1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
3	
4	TRANSCRIPT OF PROCEEDINGS
5	Evidentiary Hearing
6	
7	November 25, 2008
8	Jefferson City, Missouri Volume 17
9	
10	In the Matter of Union Electric)
11	Company d/b/a AmerenUE's Tariffs)Case No. ER-2008-0318 to Increase its Annual Revenues)
12	for Electric Service)
13	
14	MORRIS L. WOODRUFF, Presiding
15	DEPUTY CHIEF REGULATORY LAW JUDGE
16	JEFF DAVIS, Chairman, CONNIE MURRAY,
17	ROBERT M. CLAYTON, III, TERRY JARRETT,
18	KEVIN GUNN, COMMISSIONERS
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- 1 PROCEEDINGS
- JUDGE WOODRUFF: Let's come to order, please.
- 3 Welcome back to Day 4, I believe it would be, of the
- 4 AmerenUE case hearing.
- 5 Our first issue today, I believe, will be demand
- 6 side management. So we'll do mini openings.
- 7 MR. LOWERY: Your Honor, I was wondering if you
- 8 had made a decision about taking up the motion that we
- 9 filed yesterday. We're prepared to take that motion up if
- 10 you want to do that preliminary matter now.
- 11 JUDGE WOODRUFF: Okay. That's fine. Let's do
- 12 that now.
- MR. LOWERY: Thank you.
- JUDGE WOODRUFF: As everyone probably knows,
- 15 AmerenUE filed a motion yesterday to allow admission of
- 16 designated portions of depositions. And if you weren't
- 17 here on Friday, I believe it was, there was some
- 18 controversy about an admission of an entire deposition,
- 19 which I ruled that the Commission would not admit.
- 20 And now this motion suggests that -- asks in
- 21 general that designated portions of depositions be
- 22 admitted. Presumably, the offering party will designate
- 23 the portion of the depositions that they believe are
- 24 appropriate for the Commission to consider. Does anyone
- 25 wish to be heard on -- on that motion?

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1 MR. LOWERY: Your Honor -- your Honor, if it
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- 2 pleases the Commission, I just had a couple remarks that I
- 3 would make in support of the motion. And then, obviously,
- 4 anyone else can be heard.
- 5 I think the basis of the motion and the relevant
- 6 law as set forth in the motion is pretty clear. The
- 7 Bynote (ph.) Case that's cited in our motion decided by
- 8 the Supreme Court in 1995 was quite clear.
- 9 Statements by an agent or employee of a party
- 10 opponent, in this case, Staff witness, OPC witness, what
- 11 have you, all of whom are party opponents in the case, are
- 12 admissible, vicarious admissions of a party opponent.
- 13 Rule 57.07(a) indicates depositions can be used
- 14 for any purposes -- purpose. It makes no difference. The
- 15 Still case that we also cite in our motion is very clear.
- 16 It makes no difference where these witnesses are or are
- 17 not available to testify or whether they have testified.
- 18 Admissions can be -- can be entered into the
- 19 record without further foundation. As we indicate in our
- 20 motion, proper objections based upon relevance or
- 21 materiality can be made to a particular designation or if
- 22 the witness was incompetent for some reason.
- 23 But short of that, the -- I think the rules and
- 24 the case law on this is very clear. The reason we filed
- 25 this motion -- it's a little unusual. Had we -- we known

- 1 how the Commission intended to handle this in this case
- 2 being different than the last case -- and we respect the
- 3 Bench's ruling, but it is a change from what we did in the
- 4 last case, we would have simply filed on deposition
- 5 designations before the case started.
- 6 But we thought, given the ruling that took place
- 7 on Friday, the efficiency of the process and the parties
- 8 would be benefited if the Commission could give us some
- 9 guidance and confirm, in fact, our understanding of what
- 10 the law and what the rules are.
- 11 And so we're simply asking for that guidance,
- 12 and then we would, and any or party could as well, provide
- 13 those designations as is -- as is typically done.
- JUDGE WOODRUFF: All right. Anyone else want to
- 15 be heard? Mr. Conrad?
- MR. CONRAD: We've -- I've reviewed Counsel's
- 17 motion. And I guess the -- the concern that I have with
- 18 it, which he can certain elaborate, is that we find
- 19 ourselves in the same box by another route, that being
- 20 that somebody says, Well, I'm really not interested in the
- 21 initial two or three questions about whether the witness
- 22 was under any medication that would prevent him from
- 23 testifying, but from page 3, line 1 through page 275, line
- 24 24, we want to designate that.
- 25 And if -- if that's Counsel's intent, I -- I

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1 don't think it is, but it could be helpful, I think,
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- 2 for --
- MR. LOWERY: It is not.
- 4 MR. CONRAD: -- that to be allayed.
- JUDGE WOODRUFF: Okay.
- 6 MR. LOWERY: I mean, Judge, the intention of --
- 7 and we haven't gone through, but the intention is to offer
- 8 admissions that are contained in the deposition that are
- 9 pertinent and relevant. And there are -- there are loads
- 10 of questions and answers that we would not be answering
- 11 probably -- or offering. Probably the vast majority of
- 12 the depositions would not be offered, as is typical.
- 13 So I can certainly allay that concern. Again,
- 14 the parties will have an opportunity to object to any
- 15 particular question or answer that they -- that they so
- 16 choose. But we don't intend to designate essentially the
- 17 bulk of the deposition in lieu of offering the entire
- 18 deposition.
- 19 JUDGE WOODRUFF: Anyone else want to be heard?
- 20 MR. CONRAD: Well, that -- pardon me. That --
- 21 that would then address the point -- the second point that
- 22 I have, which is found in paragraph 4 of their motion,
- 23 which is referencing two objections, and just clarify what
- 24 counsel's intent is that after designation or designations
- 25 are submitted, I think we probably need to spend just a

- 1 moment on the mechanics of that. But there would be an
- 2 appropriate opportunity for objection. Counsel seems to
- 3 be clarifying that that's -- that's their intent.
- 4 And all of that said, if we can kind of get
- 5 those clarifications and things worked out, I don't -- I
- 6 think we would not be in opposition to what the motion
- 7 appears as clarified to be seeking.
- JUDGE WOODRUFF: All right. Well, I have
- 9 considered the -- the motion, and I find it to be
- 10 appropriate. I think it accurately states what -- what
- 11 the law is as far as the use of depositions.
- 12 And as I indicated on Friday, the Commission's
- 13 concern is that we don't get a 400-page deposition dropped
- 14 on us with no indication of what's important because that
- 15 increases the bulk of the material that the Commissioners
- 16 have to read.
- 17 And it's, frankly, not very helpful. And I know
- 18 from the last case, there was -- there was stacks of
- 19 depositions put in, and they were never mentioned in the
- 20 briefs. They were just there cluttering the record. And
- 21 that's what I wanted to try and avoid.
- 22 So if the parties want to designate portions of
- 23 depositions, I think that's highly -- that's appropriate.
- 24 That's the way it should be done.
- 25 As far as mechanics, I don't think you have to

- 1 necessarily tell the Commission in advance what portions
- 2 you're going to be designating. But I think it would
- 3 certainly be helpful if the parties would tell each other
- 4 in advance, let each other know.
- 5 MR. LOWERY: Your Honor, my experience is that
- 6 designations are filed in the case docket. I mean, this
- 7 is my experience in Circuit Court. And then parties
- 8 either could in writing object if they chose to. I mean,
- 9 most of the time there aren't objections most of these
- 10 things that are generally fairly clear on most instances,
- 11 but occasionally there are.
- 12 Or as we get to a particular witness and the --
- 13 and designations has been made, folks could make oral
- 14 objections at that time.
- JUDGE WOODRUFF: Certainly.
- MR. LOWERY: But, otherwise, if there's not an
- 17 objection, then those designated portions are deemed
- 18 admitted into the record. We would -- we intended to file
- 19 and we intended to use the mini script versions if it
- 20 pleases the Commission so it will cut down on the bulk.
- JUDGE WOODRUFF: Yes. That's helpful.
- MR. LOWERY: We intended to PDF those mini
- 23 script versions and actually file it in the case docket.
- 24 This is exactly what happens in the Circuit Court, the
- 25 actual deposition transcript is in the Circuit Court's

- 1 file. And then the Commission will have available the
- 2 designations. And if any were objected to and the
- 3 objection was sustained, then that would be part of the
- 4 record. And then the Commission would have available
- 5 those transcripts during its deliberations and can review
- 6 the designated portions and not the other portions, which
- 7 would be consistent with practice and, I think, consistent
- 8 with the law.
- 9 JUDGE WOODRUFF: I think that sounds like a good
- 10 practice for use in this case as well. And it may be that
- 11 the Commission needs to revisit its -- its rules on
- 12 hearing procedures to implement that sort of process in
- 13 future cases.
- 14 MS. WOODS: If I may ask clarifying question?
- JUDGE WOODRUFF: Sure.
- MS. WOODS: Are you talking about just
- 17 objections or cross designations? Because I know in at
- 18 least federal court, that's fairly common that one party
- 19 designates and the other party, if they feel there's
- 20 information that would say clarify a particular portion,
- 21 does cross-designate other portions of the deposition.
- JUDGE WOODRUFF: I think that would be helpful
- 23 as well.
- MR. CONRAD: And that -- that all makes sense.
- 25 I'd like to be able to count on having at least some --

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1 more than two or three minutes to look at something. So
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- 2 I'd like to suggest to Counsel maybe we can talk about
- 3 something either the morning of the afternoon or the
- 4 afternoon of the previous day so that there's an
- 5 opportunity to look at things. There is a risk of a
- 6 person, obviously -- and you also kind of have the risk
- 7 there of getting carried away.
- JUDGE WOODRUFF: Yes.
- 9 MR. CONRAD: I don't know. I -- I think that's
- 10 why they have judges is to exercise discretion. And so
- 11 I'm not uncomfortable with that. But I do think it's --
- 12 it's helpful for all of us to have something of an
- 13 organized procedure.
- 14 And I -- I agree that we probably need to look
- 15 at the -- the Commission rules, not only this particular
- one, but maybe in others. The problem, of course, with
- 17 the rule that Counsel is citing is it does not lend itself
- 18 very well to multi-party litigation, which is obviously
- 19 what you have here.
- 20 Where you have a plaintiff and defendant and so
- 21 on, that's fine. But that's -- and the plaintiff has been
- 22 deposed and the defendant has been deposed and so on, then
- 23 you have admissions of parties. Here, it's not quite so
- 24 clear.
- 25 JUDGE WOODRUFF: And, of course, there will

1 always be an opportunity to object, and I'll make a ruling

- on what's appropriate based on those objections.
- 3 MR. LOWERY: And, Judge, we'll certainly
- 4 endeavor -- and, of course, other parties -- Staff has
- 5 taken some depositions as well. But we'll certainly
- 6 endeavor to designate these as quickly as we can. And
- 7 we're not trying to unfairly surprise anybody.
- 8 But I would ask the Bench's indulgence given
- 9 that we have had a change in the process from the last
- 10 case. And had we known that, we would have handled this
- 11 differently before the hearing started.
- 12 We might need a little bit of latitude. And I
- 13 think all the parties can work together. But I would ask
- 14 the Bench's indulgence in that regard.
- 15 JUDGE WOODRUFF: Certainly. And, of course,
- 16 you'll have all day tomorrow.
- 17 MR. LOWERY: All Thanksgiving weekend, right?
- MS. WOODS: Ho, ho, ho.
- 20 MR. LOWERY: That's Christmas.
- 21 MR. IVESON: This is Thanksgiving.
- 22 MS. WOODS: After Thanksgiving, it is Christmas.
- JUDGE WOODRUFF: All right. Let's move on to
- 24 mini openings, then, on the demand side management issue.
- 25 Mr. Dottheim?

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1 MR. DOTTHEIM: Judge, yesterday, I think I did
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- 2 not give to the Court Reporter Exhibit No. 222, Jeremy K.
- 3 Hagemeyer's surrebuttal testimony on RSG --
- 4 JUDGE WOODRUFF: Okay.
- 5 MR. DOTTHEIM: -- expense --
- 6 JUDGE WOODRUFF: If you want to do it --
- 7 MR. DOTTHEIM: -- Which also contains his
- 8 surrebuttal testimony on incentive compensation, restrict
- 9 -- restricted stock. So at this time, I'd like to do
- 10 that.
- JUDGE WOODRUFF: Just go right ahead. All
- 12 right. Then for the -- for the mini opening on the next
- issue, we'll begin with AmerenUE.
- 14 DEMAND SIDE MANAGEMENT
- 15 OPENING STATEMENT
- 16 BY MS. TATRO:
- 17 MS. TATRO: Good morning. I think as all
- 18 parties in the room know, AmerenUE is in the beginning
- 19 stages of a fairly large investment, which will result in
- 20 some of the largest demand response energy efficiency
- 21 programs in the State of Missouri.
- This work has been prompted by this Commission
- 23 and by the results of our last integrated resource plan.
- 24 And the company is working pretty hard to capture that
- 25 potential for reductions in electric demand going forward.

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1 In its last rate case, Staff recommended a
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- 2 regulatory asset be established to capture the costs
- 3 incurred for these types of programs. The parties
- 4 concurred and the Commission approved that agreement.
- 5 AmerenUE considers this step to be a start
- 6 towards addressing the challenges of financing demand side
- 7 programs as it is compared to the well-established rate
- 8 based method for recovering in the cost of, say, a coal
- 9 plant.
- 10 AmerenUE hopes this conversation continues as it
- 11 believes a regulatory asset is a starting point, but
- 12 likely does not represent the finish line on the
- 13 discussion of how these programs should be treated.
- Now, in this case, Staff requests the Commission
- 15 clarify that the revenues attributable to the programs be
- 16 placed in the regulatory asset along with the costs.
- 17 AmerenUE generally agrees for demand response programs.
- 18 Demand response programs such as AmerenUE's
- 19 industrial demand response tariff free up identifiable
- 20 amounts of electricity which can then be held to the
- 21 market. That revenue is made available by that program,
- 22 and AmerenUE has already agreed to off-set the cost of
- 23 that program.
- 24 This link, however, is not so clear for energy
- 25 efficiency programs. Replacing a thermostat with a

- 1 programmable thermostat or weatherizing a house doesn't
- 2 make available an easily identifiable amount of power for
- 3 sale.
- 4 There's no direct time between that program and
- 5 any off system sale. And without that clear linkage, the
- 6 risk is that this Commission becomes the arbitrator
- 7 between the company and other parties who can't agree on
- 8 whether or not energy consumption was decreased, what type
- 9 of day it was decreased and what the appropriate power
- 10 price levels should be used to off-set that reduction.
- I don't think that's in anyone's interest and
- 12 probably not something you'd look forward to. So we
- 13 believe that off-setting revenues, when it's clearly
- 14 linked and identifiable, makes sense, and we have already
- 15 agreed to do so.
- JUDGE WOODRUFF: Opening for Staff?
- 17 MR. REED: Yes. Thank you, Judge, and good
- 18 morning.
- 19 OPENING STATEMENT
- 20 BY MR. REED:
- 21 MR. REED: I don't think that the Staff and
- 22 AmerenUE are -- are that far apart. I think, as we try
- 23 this case this morning, we'll see that -- that we're in
- 24 pretty -- pretty much the same position, pretty close.
- The issue here is the netting of demand response

- 1 programs or all demand side management resources. And
- 2 you'll see that in the issue list. I have a copy of that
- 3 issue that I want to put up on the -- on the white board.
- 4 I wanted to put this up for the Commission to
- 5 review this morning as we take up this issue because when
- 6 I first looked at this issue, I thought, What's the
- 7 difference? Should the Commission require netting of
- 8 revenues for only demand response programs, or should
- 9 netting apply to all demand side management resources?
- 10 So the issue is between these two things.
- 11 That's what we're going to talk about this morning.
- 12 Will there be netting for only demand response programs or
- 13 netting for all demand side management resources?
- Now, after trying to get a handle on the issue
- on what we would try this morning, these are the
- 16 categories that I came up with. And they're a little bit
- 17 limited, but I think this is what you'll hear in the
- 18 testimony this morning.
- 19 Demand response programs. Now, I think the
- 20 demand response programs are actually a sub-category or a
- 21 category of demand side management resource. But for the
- 22 purposes of issue this morning, what we're talking about
- 23 in terms of demand response programs is the curtailment,
- 24 for instance, of large industrial customers at peak load
- 25 times.

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1 And what this would allow AmerenUE to do is, for
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- 2 instance, if there's a curtailment of a large industrial
- 3 customer at 5 p.m., mid July when the air conditioners in
- 4 the residences are coming on, then there's the possibility
- 5 that AmerenUE could take that additional capacity and make
- 6 a sale in the off-system sales market.
- 7 And so what we're talking about in that
- 8 circumstance is the netting between what the industrial
- 9 customer might be paid for accepting the curtailment
- 10 versus what AmerenUE might make on the off-system sale.
- 11 So that's the netting of demand response programs.
- 12 On the other hand, under demand side management
- 13 resources, the categories that I have up here are -- are
- 14 examples. These are for instance. It would be
- 15 weatherization programs, the Energy Star program regarding
- 16 appliances, Change a Light program, which would be putting
- 17 in fluorescent bulbs.
- 18 And what these would have the effect of doing is
- 19 over a period of time consistently reducing the overall
- 20 load in a consistent and ongoing basis. And so I think
- 21 for purposes of the discussion this morning, this is the
- 22 way we need to look at the issue that we're going to try.
- 23 Because, for one thing, that's how the issue was worded,
- 24 and that's how it's before us this morning.
- 25 Staff's position in this case is that when we

- 1 can identify an immediate, identifiable and measurement
- 2 increase in revenues that's associated or related back to
- 3 the DSM program, the netting should apply.
- 4 In Witness Henry Warren's surrebuttal testimony,
- 5 you'll see at page 2 has the language that staff proposes
- 6 should govern the DSM regulatory asset account that the
- 7 Commission will talk about this morning. Thank you.
- 8 JUDGE WOODRUFF: Thank you. Public Counsel?
- 9 MR. MILLS: Yes. Thank you.
- 10 OPENING STATEMENT
- 11 BY MR. MILLS:
- 12 MR. MILLS: Good morning. May it please the
- 13 Commission. I think Mr. Reed did a good job of explaining
- 14 just how limited this issue really is. And that is the
- 15 Staff's position, Public Counsel largely shares the
- 16 staff's position.
- 17 What -- what's being proposed in this case is
- 18 really not radical. It's essentially an extension of
- 19 what's currently being done for the demand response to
- 20 energy efficiency. And there's no real compelling reason
- 21 other than as Mr. Voytas testified that there may be some
- 22 incremental problems with tracking as the programs expand.
- 23 But I believe UE's main objection is not really
- 24 philosophical, but practical. And as a result, Public
- 25 Counsel -- and I'll get to this in a minute. Public

- 1 Counsel has changed our proposal as a result of reading
- 2 Mr. Voytas' surrebuttal. And I'll explain to you what
- 3 that change is, and I think it addresses their main
- 4 pragmatic concern.
- 5 The proposal here to track and net all demand
- 6 side management courses is really very similar to
- 7 off-system sales. Customers have for years contributed to
- 8 the building of UE's supply side resources as -- and as a
- 9 result, on many occasions, those resources were available
- 10 to provide capacity and to market for which UE is
- 11 compensated and which traditionally flows back to
- 12 ratepayers.
- 13 All we're proposing in this case is to do
- 14 something similar on the demand side. When UE with
- 15 ratepayer funds implements demand side programs and that's
- in off-system sales markets, those revenues should flow
- 17 back to customers in the same way that off-system sales
- 18 do. So we're proposing that -- that the demand side
- 19 revenues be treated in roughly a similar fashion as -- as
- 20 off-system sales.
- Now, I mentioned that UE -- that UE has raised
- 22 some concerns in Mr. Voytas' surrebuttal testimony. And
- 23 Public Counsel has -- has -- has read that and finds some
- of them to be -- to be well taken.
- 25 Our original proposal in terms of language for

- 1 the DSM cost recovery was that in addition to booking the
- 2 incremental costs of implementing DSM programs in its
- 3 regulatory asset account, UE shall book the reimbursement
- 4 of incremental cost in dollars that are equal to fund from
- 5 any source that the company receives that are associated
- 6 with the implementation of DSM programs and not otherwise
- 7 credited.
- 8 We propose to change that to read -- and I'll
- 9 read the whole statement and then focus in on the change
- 10 at the end. In addition to booking the incremental costs
- 11 of implementing DSM programs in its regularity asset
- 12 account, UE shall book the reimbursement of the
- 13 incremental cost in dollars that are equal to capacity
- 14 related revenues from any source that the company receives
- 15 that are associated with this implementation of DSM
- 16 programs and not otherwise credited.
- 17 So the essential change is instead of trying to
- 18 track funds from any source that the company receives, we
- 19 believe that to make it more manageable, we would limit it
- 20 to reimbursement of capacity related revenues from any
- 21 source.
- 22 And I think that will largely address the
- 23 pragmatic concerns that -- UE has raised in its testimony.
- 24 Thank you.
- 25 JUDGE WOODRUFF: Thank you. Any other party

- 1 wish to make an opening on this issue? I don't see
- 2 anybody else. So let's go ahead and bring the first
- 3 witness up, which I believe is Mr. Voytas.
- 4 MS. TATRO: Can I have just three seconds to
- 5 talk to my witness about this change?
- 6 JUDGE WOODRUFF: Okay. We'll go off the record.
- 7 MS. TATRO: Maybe more than three seconds, but
- 8 not a long time, I promise.
- 9 MR. MILLS: And, Judge, just for the record, we
- 10 did -- we did inform the parties just briefly before the
- 11 hearing this change was coming.
- 12 MS. TATRO: Yeah. I'm not saying it was an
- 13 unfair surprise or anything. I just --
- MR. MILLS: I certainly have no problem with
- 15 taking a recess to talk about that.
- 16 (Break in proceedings.)
- 17 JUDGE WOODRUFF: All right. We're back on the
- 18 record. Opening for Ameren, then?
- 19 MS. TATRO: Well, I did my opening, but I'd like
- 20 to call our witness to the stand.
- 21 MR. MILLS: Judge, before we do that, if it
- 22 would be helpful, and this would be somewhat out of order,
- 23 if you want to put Mr. Kind on the stand to explain the
- 24 reason for that change, you can.
- 25 JUDGE WOODRUFF: However the parties want to do

- 1 it.
- 2 MR. REED: Well, I have a proposal. I think we
- 3 should at least explore on the record what we mean by
- 4 capacity related. And it would probably be helpful if
- 5 Mr. Kind took the stand first and then we went from there
- 6 first with Staff's witness as well as the company's.
- 7 So --
- JUDGE WOODRUFF: Okay.
- 9 MS. TATRO: AmerenUE doesn't object to that.
- 10 MR. MILLS: Okay. Now all I have to do is go
- 11 find Mr. Kind. But I -- I think I know where he is.
- 12 JUDGE WOODRUFF: Okay. Let's go off the record.
- 13 We'll actually take a break until 9:00.
- MR. REED: Thanks.
- 15 (Break in proceedings.)
- JUDGE WOODRUFF: All right. Let's go ahead and
- 17 get started. While we were on break, Mr. Kind was found.
- 18 And go ahead and take the stand.
- MR. KIND: Okay.
- JUDGE WOODRUFF: Please raise your right hand.
- 21 RYAN KIND,
- 22 being first duly sworn to testify the truth, the whole
- 23 truth, and nothing but the truth, testified as follows:
- 24 DIRECT EXAMINATION
- 25 BY MR. MILLS:

- JUDGE WOODRUFF: You may be seated. And you may
- 2 inquire.
- 3 MR. MILLS: Judge, we're doing this a little bit
- 4 out of our normal order. Would you like me to offer his
- 5 -- mark and offer his testimony at this time as well or --
- JUDGE WOODRUFF: Sure.
- 7 MR. MILLS: Okay. I have Exhibit 40 -- 402, is
- 8 that correct, his direct testimony?
- JUDGE WOODRUFF: Yes. On rate of return.
- 10 MR. MILLS: Yes. HC and NP. 403 is the direct
- 11 testimony on class cost of service, rate design. 404 is
- 12 the rebuttal testimony. And 405 HC and NP is the
- 13 surrebuttal testimony.
- JUDGE WOODRUFF: Okay.
- 15 Q (By Mr. Mills) Mr. Kind, can you please state
- 16 your name for the record?
- 17 A My name is Ryan Kind.
- 18 Q And by whom are you employed and in what
- 19 capacity?
- 20 A I'm employed by the Missouri Office of Public
- 21 Counsel.
- Q And what is your job?
- 23 A My job is -- my position at the Office of Public
- 24 Counsel is the -- I am the Chief Energy Economist.
- Q Did you cause to be filed in this case testimony

- 1 that's been marked as Exhibits 402 through 405?
- 2 A Yes, I did.
- 3 Q And with the exception of the -- the one
- 4 particular issue that we're talking about now, which is
- 5 really more of a change than a correction, do you have any
- 6 corrections to make to your pre-filed testimony?
- 7 A Corrections in -- in -- in any area or just in
- 8 the area of the testimony that pertains to this issue?
- 9 Q Why don't we just focus on this issue for this
- 10 moment.
- 11 A Okay. I have one correction to make. And that
- 12 correction actually in the area of the language where our
- 13 recommendation is that we'll be talking about shortly.
- 14 That correction is on page 14 at line 20 --
- 15 Q Are you in your rebuttal testimony?
- 16 A Yes. I'm sorry. I'm in Exhibit 404, rebuttal
- 17 testimony, page 14, line 24. And at the end of the line,
- 18 there is the word "the," which should not be there. So
- 19 that word should be deleted.
- 20 So it would read, "company receives that are
- 21 associated with its implementation" rather than company
- 22 receives that are associated with the its implementation.
- 23 We're getting rid of that, the word "the."
- Q Do you have any additional corrections to your
- 25 testimony?

