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STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

LOCAL PUBLIC HEARING  
September 22, 2008  
Jefferson Community College, Hillsboro, Missouri  
and Mexico, Missouri  
Volume 12

In the Matter of Union Electric            )  
Company d/b/a AmerenUE's Tariffs        )Case No. ER-2008-0318  
To Increase Its Annual Revenues        )  
For Electric Service                    )

COMMISSIONERS PRESENT:  
Morris L. Woodruff, Deputy Chief Regulatory Law Judge  
Commissioner Connie Murray in Jefferson City  
Commissioner Robert Clayton in Mexico

Excerpt from the Public Services Commission's Local Public  
Hearing.

1 MRS. DISLA: My name is Jennifer Disla. I  
2 live at 27 West Oak Pine Village Drive.

3 MR. WOODRUFF: Excuse me. I need to swear  
4 you in.

5 JENNIFER DISLA,  
6 called to testify, being first duly sworn by the Chairman,  
7 has testified as follows:

8 MRS. DISLA: I want to talk about the part  
9 that the lady, Mrs. Acree, talked that it was  
10 for \$100 dollars and \$20 a month. That costs a  
11 lot of money for us to pay that.

12 MRS. ACREE: Excuse me. The court  
13 reporter can't understand what you're saying.  
14 I'm assuming you're speaking in Spanish; is  
15 that correct?

16 MRS. DISLA: Yes, ma'am.

17 MRS. ACREE: She cannot transcribe it in  
18 Spanish. Can you try to speak in English? If  
19 not, get one of our staff people there to help  
20 you to maybe write down what you need to say.

21 MRS. DISLA: No. There is no services in  
22 Spanish?

23 MR. WOODRUFF: All right. We have a  
24 language problem. The court reporter cannot  
25 take down the testimony in Spanish.

1           MRS. DISLA: You guys don't have services  
2           in Spanish? You guys don't have service in  
3           Spanish?

4           MR. WOODRUFF: Apparently the court  
5           reporter does not speak Spanish. I don't speak  
6           Spanish.

7           MRS. DISLA: That's fine.

8           MR. WOODRUFF: We are, however, recording  
9           this so if you wish to speak in Spanish, it  
10          will be recorded and can be transcribed later  
11          if necessary. Otherwise, if you could speak in  
12          English, it would be helpful.

13          MRS. DISLA: I do wish to speak in  
14          Spanish. I do wish to speak in Spanish.

15          MR. WOODRUFF: Go right ahead.

16          MRS. DISLA: Thank you.

17          MR. WOODRUFF: And the court reporter does  
18          not need to take it down.

19          MRS. DISLA: Okay. Continuing on about  
20          what the lady, Acree, said that it would cost  
21          \$100 and \$20 a month for us having services.  
22          That's a lot of money. We don't have money for  
23          the family, nor for school, and nothing to go  
24          on. That costs a lot. For a man to earn  
25          \$2,000 a year, it's horrible, horrible. Me

1           just earning about 30,000 and this man here  
2           earning more, it's horrible. We have to find  
3           the time that we don't have and work hard. We  
4           have to work hard for all of the bills.  
5           Please, think about it good. Think about my  
6           family. Nine dollars sounds like a lot of  
7           money for people who have \$9 but for my family,  
8           it's a lot of money. So please, get rid of it.  
9           Thank you.

10                       MR. WOODRUFF: Thank you.

11           (End of Excerpt.)

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CERTIFICATE OF REPORTER

STATE OF MISSOURI            )  
COUNTY OF BOONE            )

I, Roxann Zuniga, Certified Shorthand Reporter,  
the officer before whom the videotaped excerpt was played do  
hereby certify that the witness whose testimony appears in  
the foregoing videotaped excerpt was taken by me to the best  
of my ability and thereafter reduced to typewriting under my  
direction, that I am neither counsel for, related to, nor  
employed by any of the parties to the action in which this  
videotaped excerpt was played, and further that I am not a  
relative or employee of any attorney or counsel employed by  
the parties thereto, nor financially or otherwise interested  
in the outcome of the action.

\_\_\_\_\_  
Notary Public in and for  
the State of Missouri