

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Brenda S. Kalemis,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2007-0385</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING FILING**

Issue Date: June 29, 2007

Effective Date: June 29, 2007

Brenda S. Kalemis filed a formal complaint against Laclede Gas Company on April 10, 2007. Ms. Kalemis' complaint alleges that Laclede has improperly billed her for gas usage from December 10, 2005, to October 18, 2006, as stated in a November 2006 bill.

Laclede filed its Answer on May 11, 2007. The answer denies many of Ms. Kalemis' allegations. Laclede states that it has followed its tariffs as well as Commission rules and regulations and that it took all appropriate actions to correct a meter issue.

Staff filed its verified report on May 16, 2007. In particular, Staff concluded, after reviewing the usage information and calculation used to determine Ms. Kalemis' estimated usage, that the method was reasonable and no tariff or rule violations exist. Therefore, Staff recommends the complaint be dismissed.

At this stage of this case, Ms. Kalemis has not stated any facts upon which the Commission could conclude that Laclede has violated its approved tariff, applicable Commission rules, or Missouri statutes. Therefore, the Commission would like to hear from Ms. Kalemis before deciding whether to accept the recommendation of its Staff that the case be dismissed. Accordingly, Ms. Kalemis will be given 20 days from the date of this order to file her response addressing the statements contained in Laclede's answer and Staff's report in this matter and setting forth the legal or factual reasons why she agrees or disagrees with those statements. (Attached to this order is a letter further explaining this process and providing other helpful information.)

If no response is received, the Commission may make its decision based on the current documents and recommendations before it.

**IT IS ORDERED THAT:**

1. Brenda S. Kalemis shall file a response, by not later than 5:00 p.m. on Thursday, July 19, 2007, which addresses the statements contained in Laclede Gas Company's answer and Staff's report in this matter and sets forth the legal or factual reasons why she agrees or disagrees with those statements.

2. This order shall become effective on June 29, 2007.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Nancy Dippell, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 29th day of June, 2007.