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1 A Well, yeah. The only other change would be the
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- 2 change that we've -- you talked about in your opening this
- 3 morning.
- 4 MR. MILLS: Judge, is it -- is it -- at this
- 5 point, should I be offering only his testimony about the
- 6 DSM cost recovery mechanism or all of his testimony?
- 7 JUDGE WOODRUFF: It gets a little confusing when
- 8 we do this all piece meal. So --
- 9 MR. MILLS: I understand. I would be --
- 10 JUDGE WOODRUFF: Unless somebody objects, I
- 11 would suggest just offer all of his testimony.
- MR. MILLS: At this time, I'd like to offer
- 13 Exhibits 402 through 405, including HC and NP versions of
- 14 two of those.
- JUDGE WOODRUFF: All right. 402 through 405
- 16 have been offered. Any objections to their receipt?
- 17 Hearing none, they will be received.
- 18 (Exhibit Nos. 402, 403, 404 and 405 were offered
- 19 and admitted into evidence.)
- 20 Q (By Mr. Mills) Mr. Kind, I'd like to just sort
- 21 of ask you to explain in narrative form the change in the
- 22 proposal for the cost recovery language that I briefly
- 23 mentioned in my opening statement.
- 24 A Certainly. I mean, I -- should I actually
- 25 repeat the change one more time to make sure it's clear in

- 1 the record?
- 2 Q That's fine.
- 3 A Okay. All right. So the change -- if we
- 4 actually reference the page 14 of my testimony, we're now
- 5 in line 23. At the end of that line, there's the word
- 6 "funds." That single word would be replaced with three
- 7 additional words. And those words would be "capacity
- 8 related revenues." And should I briefly exchange the --
- 9 explain the reason for making that change?
- 10 Q Yes, please.
- 11 A Okay. Last night, as I was preparing for this
- 12 morning's hearing, I was reading Mr. Voytas' testimony a
- 13 little more closely than I had had a chance to do before
- 14 then.
- 15 And as I read his testimony on pages 4 and 5,
- 16 specifically starting with his answer on line 8 on page 4
- 17 and continuing through line 8 on page 5, in that passage
- 18 of his testimony, he has an example of how it would be
- 19 very difficult to track the -- what I -- the margins that
- 20 are made from additional energy sales.
- 21 And I thought he was referring largely to the
- 22 margin on energy sales as opposed to capacity sales, for
- 23 example, on page 4 at line 12 where he refers to the
- 24 margin that AmerenUE generates -- generating plants can
- 25 earn.

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1 And in thinking about his example, I did think
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- 2 that it -- it -- my language -- language could lead to a
- 3 situation where it was a -- a very administratively
- 4 difficult way to figure out how -- what exact precisely
- 5 the incremental amount of energy margins were that were
- 6 enabled through the energy efficiency and demand side --
- 7 I'm sorry -- demand response programs.
- 8 And so the change here is really intended to
- 9 then limit the type of margins that would count as an
- 10 off-set to demand side costs to only capacity related
- 11 margins and not -- not energy margins.
- 12 MR. MILLS: Thank you. Judge, with that, I
- 13 think I will tender the witness for cross-examination on
- 14 this limited aspect of his cross-examination. Or if you
- 15 would prefer, we can just leave him on stand to stand
- 16 cross on all aspects of this issue.
- JUDGE WOODRUFF: Well, let's leave him on the
- 18 stand to deal with all aspects of this issue so we don't
- 19 have to bring him back again.
- MR. MILLS: Okay.
- JUDGE WOODRUFF: So for cross-examination, we
- 22 actually begin with Staff.
- MR. REED: Judge, I have agreed to defer to Ms.
- 24 Tatro so that AmerenUE can ask him some questions, and
- 25 then we'll follow-up if we have any. Thank you.

- 1 JUDGE WOODRUFF: All right. Any other party
- 2 other than AmerenUE then want to do any cross? Then
- 3 AmerenUE.
- 4 CROSS-EXAMINATION
- 5 BY MS. TATRO:
- 6 Q Good morning, Mr. Kind.
- 7 A Good morning, Ms. Tatro.
- 8 Q I want to ask a couple questions just to make
- 9 sure I understand exactly what you're proposing here. All
- 10 right?
- 11 The language that you're using in this section
- 12 specifically referring to page 14, the proposed language
- 13 you are setting forth on lines 21 through 25. And you say
- 14 -- and it's talking about incremental costs of
- 15 implementing DSM.
- 16 I think the parties are aware DSM can mean a
- 17 couple different things, and I want to know exactly how
- 18 you're using that phrase. Are you using it as an
- 19 over-arching term for demand response and energy
- 20 efficiency programs, or are you using it to be a sub-set
- 21 of that?
- 22 A It would be the former. It's used here as an
- 23 over-arching term that would include both demand response
- 24 and energy efficiency programs.
- 25 Q And you're only proposing to off-set with

- 1 capacity revenues?
- 2 A Off-set the costs of those programs with
- 3 capacity revenues that are related to the implementation
- 4 of those programs. Yes.
- 5 Q Okay. Let's just explore that a little bit in
- 6 terms of -- you're using it to mean both, so let's take a
- 7 weatherization program of a home. Okay? Do you believe
- 8 that you would be making some kind of capacity sale based
- 9 on that program?
- 10 A That's very doubtful. Just -- if there -- just
- 11 for a couple of reasons. One, the -- the demand impacts
- 12 of -- if we're speaking about low income weatherization
- 13 programs --
- 14 Q Sure.
- 15 A -- are pretty small. And -- and there wouldn't
- 16 be much potential there, really, to -- to have any impact
- 17 that you'd want to look at what sort of capacity sales
- 18 would be enabled by that program.
- 19 And the -- the other reason I wouldn't expect at
- 20 least in the near term to see any revenues related to that
- 21 program is because the Midwest ISO is -- is not as
- 22 advanced as other RTOs in their consideration of -- of
- 23 these issues of how energy efficiency programs could get
- 24 credit through RTO capacity markets.
- 25 For instance, the PJM RTO has been having

- 1 discussions for the last six months in their demand
- 2 response steering committee about how to integrate energy
- 3 efficiency into the PJM capacity markets.
- 4 They don't actually have a tariff filed at FERC
- 5 yet for that. But they're -- they're moving in that
- 6 direction. And I -- I expect to see that other RTOs will
- 7 probably move in that direction, including the Midwest
- 8 ISO.
- 9 Q So is the thought that if at some point UE was
- 10 able to bid capacity into the market somehow because of
- 11 gains that it had from its energy efficiency, that would
- 12 be the kind of revenue you would want credited back?
- 13 A That's primarily the type of revenues that we're
- 14 talking about. The other type of revenues would be just
- 15 -- you know, up to this point, UE has not really been
- 16 involved in any large scale DSM program implementation.
- 17 If they are, if that ultimately occurs, as -- as
- 18 UE says its intends to do and they start getting, say,
- 19 hundreds of megawatts of reductions in load from DSM
- 20 energy efficiency programs and UE is still in a position
- 21 of having a considerable amount of excess capacity as they
- 22 do today, I think that's -- that we need a frame work to
- 23 consider how some additional revenues that -- that UE
- 24 would be able to earn under those circumstances should be
- 25 taken into account as an off-set to DSM costs.

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1 O Okay. Would you agree with me that whatever --
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- 2 let's say energy efficiency program homes -- well, first
- 3 of all, are you familiar with the DSM programs that UE's
- 4 working on rolling out at some point in the future, you're
- 5 generally kind of aware what those programs are?
- 6 A Yes, I am.
- 7 Q All right. Do you expect any of those to create
- 8 additional capacity sales in that first year?
- 9 A No, I do not.
- 10 Q Okay. So any crediting that would have to
- 11 happen, I think I'm hearing, that you agree that that's
- 12 something more along the term after the program is
- 13 established and after its had an opportunity to start to
- 14 reduce demand? Do you agree with that?
- 15 A That's correct. After it's actually getting
- 16 some -- some measurable impacts. I think you would have
- 17 to be getting some verifiable and measurable impact from a
- 18 program before it would enable you to make additional
- 19 capacity sales. And those kinds of evaluations that could
- 20 be -- could verify that are a ways off for UE because they
- 21 -- they usually don't happen until at least a couple years
- 22 after the program has been implemented.
- Q Okay. And if -- if UE continues to have to file
- 24 rate cases at a regular interval, some of that will
- 25 already be captured just in the rate-making process,

- 1 correct?
- 2 A That's correct. Yes. It -- it would be. To
- 3 the extent that there already are capacity sales being
- 4 made in a test year that were enabled by the impacts of
- 5 DSM programs.
- 6 Q Staff sets forth a standard that talks about
- 7 immediate, identifiable, measurable. Do you agree that's
- 8 the standard by how this should be judged?
- 9 A I believe so. I'd like to look at that specific
- 10 language. Do you -- are you referring to the staff
- 11 proposal in Mr. Warren's surrebuttal testimony?
- 12 Q Yeah.
- 13 A So that would be the --
- 14 Q I think it's also the position they set forth in
- 15 their statement of issues.
- 16 A Okay. But for instance, at the bottom of page 2
- of Mr. Warren's testimony, if there's some specific
- 18 language in there that you're wanting me to look at or if
- 19 you just want -- or if there's just some specific terms?
- 20 I mean, measurable and verifiable, how does it fit
- 21 into --
- 22 Q Let's just talk about terms -- yeah.
- 23 A Okay.
- Q Staff's position -- and you probably don't have
- 25 their statement of position in front of you, but Staff's

- 1 position, and they can correct me if I'm wrong, but it
- 2 seems to be that there should be an identifiable link
- 3 between that revenue that's coming back in the program
- 4 that a party may be claiming is generating that revenue,
- 5 the capacity crediting of that work. You don't disagree
- 6 with that, right?
- 7 A No, I don't.
- 8 Q Okay.
- 9 A I mean, it depends on what you mean by a link.
- 10 But the way I -- I think we might have different
- 11 interpretations of what a link might be.
- 12 Q That might be -- that might be the case.
- 13 A Yeah.
- 14 Q Let me ask you this question: If energy
- 15 efficiency measures are productive going forward and UE's
- 16 decreasing -- is effective in decreasing the demand, then
- 17 is there not also some revenues that will be lost by the
- 18 utility because it's not selling as many kilowatts as it
- 19 did the year before?
- 20 A I don't know. I'd have to look at load -- you
- 21 know, the rate of load growth and everything.
- 22 Q The whole point of DSM is to decrease the demand
- on the system, right, whether it's at a peak or whether
- 24 it's over time, right?
- 25 A Well, it depends on the type of DSM.

- 1 Q Is there a DSM program that builds demand?
- 2 A No. But, for instance, demand response programs
- 3 are primarily aimed at decreasing demand at peak whereas
- 4 energy efficiency programs are generally more -- more
- 5 focused on reductions in load throughout the day,
- 6 throughout the --
- 7 Q Let's talk about those energy efficiency
- 8 programs that are focused on reducing load throughout the
- 9 day. If it's successful and the load is reduced
- 10 throughout the day, they sell, the customer consumes less
- 11 electricity, right?
- 12 A That's correct.
- 13 Q The thought is their bill will go down because
- 14 they'll use less electricity, right?
- 15 A That's one of the considerations for energy
- 16 efficiency programs.
- 17 O Okay. And -- and AmerenUE rates are set
- 18 presuming a certain number of billing units, right,
- 19 meaning that they're going to sell a certain amount of
- 20 power throughout the year, correct?
- 21 A That's right.
- 22 Q So if the billing units are set in this case and
- 23 AmerenUE implements energy efficiency in the next year,
- 24 until it files another rate case where it resets what
- 25 those billing units are, the possibility is it's going to

- lose some revenue, right?
- 2 A Yeah. I mean, the kind of lost revenues that,
- 3 say, UE could have addressed through a request for some
- 4 special rate-making treatment in its most recent IRP
- 5 filing.
- 6 Q But the answer to the question is yes?
- 7 A I already said that.
- 8 Q You're not disputing it?
- 9 A I already said that. Yes.
- 10 Q Okay. All right. And you're not proposing to
- 11 address that in your proposal?
- 12 A No. We're -- this is just a cost recovery.
- 13 You're talking about lost revenues.
- 14 Q I'm just making sure we're all clear on what our
- 15 positions are. Okay. Thank you.
- 16 JUDGE WOODRUFF: All right. For Staff?
- 17 MR. REED: Thank you. Thank you, Judge.
- 18 CROSS-EXAMINATION
- 19 BY MR. REED:
- 20 Q Mr. Kind, in the event that Ameren were to make
- 21 an off-system sale because of the curtailment of a large
- 22 industrial customer, for instance, would you consider that
- 23 -- and then there was a margin made on the off-system
- 24 sale, would you consider that a capacity-related revenue?
- 25 A If there's a margin made on the energy sale?

- 1 Q Yes.
- 2 A No, I would not.
- 3 Q And what -- in what circumstance would you
- 4 consider the off-system sale to somehow decrease the
- 5 regulatory asset?
- 6 A Well, in the circumstance where, for instance,
- 7 once -- once UE gets some experience with demand response
- 8 programs and gets comfortable with the -- and develops a
- 9 level of confidence about the amount of impacts that
- 10 they're getting from those programs in a manner similar to
- 11 the way other utilities do, that would enable them to --
- 12 if they're in a -- in an excess capacity situation to make
- 13 sales of capacity to other utilities.
- 14 Those sales of capacity could either -- could be
- 15 through -- they could be bilateral sales, as they most
- 16 frequently take place today for UE, or they could take
- 17 place through a market that's facilitated by the Midwest
- 18 ISO.
- 19 Q In the -- in the circumstance where there's a
- 20 curtailment of a large industrial customer at a peak time,
- 21 for instance, and that allows -- that actually frees up
- 22 capacity for Ameren to make the off-system sale, that
- 23 would be a circumstance where there's a capacity-related
- 24 revenue generated, isn't it?
- 25 A I'm sorry. could you repeat that, please?

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1 Q Let's take it -- let's take a peak load time --
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- 2 A Okay.
- 3 Q -- in mid summer, 5 p.m. And there's a
- 4 curtailment arrangement with a large industrial customer,
- 5 for instance. So at that time of day, Ameren asks the
- 6 large industrial customer to accept the curtailment. Of
- 7 course, there are -- there are funds exchanged. There's a
- 8 cost for that that will be paid to the industrial
- 9 customer, correct?
- 10 A That's correct.
- 11 Q Okay. And then that would allow -- that could
- 12 allow, then, Ameren to make a sale off-system at a time
- when energy costs are very high, correct?
- 14 A That's correct.
- 15 Q Okay. And then in that circumstance, is that
- 16 the kind of netting that we're talking about? The
- 17 difference, for instance, between the margin made on the
- 18 sale, the off-system sale and the amount paid to the
- 19 industrial customer?
- 20 A I think that's an area that there could be some
- 21 frame work worked out where those type of energy sales
- 22 could be recognized as off-setting revenues. But that's
- 23 not what OPC's current language is proposing to do.
- Q Okay. What about the circumstance where -- I
- 25 don't -- I don't think there's a program now for it. But

- 1 you could see that in Mr. Warren's surrebuttal, he talked
- 2 about -- in the language that he proposed, he talked about
- 3 the possibility of a credit from MISO, for instance, for
- 4 energy efficiency programs. Would that be the sort of
- 5 thing that would be captured by the language that you
- 6 proposed?
- 7 A I believe it would. I don't recall the specific
- 8 passage from Mr. Warren's testimony. But if it's a
- 9 capacity-related credit from MISO, that's the type of
- 10 thing I'd be talking about. Yes.
- 11 Q Okay. Just let me read the language that
- 12 Mr. Warren proposed.
- 13 A Okay.
- 14 Q He talks about -- this is in the middle of the
- 15 language. It's on his -- it's in his surrebuttal on page
- 16 2, if you want to take a look at that.
- 17 A Okay.
- 18 Q If you go about midway through that paragraph,
- 19 he talks about funds from any source that the company
- 20 receives. And then parenthetically, he talks about
- 21 bilateral sales of capacity and payments or credits from
- 22 MISO or demand response or energy efficiency programs.
- 23 A Yes. That -- I think that -- that language is
- 24 consistent with Public Counsel's proposal. It just spells
- 25 it out a little bit more completely. Or it's sort of

- 1 providing, I guess, almost an example. It says such as,
- 2 and that's exactly the type of thing that I'm talking
- 3 about. Yes.
- 4 Q Mr. Kind, I'm just looking at the last sentence
- 5 in the paragraph that Mr. Warren had talked about. He
- 6 talks about if a fuel adjustment clause is allowed, then
- 7 the -- the reimbursement would flow through the FAC.
- 8 Do you -- do you have an opinion about if --
- 9 what would happen to this particular provision regarding
- 10 your language, the capacity related revenues language, if,
- 11 in fact, a fuel adjustment clause were granted in this
- 12 case?
- 13 A Well, I think that I -- I might agree with this
- 14 statement at the end of page 2 of Mr. Warren's testimony
- 15 so long as the -- the terms in the fuel adjustment clause
- 16 mechanism are clearly defined that off-system sales
- 17 revenues would include the type of payments that are
- 18 described in this paragraph.
- 19 Q I guess what I'm -- just so I can be clear on
- 20 this, if there -- if there were a fuel adjustment clause,
- 21 then -- then the revenue generated from the off-system
- 22 sale would not actually flow into the regulatory asset
- 23 account; is that right? It would flow through the fuel
- 24 adjustment clause?
- 25 A That's correct.

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1 Q And so if there -- if there were a regulatory
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- 2 asset account, all of the incremental costs spent by
- 3 Ameren would serve to build up the regulatory asset
- 4 account, correct?
- 5 A Yes.
- 6 Q But there would -- there wouldn't -- there would
- 7 be no netting?
- 8 A No. The -- there would be a netting. But it
- 9 would be through -- through the combination of two
- 10 mechanisms rather than just in one single mechanism.
- 11 The -- the netting would occur by the fact that
- 12 these DSM programs would cause the companies periodic
- 13 adjustments under a fuel adjustment clause. They would be
- 14 cause upward adjustments to be smaller than they would
- 15 otherwise be. Or downward adjustments would be larger
- 16 than they would otherwise be.
- 17 So that would effectively be -- that would be a
- 18 netting. They wouldn't be netted in a single mechanism,
- 19 but the netting would still be accomplished, I believe.
- MR. REED: Thank you, Mr. Kind.
- 21 MR. KIND: Thank you.
- JUDGE WOODRUFF: All right. And we'll come up
- 23 for questions before from the Bench. Commissioner Murray?
- 24 COMMISSIONER MURRAY: I don't have questions.
- 25 Thank you.

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JUDGE WOODRUFF: Commissioner Jarrett?
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- 2 COMMISSIONER JARRETT: No questions.
- 3 JUDGE WOODRUFF: Commissioner Gunn?
- 4 COMMISSIONER GUNN: No questions.
- JUDGE WOODRUFF: I have no questions, so no need
- 6 for recross. Any redirect?
- 7 MR. MILLS: Just -- just very briefly, your
- 8 Honor.
- 9 REDIRECT EXAMINATION
- 10 BY MR. MILLS:
- 11 Q Mr. Kind, in response to some questions from Ms.
- 12 Tatro about the way rates are set in one case based on
- 13 billing units -- do you recall those questions?
- 14 A Yes, I do.
- 15 Q And I believe you agreed that DSM may reduce
- 16 demand somewhat; is that correct?
- 17 A That's correct.
- 18 Q Is UE projecting significant load growth?
- 19 A Currently, they are projecting significant load
- 20 growth, even with the DSM programs that they have planned
- 21 to implement over the next, you know, five to ten years.
- 22 Q Is there any rate-making paradigm that captures
- 23 those increased revenues between rate cases, the increased
- 24 revenues from customer growth?
- 25 A I don't believe so.

