

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 31st day of
January, 2006.

Frances Juhl,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2006-0304</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER ESTABLISHING EXPEDITED COMPLAINT PROCEDURE

Issue Date: January 31, 2006

Effective Date: February 10, 2006

Frances Juhl filed a complaint against Laclede Gas Company on January 23, 2006, alleging that her gas service was disconnected due to non-payment of bills that she disputes. She claims that she was not sent a disconnection notice and that Laclede has improperly added amounts to her bill that are owed by others. On January 27, 2006, the Commission issued an Order directing that Laclede restore Ms. Juhl's gas service during the pendency of the complaint.

The Commission permits certain complaints to be handled expeditiously and through streamlined procedures when circumstances warrant the use of such procedures. The Commission finds that such procedures are warranted in this instance.

IT IS THEREFORE ORDERED:

1. That the Commission's rules of practice and procedure, set forth in 4CSR 240-2.010, et seq., are waived, except as otherwise directed by the Commission. The assigned Regulatory Law Judge may impose such filing requirements as are necessary to process this matter and may establish filing deadlines as are reasonable to render a final decision in this matter within 30 days of the effective date of this order.
2. That all filing requirements, deadlines and hearing dates shall be set forth in the Order Establishing Procedural Schedule. The procedural schedule shall not include provision for pre-filed testimony, briefs or prehearing conference.
3. That the Regulatory Law Judge is delegated the authority to render a decision in this matter. Such decision is subject to rehearing by the Commission pursuant to Section 386.500, RSMo 2000.
4. That this order shall become effective on February 10, 2006.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Davis, Chm., Murray, Gaw, Clayton and Appling, CC., concur

Reed, Regulatory Law Judge