## OF THE STATE OF MISSOURI

Timothy M. Woodbury,	)
Complainant,	)
v.	Case No. GC-2007-0198
Laclede Gas Company,	)
Respondent.	)

## ORDER DIRECTING RESPONSE TO REQUEST FOR MEDIATION

Issue Date: January 23, 2007 Effective Date: January 23, 2007

On November 27, 2006, Timothy M. Woodbury filed a formal complaint against Laclede Gas Company ("Laclede"). On November 29, 2006, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7). The following day, the Commission ordered its Staff to commence an investigation and file a report concerning the results of that investigation no later than two weeks after Laclede filed its answer, which was due no later than December 29, 2006.

On December 28, 2006, Laclede filed its answer to Mr. Woodbury's complaint. After completing its investigation, on January 10, 2007, Staff filed a verified report recommending that the Commission dismiss Mr. Woodbury's complaint. Then, on January 12, 2007, the Commission issued an Order Directing Filing which summarized all of the pleadings and allegations in the case and gave Mr. Woodbury until February 1, 2007 to file a pleading in which he addressed the contents of Laclede's answer and Staff's report and set forth the

legal or factual reasons why he thought the Commission should not accept the recommendation of its Staff that his formal complaint be dismissed.

On January 19, 2007, Mr. Woodbury filed a request for mediation of the issues presented in this case, thereby indicating his willingness to enter into a voluntary mediation process involving himself, a representative of Laclede, and a neutral third-party mediator. Laclede shall have seven days to respond to Mr. Woodbury's request, during which it shall file a pleading with the Commission either agreeing or refusing to mediate this matter.

## IT IS ORDERED THAT:

- 1. By no later than 5:00 p.m. on Tuesday, January 30, 2007, Laclede Gas Company shall file with the Commission a responsive pleading either agreeing or refusing to attempt to resolve Timothy M. Woodbury's formal complaint against Laclede via voluntary mediation.
  - 2. This order shall become effective on January 23, 2007.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Benjamin H. Lane, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 23rd day of January, 2007.