1 Q And then you were asked some questions about the

- 2 -- the -- the DSM cost recovery in a scenario in which UE
- 3 is using an FAC by Mr. Reed. Do you recall those
- 4 questions?
- 5 A Yes, I do.
- 6 Q And you -- and you had some discussion about UE
- 7 having a fuel adjustment clause, and I just want to ask
- 8 you to clarify for the record whether or not Public
- 9 Counsel suggests awarding a fuel adjustment clause in this
- 10 case.
- 11 A No. Public Counsel is opposed to the fuel
- 12 adjustment clause mechanism proposal that UE has made in
- 13 this case.
- 14 MR. MILLS: Thank you, Judge. That's all I
- 15 have.
- 16 JUDGE WOODRUFF: Thank you. Then, Mr. Kind, you
- 17 can step down.
- MR. KIND: Thanks.
- 19 JUDGE WOODRUFF: The Next witness will be
- 20 Mr. Voytas. And if you would please raise your right
- 21 hand.
- 22 RICHARD VOYTAS,
- 23 being first duly sworn to testify the truth, the whole
- 24 truth, and nothing but the truth, testified as follows:
- 25 DIRECT EXAMINATION

- 1 BY MS. TATRO:
- 2 JUDGE WOODRUFF: You may be seated, and you may
- 3 inquire.
- 4 Q (By Ms. Tatro) Good morning. Could you please
- 5 state your name and business address for the Commission?
- 6 A My name is Richard A. Voytas. My business
- 7 address is One Ameren Plaza, 1901 Chouteau Avenue, St.
- 8 Louis, Missouri, 63103.
- 9 Q And your title?
- 10 A My title is Manager of Energy Efficiency and
- 11 Demand Response.
- 12 Q Are you the same Richard Voytas who filed
- 13 surrebuttal test -- prefiled surrebuttal testimony in this
- 14 case?
- 15 A Yes, I am.
- 16 Q And do you have any corrections or additions to
- 17 that testimony?
- 18 A I have one correction. On my affidavit, my
- 19 title is incorrect. My title on the affidavit is Manager
- 20 of Corporate Analyses, and my correct title is Manger of
- 21 Energy Efficiency and Demand Response.
- 22 Q And if I were to ask you the questions that are
- 23 contained within this prefiled testimony, would you give
- the same answers?
- 25 A Yes, I would.

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1 MS. TATRO: I would like to offer his testimony
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- 2 and tender him for cross-examination.
- JUDGE WOODRUFF: Okay.
- 4 MS. TATRO: Actually, before I tender him, I
- 5 would like to have him offer UE's position on this
- 6 addition from OPC.
- 7 JUDGE WOODRUFF: That will be fine. Go ahead
- 8 and question.
- 9 Q (By Ms. Tatro) Mr. Voytas, you were in the room
- 10 when Mr. Kind set forth OPC's amended position?
- 11 A Yes, I was.
- 12 Q And can you offer AmerenUE's response to that
- 13 position, please?
- 14 A Well, I'll do my best with the -- with the
- 15 limited information that I have. But what appears to me
- 16 that -- that we've done is that we've put the focus on the
- 17 capacity payments as opposed to the energy payments, which
- 18 greatly changes the -- the issues that I addressed in my
- 19 surrebuttal testimony.
- 20 So pending further review, I think the AmerenUE
- 21 position is that this is an improvement definitely to the
- 22 DSM netting concept that's been expressed in testimony.
- 23 Q Do some of the concerns that you have with --
- 24 that you expressed in your pre-filed testimony with energy
- 25 sales and how you link them back, would that exist with

- 1 capacity as well?
- 2 A The devil is in the details. And, clearly,
- 3 there are things we can do to assign capacity to energy
- 4 efficiency.
- 5 But, for example, in the program planning that
- 6 we did, we used some national databases, some national
- 7 hourly load shapes for very specific end use measures,
- 8 some national coincidence factor.
- 9 Coincidence factor is a way to assign energy to
- 10 a peak period. And so, again, the devil is in the
- 11 details. To -- to take a program, an energy efficiency
- 12 program that basically operates or reduces load for all --
- 13 all or a large part of our 8,760 hours in a year is
- 14 difficult. But that's not to say that it can't be done.
- so I think the devil is in the details. We'd
- 16 have to work through that. But it's -- it's an
- 17 improvement, but it's -- you know, it's still going to
- 18 require some -- some collaboration and some development of
- 19 those concepts.
- 20 Q And an example of the devil is in the details is
- 21 when Mr. Kind indicated it depends on what you mean by
- 22 link?
- 23 A It -- it -- that -- that is one example. And I
- 24 can -- I can give just a few other examples. But energy
- 25 efficiency options have a persistent -- have a lifetime.

- 1 and over their lifetime, there's some degradation,
- 2 insulation compacts, seals break, expand, things
- 3 deteriorate.
- 4 So how you set that capacity at one point in and
- 5 say that's true over the entirety life of the measure,
- 6 those things are difficult. Again, I think reasonable
- 7 people can get together, make some assumptions that they
- 8 agree to and put those systems in place.
- 9 But it's nothing that can be done readily. It's
- 10 something that's going to take some thought. And it's not
- 11 a black and white science for sure.
- 12 Q So your thought is outside of this hearing
- 13 process, perhaps there needs to be a discussion to see if
- 14 there's a -- a way to work this out?
- 15 A Clearly, there are ways to assign capacity to
- 16 energy efficiency. But what is the best way for AmerenUE
- 17 in the State of Missouri? I think that needs to be worked
- 18 out.
- 19 MS. TATRO: Okay. I have -- I have no further
- 20 questions. And now I tender him for cross-examination.
- 21 JUDGE WOODRUFF: All right. And his testimony
- 22 was No. 18, I believe, surrebuttal; is that correct?
- MS. TATRO: That's correct.
- JUDGE WOODRUFF: All right. 18 has been
- 25 offered. Any objections to its receipt? Hearing none, it

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1 will be received.
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- 2 (Exhibit No. 18 was offered and admitted into
- 3 evidence.)
- 4 JUDGE WOODRUFF: For cross-examination, then we
- 5 begin with -- does Noranda wish to --
- 6 MR. CONRAD: No. No questions.
- JUDGE WOODRUFF: All right. State?
- 8 MR. IVESON: No questions.
- 9 JUDGE WOODRUFF: DNR interested?
- 10 MS. WOODS: No questions. Thank you.
- JUDGE WOODRUFF: All right. Public Counsel.
- 12 CROSS-EXAMINATION
- 13 BY MR. MILLS:
- Q Good morning, Mr. Voytas.
- 15 A Good morning.
- 16 Q Let me start just by making sure that we -- that
- 17 we're using terms and -- in a similar way. Did you hear
- 18 Mr. Kind define DSM as demand response plus energy
- 19 efficiency?
- 20 A I did.
- 21 Q And do you concur with that?
- 22 A I do.
- Q Okay. Can I get you to turn to page 10 of your
- 24 testimony? And, specifically, the sentence that begins
- 25 towards the end of line 7, it states, The mere fact that

- 1 the Missouri Commission now has a framework for addressing
- 2 DSM cost recovery is a major step forward relative to the
- 3 past where the frame work for DSM cost recovery in
- 4 Missouri had not been addressed by the Commission. Is
- 5 that what you state in your testimony?
- 6 A That's what I state.
- 7 Q And when you refer to the past in that sentence,
- 8 are you talking about the time before when the Commission
- 9 began approving DSM regulatory asset deferral mechanisms
- 10 for Missouri utilities?
- 11 A That's correct.
- 12 Q Okay. And by saying that, are you saying that
- 13 prior to those approvals, the Missouri Commission has had
- 14 no framework whatsoever for DSM cost recovery?
- 15 A Well, the term that I struggle with in that
- 16 question is no term -- or no framework whatsoever. I
- 17 believe there -- there has always been a cost recovery
- 18 framework in Missouri.
- 19 But specifically for DSM as compared to other
- 20 states where there may be a pre-approval process, an
- 21 expensing pension mechanism, capitalization, amortization
- 22 mechanism clearly spelled out, no, those -- those rules
- 23 were not clearly defined in the State of Missouri.
- MR. MILLS: Judge, I'd look to have an exhibit
- 25 marked.

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1 JUDGE WOODRUFF: All right. 422 is your next
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- 2 number.
- 3 (Exhibit No. 422 was marked for identification.)
- 4 Q (By Mr. Mills) Mr. Voytas, do you recognize
- 5 what's been marked as Exhibit 422 as a portion of the
- 6 Commission's utility resource planning rules,
- 7 specifically, 4 CSR 240-22.080?
- 8 A Yes. I recognize those.
- 9 Q And you have done a considerable amount of work
- on UE's filings pursuant to that IRP rule, have you not?
- 11 A It depends what you mean by considerable, but I
- 12 have done work. Yes.
- 13 Q Have you been involved in all of UE's IRP
- 14 filings since the Rule was implemented?
- 15 A In varying capacities, I have.
- 16 Q Okay. Can I get you to turn to Section 2 of
- 17 080, which is on the second page of this exhibit? Does
- 18 that rule provide that the electric utility's compliance
- 19 filing may also include a request for non-traditional
- 20 accounting procedures and information regarding any
- 21 associated rate-making treatment to be sought by the
- 22 utility for demand side resource costs?
- 23 A That's what the rule states.
- Q Has UE ever made this kind of a request as part
- of its IRP compliance filings?

- 1 A I don't recall.
- 2 Q You're not aware of them making that request,
- 3 are you?
- 4 A No, I'm not.
- 5 Q Similarly, has UE ever requested any special
- 6 treatment for lost revenues pursuant to this rule?
- 7 A I am not aware that UE has.
- 8 Q Now, turning back to your testimony, still on --
- 9 on -- on page 10, at line 13, you state that incentives
- 10 for the performance of DSM programs should be designed to
- 11 truly put DSM and supply side investments on an equivalent
- 12 basis. Is that your testimony?
- 13 A That's my testimony.
- 14 Q Will UE be making greater efforts on acquiring
- 15 supply side resources than demand side resources because
- 16 the company believes the current level of incentives for
- 17 demand side resources is insufficient?
- 18 A UE will be making extensive efforts, its best
- 19 efforts on all demand side programs. And at this point,
- 20 with the mechanisms that are in place, it will be doing
- 21 everything that it can do to achieve the goals that it set
- 22 in its IRP.
- 23 Q And is that a yes or a no to my question?
- 24 A Could you repeat the question, please?
- 25 MR. MILLS: Can I have the question read back,

- 1 please?
- 2 (The previous question was read back.)
- 3 A Well, I think that question has got a two-part
- 4 answer. And the first answer is AmerenUE will not be
- 5 making greater efforts on the supply side than the demand
- 6 side.
- 7 And to the extent that in the future rate-making
- 8 proceedings there are some disincentives or things that
- 9 dis-incent AmerenUE to pursue DMS, things could change.
- 10 But, initially, in this plan AmerenUE will be putting
- 11 equal effort or perhaps more efforts on the demand side
- 12 than the supply side to get this initiative up and running
- 13 and make it available to all classes of AmerenUE
- 14 customers.
- 15 Q Okay. So it's your testimony here today that
- 16 the -- the -- any change in the level of incentives for
- 17 demand side management will not change the amount of
- 18 demand side resources that UE plans to deploy; is that
- 19 correct?
- 20 A Well, not necessarily. I mean, it depends on
- 21 the level of the incentive. If there -- AmerenUE, as in
- 22 any corporation, has got budget constraints, and we're
- 23 committed to a budget for DSM. To the extent that
- 24 incentive mechanisms could be changed, perhaps could allow
- 25 for immediate cost recovery, perhaps could allow for some

- 1 type of return on equity or things like that, those things
- 2 could change the plan, I'm sure.
- 3 MR. MILLS: Judge, I'd like to have another
- 4 exhibit marked.
- 5 JUDGE WOODRUFF: This will be 423.
- 6 (Exhibit No. 423 was marked for identification.)
- 7 Q (By Mr. Mills) Mr. Voytas, do you recognize
- 8 Exhibit 423 as the -- the cover sheet to part of your
- 9 integrated resource plan report and the introductory
- 10 letter from Ameren's CEO, Tom Voss, that accompanied that
- 11 filing?
- 12 A Yes, I do.
- 13 Q If I could get you to turn to the -- the first
- 14 page of Mr. Voss's letter, the second to last paragraph in
- 15 the first column, does Mr. Voss state that AmerenUE is
- 16 planning to increase spending on demand side measures from
- 17 24 million in 2009 to nearly 56 million by 2015?
- 18 A Yes, he does.
- 19 Q And in the paragraph immediately above that,
- 20 does he talk about a commitment -- However, we are also
- 21 committed to aggressively pursuing the development of
- 22 energy efficiency programs?
- 23 A Yes, he does.
- Q Okay. So is it your testimony that if there
- 25 were greater incentives on the demand side that the levels

- 1 that Mr. -- Mr. Voss talks about here would actually
- 2 increase?
- 3 A My testimony is it depends on the nature of
- 4 those incentives and how they're implemented.
- 5 Q Could incentives be set in such a way to induce
- 6 a utility to favor demand side over supply side?
- 7 A I don't know the answer to that question. I
- 8 know Mr. Voss has stated in front of the collaborative
- 9 teams that developed the UE IRT plan that he is committed
- 10 to energy efficiency and demand response as the first
- 11 source in meeting future customer needs.
- 12 Q Well, if you don't know, you don't know. Now,
- 13 is it -- is it a correct reading in -- in general of your
- 14 testimony that UE is not completely satisfied by the DSM
- 15 cost recovery mechanism that it currently has in place?
- 16 A The intent of my testimony on the cost recovery
- 17 provision was to open the possibility for future
- 18 discussions to talk about alternative mechanisms that
- 19 could be put in place.
- The intent was not to express satisfaction or
- 21 dissatisfaction. It was merely to open up the
- 22 possibilities that there are other states, there are other
- 23 frame works, there are other best practices that we might
- 24 want to look at and consider and then jointly decide which
- 25 way to go.

- 1 O Do you have an opinion on whether UE is
- 2 satisfied or dissatisfied with the current DSM cost
- 3 recovery mechanism?
- 4 A I believe my testimony states my opinion, that I
- 5 believe AmerenUE feels it is a good first step towards the
- 6 process. And I agree with the position statement that Ms.
- 7 Tatro read at the beginning of this that it is that first
- 8 step in the process and we'd like to explore it further.
- 9 Q So you think improvements can be made?
- 10 A Yes, I do.
- 11 Q Okay. In its last rate case, ER-2007-0002, did
- 12 -- did UE propose any DSM cost recovery mechanism?
- 13 A My recollection of that case is -- is limited.
- 14 But what I recall is Staff witness Lena Mantle proposing
- 15 the DSM cost recovery framework.
- 16 Q Lena Mantle rather than UE, correct?
- 17 A Correct.
- 18 Q Okay. Did UE in this case make a specific
- 19 recover -- specific proposal for a change in the -- in the
- 20 recovery of DSM costs?
- 21 A I don't believe UE did make that request.
- Q Has UE ever, as part of any PSC filing, made a
- 23 specific proposal for the recovery of its DSM costs in the
- 24 State of Missouri?
- 25 A I don't know.

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1 Q Now, at the very beginning of our discussion, we
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- 2 talked about DSM being composed of energy efficiency and
- 3 IDR. Do you recall that?
- 4 A I don't recall IDR. I recall demand response
- 5 and energy efficiency.
- 6 Q I'm sorry. IDR, industrial demand response,
- 7 which is the current program that UE has; is that not
- 8 correct?
- 9 A That's correct.
- 10 Q Okay. And I believe, and correct me if I'm
- 11 wrong, your testimony is that the kind of cost recovery
- 12 mechanism that Mr. Kind has proposed is more appropriate
- 13 for demand response than for energy efficiency; is that
- 14 correct?
- 15 A That's correct.
- 16 MR. MILLS: Judge, I'd like to have another
- 17 exhibit marked.
- JUDGE WOODRUFF: This will be 424.
- 19 (Exhibit No. 424 was marked for identification.)
- 20 Q (By Mr. Mills) Mr. Voytas, are you familiar
- 21 with the -- the current demand response program that UE
- 22 has in place?
- 23 A I am not involved in the implementation of the
- 24 current program.
- 25 Q Are you familiar with the program?

- 1 A I'm familiar with the concept of the program.
- 2 Q Can you tell me your title again?
- 3 A My title is Manager of Energy Efficiency and
- 4 Demand Response.
- 5 Q Okay. Is there any other demand response
- 6 program currently in place at Union Electric other than
- 7 what's generally referred to as the Industrial Demand
- 8 Response or IDR program?
- 9 A AmerenUE has a voluntary curtailment program
- 10 form of demand response that's currently in place.
- 11 Q And is that the program that was approved in
- 12 Case No. ET-2007-0459?
- 13 A Was the voluntary curtailment program approved
- 14 in that case?
- 15 Q Yes.
- 16 A I don't know.
- 17 Q Okay. Are you familiar with the demand response
- 18 program that was approved in Case No. ET-2007-0459?
- 19 A I don't recall participating in this particular
- 20 case.
- 21 Q Well, that wasn't my question. My question was,
- 22 are you familiar with this program?
- 23 A I'm familiar with the concepts of the program.
- 24 Yes.
- 25 O Okay. Are you aware that pursuant to an

- 1 agreement that was reached in Case No. ET-2007-0459 that
- 2 UE has ceased signing up new customers to that program?
- 3 A I am not aware.
- 4 Q Are you familiar with the review that AmerenUE
- 5 did in response to the -- the implementation of the MISO
- 6 Module E?
- 7 A No, I'm not.
- 8 Q Mr. Voytas, who -- who at UE, if not the manager
- 9 of demand response, is -- is responsible for reviewing
- 10 demand response programs?
- 11 A The program design phase of the -- and the
- 12 modeling aspect of it, my group gets involved. In the
- development of tariffs and the negotiations, we've got an
- 14 operations staff and evaluations staff that takes it from
- 15 there.
- 16 Q So someone on your staff does this work?
- 17 A It's not on my staff. I work for Ameren
- 18 Services. There's an AmerenUE department that has those
- 19 responsibilities.
- 20 Q So with respect to AmerenUE's demand response,
- 21 you really -- demand response programs, can you tell me
- 22 again what your role would be?
- 23 A My role is on the quantitative analysis side,
- 24 looking at those measures that make up the demand response
- 25 program and analyzing the cost effectiveness of those

- 1 programs.
- Q And so you would not be involved in analyzing
- 3 whether changes at the MISO level have any impact on -- on
- 4 programs at the UE level?
- 5 A Well, it depends on -- upon the -- the
- 6 particular changes. If the AmerenUE program managers who
- 7 are in charge of the program have questions, they'll come
- 8 to us. We'll make the appropriate runs and analyses that
- 9 they request.
- 10 Q Do you know how many customers UE currently has
- 11 signed up for any demand response programs?
- 12 A Well, for the voluntarily curtailment program,
- 13 I'm aware that roughly 200 customers are signed up for
- 14 that. And my understanding part of the IDR program is
- 15 that it's a -- a handful of customers, less than five.
- 16 Q Do you know whether UE has any current plans to
- 17 expand any of its demand response programs or implement
- 18 new demand response programs?
- 19 A I do.
- 20 Q And are there plans in place?
- 21 A Those plans, those programs were defined in the
- 22 AmerenUE IRP. And there are teams in the process now of
- 23 putting together the things that need to be put together
- 24 to put those programs in the field.
- 25 Q And do you have any knowledge about how the --

- 1 the assessment of MISO Module E affects those plans?
- 2 A The MISO Module E assessment has been an
- 3 integral part in the analyses of those plans. And that
- 4 pertains to the demand credit. One of the things that are
- 5 very important with MISO Module E is it's got specific
- 6 requirements for demand response resources, things of
- 7 notification, duration, things of those natures.
- 8 So to make the appropriate plans for the
- 9 customer side compatible with that, that is a
- 10 consideration in the development of those plans.
- 11 Q And if the current IDR program was not
- 12 compatible with those designs, what would your
- 13 recommendation be on the continuation of that program?
- 14 A Well, it depends. I mean, MISO is not the only
- 15 consideration. There are -- are load following aspects
- 16 that -- that also have value. MISO add additional value.
- 17 But we'd have to look at sum total. MISO's not the sole
- 18 governing criteria for whether or not Ameren UE puts a
- 19 demand response resource in place.
- 20 Q And turning back to what's been marked as
- 21 Exhibit 424, I take from your testimony that you're not at
- 22 all familiar with this document; is that correct, 424, the
- 23 filing of ET-2007-0459?
- 24 A I am not familiar with that document.
- 25 Q You're not familiar with either part, either the

- 1 cover pleading or the assessment attached; is that
- 2 correct?
- 3 A Well, my group had inputs into various aspects
- 4 of this. I do not recall putting this document together.
- 5 Q Now, turning back for a second to regulatory
- 6 incentives on DSM implementation, would you agree that the
- 7 level of UE's commitments in DSM is also related to the
- 8 likelihood of a carbon tax?
- 9 A By related, do you mean a threat of a
- 10 relationship, very strong relationship, or does it matter?
- 11 Q You can explain to me what relationship you
- 12 believe exists.
- 13 A I believe the impetus for the DSM programs has
- 14 got several aspects. One aspect is clearly the need to
- 15 build a new base load plant and look at options to
- 16 mitigate that need and look very seriously at maximizing
- 17 those options as Mr. Voss has stated. I believe that's
- 18 one aspect.
- 19 I believe another aspect that's different than
- 20 past history, at least past history over the past ten
- 21 years, is that AmerenUE is increasing cost environment as
- 22 opposed to a decreasing cost environment.
- 23 Options that we can give customers on the demand
- 24 side will help them control their energy consumption. I
- 25 believe that's another key criteria. But I also believe

- 1 that the level of awareness of climate change has
- 2 increased significantly from where it has historical
- 3 levels and that, too, has an influence.
- 4 What I would place that ahead of the prior to,
- 5 I'm -- I'm not certain.
- 6 Q Okay. So it has -- it has some relationship,
- 7 but you're not able to -- to quantify it very accurately;
- 8 is that correct?
- 9 A I think it's a factor.
- 10 Q Okay. Now, is another factor that plays into
- 11 UE's commitments in the DSM area the high cost of supply
- 12 side alternatives that have low carbon emissions?
- 13 A The fact that a supply side resource is high
- 14 cost or that it has low carbon emissions, I believe, is
- 15 what it is. Per the rule, what we do is we look at demand
- 16 side options and supply side options, whatever their
- 17 characteristics are, and evaluate those on equivalent
- 18 footing.
- 19 The fact that there is a high cost low carbon
- 20 supply side option out there is just one of several
- 21 alternatives. But I don't think it influences what we're
- 22 doing on the DSM side.
- 23 MR. MILLS: Judge, I would like to offer
- 24 Exhibits 422, 423 and 424.
- 25 JUDGE WOODRUFF: All right. 422, 423 and 424

1 have been offered. Are there any objections to their

- 2 receipt?
- 3 MR. CONRAD: No.
- 4 JUDGE WOODRUFF: Hearing no objections, they
- 5 will --
- 6 MS. TATRO: I -- just didn't have my mic.
- 7 turned on. I'm sorry.
- JUDGE WOODRUFF: I'm sorry. What's your
- 9 objection?
- 10 MS. TATRO: I'm not sure there's a foundation
- 11 for the 424. Is that not the filing in ET-2007-0459 that
- 12 the witness indicated he wasn't familiar with it, hadn't
- 13 seen it?
- JUDGE WOODRUFF: Your response?
- MR. MILLS: I have no response.
- JUDGE WOODRUFF: Okay. Well, I think that is
- 17 the case, that there is lack of foundation for that
- 18 document since the witness couldn't identify it and had no
- 19 knowledge of it. So it will not be received.
- 20 JUDGE WOODRUFF: Cross-examination for the
- 21 Staff, then.
- 22 (Exhibit Nos. 422 and 423 were offered and
- 23 admitted into evidence.)
- 24 CROSS-EXAMINATION
- 25 BY MR. REED:

1 O Good morning, Mr. Voytas. My name is Steve Reed

- 2 representing the Staff.
- 3 A Good morning, Mr. Reed.
- 4 Q The DSM cost recovery mechanism that was
- 5 proposed by Lena Mantle in the last AmerenUE rate case is
- 6 still in effect, correct?
- 7 A That's my understanding.
- 8 Q The -- the issue of the netting of demand
- 9 response programs versus all demand side management
- 10 resources was brought out by Henry Warren in his direct
- 11 testimony, was it not?
- 12 A It was.
- 13 Q In -- in -- I think it was in -- in one of your
- 14 pieces of testimony. Maybe it was in your rebuttal. You
- 15 -- you agree with the position taken by Mr. Warren in his
- 16 direct testimony, do you not?
- 17 A My testimony is that Mr. Warren's testimony, as
- 18 it pertains to the IDR program, specifically the demand
- 19 response program, yes, we -- AmerenUE agrees to that.
- 20 Q All right. Thank you. I -- I think also this
- 21 morning we may -- there may be the deposition transcript
- 22 of Lena Mantle that was taken in this particular rate case
- 23 that may be offered into evidence. Are you familiar with
- 24 that deposition transcript?
- 25 A I have read it.

