

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Complaint of	)	
Timothy M. Woodbury,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. GC-2007-0198
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**STAFF’S REPORT**

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and respectfully submits as follows:

1. On November 27, 2006, Timothy M. Woodbury (Complainant) filed his Complaint against Laclede Gas Company (Company) with the Missouri Public Service Commission (Commission). In his Complaint, Complainant requested the removal of an “extra unexpected charge,” from his account.

2. On November 30, 2006, the Commission issued its Order Directing Staff to Investigate and File a Report no later than two weeks after Company files its Answer.

3. On December 28, 2006, Company filed its Answer to Complaint. In its answer, Company stated that the adjustment applied to Complainant’s bill was made in compliance with the Stipulation and Agreement approved in GC-2006-0318.

4. Commission Rule 4 CSR 240-2.070(10) states as follows:

The commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint. The staff shall

file a report of its findings with the commission and all parties to the complaint case. The investigative report shall not be made public unless released in accordance with sections 386.480, 392.210(2) or 393.140(3), RSMo, or during the course of a hearing involving the complaint.

Thus, the Staff's Report is a non-public document and the Staff is filing it as a "Highly Confidential" document.

5. Staff's Report and Recommendation is attached hereto. Staff recommends that the Commission dismiss this complaint.

WHEREFORE, Staff requests that the Commission accept Staff's report and the recommendations in the attached Staff report.

Respectfully submitted,

/s/ Jennifer Heintz

Jennifer Heintz

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/s/ Sarah Kliethermes

Sarah L. Kliethermes

Pursuant to Rule 13

Supervised by Kevin A. Thompson

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 10<sup>th</sup> day of January, 2007.

/s/ Jennifer Heintz