

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Donald and Glenda Rose,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2005-0249</u>
)	
Laclede Gas Company,)	
)	
Respondent,)	

ORDER DIRECTING FILING

This order directs Donald and Glenda Rose to file a statement showing why this complaint should not be dismissed.

On January 31, 2005, Donald and Glenda Rose filed a complaint against Laclede Gas Company stating that the company billed them for an old debt. Complainant requested that Laclede show proof that the debt is still owed and explain why it took so long to bring it to Complainant's attention. Complainant further requested that if Laclede is unable to comply, then the debt should be removed from Complainant's account.

Laclede filed an answer to the complaint, offering proof that the debt is still owed and an explanation of why it took so long to bring it to Complainant's attention. As part of its answer, Laclede also moved the Commission to dismiss the complaint. On April 13, 2005, the Staff of the Commission filed a memorandum, recommending that the complaint be dismissed. Staff stated that Laclede has not violated any Commission rules and has satisfied Complainant's request for relief.

The Commission will therefore require that Complainant file a statement explaining whether or not Complainant agrees that Laclede has satisfied the request for relief. If Complainant takes that position that the complaint has not been satisfied, then the Commission will require that Complainant file a statement showing why this complaint should not be dismissed. The Commission informs Complainant that failure to respond to this order may result in this complaint being dismissed.

IT IS THEREFORE ORDERED:

1. That Donald and Glenda Rose shall file no later than May 1, 2005, a statement of whether they agree that Laclede Gas Company has satisfied the request for relief.
2. If Donald and Glenda Rose take the position that Laclede Gas Company has not satisfied the request for relief, then the Commission will require that Complainant file no later than May 1, 2005, a statement showing why this complaint should not be dismissed.
3. That this order shall become effective on April 15, 2005.

BY THE COMMISSION

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Kennard L. Jones, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 15th day of April, 2005.