- 1 Q Have you read it?
- 2 A At least portions of it.
- 3 Q Have you read Staff's statement of position on
- 4 this issue?
- 5 A Yes. Yes.
- 6 Q And are -- are -- are you okay with that -- with
- 7 the position taken by Staff? Are you in agreement?
- 8 A Well, it -- it helps clarify things. I don't
- 9 know if I'm in total agreement. I believe the operative
- 10 word was that it was some -- I think the word immediate
- 11 was used.
- 12 Q Correct.
- 13 A And I'm still having difficulty actualizing the
- 14 circumstance what type of energy efficiency related things
- 15 have that immediate revenue flow associated with that.
- 16 But to the extent that there is, I think, you know,
- idealogically, we're -- we're close.
- 18 Q All right. I think in response to Mr. Warren's
- 19 direct testimony regarding the need for netting, Mr. Kind
- 20 of the Office of Public Counsel proposed some language in
- 21 his rebuttal. You're familiar with that, are you not?
- 22 A I am.
- 23 Q In response to that, Mr. Warren in his
- 24 surrebuttal proposed a different set of language. You've
- 25 seen that, haven't you?

- 1 A I have.
- 2 Q And then this morning, Mr. Kind proposed a
- 3 little bit different language that you -- you were here
- 4 for, you heard the testimony, and you heard Mr. Kind
- 5 explain his basis for the change in language, correct?
- 6 A Correct.
- 7 Q All right. Now, at any point, has AmerenUE
- 8 proposed any language to address the issue of netting that
- 9 we need to address this morning?
- 10 A At any point, have we addressed specific
- 11 language? I'm not familiar that we have proposed specific
- 12 language.
- 13 Q There was opportunity in surrebuttal for you to
- 14 propose -- you to have proposed some language, correct?
- 15 A If that is a legal question pertaining to what
- 16 my rights are in surrebuttal, I -- I don't know --
- 17 O I didn't intend for it to be a legal question,
- 18 but --
- 19 A Yeah.
- 20 Q You have had an opportunity, have you not, since
- 21 before this morning to come up with some language and
- 22 propose something like Mr. Kind did? You have had that
- 23 chance, haven't you?
- 24 A The -- the opportunity to include additional
- 25 things in my testimony, that opportunity clearly exists.

- 1 Q And outside of the testimony like Mr. Kind did
- 2 this morning. I mean, he came here this morning with
- 3 additional language in an attempt to address the -- the
- 4 netting issue?
- 5 A Frankly, I am not -- I've got vast experience
- 6 testifying in Missouri. I'm not familiar with the process
- 7 where you walk into a hearing with a new proposal and vett
- 8 it. I've never seen that done before.
- 9 Q Well, that's not -- I understand. That's not
- 10 what I was getting at. But we did have language and we're
- 11 very close, would you agree, regarding the proposal that
- 12 Mr. Kind has made this morning?
- 13 A I think pending further review and making sure
- 14 we understand and talk with the other parties on this, I
- 15 think we are getting close.
- 16 Q Thank you.
- 17 JUDGE WOODRUFF: All right. We'll come up for
- 18 questions from the Bench. Commissioner Jarrett?
- 19 COMMISSIONER JARRETT: No questions. Thank you.
- JUDGE WOODRUFF: Commissioner Gunn?
- 21 COMMISSIONER GUNN: I don't have any questions.
- 22 Thank you.
- JUDGE WOODRUFF: Chairman Davis?
- 24 CHAIRMAN DAVIS: Good morning, Mr. Voytas. No
- 25 questions.

JUDGE WOODRUFF: All right. No questions from

- 2 the Bench, so no need for recross. Any redirect?
- 3 REDIRECT EXAMINATION
- 4 BY MS. TATRO:
- 5 Q I have just a couple questions for you,
- 6 Mr. Voytas. Do you remember when Mr. Mills was discussing
- 7 DSM cost recovery and he showed you the rule and asked you
- 8 about whether or not UE was proposing special treatment?
- 9 Do you recall that conversation?
- 10 A I do.
- 11 Q Can you just explain to the Commission what your
- 12 purpose was for even addressing that issue in your
- 13 testimony if it wasn't to propose some specific recovery
- 14 mechanism at this time?
- 15 A Well, certainly. The issue of cost recovery was
- 16 raised because, frankly, Mr. Kind raised the issue of the
- 17 State of Illinois and what was going on in Illinois. And
- 18 clearly, Illinois is a totally different regulatory
- 19 framework for DSM cost recovery than Missouri.
- 20 So using that, I wanted to make sure -- I
- 21 thought that was a very critical point to make before this
- 22 Commission. So we addressed that. And then as long as we
- 23 are on the subject of cost recovery, I mean, clearly,
- 24 across the nation, there are efforts to -- to promote --
- 25 to align utility incentives with investment and energy

1 efficiency. And there are -- are models and frameworks

- 2 and things out there.
- 3 And so the purpose of my testimony was to say,
- 4 you know, this is -- the frame work that we have is a good
- 5 starting point. We can take this other places. There are
- 6 other issues to consider. And let's do what we can to
- 7 make Missouri have the framework in place where we can
- 8 take energy efficiency from being a state that's
- 9 historically been ranked towards the bottom, make that
- 10 state ranked towards the top of the list.
- 11 Q So your goal wasn't to propose anything in
- 12 particular in this case, but, rather, to start a dialogue?
- 13 A That's exactly correct.
- 14 MS. TATRO: Okay. I have no further questions.
- 15 JUDGE WOODRUFF: All right. And, Mr. Voytas,
- 16 you can step down.
- 17 MR. VOYTAS: Thank you.
- 18 MR. MILLS: Judge, before we leave this issue,
- 19 can I ask that the Commission take official notice that in
- 20 Case No. ET-2007-0459, UE filed a pleading in which it
- 21 stated that, "AmerenUE has ceased entering into any new
- 22 contracts related to its current IDR tariff."
- 23 MS. TATRO: I think in order to take notice, it
- 24 still has to be relevant, and I'm not sure what the
- 25 relevance to this issue is.

- 1 MR. MILLS: The relevance to this issue is that
- 2 this issue applies not only to IDR or demand response in
- 3 general but to DSM. I mean, to energy efficiency as well.
- 4 And Mr. Voytas, in his testimony, has drawn a distinction
- 5 between the application of the language under discussion
- 6 between its application to energy efficiency as opposed to
- 7 in that response. And I think relevant to that is the
- 8 relative magnitude of the two aspects, the DR aspect and
- 9 the energy efficiency aspect.
- 10 MS. TATRO: The company -- the regulatory assets
- 11 are what they are. So whether or not UE enters into any
- 12 more IDR contracts with industrials for 2009 is of no
- 13 relevance.
- JUDGE WOODRUFF: All right. Well, I believe the
- 15 Commission can take administrative notice of the -- of the
- 16 filings in the other case. So -- and your Exhibit 424 is
- 17 the filing that was made in that case?
- 18 MR. MILLS: That's correct.
- 19 JUDGE WOODRUFF: Which happens to be my case as
- 20 well, so I've seen it.
- 21 MS. TATRO: You denied my request to do the very
- 22 same thing yesterday.
- JUDGE WOODRUFF: Well --
- 24 CHAIRMAN DAVIS: And, Judge, can I inquire --
- 25 can I inquire of the attorneys?

- 1 JUDGE WOODRUFF: Sure.
- 2 CHAIRMAN DAVIS: Okay. My question is, we can
- 3 take administrative notice of a document being filed. But
- 4 can we take administrative notice of the actual contents
- 5 of that document? I mean, because that was -- that was
- 6 left open in one of our previous discussions here. And I
- 7 still don't know that we know the answer to that.
- 8 MR. MILLS: If I may respond, my position is --
- 9 and I think it's backed up by Chapter 536 -- is that the
- 10 Commission can take administrative notice of facts. And
- 11 the fact that I'm asking be taken notice of here is the
- 12 fact that Ameren has made that statement in a pleading in
- 13 another Commission case.
- 14 CHAIRMAN DAVIS: But that doesn't necessarily
- 15 make it a fact. It just means that they made that
- 16 statement in another case.
- 17 MR. MILLS: That's correct. And, in fact, we
- 18 can certainly treat this if -- if -- and I really don't
- 19 think it is against their interest. But by the way that
- 20 AmerenUE is fighting, perhaps it is. And the Commission
- 21 can -- can take notice of it as an admission against
- 22 interest.
- I think it's a relevant fact. I don't know that
- 24 it necessarily goes directly against Ameren's interests.
- 25 But I think it's important that the Commission know what's

- 1 going on in terms of demand response and energy efficiency
- 2 in terms of the -- the type of cost recoveries that we're
- 3 talking about going forward.
- 4 MR. BYRNE: I guess, your Honor, in our view,
- 5 the Commission can take administrative notice of documents
- 6 and their content from other cases. And that's -- you
- 7 know, we've argued that earlier.
- 8 JUDGE WOODRUFF: Now, I think in the earlier --
- 9 Ameren's request yesterday was for administrative notice
- 10 of testimony, not the case, if I recall.
- 11 MR. BYRNE: That was what happened earlier.
- 12 JUDGE WOODRUFF: Okay. Well, I'll -- I'll deal
- 13 with each case as they come up. In this case, I will take
- 14 administrative notice of the -- of the filing that -- that
- 15 Counsel brought to our attention.
- MR. MILLS: Okay.
- 17 JUDGE WOODRUFF: All right. Next witness then,
- 18 I believe, is Henry Warren.
- 19 MR. REED: Is there a chance for a break before
- 20 we begin, Judge?
- JUDGE WOODRUFF: If we need to.
- MR. REED: Thank you.
- JUDGE WOODRUFF: We'll take a break. Come back
- 24 in 15 minutes at 10:25.
- 25 (Break in proceedings.)

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JUDGE WOODRUFF: Let's come to order, please.
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- 2 All right. We're back from break. And I believe the next
- 3 witness is Mr. Warren for the Staff.
- 4 MR. REED: Oh, are we ready, Judge? I'm sorry.
- JUDGE WOODRUFF: We are ready to get started.
- 6 MR. REED: Okay. Henry Warren.
- 7 JUDGE WOODRUFF: All right. And if you'd please
- 8 raise your right hand.
- 9 HENRY WARREN,
- 10 being first duly sworn to testify the truth, the whole
- 11 truth, and nothing but the truth, testified as follows:
- 12 DIRECT EXAMINATION
- 13 BY MR. REED:
- JUDGE WOODRUFF: You may be seated. You may
- 15 inquire.
- 16 MR. REED: Thank you, Judge.
- 17 Q (By Mr. Reed) Mr. Warren, tell us your name and
- 18 what you do for a living.
- 19 A Henry Warren. Employed by the Missouri Public
- 20 Service Commission as a Regulatory Economists.
- 21 Q In this case, as I understand it, you've filed
- 22 -- you prepared part of the Staff's cost of service report
- 23 at pages 9 and 10, correct?
- 24 A Yes.
- 25 Q I believe that's Exhibit No. 200. There's an HC

- 1 and NP version. And, MR. Warren, you also prepared
- 2 surrebuttal that's been marked as Exhibit No. 225; is that
- 3 correct?
- 4 A Yes.
- 5 Q Do you have any additions -- or, rather, do you
- 6 have any corrections that need to be made to either of
- 7 those two pieces of testimony?
- 8 A No.
- 9 Q If asked the same questions in preparing the
- 10 same report regarding the issues that you've addressed in
- 11 this case, would your -- would your testimony be the same
- 12 as it was in writing? Would it be the same today as it
- 13 was in writing?
- 14 A Yes, it would.
- 15 Q Mr. Warren, you've been present while Mr. Kind
- 16 testified, I take it, and also Mr. Voytas, correct?
- 17 A Yes.
- 18 Q So you've heard the discussion about the change
- in OPC's position regarding capacity-related revenues?
- 20 A Yes, I have.
- 21 Q Do you -- do you -- do you feel you have
- 22 sufficient understanding of the issue to address for us
- 23 your opinions about the change in OPC's proposal from -- I
- 24 think the main change was changing the word "funds" to
- 25 "capacity-related revenues?"

- 1 A Yes. I am -- from my understanding at this
- 2 time, I would be in favor of -- I would -- I would support
- 3 that change and possibly with the reservation of needing
- 4 to define -- define the term capacity-related revenues,
- 5 with a little more specificity -- specificity.
- 6 Q All right. But do you think in -- do you think,
- 7 generally speaking, it -- it captures the position that
- 8 Staff took in the position statement in this case, subject
- 9 to some details, I guess?
- 10 A Yes.
- 11 MR. REED: All right. Thank you, Mr. Warren.
- JUDGE WOODRUFF: Okay.
- 13 MR. REED; oh, I should move for admission, I
- 14 think, of -- at least Exhibit 225.
- 15 JUDGE WOODRUFF: And the portion of 200 that --
- MR. REED: Is that how we do that, Judge?
- 17 JUDGE WOODRUFF: That's what we've been doing.
- 18 MR. REED: All right. That portion of Exhibit
- 19 200, pages 9 and 10, I believe, that Mr. Warren prepared.
- 20 JUDGE WOODRUFF: That's fine. The testimony of
- 21 Mr. Warren has been offered into evidence. Are there any
- 22 objections to its receipt? Hearing none, it will be
- 23 entered into evidence.
- 24 (Exhibit No. 225 was offered and admitted into
- 25 evidence.)

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1 JUDGE WOODRUFF: And cross-examination, we begin
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- 2 with Public Counsel.
- 3 MR. MILLS: No questions.
- 4 JUDGE WOODRUFF: All right. Any -- go to the
- 5 AmerenUE. But does anybody else want to cross? AmerenUE?
- 6 MS. TATRO: Thank you.
- 7 CROSS-EXAMINATION
- 8 BY MS. TATRO:
- 9 Q Good morning, Mr. Warren.
- 10 A Good morning.
- 11 Q I just want to make sure I have an accurate
- 12 understanding of what everyone's recommending here. So
- 13 let's start with your testimony that you just provided
- 14 orally on the stand about being -- accepting the proposal
- 15 of Ryan Kind. Okay?
- Mr. Kind's testimony, I believe, is that the
- 17 off-set to costs that are placed in its regulatory asset
- 18 is limited to capacity revenues. Is that your
- 19 understanding?
- 20 A Yes. I believe that's the term,
- 21 capacity-related revenues.
- 22 Q Do you understand that term to include, to make
- 23 it simple, off-system sales revenues that might be related
- 24 to those programs?
- 25 A Probably simply stated, the -- that would be the

- 1 simplest way to state it, yes.
- 2 Q So you're defining capacity sale as energy
- 3 sales?
- 4 A Yes.
- 5 Q Or to include energy sales?
- 6 A Yes.
- 7 Q Do you -- do you think that's how Mr. Kind used
- 8 it when he proposed his language?
- 9 A Well, I think he -- yeah. I think he gave some
- 10 examples that indicated he was -- he was speaking of -- of
- 11 capacity type sales. Yes. Of -- of -- yes. Now, and --
- 12 and when you -- and I -- I'm assuming when you use the
- 13 term -- when you use the term energy, you're -- you're
- 14 speaking of -- of capacity?
- 15 Q All right. Let's use the word capacity sale.
- 16 A Okay.
- 17 Q All right. Even with that language, do you
- 18 believe that the revenues that used to off-set should
- 19 still meet the standards that were set forth by your
- 20 counsel in his opening statement when he used the words
- 21 immediate, identifiable and measurable?
- 22 A Yes.
- 23 Q Let's talk about some examples of energy
- 24 efficiency. Well, back up for a moment. On demand
- 25 response, do you think that identifying potential related

- 1 capacity sales -- you would apply that standard as well,
- 2 immediate, identifiable and measurable --
- 3 A Yes.
- 4 Q -- correct? All right. And then on energy
- 5 efficiency programs, let's kind of walk through some of
- 6 them, and tell me if you believe they would have such
- 7 revenue off-set. Okay?
- 8 On the residential side programs that work to
- 9 get more energy efficient lighting and appliances into
- 10 homes, do you see those types of programs as ones that
- 11 would have an immediate, identifiable and measurable
- 12 impact or revenue that should be used to off-set that
- 13 cost?
- 14 A No. Not in -- not in this context.
- 15 Q Okay. How about home energy audits?
- 16 A Well, of course, the home energy audit itself, I
- 17 guess without getting -- you know, is not a -- you know,
- 18 does not affect the -- the actual efficiency of the
- 19 household. It simply points out how the household could,
- 20 you know, do things better. So -- so the answer would be
- 21 no.
- 22 Q Okay. How about a program that gives incentives
- 23 to replace -- put in new heaters or air conditioning
- 24 systems that's more efficient?
- 25 A That would be -- that would be difficult to

- 1 quantify immediately. So I would say no.
- Q Okay. Okay. How about critical peak pricing
- 3 demand response?
- 4 A Well, I'd probably need to know a few more -- a
- 5 few more details about that. But I believe that's --
- 6 that's more -- I think the -- the previous examples you'd
- 7 given are more -- more on the residential side. And I
- 8 believe that's more on -- you know, on a commercial,
- 9 industrial -- on a commercial industrial side. And I -- I
- 10 believe those would fall in the category of being able to
- 11 -- that there would be a -- a reduction in -- in capacity
- 12 as a result of those -- of that, yes.
- 13 Q So you think it's more likely that energy
- 14 efficiency programs that will have an immediate,
- 15 identifiable and measurable impact are going to be ones
- 16 related to -- are available to the commercial class or
- 17 maybe an industrial class versus residential?
- 18 A Well, I -- on -- I think we've kind of gone back
- 19 and forth between energy efficiency and demand response.
- 20 And --
- 21 Q And perhaps that was my error. I apologize.
- 22 A Okay.
- 23 Q Let's try to keep it with energy efficiency.
- 24 A Well, I -- no. I think any energy efficiency
- 25 program, it would be at this time difficult to identify an

- 1 immediate response. And when I say at this time, I mean,
- 2 given the -- not having some kind of advanced metering
- 3 capacity, which is not generally in place at this time.
- 4 Q So a -- energy efficiency program for a
- 5 commercial customer that incents them to change to a more
- 6 efficient motor, would that have an immediate,
- 7 identifiable and measurable impact, in your mind?
- 8 A Not on -- not as far as a capacity -- I don't
- 9 think it would be say -- on the overall capacity of the --
- 10 of the AmerenUE system, no.
- 11 Q So can you -- can you give me an example of what
- 12 energy efficiency program might have an immediate,
- 13 identifiable and measurable impact that would result in a
- 14 revenue that should be credited back?
- 15 A I -- I don't have an example of an energy
- 16 efficiency program.
- 17 Q Okay. So at this point, in your mind, it's kind
- 18 of a theoretical idea, but you haven't heard of an energy
- 19 efficiency program at this point in time that you would
- 20 recommend crediting capacity revenues back against those
- 21 costs?
- 22 A Not -- not with the -- I don't believe with the
- 23 -- you know, like I said, with the current ability to --
- 24 to meter and measure. I know that -- I guess I -- I am
- 25 aware that -- that there are programs for the -- the --

- 1 there are -- there are attempts to measure these programs
- 2 -- these programs, but I am not -- not aware of -- of that
- 3 being done, you know, in the context of -- you know, in
- 4 the context of -- of programs here in Missouri.
- 5 Q And -- and I ask these questions because, if
- 6 you'll turn to page 2 of your testimony, and you offer
- 7 what you call a modified version of Ryan's language,
- 8 which, of course, is a modified version of the version
- 9 he's already modified.
- 10 But on line 20 of that, you -- you talk about
- 11 the cost of low income weatherization programs. And then
- 12 later on, you're talking about the off-set. And I just
- 13 want to make sure there's no confusion here.
- 14 You're not saying that with the weatherization
- 15 program there will be any off-setting revenue that should
- 16 be put into that regulatory asset account; is that
- 17 correct?
- 18 A Well, I think in terms -- as I say later, it
- 19 would -- unless some -- unless something is -- is
- 20 developed where there would be, you know, a MISO credit
- 21 for something like that -- and I -- and I don't -- you
- 22 know, I don't have immediate knowledge of how that would
- 23 -- how that would occur.
- 24 But I -- at this time, I'm not aware of -- of
- 25 any -- you know, of a -- of a transaction of that type

- 1 that exists.
- 2 Q So at this point, you're just asking the
- 3 Commission to hold open that option in case theoretical
- 4 possibility develops in the future?
- 5 A Yes.
- 6 Q Okay. Now, Mr. Warren, who do you report to?
- 7 A My immediate supervisor is Tom Imhoff.
- 8 Q And who does he report to?
- 9 A His immediate supervisor is Lena Mantle.
- 10 Q And, in fact, she's the Director of the Energy
- 11 Division for Staff, right?
- 12 A Correct.
- 13 Q So she sets the policy for staff for your
- 14 portion of Staff?
- 15 A I -- yes.
- 16 Q And do you know what her position is on netting
- 17 energy efficiency versus demand response?
- 18 A I've had -- I've had discussions with her on --
- 19 on -- on this issue. And I've -- I believe that she is in
- 20 favor of the -- the netting of demand response programs to
- 21 the regulatory asset account.
- Q What about energy efficiency?
- 23 A I'm not aware of any energy efficiency activity
- 24 that would be -- that we've discussed that would be for
- 25 the regulatory asset account.

