

FILED  
November 13, 2007  
Data Center  
Missouri Public  
Service Commission

Missouri Public Service Commission  
COMMUNITY SERVICES DEPARTMENT

~~Respondent~~ **Exhibit No.** EXHIBIT 7  
~~Date~~ 10-16-07 **Case No.** G-C-2007-C-211  
~~Reporter~~ Mindy Vislay

DATE RECEIVED: 03/08/06

Customer Name	Marlyn Young	Account Number	309861-004-1
Address	2437 Wieck		
Telephone	317-869-0799 (our records)	Alt. Phone #	
CSR:	C. Barr	Complaint #	C200607334

**Inquiry / Complaint**

Mr. Marlyn Young's letter to the MPSC stated the following:

- 1) He sent a certified letter to the Company in 02/06 outlining his concerns regarding certain charges for services that they were trying to collect from him.
- 2) He sold property to Rosemary B. Jackson in late 2003. She started the gas service in her name. The Company removed her name from the account and put the services in his name because he had a relationship with Ms. Jackson. He lived with his brother at another address at that time.
- 3) He is not responsible for Morlyne B. Young's debt of \$579 that was discharged in Federal Bankruptcy court.

**Comments / Resolution**

A review of our records indicates the following:

- 1) On 2/16/06, a letter was received in the President's Office from **Marlyn Young, SSN 493-44-0452**, stating that a \$791.00 bill was transferred to his account that he was not responsible for. His records had been mixed up by the credit reporting bureaus with the responsible person, Morlyne B. Young. Furthermore, the Company's attempt to collect on Morlyne B. Young's debt, which had been discharged in bankruptcy, was a violation of the Fair Debt and Collection Act.
- 2) Rosemary Jackson, SSN 416-84-5685, had gas service in her name at 9414 Eastchester from 09-14-98 to 02/22/03. The final bill amount of \$150.40 was transferred to her new account at 8831 May.
  - According to the Secretary of the State of Missouri's website, Marlyn Young registered "Pangia Resource Systems, Inc." and "Black En Vouge International, Ltd." in August 2001. Marlyn Young's office address was listed on the business entity applications as 2629 Terrace and his primary residence as 9414 Eastchester.
  - Rosemary Jackson, SSN 416-84-5685, had gas service in her name at 8831 May from 02/22/03 to 05/16/03, when the service was disconnected due to non-payment. Her final bill amount due was \$421.93.
  - Marlyn Young, SSN 493-44-0452, had gas service in his name at 8831 May from 11/12/03 to 04/15/04, when the service was disconnected due to non-payment. The account balance of \$701.66 was paid in full on 11/15/04 in order to restore the gas service.
  - On 11/16/04, Marlyn Young had the gas service restored; however, he used SSN 317-93-0033. The Credit & Collection Department found the incorrect SSN and updated the records to SSN 493-44-0452.
- 3) On 11/26/04, a letter was received by the Company from **Morlyne Young**, stating that the Company violated the Fair Debt Collection Practices Act by attempting to collect a debt that was discharged in bankruptcy. According to court documents, the bankruptcy noted was filed on 02/12/97 by Morlyne B. Young (AKA Brett Young), SSN 121-54-0190, at 1250 Ferguson. It should be noted that Brett C. Young, using SSN 121-54-0191, had gas service at 1250 Ferguson from 11/16/92 to 01/06/99. Morlyne B. Young was discharged from paying the debt. However, the gas usage billed from 02/12/97 to 01/06/99 was still due and payable. The unpaid amount due was \$112.66.
  - On 04/08/05, it was determined that Morlyne B. Young/Brett Morlyne Young, 121-54-0190, was the same person as Marlyn Young, SSN 493-44-0452. It should also be noted that the page setup, font, content, and verbiage on the 11/04 letter from Morlyne Young was a match to the 02/06 President Letter received from Marlyn Young, and the signatures appear to be penned by the same person. Copies of both of these letters are included. Therefore, the unpaid debt of \$112.66 was transferred to Mr. Young's account on May.
  - At the same time, it was also determined by Marlyn Young had shared benefit of the gas service at 9414 Eastchester (09/98 to 02/03) and 8831 May (02/03 to 05/03) while in the name of Rosemary Jackson.

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Traces of Mr. Young's SSN also place him at both premises during the time that the billings were incurred. Therefore, Ms. Jackson's unpaid debt of \$421.93 was transferred to Mr. Young's account on May.

- On 07/08/05, Marlyn Young, SSN 493-44-0452, established gas service at 2437 Wieck.
- On 09/21/05, the gas service at 8831 May was turned off per Mr. Young's request. The final bill of \$729.31 was transferred to the active account on Wieck.

On 2/16/06, I contacted Marlyn Young in response to his 02/06 letter to the President. I asked for him to spell his name (Marlyn Young, no middle initial) and provide his SSN (493-44-0452) and birth date (02/24/50). He stated that he was single. I asked him to list his previous residences. He stated that he lived at 2437 Wieck since 12/15/05 and that was the owner. He previously lived at 8831 May for two or so years, from 2003 to 2005. Prior to that he lived at 9414 Eastchester for 3 or so years. I explained that since he lived with Rosemary Jackson while her debts were incurred he would be held responsible due to shared benefit; therefore, the transfer was valid. Mr. Young did not deny this statement and further acknowledged his relationship with Ms. Jackson. I asked for any residences prior to Eastchester. Mr. Young stated that was irrelevant. I stated that the letters received by the Company in 11/04 from Morlyne Young and 02/06 from Marlyn Young were the same type, verbiage, signature, etc. Therefore, the Company has determined he is the same person as Morlyne B. Young and would remain responsible for the \$112.66 debt from 1250 Ferguson. He stated that he never lived at 1250 Ferguson and that he would continue to pursue this matter.

- As of 03/16/06, Marlyn Young's account balance of \$1,040.84 is due by 03/03/06 and delinquent on 03/14/06. There is no disconnect notice on the current billing.

It should also be noted that Pangia Resources owes Laclede two unpaid debts totaling \$751.58 (202 La Motte, \$339.46, 12/01 to 04/02 and 338 Chambers, \$412.12, 11/01 to 03/02). Furthermore, an unpaid of \$660.10 has been found at 2629 Terrace in the name of Rosemary Jackson, using SSN 416-84-5686, for service from 01/20/00 to 02/18/04. This coincides with the 08/01 business entity application to the State of Missouri by Marlyn Young indicating that 2629 Terrace was the place of his business. A review of this account reveals that in 12/03, the Post Office notified the Company that Ms. Jackson's forwarding address was 8831 May.

According to court records, Marlyn Young, using SSN 493-44-0542, filed for bankruptcy on 08/28/00. Therefore, the \$112.66 debt from 1250 Ferguson (02/97 to 01/99) will be removed from his current account on Wieck. However, it is the Company's position, based on the facts noted above, that he had shared benefit of the gas service at 8831 May while the service was in Rosemary Jackson's name so the transferred debt of \$421.63 will remain due and payable by Mr. Young.

**Supervisor** Rhonda O'Farrell

**Date** 03/21/06