Respondent.

File No. GC-2015-0335

ORDER DISMISSING COMPLAINT WITHOUT PREJUDICE

Issue Date: January 13, 2016

Effective Date: February 12, 2016

Ronald D. Hardin filed a complaint against Laclede Gas Company alleging that he was billed an arrearage because Laclede did not bill him to his correct address. The Commission held a prehearing conference and the parties were left to resolve the complaint.

Subsequently, Laclede filed a motion to dismiss this complaint and informed the Commission that a payment arrangement had been made with Complainant.

On November 6, 2015, the Commission issued an order directing Complainant to file, no later than November 20, 2015, a response to Laclede's motion and status report. Complainant failed to respond. On December 4, the Commission issued a second order directing Complainant to file a response no later than December 18. In that order, the Commission informed Complainant that failure to respond to a Commission order may result in the complaint being dismissed. Again, Complainant failed to respond.

Under Commission rule 4 CSR 240-2.116(3), a party may be dismissed from a complaint for failing to respond to a Commission order. Complainant has failed to do so twice. Further, based on Laclede's uncontested pleading, it appears that this complaint has been resolved. The Commission will therefore dismiss this complaint.

Because this complaint is not being dismissed on the merits of the complaint, but rather on procedural grounds, Complainant may refile the complaint; in which case, it will be assigned a different case number.

THE COMMISSION ORDERS THAT:

- 1. This complaint is dismissed without prejudice.
- 2. This order shall become effective on February 12, 2016.
- 3. This file shall be closed on February 13, 2016.



Hall, Chm., Stoll, Kenney, Rupp, and Coleman, CC., concur.

Jones, Senior Regulatory Law Judge

BY THE COMMISSION

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Morris L. Woodruff Secretary