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1 MS. TATRO: Okay. Your Honor, may I approach?
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- JUDGE WOODRUFF: You may.
- 3 MS. TATRO: I'm going to hand Mr. Warren a
- 4 deposition of Ms. Mantle that I previously showed counsel.
- 5 Because I didn't have the ruling this morning that you
- 6 made, I didn't do it as early as I otherwise would. But
- 7 I'm just going to ask him to read a portion of that that's
- 8 on this topic.
- JUDGE WOODRUFF: Okay.
- 10 MR. REED: If I -- if I might, Judge, I'll
- 11 preface this with I have no objection. But I think with
- 12 regard to designations that they need to be done more
- 13 timely, and I hope that we develop some procedure to that
- 14 effect. It shouldn't be a surprise. And I should have
- 15 the opportunity to counter designate or object. So with
- 16 that, let's read the testimony.
- 17 JUDGE WOODRUFF: All right.
- 18 MS. TATRO: And I don't disagree with the
- 19 statement.
- 20 MR. MILLS: And, Judge, before we get -- she
- 21 gets into this too deeply, I -- it was my understanding
- 22 that what we were talking about with depositions is using
- 23 portions of depositions of the current witness to either
- 24 count as an admission against interest or impeachment or
- 25 something. Here we're talking about, as I understand it,

- 1 a deposition of a different Staff employee who was not a
- 2 witness on this issue.
- 3 And if we're reading the statements of Ms.
- 4 Mantle in her deposition into the record here, I mean, I
- 5 think it's hearsay and I don't have the opportunity to
- 6 cross-examine Ms. Mantle today. And I'm not sure that --
- 7 that what we're doing here is really what you were talking
- 8 about earlier in the day when we were talking about the
- 9 use of depositions.
- 10 JUDGE WOODRUFF: Well, at this point, I don't
- 11 know what the portion of the deposition is going to be.
- 12 So I'll allow it to go forward. If you have an objection
- 13 after we hear what is stated, then we'll -- we'll deal
- 14 with it then.
- MR. MILLS: Okay.
- 16 Q (By Ms. Tatro) Mr. Warren, can you read the
- 17 highlighted portion, both the questions and the answers,
- 18 please?
- 19 A All right. This is -- I see on page -- it's
- 20 page 78, line 16. Okay. Are you -- and the question is,
- 21 Okay, are you familiar with -- you've testified on DSM
- 22 cost recovery, to jump to a whole different topic. I
- 23 guess that's a question.
- Answer, yes. In the previous case, right? Yes,
- 25 I have. But in this case, I think Henry Warren is

- 1 testifying on that; is that true? That's correct. And
- 2 did you work with him in putting this testimony together
- 3 on DSM cost recovery? Yes, I did.
- 4 Okay. And so you -- your -- and what's his
- 5 position? I'm not familiar with it. What's his position
- 6 on DSM cost recovery, if you know? Answer, his position
- 7 -- his DSM cost should be recovered in regulatory asset
- 8 account, but demand response programs were a reduction in
- 9 customer's usage is able to be -- to -- is used to be able
- 10 to earn more on the market. That should be a net
- 11 question.
- 12 Okay. Answer: For the cost and the revenues.
- 13 Question: So like -- and that goes into that account?
- 14 Question: So, for example, I think maybe an example would
- 15 be our IDR tariff. Is that an example of -- of that where
- 16 you would make a -- ask certain customers to curtail for
- 17 economic reasons because you could sell power on the
- 18 market and then in that situation the revenues would get
- 19 netted against the cost of the program? Answer: That's
- 20 correct.
- Okay. Answer: That's what we're talking about.
- 22 Question: Other programs where there is not this direct
- 23 connection, like if you just had a -- as you know, a
- 24 weatherization program or some energy efficiency program
- 25 where there's not an obvious connection to a revenue

1 source, there would be no netting in those cases; is that

- 2 correct? Is that right?
- 3 Answer: That's correct. Okay. And you support
- 4 that, and Henry Warren supports that? Answer: Yes.
- 5 MS. TATRO: People are going to object?
- 6 MR. MILLS: Well, I'm going to object that that
- 7 be stricken. What we have there is an out of court
- 8 statement by some person who is not a witness on this
- 9 issue as to what she thinks Mr. Warren's testimony is.
- 10 We have Mr. Warren here on the stand. We have
- 11 his testimony on the record. And I don't believe that
- 12 it's appropriate to -- to read into the record what some
- 13 other person from Staff said at some other time about what
- 14 she thought Mr. Warren's testimony was. It's hearsay, and
- 15 it's not admissible.
- JUDGE WOODRUFF: Ms. Tatro, what is the purpose
- 17 of offering this?
- 18 MS. TATRO: It's an admission of a party
- 19 opponent, your Honor. It's a deposition taken in this
- 20 case, and it's an admission that she believes as Staff in
- 21 her position as the manager of the Energy Department that
- 22 the -- what the appropriate policy and approach is on the
- 23 netting issue.
- 24 JUDGE WOODRUFF: Was her position any different
- 25 than what Mr. Warren has already testified to?

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1 MS. TATRO: You know, things have really morphed
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- 2 in this case just in the last hour, so perhaps I'm a bit
- 3 unsure. It certainly is different than his initial filed
- 4 position.
- JUDGE WOODRUFF: Okay.
- 6 MR. MILLS: And I think we're -- we're beginning
- 7 to get into -- into some areas that I -- that I fear we're
- 8 going to tread a lot more deeply into, which is what
- 9 exactly is an admission against interest.
- 10 Not every statement by somebody who -- on behalf
- 11 of another party is going to be admission against
- 12 interest. This, for example, I think, was -- if I hear
- 13 the questions correctly, were simply asking Ms. Mantle
- 14 what she thought Mr. Warren's testimony was. That, by
- 15 definition, can't be an admission against interest. It's
- 16 simply her description of what she thinks he said in
- 17 pre-filed testimony.
- 18 I don't think this qualifies as an admission
- 19 against interest, and I think it's simply hearsay.
- JUDGE WOODRUFF: Well, I'm -- I'm going to
- 21 overrule the objection and allow this testimony in. I
- 22 don't want to be -- I don't want this thrown back at me
- 23 when another objection comes up.
- 24 As I indicated earlier this morning, we'll deal
- 25 with each situation as it comes up. I'll go ahead and

- 1 allow this testimony to remain in the record.
- 2 MR. REED: And, Judge, I -- I realize I said
- 3 let's read it into the record. But, you know, after
- 4 hearing it, it's actually -- as Mr. Mills points out, it's
- 5 improper bolstering. So take that into account for the
- 6 next --
- 7 JUDGE WOODRUFF: Okay.
- 8 MR. REED: -- deposition statement.
- 9 JUDGE WOODRUFF: Okay. Well, I've made my
- 10 ruling, so we can move on.
- 11 MS. TATRO: I have no further questions. Thank
- 12 you.
- 13 JUDGE WOODRUFF: Okay. And I guess I was -- oh,
- 14 for the cross-examination, then, questions from the Bench,
- 15 then? Commissioner Jarrett?
- 16 COMMISSIONER JARRETT: No questions.
- 17 JUDGE WOODRUFF: Commissioner Gunn?
- 18 COMMISSIONER GUNN: I don't have anything.
- 19 JUDGE WOODRUFF: Chairman Davis?
- 20 CHAIRMAN DAVIS: (Chairman Davis shakes head.)
- 21 JUDGE WOODRUFF: I have no questions, so no need
- 22 for recross. Any redirect?
- 23 MR. REED: I think I just have one -- I just
- 24 have one question, Mr. Warren.
- 25 REDIRECT EXAMINATION

- 1 BY MR. REED:
- Q When you talked about energy efficiency programs
- 3 and how they would not meet -- they would not be -- I
- 4 guess they would not be immediate -- the revenues would
- 5 not be immediate enough in order to be included in the
- 6 regulatory aspect as a set-off, there is possibility that
- 7 there might be future programs where in the -- there could
- 8 be more immediately, identifiable and linkable revenues
- 9 that would relate to, for instance, an energy efficiency
- 10 program?
- 11 A Yes. That's my understanding, that there are
- 12 efforts to be able to make a determination of what the
- 13 capacity impact is of some energy efficiency programs.
- 14 But I'm not -- so I think that might be a possibility in
- 15 the future.
- 16 Q Well, you -- you mentioned in your surrebuttal
- 17 testimony credits or payments from MISO for certain energy
- 18 programs that might be developed in the future. Is that
- 19 what you had in mind? Is that what you're talking about?
- 20 A Yes. That's what I had in mind. Yes.
- 21 Q So it's not a reality, but it could be someday?
- 22 A That's my understanding. Yes.
- 23 Q Just for clarification, is Ms. Mantle's title
- 24 the Manager of the Energy Department?
- 25 A I believe that's her title. Yes.

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1 MR. REED: All right. Thank you.
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- JUDGE WOODRUFF: All right. Then, Mr. Warren,
- 3 you can step down. And I believe that concludes this
- 4 issue.
- 5 The next issue on the list is the low income
- 6 weatherization program. And I assume we'll start with
- 7 mini openings on that as well, beginning with AmerenUE.
- 8 MS. TATRO: Your Honor, I think maybe it would
- 9 make sense for DNR to give their opening first because
- 10 they're the one making the request.
- 11 JUDGE WOODRUFF: That's fine.
- MS. TATRO: So I have no objection to that.
- 13 LOW INCOME WEATHERIZATION
- 14 OPENING STATEMENT
- 15 BY MS. WOODS:
- MS. WOODS: Good morning. The Department is
- 17 here today on the -- the issue of low income
- 18 weatherization. And the evidence in this case will show
- 19 that in AmerenUE's last rate case, Case No. ER-2007-0002,
- 20 the Commission ordered Ameren to fund a low income
- 21 weatherization program in the amount of \$1.2 million.
- The Commission further ordered that 600,000 of
- 23 that 1.2 million was to come from the ratepayers with the
- 24 additional 600,000 coming from Ameren shareholders. And
- 25 that \$1.2 million was to be funded on an annual basis.

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1 Following the Commission's report and order in
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- 2 that case, Ameren, the Commission Staff and the Missouri
- 3 Department of Natural Resources Energy Center entered into
- 4 a cooperation and funding agreement.
- 5 In that agreement signed by Mr. Richard J. Mark
- 6 on behalf of AmerenUE, Ameren agreed to submit its first
- 7 payment of approximately \$1.2 million on or before
- 8 September 1st, 2007. It agreed to make all future
- 9 payments on July 5 of each subsequent year.
- 10 Ameren did make the first payment of not quite
- 11 \$1.2 million because a certain percentage was set aside
- 12 for a -- a evaluation of the low income weatherization
- 13 program, but all the parties has agreed when necessary.
- 14 But they did make that payment on September 1, 2007.
- 15 On July 5, 2008, AmerenUE submitted \$900,000.
- 16 The evidence is clear that there is a need for a low
- income weatherization program in Ameren's service
- 18 territory.
- 19 Department witness, Laura Wolfe, has offered
- 20 testimony in her pre-filed testimony, direct and
- 21 surrebuttal showing how disruptive to the provision of low
- 22 income weatherization services Ameren's failure to submit
- 23 the full \$1.2 million was and how disruptive any failure
- 24 to provide annual funding in the future would be
- 25 predominately to those local community action agencies

1 that actually implement the program and deliver the

- 2 services.
- 3 The Department will, finally, offer testimony
- 4 recommending that the low income weatherization program
- 5 continue in effect unless or until the Commission orders
- 6 that the program terminate or that it continue at a lesser
- 7 or greater amount in some future rate case.
- 8 Contrary to the argument advanced by Ameren,
- 9 this proposal addresses the situation we find ourselves in
- 10 today. When Ameren decides unilaterally to withhold
- 11 \$300,000 of the \$1.2 million ordered by the Commission and
- 12 agreed to by Ameren, nothing in the Department's proposal
- 13 would bind future Commissions.
- 14 You may always revisit the terms of the program
- 15 in a future rate case should that be their desire. Thank
- 16 you.
- JUDGE WOODRUFF: Opening for Ameren?
- 18 OPENING STATEMENT
- 19 BY MS. TATRO:
- 20 MS. TATRO: Ms. Woods for -- on behalf of DNR is
- 21 correct. In the last rate case, this Commission ordered
- 22 AmerenUE to contribute \$1.2 million to weatherization
- 23 efforts. Half that revenue was built into the company's
- 24 -- half of that amount was built into the company's
- 25 revenue requirement. The other half was funded by

- 1 shareholders.
- Now the report and order in that case was issued
- 3 in June of 2007. And I know dates and numbers are not
- 4 fun, but they're the basis and the reason for what
- 5 happened.
- 6 The company made its first payment in July of
- 7 that year. It paid \$1.2 million. The 600,000 was
- 8 included in rate base, and then it was collected each
- 9 month. 50,000 would be collected through rates in June,
- 10 50,000 would be collected through rates in July, and so on
- 11 where over a year, we would collect the \$600,000. That's
- 12 how it was built to work.
- 13 Now, July of 2008 rolls around, and it's time to
- 14 make another payment. Well, now there's a twist. There's
- 15 a new rate case pending and the rates that are currently
- 16 in effect aren't going to be in effect for June, for
- 17 March, April, May or June of 2009. And we don't know
- 18 whether this Commission is going to continue the 600,000
- 19 in the new rate.
- 20 So AmerenUE paid the amount that was due for
- 21 June through February, essentially nine months of that
- 22 total \$1.2\$ million, treating the ratepayer portion and the
- 23 shareholder portion the same.
- We know they're in effect through March. We
- 25 don't know what happens after March 1st. Now, the

1 contract that she talks to you about is irrelevant to this

- 2 portion of the proceeding.
- 3 This Commission's duties do not include
- 4 enforcing a contractual arrangement between DNR and UE.
- 5 And you're not bound by what might be in that contractual
- 6 arrangement. If DNR thinks we're in violation of a
- 7 contract, they have a remedy. And you all are not that
- 8 remedy.
- 9 The company has asked you to continue the
- 10 \$600,000 that's in its revenue requirement going forward.
- 11 And if this Commission grants that request, then they're
- 12 -- then DNR is owed another \$150,000.
- 13 This company has asked you not to continue the
- 14 600,000 that is -- has been ordered to come from
- 15 shareholders as we don't believe that's an appropriate
- 16 exercise of your discretion or your powers and that
- 17 150,000 would not be paid.
- 18 Now, AmerenUE understands DNR's predicament and
- 19 their need for constant funding. Obviously, it's easier
- 20 to plan if you know what dollars are coming in. And we're
- 21 not disputing any of that, nor are we disputing that the
- 22 weatherization program that DNR funds is a good program,
- 23 and we've supported it in the past.
- 24 But because of the intricacies of the way the
- 25 rate-making process works, it appeared to us that was the

- 1 most prudent course of action and was not intended by
- 2 anyone to be in violation of any Commission order, but,
- 3 rather, it was consistent with that order and the way the
- 4 rate-making process works.
- 5 And we will ask you to continue that 600,000
- 6 that is already paid by ratepayers going forward. Thank
- 7 you.
- 8 JUDGE WOODRUFF: Opening for Staff?
- 9 CHAIRMAN DAVIS: May I inquire of Ms. Tatro for
- 10 a moment?
- JUDGE WOODRUFF: Sure.
- 12 CHAIRMAN DAVIS: Is your -- and we may have to
- 13 have this issue briefed. But is it your opinion that this
- 14 Commission does not have the statutory authority to order
- 15 you to spend shareholder money on energy efficiency
- 16 programs?
- 17 MS. TATRO: I believe that's right. I believe
- 18 if it's a prudent expenditure that you can order, that we
- 19 should have -- we have the right to recover that cost.
- 20 And to require us to expend money and not have the
- 21 opportunity to recover it, I -- I don't think that's
- 22 correct.
- 23 CHAIRMAN DAVIS: Okay. And your basis for that
- 24 brief is statutes, case law?
- 25 MS. TATRO: Both. You want me to give you a

- 1 citation?
- 2 CHAIRMAN DAVIS: That would be nice.
- 3 MS. TATRO: I don't have that with me. I'd be
- 4 glad to brief that for you.
- 5 CHAIRMAN DAVIS: Okay. All right. Thank you.
- 6 MS. TATRO: Thank you.
- JUDGE WOODRUFF: Opening for Staff?
- 8 MR. REED: Thank you.
- 9 OPENING STATEMENT
- 10 BY MR. REED:
- 11 MR. REED: And I think the issue will have to be
- 12 briefed with regard to what authority the Commission has
- 13 over the shareholder contribution on this issue. The
- 14 Commission certainly has jurisdiction over that portion of
- 15 the contribution to the low income weatherization program
- 16 that the ratepayers will make because that will be
- 17 included in the late rates.
- But whenever I look at this particular issue,
- 19 contrary to what Ms. Tatro says, we'll take a look at the
- 20 contract that was entered into by AmerenUE, that was
- 21 entered into by the EIERA, and that is the State
- 22 Environmental Improvement and Energy Resources Authority
- 23 and the Missouri Public Service Commission, not the Staff,
- 24 but the Commission, this Commission, the Commission
- 25 itself.

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1 This contract calls for AmerenUE to fund this
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- 2 program at \$1.2 million per year. The contract, and
- 3 you'll get to take a look at it this morning, is not
- 4 conditional. It is not limited in time. It is not
- 5 limited in any way.
- 6 The contract calls for AmerenUE to fund this
- 7 program at \$1.2 million per year. There is no limitation
- 8 with regard to where the money comes from. It hasn't been
- 9 challenged in court. The contract hasn't been challenged
- 10 in court, and Ms. Tatro says it can't be challenged here.
- But I submit to you that that's not the case.
- 12 Take a look at the contract and make a decision about this
- 13 low income weatherization program based upon what AmerenUE
- 14 committed to do just a short time ago.
- 15 The only question, really, is what the source of
- 16 funds will be for this \$1.2 million. If you look at the
- 17 contract itself, AmerenUE is -- is obligated to provide
- 18 the \$1.2 million. But if the Commission says nothing else
- 19 about the contract or where the money comes from, we know
- 20 that Ameren are -- the money will come from ratepayers.
- 21 So the issue of -- of who pays for what has to
- 22 be addressed. And that's what we'll ask you to do this
- 23 morning. Thank you.
- 24 JUDGE WOODRUFF: Any other party wish to make an
- 25 opening?

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1 MR. CONRAD: Judge, I -- just listening to this,
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- 2 I'm at some point curious as to whether or not what you
- 3 have before you is really more of a legal question. I
- 4 mean, a contract instruction problem -- maybe I'm
- 5 misunderstanding something.
- 6 And the question I guess I have is -- is it
- 7 possible to stipulate facts here that -- I mean, the --
- 8 the Commission, I think, can construe tariffs. I'm not
- 9 sure the Court can go so far as to say you can engage in
- 10 contract instruction.
- 11 You know, I'm -- we're not taking a position on
- 12 the issue at this point. I -- it just struck me as I was
- 13 listening to the presentations.
- JUDGE WOODRUFF: Well, if -- if the parties
- 15 could -- could stipulate to the facts, that would be
- 16 wonderful. But apparently they haven't been able to. So
- 17 I guess we'll hear the evidence, which leads to the first
- 18 witness, I believe, which would be Mr. Mark.
- 19 MS. WOODS: Your Honor, I think if we had maybe
- 20 five or ten minutes, we might be able to stipulate to
- 21 sufficient facts that -- that would chew this up for legal
- 22 arguments in the briefs.
- JUDGE WOODRUFF: Okay. Well, let's go ahead and
- take a 15-minute break, and we'll come back at 11:20.
- 25 (Break in proceedings.)

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1 JUDGE WOODRUFF: All right. Let's go ahead and
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- 2 get started again. All right. Ms. Woods, do you want to
- 3 tell me if you've been able to reach an agreement?
- 4 MS. WOODS: I believe that we have a
- 5 stipulation. And since Ms. Tatro was the secretary for
- 6 the group, I will allow her to read the stipulations that
- 7 -- I believe it's three key stipulations of fact.
- 8 JUDGE WOODRUFF: Okay. Go ahead, Ms. Tatro.
- 9 MS. TATRO: Yeah. We've stipulated to three
- 10 facts, the first of which is that in the Commission's
- 11 report and ordered issued in ER-2007-0002, they ordered
- 12 that, "The Commission directs that the low income
- 13 weatherization program continue with funding provided
- 14 600,000 by ratepayers and 600,000 by AmerenUE
- 15 shareholders." And that's on page 113 of the report and
- 16 order.
- 17 The second fact is that a contract was entered
- 18 into among the parties and a true and correct copy of that
- 19 contract is attached to the direct testimony of DNR
- 20 witness Wolfe marked as Exhibit LW-2.
- 21 And the third fact is that AmerenUE paid
- 22 \$900,000 on or around June 26, 2008, towards this
- 23 obligation.
- JUDGE WOODRUFF: And do we want to go ahead and
- 25 admit the testimony of the witnesses?

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1 MS. TATRO: I think we would like to go ahead
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- 2 and admit the testimony of the all the parties' witnesses.
- JUDGE WOODRUFF: That would be Mr. Mark,
- 4 Ms. Wolfe and Mr. Warren?
- 5 MS. TATRO: I don't know if I can move for
- 6 admission of all three or -- I could stipulate they all
- 7 could be admitted.
- 8 JUDGE WOODRUFF: And no one will have any
- 9 cross-examination on those witnesses?
- MS. WOODS: Not at this time.
- 11 JUDGE WOODRUFF: Okay. All right. Which
- 12 particular -- let's go through the exact numbers of the
- 13 witnesses here. Mr. Mark is 19 and 20, I believe?
- MS. TATRO: That's correct. That's correct.
- 15 JUDGE WOODRUFF: All right. 19 and 20 have been
- 16 offered into evidence. Are there any objections to their
- 17 receipt?
- MS. WOODS: None.
- 19 JUDGE WOODRUFF: Then they will be received into
- 20 evidence.
- 21 (Exhibit Nos. 19 and 20 were offered and
- 22 admitted into evidence.)
- JUDGE WOODRUFF: And Ms. Wolfe?
- MS. WOODS: That would be -- her direct
- 25 testimony is Exhibit 550, and her surrebuttal testimony is

- 1 Exhibit 551.
- 2 JUDGE WOODRUFF: 550 and 551 have been offered
- 3 into evidence. Any objection to their receipt? Hearing
- 4 none, they will be received.
- 5 (Exhibit Nos. 550 and 551 were offered and
- 6 admitted into evidence.)
- 7 JUDGE WOODRUFF: And Mr. Warren, I believe we
- 8 have already admitted his surrebuttal, and he had a
- 9 portion of the Staff report as well?
- 10 MR. REED: Yeah. The Staff report didn't
- 11 address this issue, so it's only Exhibit 225. And that's
- 12 been admitted, Judge.
- JUDGE WOODRUFF: Okay. Very good. And that
- 14 should take care of that issue until we get the briefs,
- 15 then; is that correct?
- MS. TATRO: Yes, your Honor.
- 17 JUDGE WOODRUFF: Okay. Let's move on, then, to
- 18 power on and other advertising expense. And I assume
- 19 we'll do mini openings for that, I guess beginning with
- 20 AmerenUE.
- 21 MS. TATRO: Well, good morning once again.
- JUDGE WOODRUFF: Yes.
- 23 POWER ON AND OTHER ADVERTISING EXPENSE
- 24 OPENING STATEMENT
- 25 BY MS. TATRO:

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1 MS. TATRO: The last time AmerenUE was before
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- 2 this Commission requesting a rate increase, there was a
- 3 very different approach used by AmerenUE in a lot of
- 4 areas, including communication with our customers.
- 5 They were our customers. There is electric
- 6 choice in the case State of Missouri, communication by
- 7 what we were doing in terms of investment in the system
- 8 wasn't on the top of our priority list.
- 9 But 2006 and between changed a lot of things,
- 10 and the company's recognized it needed to make a lot of
- 11 changes. We hope this Commission recognizes those
- 12 changes, including our renewed commitment to improving the
- 13 reliability of our distribution system and reliability of
- 14 service to our customers.
- 15 Part of that commitment on the part of AmerenUE
- 16 is to increase the information we share about this work so
- 17 that the public knows what's happening. Mr. Mark's
- 18 testimony points out that AmerenUE had over 500 meetings
- 19 with customers and community leaders.
- 20 Again and again, he was told to improve the
- 21 reliability of service and tell us, communicate with us
- 22 about what you're doing to reach that goal.
- 23 The advising that is in question today is the
- 24 company's response to our customer's request that we tell
- 25 them what we are doing to improve the reliability.

- 1 Generically, people refer to it as advertising. But in
- 2 reality, it is the best method to communicate information
- 3 to our customers.
- 4 These ads don't seek to obtain new customers.
- 5 It isn't done for that purpose. We believe this
- 6 communication is a valid and prudent expenditure and that
- 7 it should be allowed to be recovered in our revenue
- 8 requirement. Thank you.
- 9 JUDGE WOODRUFF: Okay. Opening for Staff?
- 10 OPENING STATEMENT
- 11 BY MR. DEARMONT:
- MR. DEARMONT: May it please the Commission.
- 13 The advertisements at issue in this part of the case are
- 14 part of the marketing campaign that is designed to
- increase AmerenUE's reputation in the community.
- 16 For the past 20-plus years, the Commission has
- 17 adhered to the policy that customers should not be forced
- 18 to pay for these type of ads. Specifically, the amount at
- 19 issue relates to advertising expenses that can be
- 20 attributed to AmerenUE's Power On program and the Ameren
- 21 administered Dollar More program.
- 22 As the testimony shows, the disallowed
- 23 advertisements related to these two programs provide
- 24 absolutely no benefit whatsoever to any of the customers
- 25 in AmerenUE's service area. As a matter of fact, all the

1 Dollar More advertisements are more of an endorsement of

- 2 the St. Louis Rams than they are of the Dollar More
- 3 program itself.
- 4 To be clear, Staff has no contention with the
- 5 substance of either Power On or the Dollar More program.
- 6 In fact, the Power On program involves roughly 1 billion
- 7 dollars of system improvements. That's 1 billion dollars
- 8 that Missouri ratepayers are already going to have to pay.
- 9 The reconciliation sheet in this case states
- 10 that the issue of advertising is worth about \$1.4 million.
- 11 Now, I understand that in the grander scheme of this case
- 12 that \$1.4 million may not appear to be that significant.
- 13 However, this issue is not just about
- 14 advertising. and it's not just about \$1.4 million. This
- 15 issue is about forcing ratepayers to foot the bill for
- 16 public image ads that are aimed at cushioning a one
- 17 billion dollar blow. Thank you.
- 18 JUDGE WOODRUFF: Thank you. Any other parties
- 19 wish to make an opening on this issue? I don't see anyone
- 20 else. All right. The first witness then is Mr. Mark for
- 21 UE. Please raise your right hand.
- 22 RICHARD MARK,
- 23 being first duly sworn to testify the truth, the whole
- 24 truth, and nothing but the truth, testified as follows:
- 25 DIRECT EXAMINATION

- 1 BY MS. TATRO:
- 2 JUDGE WOODRUFF: You may be seated, and you may
- 3 inquire.
- 4 MS. TATRO: Thank you.
- 5 Q (By Ms. Tatro) Could you please state your
- 6 name, your business title and your business address for
- 7 the Commission?
- 8 A Richard J. Mark, Senior Vice President, Missouri
- 9 Energy Delivery for AmerenUE, 1901 Chouteau, St. Louis,
- 10 Missouri.
- 11 Q And are you the same Richard Mark who filed both
- 12 direct and rebuttal testimony, pre-filed in this case?
- 13 A Yes.
- 14 Q Do you have any additions or corrections to make
- 15 to your testimony?
- 16 A No.
- 17 Q If I asked you the questions that are contained
- 18 within your pre-filed testimony, would your answers remain
- 19 the same?
- 20 A Yes.
- 21 MS. TATRO: I'd like to -- actually, I believe
- 22 his testimony has already been put into evidence.
- JUDGE WOODRUFF: Yes.
- MS. TATRO: So I will tender the witness for
- 25 cross-examination.

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1 JUDGE WOODRUFF: All right. And for
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- 2 cross-examination -- well, does anyone other than Staff
- 3 want to do cross?
- 4 MR. MILLS: No cross.
- JUDGE WOODRUFF: Go to Staff.
- 6 CROSS-EXAMINATION
- 7 BY MR. DEARMONT:
- 8 Q Good morning, Mr. Mark.
- 9 A Good morning.
- 10 Q Now, the amount at issue related to advertising
- 11 is roughly 1.36 million dollars; is that correct?
- 12 A Approximately, I believe that is correct, yes.
- 13 Q And that amount deals with the advertisements
- 14 for the Power On program and the Dollar More program,
- 15 correct?
- 16 A Correct. Yes.
- 17 Q And the Power More program, we'll talk about
- 18 that first, is -- that's Ameren's project design to
- 19 improve the reliable delivery of electricity, is it not?
- 20 A Yes, it is.
- 21 Q And that program involves things -- I think I
- 22 read involves things like burying power lines, trimming
- 23 trees, inspecting circuits, and a large portion of it
- 24 involves installing environmental controls; is that
- 25 correct?

- 1 A Yes, it does.
- 2 Q But we're not talking about the cost of the
- 3 actual program today. I believe we're just talking about
- 4 the cost of the ads that are related to that program,
- 5 right?
- 6 A Correct.
- 7 Q And, really, we're not even talking about all of
- 8 the ads. I mean, Staff has already allowed recovery of a
- 9 number of the Power On ads, correct?
- 10 A There -- yes. There has been a number of them
- 11 that have been approved and allowed. But there's, I
- 12 believe, 1.3 million in the Power On that is still at --
- in dispute and about 40 to 50,000, I believe, of the
- 14 Dollar More ads that are being questioned.
- 15 Q Okay. Thank you. And related to -- to Power
- 16 On, what type of ads are we talking about? Did you do --
- 17 did you do mailings about the program?
- 18 A With Power On, the advertising for the campaign
- 19 of Power On is a broad-based, very comprehensive program.
- 20 There are direct mail. There is TV, radio, print ads,
- 21 billboard ads.
- 22 As Ms.Tatro stated in her comment, you know,
- 23 after the 2006 -- 2006/2007 storms, we met with, you know,
- 24 hundreds of customers, thousands of customers, with
- 25 customers who wanted us to tell us -- tell them what we

- 1 were doing with reliability.
- 2 Q Okay.
- 3 A And there's no single way of communicating with
- 4 1.2 million customers.
- 5 Q Okay. Then so this program did involve
- 6 advertisements in the form of TV ads, radio ads,
- 7 billboards and other types of media, correct?
- 8 A Just about any type that we could think that
- 9 there would be a -- interested customers that would be --
- 10 that would get their attention and we could -- they could
- 11 see a what we're doing with our reliability improvements.
- 12 Q And your direct testimony, you said that these
- 13 ads, and I quote, "Explain what projects are being
- 14 conducted and why they are being conducted." Does that
- 15 sound correct?
- 16 A Correct.
- 17 Q And in your rebuttal testimony, you stated that,
- 18 and I quote, "These communications provide important
- 19 information to customers which benefit the customers, the
- 20 company and the Commission." Does that sound correct?
- 21 A Yes.
- 22 Q Now, let's take a look at some of these ads.
- 23 The ads that I'm going to show you and -- and put up on
- 24 the projector are attached to Ms. Carle's surrebuttal
- 25 testimony.

- 1 A Okay.
- 2 MR. DEARMONT: May I approach the witness?
- JUDGE WOODRUFF: You may.
- 4 Q (By Mr. Dearmont) This is the same copy.
- 5 A Okay. Thanks. Thank you.
- 6 Q Now, this ad has been marked as Schedule 2-14.
- 7 Do you recognize this ad?
- 8 A Yes.
- 9 Q And do you know the cost associated with this
- 10 ad?
- 11 A Well, it's indicated -- at the bottom, if that's
- 12 correct, \$70,200 for outdoor advertising, which is
- 13 billboards.
- Q Okay. Now is that -- is that \$70,000 per what?
- 15 Is it per year, per --
- 16 A I'm not for sure the length of time that that ad
- 17 was taken out. But you usually do a billboard for blocks
- 18 of time, three months, six months, twelve month period of
- 19 time.
- 20 O I see.
- 21 A That \$70,000 is what is -- what was included for
- 22 this particular ad during the test year.
- 23 Q I see. Now, per your quote that we just
- 24 discussed, does this ad explain what projects are being
- 25 conducted?

1 A This project refers to the environmental portion

- 2 of Power On.
- 3 Q But it doesn't --
- 4 A Improving air quality.
- 5 Q But it doesn't specifically mention the
- 6 environmental portion of it, does it?
- 7 A No, it doesn't.
- 8 Q Okay. Now, does this ad explain why the
- 9 environmental portion of Power On is being conducted?
- 10 A To improve air quality.
- 11 Q Okay. But it -- even the fact that it says
- 12 improving air quality, it doesn't specifically mention
- 13 that it's related to the environmental portion of the
- 14 program, does it?
- 15 A No. But that's why we indicate that it's with
- 16 Power On. And the whole idea -- this is one ad of a full
- 17 campaign. This -- the whole idea is to get people to find
- 18 out more about the Power On campaign to learn all the
- 19 components of it.
- 20 Q Right. But they -- they can't -- they can't
- 21 learn about the different components specifically from
- 22 this \$70,000 ad, can they?
- 23 A No. Driving down the highway, it would be very
- 24 difficult to read all the components of -- of the ad and
- 25 of what Power On is.

- 1 0 Okay.
- 2 A So the whole idea is to get people's attention
- 3 and interest to forward -- to get them to look into more
- 4 information about Power On.
- 5 Q Right. Thank you. I'm going to go ahead and
- 6 put up another -- another advertisement. Here you go.
- 7 Here's a copy.
- 8 A Okay.
- 9 Q This ad has been marked as Schedule 2-15?
- 10 A Uh-huh.
- 11 Q And, again, I believe that this one cost the
- 12 same, \$70,200. Does that sound correct?
- 13 A Yes, it does.
- 14 Q Okay. Does this ad explain what projects are
- 15 being conducted?
- 16 A This one talks about strengthening the power
- 17 grid. Yes.
- 18 Q But it doesn't say specifically how it's being
- 19 strengthened, does it?
- 20 A It doesn't say that, no.
- 21 Q Okay. Does it explain why it's being conducted,
- 22 the project?
- 23 A I'm not for sure.
- Q Excuse me. Did it explain why the power grid is
- 25 being strengthened?

- 1 A It doesn't explain that. But it answers the
- 2 customer's questions that in our focus groups and our
- 3 surveys customers, they said and told us, We want to know
- 4 what you're doing to, quote, strengthen the power grid.
- 5 That's exactly where that comment came from.
- 6 Q This ad doesn't specifically explain why the
- 7 power grid is being strengthened, does it, self-contained?
- 8 A I think the customers in St. Louis that were
- 9 faced with the outages in '06 and '07, you know, know and
- 10 have some context with the comment of what strengthening
- 11 the power grid means.
- 12 Q Okay. Let's look at -- let's look at one --
- 13 let's look at one more ad here.
- 14 A Okay.
- 15 Q And this ad -- this ad relates to the Dollar --
- 16 Dollar More program as opposed to the -- the Power On?
- 17 A Okay.
- 18 Q There you are.
- 19 A Thank you.
- 20 Q I'm sorry. I know that's -- I know that's
- 21 difficult to read up there. But do you recognize the ad
- 22 that you have in front of you?
- 23 A Yes.
- 24 Q Now -- and is that ad associated with the Dollar
- 25 More program?

- 1 A Yes. It's part of the Dollar More. Yes.
- 2 Q Okay. And for everyone else, this ad was marked
- 3 as Schedule 1-2. Now, this ad costs approximately
- 4 \$120,000; is that correct?
- 5 A No. That's not correct.
- 6 Q Okay. How much does this ad cost?
- 7 A There's a couple ads like this. And the
- 8 approximate amount of the Dollar More ads that were
- 9 contained in the overall Rams sponsorship was
- 10 approximately \$40,000.
- 11 Q Okay. It was a Rams sponsorship, you said?
- 12 A Right. We -- you have -- we have a package of
- 13 Rams for the Rams games, a sponsorship package.
- 14 Q Okay.
- 15 A The total package was \$120,000.
- 16 Q I see.
- 17 A Only \$40,000 that we asked for recovery in this
- 18 rate case of that package was for these ads with the Power
- 19 On program.
- 20 Q Okay. Now, looking specifically at this ad,
- 21 does this ad explain what projects are being conducted?
- 22 A Well, Dollar More isn't a project.
- Q Okay.
- 24 A It's basically a -- a program that people, our
- 25 customers or anyone can contribute to. And the dollars

- 1 that are contributed to the Dollar More program then go to
- 2 -- for energy assistance to those customers in need. And
- 3 it's administered through the United Way.
- 4 Q Does this ad explain that?
- 5 A No, it doesn't. It says, While Ameren powers
- 6 the home of the Rams, you can get power -- you can help
- 7 power the home of a family in need.
- 8 It does talk about powering a family in need,
- 9 and then it -- again, it pushes -- we try to push
- 10 customers to visit the -- the web site for more
- 11 information.
- 12 Q How do you try and push that?
- 13 A It says, Visit the promotion section of the Rams
- 14 to enroll in Dollar More.
- 15 Q What else --
- 16 A And when they would go there, that's when they
- 17 find out more about Dollar More program.
- 18 Q Does that ad say anything else?
- 19 A And enter to win, -- and enter to win a road
- 20 trip with the Rams.
- 21 Q Okay. Thank you. At this time, I'd like to
- 22 review the ads that we just -- that we just talked about.
- 23 A Okay.
- Q And the others associated with the programs.
- 25 I'd like to review them in terms of the Commission's

- 1 traditional approach to advertising expenses. I assume
- 2 that you're familiar with the KCPL 1986 rate case that set
- 3 the Commission's standard for allowing advertising
- 4 expenses?
- 5 A Not really. No, I'm not.
- 6 Q Did you read Ms. Carle's testimony?
- 7 A Yes.
- 8 Q Okay. And did you read the portion of that
- 9 testimony that dealt with the standard that was set in
- 10 that KCPL --
- 11 A Are you referring to these five issues?
- 12 Q Yes.
- 13 A Yes, sir, I am.
- Q Okay. And then seeing as you're familiar with
- 15 those issues -- or with that -- with that five category
- 16 approach --
- 17 A Right.
- 18 Q -- I assume that you know, then, that that's the
- 19 approach that the Commission has followed for the last 22
- 20 years ever since that KCPL case came out?
- 21 A That's what I understand. Yes.
- Q Okay. Okay. I'm going to go ahead and place
- 23 this on the overhead as well for everyone else. Would you
- 24 like a copy of this also, or do you --
- 25 A I can read that if that's -- if that's the same

- 1 thing.
- Q Okay. At this time, I'd like to talk about the
- 3 five categories of advertising.
- 4 A Okay.
- 5 Q And that approach, I believe, as you said, was
- 6 -- you're familiar that that approach was introduced by
- 7 the Commission in that 1986 case, correct?
- 8 A Correct.
- 9 Q Okay. Now, the first -- the first category --
- 10 there are five categories of advertising. That's -- you
- 11 understand that, correct?
- 12 A I understand that.
- 13 Q Okay. And the first category -- I'll just go
- 14 ahead and read it. It's general advertising, and that's
- 15 informational advertising that is useful in the provision
- 16 of adequate services.
- 17 The second is advertising related to safety, and
- 18 that is advertising which conveys the ways to safely use
- 19 electricity and to avoid accidents.
- 20 The third is promotional. That's advertising
- 21 used to encourage or promote the use of electricity. The
- 22 fourth is institutional advertising used to improve the
- 23 company's public image.
- 24 And the fifth is political advertising
- 25 associated with political issues. Is that your

1 understanding of the framework that was introduced in that

- 2 case?
- 3 A (Witness nods head.)
- 4 Q Are you familiar with those?
- 5 A Yes, I've read them.
- 6 Q Okay. Then as I'm sure you know from reading
- 7 Ms. Carle's testimony and being familiar with the issues
- 8 that the Commission has utilized a standard that says that
- 9 a revenue requirement should always include the reasonable
- 10 and necessary costs of general and safety advertisement,
- 11 that would be a Categories 1 and 2.
- 12 A revenue requirement should never include the
- 13 cost of institutional or political advertisements, that
- 14 would be Category 4 and 6. And it should include the cost
- 15 of promotional advertisements only to the extent that the
- 16 utility can provide cost justification for the
- 17 advertisement. Are you familiar with those standards?
- 18 A I've read it. Yes.
- 19 Q Okay. Well, the power ad -- excuse me. The
- 20 Power On ads, they do not deal with safety, do they?
- 21 A No.
- 22 Q They don't deal with the use of electricity, do
- 23 they? They don't -- they don't promote the use of it,
- 24 correct?
- 25 A I don't know -- I don't know if you would say it

- 1 promotes the use of it, no.
- 2 Q They aren't political?
- 3 A No.
- 4 Q So I guess that means they're either general or
- 5 institutional if we're utilizing this framework?
- 6 A Probably. Yes.
- 7 Q Okay. Now, what's an estimate for the total
- 8 price tag of project Power On or the Power On project?
- 9 Excuse me?
- 10 A The total price tag?
- 11 Q Total.
- 12 A Is a billion dollars over three years.
- 13 Q And that billion dollars will be attempted to be
- 14 recovered from ratepayers, correct?
- 15 A For investments in our system and its legitimate
- 16 costs to be recouped as with a rate case. Yes.
- 17 Q And in your direct testimony on page 15, you
- 18 stated that, and I quote, informing the customers about
- 19 these critical improvements in our system is absolutely
- 20 essential if we expect customers to accept the rate
- 21 increase necessary to fund these improvements. Does that
- 22 sound correct?
- 23 A Yes.
- Q okay. So, in essence, you want the ratepayers
- 25 to pay another \$1.3 million for Power On advertising so

- 1 that they complain less about the one billion dollars that
- 2 they have to pay for the Power On program itself; is that
- 3 an adequate summary?
- 4 A No. Would you like my summary?
- 5 Q No, thank you.
- 6 A Okay. Didn't think so.
- 7 MR. DEARMONT: I have no further questions.
- 8 JUDGE WOODRUFF: All right. We'll come up for
- 9 questions from the Bench, then. Commissioner Jarrett?
- 10 COMMISSIONER JARRETT: I have no questions.
- JUDGE WOODRUFF: Commissioner Gunn?
- 12 COMMISSIONER GUNN: I don't have anything.
- 14 CHAIRMAN DAVIS: No questions.
- JUDGE WOODRUFF: And I have no questions, so we
- 16 will -- there's no need for recross. Any redirect?
- 17 REDIRECT EXAMINATION
- 18 BY MS. TATRO:
- 19 Q I -- I think the obvious redirect is, Mr. Mark,
- 20 I'd like to hear your summary.
- 21 A After the 2006 summer storms and the 2007
- 22 storms, we held a number of community meetings, talked to
- 23 our customers about what they expected from our company,
- 24 what they want us to do.
- 25 And what we heard time and time again,

1 reliability was their top priority. In fact, in our focus

- 2 groups and surveys, our customers said to us, we're
- 3 willing to pay more for reliability, but we want you to
- 4 tell us what you're doing and what you're doing to
- 5 strengthen the power grid.
- 6 And so the whole campaign -- when you take it
- 7 out of context, you can take one ad and says, well, this
- 8 doesn't mean anything. You put all of those links
- 9 together, like a chain, it does mean something. It
- 10 reinforces to our customers what we're doing to strengthen
- 11 the power grid, to improve reliability for them by
- 12 trimming trees, by undergrounding critical services, by
- 13 circuit inspections, improving their quality.
- 14 All of those things are part of the Power On
- 15 program. And all the ads that we looked at today
- 16 contribute and -- and talk to customers and explain to
- 17 customers what we're trying to do to improve our service.
- 18 If you -- and then, obviously, in that ad, you
- 19 cannot put all of that information in any type of print
- 20 ad, any type of commercial. So you have to try to force
- 21 people to -- to your web site where they can get more
- 22 information.
- They go to our Power On web site, they can see
- 24 specifically the neighborhoods that we're undergrounding
- 25 projects in. They can go to that web site and they can

- 1 find out about if they have a power outage, when the
- 2 expected time of restoration would be. They can find out
- 3 much -- a lot of information by going to the web site.
- 4 The whole idea of each one of these
- 5 advertisements was to do that. And, also, no matter if
- 6 it's safety, general, promotional or institutional or
- 7 whatever category you want to have up there -- and I think
- 8 it's a proven fact that unless a company does have a
- 9 positive image and credibility in the community that -- no
- 10 one's going to even listen to a safety ad.
- 11 And I think J.D. Powers and the studies that
- 12 we've seen and the -- the analysis that we've done with
- 13 J.D. Powers through our surveys company image and -- up
- 14 until recently was the second most important driver in
- 15 customer satisfaction of any -- in the utility surveys
- 16 that were conducted.
- 17 And just this past year, they've taken the --
- 18 the company image piece of that driver out and -- and
- 19 divided it into two pieces; one, communication, 'and the
- 20 second, corporate citizenship. That's 26 percent of the
- 21 driver of customer service. And so it's important to let
- 22 the customers know what we're doing and respond to what
- 23 they said.
- 24 They wanted to know what we were doing about
- 25 reliability, and we responded to that.

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1 O Okay. All right. I -- and you were -- several
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- 2 ads were placed in front of you, specific ads, and
- 3 questions were asked. What do you believe is the
- 4 appropriate framework for the Commission to evaluate this?
- 5 Is it to look at it ad by ad, or is it to look at it on a
- 6 more global level, such as the entire campaign?
- 7 A I think you have to look at it as -- as the
- 8 entire campaign. You know, you look the one ad, and you
- 9 may not understand it. But when it's put in the context
- 10 of the total campaign, it does make sense. And it does --
- 11 it has been effective.
- 12 Our customers in Missouri now know what Power On
- 13 is. And when I'm out in the community meeting with
- 14 various groups, they know that we have a Power On
- 15 campaign, and they even know to go to the web site about
- 16 Power On. So I think it is achieving what some of our
- 17 goals are to try to get people to find out more about
- 18 reliability.
- 19 Q And of those four -- I'm sorry -- five
- 20 categories that you see in front of you, which category do
- 21 you believe these ads are properly classified?
- 22 A I would think that it's -- it's classified as
- 23 general. You know, it talks about the useful and adequate
- 24 service. Obviously, the customers want to make sure they
- 25 have adequate service, and this is a way of promoting it

1 and letting them know what we're doing to make sure they

- 2 do have adequate service.
- 3 MS. TATRO: Okay. Thank you. I have no further
- 4 questions.
- 5 JUDGE WOODRUFF: All right. Mr. Mark, you may
- 6 step down. It's now ten minutes till 12, and the
- 7 Commission has an agenda meeting at 12:00. So we'll take
- 8 a break now for lunch. Let's come back at 1:30.
- 9 (Lunch recess.)
- 10 JUDGE WOODRUFF: All right. Let's go ahead and
- 11 get started. Before we get started with the first
- 12 witness, I do have one housekeeping matter to take care
- 13 of.
- 14 The first day of the hearing, Mr. Conrad
- 15 indicated that he -- he requested of the Commissioners
- 16 indicate whether they would have questions for five
- 17 Noranda witnesses, Mr. Mare, Hodges, Baker, Cooper and
- 18 McPheeters.
- 19 I can now report that I have spoken with all of
- 20 the Commissioners, and none of them have questions for
- 21 those witnesses. So if they do not wish to appear,
- 22 assuming parties do not have questions for them, they do
- 23 not need appear.
- MR. WOODSMALL: Thank you, your Honor.
- 25 JUDGE WOODRUFF: Okay. All right. Let's go

- 1 ahead and call the next witness, although we don't have a
- 2 Staff attorney here. Oh, I'm sorry. You are the Staff --
- 3 never mind.
- 4 MR. BYRNE: Get no respect.
- 5 JUDGE WOODRUFF: I'm sorry. You did a good job
- 6 this morning, too.
- 7 MR. DEARMONT: Thank you, your Honor.
- JUDGE WOODRUFF: I was looking for Mr. Reed.
- 9 MR. DEARMONT: He'll be with us shortly, but we
- 10 can get started again.
- JUDGE WOODRUFF: My apologies.
- MR. DEARMONT: That is all right.
- JUDGE WOODRUFF: We need to call Erin Carle.
- 14 Please raise your right hand.
- 15 ERIN CARLE,
- 16 being first duly sworn to testify the truth, the whole
- 17 truth, and nothing but the truth, testified as follows:
- 18 DIRECT EXAMINATION
- 19 BY MR. DEARMONT:
- JUDGE WOODRUFF: Thank you. You may inquire.
- 21 MR. DEARMONT: May it please the Commission.
- 22 Q (By Mr. Dearmont) Good afternoon. Would you
- 23 please state your name?
- 24 A Erin M. Carle.
- Q And what do you do for a living, Ms. Carle?

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1 A I work for the Public Service Commission as a
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- 2 Utility Regulatory Auditor.
- 3 Q Have you prepared any testimony on behalf of
- 4 Staff in this case?
- 5 A Yes, I have.
- 6 Q Were you the individual that prepared the
- 7 advertising testimony found in Staff's cost of service
- 8 report marked as Exhibit 200?
- 9 A Yes.
- 10 Q Do you have any corrections to that testimony?
- 11 A No, I do not.
- 12 MR. DEARMONT: At this time, I would like to
- 13 offer page 53 and the portion of page 54 concerning
- 14 advertising found in Staff's cost of service report.
- JUDGE WOODRUFF: All right. A portion of Staff's
- 16 report on cost of service has been offered. Any
- 17 objections to its receipt? Hearing none, it will be
- 18 received.
- 19 Q (By Mr. Dearmont) Did you prepare any other
- 20 testimony in this case?
- 21 A Surrebuttal.
- Q Okay. Do you have any corrections to that
- 23 testimony?
- 24 A We have since allowed under the canopy -- it's a
- 25 tree trimming canopy advertisement. We have since allowed

- 1 that, but no other changes.
- Q Okay. And were those changes -- was that
- 3 related to either Power On or the Dollar More program?
- 4 A No.
- 5 Q Outside of that, if you were asked the same
- 6 questions today as you were asked in that surrebuttal
- 7 testimony, would your answers be the same?
- 8 A Yes.
- 9 MR. DEARMONT: Okay. Judge, at this time, I
- 10 move for the admission of Exhibit 219 representing
- 11 surrebuttal testimony of Staff witness Erin Carle.
- 12 JUDGE WOODRUFF: 219 has been offered. Any
- 13 objections to its receipt? Hearing none, it will be
- 14 received.
- 15 (Exhibit No. 219 was offered and admitted into
- 16 evidence.)
- 17 MR. DEARMONT: I have no further questions at
- 18 this time.
- 19 JUDGE WOODRUFF: Okay. And for
- 20 cross-examination, we'll begin with Public Counsel.
- 21 MR. MILLS: Just a few.
- 22 CROSS-EXAMINATION
- 23 BY MR. MILLS:
- Q Were you -- were you here this morning for the
- 25 questioning of Company Witness Mark?

- 1 A Yes.
- 2 Q And did you hear his response to the questions
- 3 about whether it's sometimes difficult to distinguish
- 4 between general and institutional advertising?
- 5 A Yes, I do.
- 6 Q Do you have -- sometimes have difficulty
- 7 distinguishing between those two?
- 8 A No.
- 9 Q Would it help to categorize between those two
- 10 categories if you had information that the company
- 11 considered a particular program to be image enhancing?
- 12 A I'm not sure what you mean by that.
- 13 Q Well, if the company considered advertising to
- 14 be related to image, which is part of institutional as
- 15 opposed to advertising that is useful in the provision of
- 16 service, which is general, would that help categorize the
- 17 advertising?
- 18 A I'm not sure if that would be beneficial. I
- 19 mean, having the actual advertisement in front of you, I
- 20 think that's the most beneficial.
- 21 MR. MILLS: No further questions.
- JUDGE WOODRUFF: All right. State wish to
- 23 cross?
- MR. IVESON: No questions.
- JUDGE WOODRUFF: Noranda?

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1 MR. WOODSMALL: Nothing, your Honor.
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- JUDGE WOODRUFF: AmerenUE.
- 3 CROSS-EXAMINATION
- 4 BY MS. TATRO:
- 5 Q Good afternoon.
- 6 A Good afternoon.
- 7 Q And your last name is pronounced Carle?
- 8 A Yes.
- 9 Q Okay. Let's start by talking about your
- 10 background.
- 11 A Okay.
- 12 Q What's your degree in?
- 13 A Accounting.
- 14 Q Accounting?
- 15 A Yes.
- 16 Q Okay. That's an undergraduate degree?
- 17 A Yes.
- 18 Q Do you have any graduate degrees?
- 19 A I'm in the process of getting my MBA, but I have
- 20 not completed it as of yet.
- 21 Q Okay. Great. Let's talk about these -- the ads
- 22 at issue -- I think what you said in your clarification is
- 23 we're down to just the two Dollar More ads and then the
- 24 Power On ads which are attached to your surrebuttal
- 25 testimony. Is that fair classification?

- 1 A Yes.
- 2 Q All right. And what's the total dollar amount
- 3 that's at issue?
- 4 A Including both categories is approximately 1.366
- 5 million.
- 6 Q How many customers does AmerenUE have?
- 7 A Customers?
- 8 Q Yeah.
- 9 A I believe it's around two -- two million.
- 10 Q Maybe 1.2?
- 11 A 1.2.
- 12 Q So we're talking about just over a dollar per
- 13 customer that's at issue here, right?
- 14 A Approximately.
- 15 Q Okay. Now, let's start with your -- your
- 16 portion of the Staff report. Do you have that in front of
- 17 you?
- 18 A Yes. Actually -- yes.
- 19 Q And you're the only staff witness on
- 20 advertising, right?
- 21 A Yes.
- 22 Q Okay. So your position of the staff report is
- 23 approximately a page long; is that correct?
- 24 A Yes.
- 25 Q And it says you categorize the ads according to

1 the categories set forth in the KCPL case, those ones that

- 2 are up on the screen behind you, right?
- 3 A Yes.
- 4 Q And it says you excluded institutional and
- 5 promotional advertising, right?
- 6 A Yes.
- 7 Q It doesn't provide an explanation of what
- 8 standards you used to decide whether something is
- 9 institutional or promotional, does it?
- 10 A Just what's in the guidelines there.
- 11 Q Okay. And you found no political advertising?
- 12 A Correct.
- 13 Q And did this portion of the report address any
- 14 of the explanation in Mr. Marks' direct testimony about
- 15 why he thought Power On ads should be recoverable?
- 16 A Not in the cost of service report. No.
- 17 O Okay. Let's talk about rebuttal. Did you file
- 18 any rebuttal testimony responding to Mr. Marks' direct
- 19 testimony?
- 20 A Not rebuttal, no.
- 21 Q Did you file any rebuttal testimony on
- 22 advertising at all?
- 23 A No.
- Q Did any staff accounting witness file rebuttal
- 25 testimony at all on advertising?

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1 A No.
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- 3 rebuttal testimony?
- 4 A I don't have the exact wording of the rule, no.
- 5 Q Let me help you.
- 6 A Okay.
- 7 MS. TATRO: May I approach?
- JUDGE WOODRUFF: You may.
- 9 Q (By Ms. Tatro) I've handed you a copy of
- 10 Commission Regulation 4 CSR 240-2.130. Do you recognize
- 11 that as a Commission regulation?
- 12 A Yes.
- 13 Q And do you see sub 7 on the far right-hand
- 14 corner, right-hand column?
- 15 A Yes.
- 16 Q Sub B, can you read that for me?
- 17 A "Where all parties file direct testimony,
- 18 rebuttal testimony shall include all testimony which is
- 19 responsive to the testimony and exhibits contained in any
- 20 other party's direct case."
- 21 Q Did all parties file direct testimony in this
- 22 case?
- 23 A We filed a cost of service report.
- Q You don't consider that direct testimony?
- 25 A I'm not sure if it's classified as direct

- 1 testimony or not.
- 2 Q Analogous to direct testimony? It certainly
- 3 contains Staff's position, right?
- 4 A Our position on the issues, yes.
- 5 Q Okay. Read sub point D of that same subsection
- 6 for me, please.
- 7 A "Surrebuttal testimony shall be limited to
- 8 material which is responsive to matters raised in other
- 9 parties' rebuttal testimony."
- 10 Q You didn't do that, did you?
- 11 A I did not file any rebuttal testimony, no.
- 12 Q Did you file surrebuttal testimony?
- 13 A Yes, I did.
- 14 Q Was it limited to rebutting what was in the
- other party's rebuttal testimony?
- 16 A I based my surrebuttal on Mr. Mark's rebuttal
- 17 testimony, yes.
- 18 Q You didn't respond to anything in his direct
- 19 testimony?
- 20 A I answer all the questions in his rebuttal
- 21 testimony. I did not go off of his direct testimony while
- 22 typing my surrebuttal testimony, no.
- 23 Q So you've offered absolutely no argument or
- 24 evidence to refute Mr. Marks' direct testimony; is that
- 25 what you're saying?

- 1 A Yes.
- Q Okay. All right. Let's talk about your
- 3 surrebuttal. We'll start with the Dollar More ads, which
- 4 you, indeed, did attach, correct?
- 5 A Yes.
- 6 Q So let's turn to the first one, please. And I
- 7 believe you have that marked Schedule 1-1. And not to
- 8 flip back and forth, but you discussed this on page 7,
- 9 line 23 where you say the -- well, starting on line 22,
- 10 this advertisement, and I guess you mean both of them?
- 11 A Uh-huh.
- 12 Q Are part of the St. Louis football Rams
- 13 sponsorship. There is very little detail about the Dollar
- 14 More program. Correct?
- 15 A Yes.
- 16 Q So your objection is that they contain very
- 17 little detail, right?
- 18 A Correct.
- 19 Q It isn't the fact that it's about Dollar More?
- 20 A It's the fact that they're really not telling
- 21 the customer what Dollar More is.
- 22 Q So the topic of Dollar More is a topic that
- 23 would be acceptable. It's just that this particular ad
- 24 didn't meet your criteria?
- 25 A Correct.

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1 Q Okay. Did you make that determination by
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- 2 yourself?
- 3 A Yes, I did.
- 4 Q Let's talk about what information they contain.
- 5 And we'll start with that first one. The ad asks the
- 6 public to make a donation to Dollar More, doesn't it?
- 7 A Actually, it's telling them that when they make
- 8 a donation to Dollar More they have an opportunity to win
- 9 a road trip with the St. Louis Rams.
- 10 Q Is that your complaint, that they have a chance
- 11 to go to a football game? Are you a football hater?
- 12 A No, I'm not. My complaint is it doesn't tell
- 13 the customer exactly what they're doing. It's pretty
- 14 much telling them to donate just for the chance to win a
- 15 chance with the Rams.
- 16 It's not promoting the program at all. It's not
- 17 telling them what the program does exactly. It's very
- 18 little information whatsoever.
- 19 Q Okay. What does the last sentence of that first
- 20 paragraph on that ad say?
- 21 A Starting reading in here, actually --
- 22 Q How about if I read it for you and you can tell
- 23 me if you agree? And cheer on the Rams knowing you helped
- 24 a family in need pay their utility bills.
- 25 A Okay.

- 1 Q You accept that's what it says?
- 2 A Why.
- 3 Q And what does Dollar -- what does the Dollar
- 4 More program do?
- 5 A I assume it goes into a fund to help people who
- 6 can't pay their utility bills.
- 7 Q That would be a good explanation. And it has
- 8 the web site where they can go to to make that actual
- 9 donation, correct?
- 10 A Yes.
- 11 Q Okay. Let's look at the second ad. Again, the
- 12 ad asks the public to make a donation to Dollar More,
- 13 correct?
- 14 A Yes.
- 15 Q Okay. It provides the web site for the
- 16 donation?
- 17 A It takes you to the St. Louis rams web site,
- 18 actually.
- 19 Q Oh, you're right. It does -- you're right on
- 20 that one. And it points out the donation helps a family
- 21 in need again, right?
- 22 A Yes. But, once again, the message portrayed by
- 23 the advertisement is pretty much football. It is not the
- 24 program.
- 25 Q And football makes is not recoverable?

- 1 A No. The -- what makes an advertisement
- 2 recoverable is the message portrayed through the
- 3 advertisement, that when a customer looks at it, the first
- 4 message they see or the main point they get out of the
- 5 advertisement.
- 6 Q You're changing the standard on me. You told me
- 7 earlier it's the information that's conveyed. And this
- 8 conveys the who, what, wheres and, you know, all those
- 9 things that --
- 10 MR. DEARMONT: I have to object here, your
- 11 Honor. I believe counsel is testifying.
- MS. TATRO: I'll rephrase my question.
- JUDGE WOODRUFF: Thank you.
- 14 Q (By Ms. Tatro) What's the standard that you're
- 15 applying, Ms. Carle? Is it just your initial impression
- 16 when you look at the ad?
- 17 A No. I'm using the standards set in place by the
- 18 Commission.
- 19 Q Are you an advertising expert?
- 20 A Yes, I am.
- Q You are?
- 22 A When it comes to --
- 23 Q And where did you derive that expertise?
- 24 A When it comes to rate-making process, I am an
- 25 advertising expert.

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1 Q Where did you derive that expertise?
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- 2 A While working with the Commission.
- 3 Q You're an accountant by trade?
- 4 A By degree. Yes, I am.
- 5 Q Okay. Which means you're much better with
- 6 numbers than I am. Have you ever taken any advertising
- 7 courses?
- 8 A No, I have not.
- 9 Q Not even in your MBA work?
- 10 A No.
- 11 Q Okay. How have you been trained at the
- 12 Commission to deal with advertising? Have you undergone
- 13 education?
- 14 A No. I have done research into past cases with
- 15 advertising expense as well as looking into this
- 16 advertising expense for this case.
- 17 Q And you looked at this ad, and you saw football?
- 18 A Yes.
- 19 Q And so it's not recoverable?
- 20 A You go off of the main message portrayed in the
- 21 ad.
- 22 Q Interesting. Okay. But you like the Rams?
- 23 A Not so much this season.
- Q Is it possible that the audience UE's attempting
- 25 to reach is the same demographic that attends Rams games?

- 1 Did you consider that factor?
- 2 A I'm sure that is where the advertisement is.
- 3 It's a Rams sponsorship.
- 4 Q Okay. Let's talk about project Power On. I
- 5 think I understand where you're coming from on Dollar
- 6 More.
- Now, in your testimony, you use the word "image"
- 8 to describe these ads as -- as its promoting the company's
- 9 image. So I'm presuming you have kicked these out as
- 10 institutional advertising. Would that be correct?
- 11 A Yes, it would.
- 12 Q All right. And you'll have to tell me if the
- 13 standard -- if I have the standard wrong, but I think the
- 14 standard you're applying is they don't have -- they don't
- 15 contain information?
- 16 A Correct.
- 18 judge these ads?
- 19 A Just going off of they don't supply any useful
- 20 information for the ratepayer.
- Q Okay. So how much information does an ad have
- 22 to supply, in your viewpoint, for it to be appropriate to
- 23 be recovered?
- 24 A It has to be something the ratepayer can
- 25 actually use. What is in these ads, the ratepayer --

- 1 Q I asked you what the standard was. Let's do it
- 2 one step at a time. Okay?
- 3 A Okay. It doesn't necessarily have to be a
- 4 standard. It just has to be what's in the advertisement
- 5 has to be useful for the ratepayer.
- 6 Q That's not a standard.
- 7 A I believe it's what would make it general.
- 8 Q Okay. Maybe this is just semantics, but I want
- 9 to make sure that we're not talking about completely
- 10 different things. Where we call the standard not a
- 11 standard, that's how you judge these ads --
- 12 A Okay.
- 13 Q -- is whether it provides information? Is that
- 14 what you're telling me?
- 15 A Yes. I look at the ads and determine if it is
- 16 useful to the ratepayer or not, if they can gain anything
- 17 from the advertisement.
- 18 Q And just so we're clear, I just call that your
- 19 standard.
- 20 A Okay.
- 21 Q Okay? All right. The first group of ads are
- 22 marked Schedules 2-1 through 2-10. And these are all
- 23 very similar, right?
- 24 A Yes.
- Q What type of ads are these?

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1 A They were ads that were put on an online web
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- 2 site.
- 3 Q Okay. Do you know what happens if you click on
- 4 the ad?
- 5 A I have never clicked on those types of ads.
- 6 Q And would it surprise to you learn that it takes
- 7 you to the Power On web site?
- 8 A No. But it does not say that on the
- 9 advertisement.
- 10 Q That wasn't the question. If it took you to the
- 11 Power On web site, would that be information that is
- 12 useful to the customer?
- 13 A I'm sure the web site is very useful to the
- 14 customer.
- 15 Q Okay. Do you think that technology -- and when
- 16 I say technology, I'm talking about the ability to click
- 17 on an ad for it to automatically link -- take to you
- 18 another site on the web. Do you think that's something
- 19 that existed 20 years ago when they standard were put into
- 20 place?
- 21 A I wouldn't think so.
- 22 Q Okay. Now, several of the ads in this grouping
- 23 have the words "Strengthening the power grid," right?
- 24 A Yes.
- 25 Q And several of them say, UE's bowing -- burying

- 1 power lines, right?
- 2 A Yes.
- 3 Q And those are both things that UE's doing as
- 4 part of its project Power On; is that not correct?
- 5 A Those are portions of the Power On program, yes.
- 6 Q Okay. Now, knowing that AmerenUE is burying
- 7 power lines as part of its work to strengthen the power
- 8 grid, you don't consider that information?
- 9 A The phrase "burying power lines" by itself is
- 10 not useful information.
- 11 Q Do you think they think someone else is burying
- 12 the power lines?
- MR. DEARMONT: That's -- I'm going to have to
- 14 object to that. That's speculation. She can't know what
- 15 the customers are --
- JUDGE WOODRUFF: I'll overrule the objection.
- 17 You can answer that.
- 18 A I'm not sure what the customer would think when
- 19 they read that. But it's -- I would not think they would
- 20 be able to get any useful information out of that. No.
- 21 Q (By Ms. Tatro) Okay. Let's go to Schedule
- 22 2-11. What type of ad is this?
- 23 A It is a newspaper ad.
- Q Can you read the text of the ad for me, please?
- 25 A "Early detection, a high stakes game of hide and

- 1 seek. The power grid is only as strong as its weakest
- 2 link. This phase of the Power On project is devoted to
- 3 preventative maintenance. Dedicated teams inspect all
- 4 equipment for signs of weakness caused by wear and tear
- 5 corrosion. Then strengthen the system for replacement
- 6 repair. See the full scope at Power On."
- 7 Q And then it has the Power On web site, right?
- 8 A Yes.
- 9 Q That sounds like a lot of information. Don't
- 10 you agree?
- MR. DEARMONT: I'm going to have to object.
- 12 Counsel's testifying again.
- MS. TATRO: No. It's a leading question, and I
- 14 can do that on cross.
- 15 JUDGE WOODRUFF: It's overruled.
- 16 A It's more of an encouraging the customers to be
- 17 patient while Ameren gets their items in order to
- 18 encourage -- to make the service more reliable.
- 19 Q (By Ms. Tatro) The ad says Power On project is
- 20 devoted to preventative maintenance. Dedicated teams will
- 21 inspect all equipment for signs of weakness caused by wear
- 22 and tear or corrosion, then strengthen the system through
- 23 replacement or repair. How familiar are you with project
- 24 Power On?
- 25 A I have not done the project Power On portion of

- 1 this case. I have not studied the project Power On.
- 2 Q So when you say it doesn't convey information,
- 3 you don't really even know what information is out there
- 4 to convey, do you?
- 5 A I have a basic understanding of Power On, but I
- 6 have not done an in-depth study of Power On.
- 7 Q Okay. You know, what are the four major
- 8 components of project Power On?
- 9 A Well, they're cleaning the environment, they're
- 10 strengthening -- obviously, strengthening the grid,
- 11 they're burying the lines, and they're doing vegetation
- 12 management.
- 13 Q You did learn something by reading the ads.
- 14 A No. I didn't get that from the ads.
- 15 Q All right. You really -- you're not changing
- 16 your mind on this particular ad I'm talking about, 2-11?
- 17 You believe it doesn't convey information?
- 18 A This one conveys more information than the
- 19 others.
- 20 Q Okay. So -- but still not enough?
- 21 A It conveys information about the program. Yes.
- 22 Q Does it convey enough information about the
- 23 program that you believe it should be recoverable?
- 24 A This one, possibly.
- 25 Q Okay. I'll take a possibly. Turn the page.

- 1 Schedule 2-12. Ducks and deer don't have power, but they
- 2 still have a say. Can you read the text of that ad for
- 3 me?
- 4 A Delivering reliable energy to the land means
- 5 lessening our impact on it as we explore sources of
- 6 renewable energy. This phase of Power On project helps
- 7 our Sioux plant in St. Charles County to improve air
- 8 quality years ahead of federal standards. See full scope
- 9 on Power On at Ameren.com/PowerOn.
- 10 Q Again, does this convey information?
- 11 A It conveys some information. Yes.
- 12 Q Okay. Enough information? It talks about the
- 13 Sioux plant. It says it's being done to improve air
- 14 quality.
- 15 A It really doesn't say what they're doing to
- 16 improve the air quality, though.
- 17 Q And that critical piece of evidence -- statement
- 18 is the only thing necessary -- missing to make this
- 19 evidence -- I cannot talk today -- to make this
- 20 advertisement recoverable in your mind?
- 21 A I think it needs to be a little more
- 22 informative, yes.
- 23 Q All right. So you're sticking by your
- 24 recommendation to disallow this one?
- 25 A Yes.

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1 Q All right. 2-13. I don't know if you can read
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- 2 the text this one or not.
- 3 A No, I can not.
- 4 Q Overhead lines -- oh, this is bad. Hang on. I
- 5 have another copy. Can you read that? I guess I don't.
- 6 A-ha. I do. "Overhead lines leave the reliability of the
- 7 power grid exposed to the elements. Wherever feasible,
- 8 this phase of Power On project marks a sizable investment
- 9 in the relocation of lines below ground. See the full
- 10 scope at Ameren.com/Power On. I'll give this to you so
- 11 you can verify that's indeed what it says.
- MS. TATRO: May I approach?
- JUDGE WOODRUFF: (Judge Woodruff nods head.)
- MS. TATRO: Thank you.
- 15 Q (By ms. Tatro) Did I read that correctly?
- 16 A Yes, you did.
- 17 O Does that contain information?
- 18 A It contains some information, yes.
- 19 Q It says that we're burying lines underground?
- 20 A Yes.
- 21 Q Which is part of Power On?
- 22 A Yes.
- Q Do you reconsider your recommendation? It's got
- 24 the web site, right?
- 25 A I'd have to think more about this one.

- 1 Q Can I mark it as a possibly?
- 2 A You can mark it as a possibly.
- 3 Q When -- when are you going to decide? Because
- 4 of course the Commission needs to know what your
- 5 recommendation is in order for their decision.
- 6 A I'm not sure. I mean --
- 7 Q Okay. Now, there -- although they weren't
- 8 attached to your testimony, for obvious reasons, you
- 9 excluded cost of television and radio ads that follow this
- 10 same pattern, right?
- 11 A Yes.
- 12 MS. TATRO: I'd like to mark an exhibit.
- JUDGE WOODRUFF: All right. Your number is 72.
- 14 (Exhibit No. 72 was marked for identification.)
- 15 Q (By Ms. Tatro) Do you recognize that document?
- 16 A I've never seen the actual document. No.
- 17 Q It wasn't provided to you?
- 18 A No, it was not. I got a CD with these on it,
- 19 but I never got an actual document like this.
- 20 Q So you got a CD with the actual radio
- 21 advertisement on it?
- 22 A Yes.
- 23 Q Okay. Can you take a moment and read through --
- 24 did you listen to those advertisements?
- 25 A Yes.

- 1 O Okay. Because you had to in order to determine
- 2 whether or not they included information, didn't you?
- 3 A Yes.
- 4 Q All right. Can you read through this and see
- 5 whether or not you believe it to be what you heard on --
- 6 what you listened to in the actual ads?
- 7 Q Do you think they -- oh, sorry about that. Are
- 8 you done reading through them?
- 9 A The first one, yes.
- 10 Q Okay. Is it the same as the ad you listened to?
- 11 A I can't say for sure word for word. I didn't
- 12 listen to the ads today to have them in front of me.
- 13 Q I have some of the ads with me. Do we want to
- 14 listen to them? Or are you willing to accept that this is
- 15 the same language?
- 16 A I would assume they're the same language.
- 17 O Okay. Let's look at the first page.
- 18 A Okay.
- 19 Q It talks -- obviously, this is read by an
- 20 employee, right?
- 21 A Yes.
- Q And it talks about Power On?
- 23 A It mentioned the four areas.
- Q So it provides information on what the four
- 25 areas of Power On are, correct?

- 1 A Yes.
- 2 Q It says we're working hard with one specific
- 3 goal in mind, to ensure power is there when you need it,
- 4 right?
- 5 A Yes.
- 6 Q And it gives the Power On web site if people
- 7 want even more information, correct?
- 8 A Yes.
- 9 Q Do you believe there is not information
- 10 contained within this advertisement?
- 11 A I believe it's more of improving the company's
- 12 image by how they're doing this.
- 13 Q All right. Let's read it, then.
- 14 A Okay.
- 15 Q The first bullet under Power On focuses on four
- 16 areas. It says, We're trimming trees before they can
- 17 interfere with connections. That's information, isn't it?
- 18 A Yes.
- 19 Q That's what -- part of what project Power On
- 20 does, isn't it?
- 21 A Yes.
- 22 Q So it's conveying information.
- 23 A Yes.
- Q Second one, we're inspecting lines on a regular
- 25 basis to identify poles and equipment that need replacing

- 1 or repair, correct?
- 2 A Yes.
- 3 Q That's part of project Power On?
- 4 A Yes.
- 5 Q So that's conveying information?
- 6 A Yes.
- 7 Q Third bullet, We're increasing the number of
- 8 lines buried underground so they're better protected from
- 9 the elements. That's -- that's part of project Power On?
- 10 A Yes.
- 11 Q So it's conveying information?
- 12 A Yes.
- 13 Q And the fourth bullet, We're taking immediate
- 14 steps to lessen our plant's impact on the environment
- 15 ahead of federal mandates. That's part of project Power
- 16 On?
- 17 A Yes.
- 18 Q Conveying information?
- 19 A Yes.
- 20 Q So what information do you think is missing to
- 21 make this recoverable?
- 22 A Just the tone of the ad appears to be more of a
- 23 boost to the company image.
- Q So if the company says anything good about
- 25 itself, it's image advertising?

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1 A I wouldn't necessarily say that. But, I mean,
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- 2 it's just --
- 3 Q Let's look at the second. Again, this would be
- 4 read by another UE employee, correct?
- 5 A Yes.
- 6 Q And it talks about Power On, right?
- 7 A Yes.
- 8 Q It says it's a billion dollar plan, right? Do
- 9 you see that in the --
- 10 A Yes.
- 11 Q -- fourth paragraph down? The goal is to
- 12 increase reliability, right? Right underneath billion
- dollar plan, to increase reliability?
- 14 A Yes.
- 15 Q Do you see that? It has the four elements. It
- 16 says we're trimming trees, right?
- 17 A Yes.
- 18 Q It says running lines underground?
- 19 A Yes.
- Q Upgrading the power grid?
- 21 A Yes.
- 22 Q And lessening the plant's impact on the
- 23 environment?
- 24 A Yes.
- 25 Q At the bottom, it says, For more information, go

- 1 to Ameren.com/PowerOn, right?
- 2 A Yes.
- 4 A Yes.
- 5 Q Do you think it's recoverable?
- 6 MR. DEARMONT: I have to object here, Judge. I
- 7 think that -- I think that opposing counsel is losing
- 8 track of the standard in that it's the provision of useful
- 9 information as opposed to the conveyance of information.
- 10 MS. TATRO: I don't think that's an objection.
- JUDGE WOODRUFF: I agree. The objection is
- 12 overruled.
- 13 A This does convey information, yes.
- 14 Q (By Ms. Tatro) So should it be recoverable?
- 15 A Yes.
- 16 Q Thank you. Let's turn the page. Carl Blank.
- 17 Great name. All right. This person talks about
- 18 overseeing operations at the Sioux power plant, right?
- 19 A Yes.
- 20 Q And he's -- he's on our radio to talk about
- 21 Power On, right?
- 22 A Yes.
- 23 Q And he has four bullet points there. The first
- 24 one is trimming trees before they cause trouble?
- 25 A Yes.

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1 Q Second one is running lines underground to
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- 2 protect them from the elements?
- 3 A Yes.
- 4 Q The third one is hitting the streets to
- 5 strengthen the power grid long before the arrival of bad
- 6 weather?
- 7 A Yes.
- 8 Q The fourth one is lessening the plant's impact
- 9 on the environment ahead of federal mandates, right?
- 10 A Yes.
- 11 Q Underneath that, it says it's a billion dollar
- 12 plan of action, right?
- 13 A Yes.
- 14 Q And it's designed to increase the reliability
- 15 and environmental stewardship, correct?
- 16 A Yes.
- 17 Q And, of course, at the very end, like all of
- 18 them, it says Ameren.com/PowerOn for more information,
- 19 correct?
- 20 A Yes.
- 21 Q So that's conveying useful information, isn't
- 22 it?
- 23 A Yes.
- Q So should this one be recovered?
- 25 A Yes.

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1 Q Okay. I'm going to go through all of them
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- 2 unless you just want to stipulate that you're willing to
- 3 allow all of them in.
- 4 A Can I read through them all?
- 5 Q Absolutely. We can walk through them if you
- 6 like.
- 7 A I'm almost finished.
- 8 Q You'd say the majority of them have information
- 9 in them?
- 10 A Yes.
- 11 Q Useful information? Useful information?
- 12 A As far as offering the web site where they can
- 13 look up more information, yes.
- 14 Q So your recommendation as to recoverability?
- 15 Shouldn't we recover those?
- 16 A Yes.
- 17 O Okay. Now, I think you already said there's
- 18 also television ads that you did not -- you excluded --
- 19 A Uh-huh.
- 20 Q -- correct? And those television ads follow
- 21 much the same theme, do they not?
- 22 A Yes.
- 23 Q I have the television ads here. I don't know if
- 24 we have the ability to play them. But if they convey the
- 25 same information, wouldn't you agree that they should also

- 1 be recoverable?
- 2 A Yes.
- 3 Q Okay. Thanks. Let's turn to Schedule 2-17. Do
- 4 you know what those are?
- 5 A They're the Power On logos.
- 6 Q It says stencil on there?
- 7 A Yes.
- 8 Q Do you know what they're used for?
- 9 A I guess to paint Power On different areas and
- 10 stencil them onto the wall or --
- 11 Q Maybe on equipment?
- 12 A I'd say probably trucks and --
- 13 Q Do you think it's important that -- well, first
- 14 of all, let me ask you this question: When AmerenUE is
- 15 having tree trimming done in various neighborhoods, do you
- 16 know if UE employees are doing that work or if that's
- 17 contracted labor?
- 18 A Well, I've seen contracted tree trimmers as well
- 19 as AmerenUE trimmers. Usually, they have their AmerenUE
- 20 vehicle out there.
- 21 Q And if contract labor -- if it's Ray's Tree
- 22 Service that's doing it, that's not going to say UE on it,
- 23 is it? It's going to say Ray's Tree Service?
- 24 A I would assume.
- 25 Q But if this is a logo that's a magnetic plaque

- 1 that they can put on the vehicle, doesn't that convey
- 2 useful information to the public?
- 3 A Not really if it's just the word Power On. It's
- 4 not --
- 5 Q Do you think people associate the word Power On
- 6 with AmerenUE?
- 7 A It doesn't mean they're getting any information
- 8 out of this advertisement.
- 9 Q But they know that UE is in their neighborhood
- 10 trimming trees, correct?
- 11 A I would -- I can't assume every customer who
- 12 sees the sign Power On is going to assume that's AmerenUE
- 13 trimming a tree in front of my house.
- Q Okay. If it says -- if the truck only says
- 15 Ray's Tree Service, it's pretty likely they don't know
- 16 it's AmerenUE's work being done. Wouldn't you agree with
- 17 that?
- 18 A Not necessarily. No, I wouldn't agree with
- 19 that.
- Q How would they know?
- 21 A Who else is going to hire them to trim trees
- 22 along power lines?
- Q Well, you know, there's phone lines that go
- 24 along there. What if it's Charter? AT&T? There are
- 25 more -- do you think UE is the only company that trims

- 1 trees?
- 2 A I've -- I wouldn't know.
- 3 Q Okay. If we accept for a moment that these
- 4 stencils were used at least in part to put a plaque on a
- 5 contractor so that it was tied back to the individuals who
- 6 saw it knew that it was part of UE's project Power On, do
- 7 you believe that cost is recoverable?
- 8 A No. The actual ad itself is not conveying any
- 9 type of useful information for the customer. It doesn't
- 10 have the web site on there where they can go to look up
- 11 more information about Power On.
- 12 Q Okay. Let's go to 2-21. And before I
- 13 specifically address this, I believe there were also some
- 14 -- some direct mail letters which UE included as part of
- 15 its request that you did agree should be recovered,
- 16 correct?
- 17 A Yes.
- 18 Q Okay. What is Schedule 2-21?
- 19 A It is a -- an envelope.
- 20 Q And if it was the envelope those letters were
- 21 mailed in, would that make it recoverable, in your mind?
- 22 A No.
- Q Why not?
- 24 A The envelope -- how many customers actually look
- 25 at an envelope? They rip it up, and they read what's

- 1 inside of it. The envelope conveys no useful information
- 2 at all. It just says Power On.
- 3 Q So everything we mail out needs to be a plain,
- 4 white envelope with no printing on it?
- 5 A I didn't say that. But I'm saying you don't get
- 6 recovery for this because it conveys no useful information
- 7 to the ratepayer.
- 8 Q It says it's from AmerenUE, right?
- 9 A Yes. But AmerenUE is not trying to recover all
- 10 of their other envelopes which has AmerenUE logos on it.
- 11 Q Are you sure about that?
- 12 A Yes.
- 13 Q All right. So the fact it has Power On on it --
- 14 Power On on it, makes it not recoverable?
- 15 A The other ones weren't recoverable either.
- 16 Q Okay. Letters are fine. Envelopes are not?
- 17 A The envelope is not telling the customer
- 18 anything. It doesn't have information on it.
- 19 Q I understand. I just want to make sure I
- 20 understand the distinction. I've got your reasoning.
- 21 That's fine.
- 22 Let's talk a little more generally now about the
- 23 appropriate manner to judge advertisements. Is an
- 24 advertising campaign -- to the best of your knowledge,
- 25 because I understand you don't have an education or a

1 background really in advertising other than what you've

- 2 done at the Commission.
- 3 But is an advertising campaign, typically, a
- 4 coordinated effort of multiple ads?
- 5 A It can be an ad campaign, or it can be a single
- 6 ad.
- 7 Q Okay. If you're trying -- if you ran a single
- 8 ad, do you have any idea what percentage of -- let's say
- 9 you ran a single newspaper ad. Do you have any idea of
- 10 what percentage of individuals would actually retain any
- 11 information from it?
- 12 A No. I've never doned a study to --
- 13 Q And you've never done any research on it, to
- 14 find out about that?
- 15 A I have -- no.
- 16 Q Okay. So do you think it's more likely that
- 17 someone retains information that they are given that, that
- 18 message multiple times versus one time?
- 19 A Well, repetition is learning.
- 20 Q Okay. And many of these ads we just went
- 21 through are all very similar in terms of they use some of
- 22 the same visual images and they use some of the same tag
- 23 lines, don't they?
- 24 A As far as which ads are you referring? There
- 25 were several.

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1 Q And it was kind of a repetition of about four
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- 2 themes, wasn't it?
- 3 A Well, some of the ads, which just say
- 4 strengthening the power grid, how am I to know that the
- 5 ratepayer is going to see the whole series of those ads
- 6 and not just that ad one time?
- 7 The one ad -- you have to look at it on an ad by
- 8 ad basis. You can't look at it as a series compiled into
- 9 one. It's not how the order is written up to put them
- 10 into the five categories.
- 11 Q What part of the order says that?
- 12 A Right above -- I'm not sure of the exact
- 13 wording. I can't say it word for word.
- 14 Q You didn't quote that in your portion of the
- 15 staff report or in your surrebuttal, do you?
- 16 A No. But --
- 17 O And you -- this -- these -- five categories were
- 18 set out in 1986?
- 19 A Yes.
- 20 Q Okay. But you're not denying that when you have
- 21 a campaign where you have multiple ads that send out the
- 22 message that it's easier for individuals to retain the
- 23 information, right?
- 24 A I'm not agreeing or disagreeing with that.
- 25 MS. TATRO: Okay. Thank you. I have no further

- 1 questions.
- JUDGE WOODRUFF: All right. We'll come up for
- 3 questions from the Bench. Commissioner Jarrett.
- 4 CROSS-EXAMINATION
- 5 BY COMMISSIONER JARRETT:
- 6 Q Good afternoon.
- 7 A Good afternoon.
- 8 Q I want to make sure -- clarify the exact
- 9 standard we're talking about. I believe the standard is
- 10 under General, informational advertising that is useful in
- 11 the provision of adequate service. Is that the standard
- 12 that you reviewed --
- 13 A Yes.
- 14 Q -- these under? For example, if a company -- if
- 15 a company were to run an ad saying, you know, don't climb
- 16 up our poles and touch our lines because that -- then you
- 17 can blow the circuit and a whole neighborhood could be out
- 18 of power for several hours, so please don't climb on our
- 19 poles, would that be an advertisement that is useful in
- 20 the provision of adequate service?
- 21 A To tell a ratepayer not to climb an electric
- 22 pole?
- 23 Q Right. Because it might cause the power to go
- out to the neighborhood? That would be useful, right?
- 25 A I would say it would, yeah.

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1 Q In the provision of adequate service, right?
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- 2 A Yes.
- 3 Q Or AmerenUE running -- or any company running an
- 4 ad saying, you know, call us before you dig because if you
- 5 dig and cut our lines, then you could cut power to the
- 6 neighborhood?
- 7 A Yes.
- 8 Q That would be useful in the provision of
- 9 adequate service?
- 10 A Yes.
- 11 Q Now, Ms. Tatro has given you Exhibit 72.
- 12 A Which one was that? I don't have it numbered.
- 13 Q That was -- that was the one with all the radio
- 14 spots, the transcript.
- 15 A Okay.
- 16 Q And, you know, she talked -- do you recall this,
- 17 in your testimony, discussing these -- these bullet
- 18 points? And the first bullet point was, We're trimming
- 19 trees before they can interfere with connections.
- I mean, I understand trimming trees is useful in
- 21 the provision of adequate service. But how is advertising
- 22 that we're trimming trees? How is that useful in the
- 23 provision of adequate service? Can you tell me?
- Or in your opinion, is that -- just telling
- 25 people that you're trimming trees, is that useful in the

- 1 provision of adequate service?
- 2 A That portion of the ad, I wouldn't deem as
- 3 useful to adequate service. But the Ameren.com/PowerOn
- 4 where you get more information about this program on how
- 5 they're supplying the adequate service, that's why I
- 6 decided to change my position on it.
- 7 COMMISSIONER JARRETT: No more questions. Thank
- 8 you.
- 9 JUDGE WOODRUFF: I have no other questions.
- 10 Going back, Ms. Tatro, did you want to offer 72?
- MS. TATRO: Yes.
- 12 JUDGE WOODRUFF: All right. Exhibit 72 has been
- 13 offered. Any objections to its receipt? Hearing none, it
- 14 will be received into evidence.
- 15 (Exhibit No. 72 was offered and admitted into
- 16 evidence.)
- MS. TATRO: Thank you, your Honor.
- 18 JUDGE WOODRUFF: Does anyone wish to recross
- 19 based on questions from the Commissioner? Redirect,
- 20 then?
- MS. TATRO: No thank you.
- JUDGE WOODRUFF: Redirect?
- MR. DEARMONT: Thank you.
- MS. TATRO; oh, thought he said recross. I'm
- 25 sorry.

1 REDIRECT EXAMINATION

- 2 BY MR. DEARMONT:
- 3 Q I think most people here know that this is my
- 4 first time presenting evidence in front of the Commission.
- 5 It's your first time testifying in front of the Commission
- 6 as well, isn't it?
- 7 A Yes.
- 8 Q Probably, like me, you're a little nervous?
- 9 A Yes.
- 10 Q Yes. I know I am. That's why I'm going to sit
- 11 down now as opposed to stand up. I got more nervous when
- 12 I stood up. So is that all right?
- 13 A That's fine. Yeah.
- 14 Q I want to talk to you about this -- this
- 15 standard that's -- that's here. And category one, we've
- 16 been talking a lot about this general advertisements.
- 17 A Uh-huh.
- 18 Q And you looked at that. Is that standard that
- 19 was introduced in that case, is that the same as an
- 20 advertisement which conveys information? I mean, is there
- 21 a difference between advertisement that is useful in the
- 22 provision of adequate service and an advertisement which
- 23 conveys information?
- 24 A There is a difference.
- 25 O Okay. But just to be clear, the standard is,

- 1 then, advertisement that is useful in the provision of
- 2 adequate service and not just advertisements that convey
- 3 information?
- 4 MS. TATRO: Your Honor, I have to interject. I
- 5 think he's impeaching his own witness. She's already
- 6 testified that the standard that she uses to determine
- 7 that is whether it's useful information.
- 8 JUDGE WOODRUFF: I'm going to overrule the
- 9 objection. You can go ahead and answer the question.
- 10 A That's correct.
- 11 Q (By Mr. Dearmont) What is it -- what
- 12 information could an ad contain that would make it useful
- in the provision of adequate service?
- 14 A I think it would be letting them know, you know,
- 15 we're going to be in your area or different -- hm-mm.
- 16 Like actually different things that are going to affect
- 17 the ratepayer while Power On is going on.
- 18 I think that would be adequate -- a provision
- 19 for adequate service, how it's actually good to go affect
- 20 the ratepayer individually, not as a whole of we're going
- 21 to be trimming trees to --
- 22 Q So -- sorry. Go ahead and --
- 23 A I was finished.
- Q So if an ad conveyed when a utility company was
- 25 going to be in an area, that would, at least in part, be

- 1 useful in the provision of adequate service?
- 2 A Yes.
- 3 Q What if an ad stated specifically what the
- 4 utility company would be doing in an customer's area?
- 5 A Then, most definitely, it would fit into the
- 6 general category.
- 7 Q What if it stated when the company was going to
- 8 be doing those things?
- 9 A Again, that would be information the ratepayer
- 10 could actually use.
- 11 Q Okay. Ms. Carle, I'm going to hand you some
- 12 information here. Okay. Sure.
- 13 MS. TATRO: Are these -- are these questions all
- 14 tied back to Commissioner Jarrett's two questions about
- 15 tree trimming and how that was useful information?
- JUDGE WOODRUFF: This is -- this is redirect,
- 17 not necessarily based on questions -- Commissioner
- 18 questions.
- 19 MS. TATRO: That's a very good point.
- MR. REED: The exhibits will be 230, a letter.
- 21 What's the date on that?
- MS. TATRO: Can I get a copy of that?
- MR. DEARMONT: November -- November 15.
- MR. REED: 231 is another ad, different ad.
- 25 JUDGE WOODRUFF: The first one, November 15th,

- 1 is 230?
- 2 MR. REED: Yes.
- 3 Q (By Mr. Dearmont) First, I want to talk to you
- 4 about what we marked as Exhibit 230. It's the November
- 5 15, 2007, letter.
- 6 A Okay.
- 7 Q Have you seen this letter before?
- 8 A Yes, I have.
- 9 Q When was that?
- 10 A It was response from Ameren with all the other
- 11 advertisements.
- 12 Q Okay. And was this -- is this an advertisement
- 13 that relates to Power On?
- 14 A Yes, it is.
- 15 Q Okay. Now, is this an advertisement that was
- 16 allowed or disallowed?
- 17 A This one was allowed.
- 18 Q And why is that?
- 19 A Because it clearly states to the ratepayer that
- 20 when they're going to be in their area and what they're
- 21 going to be doing in their area at that time.
- Q Okay. And those are important to you?
- 23 A Yes. It's something the ratepayer can actually
- 24 use.
- 25 Q I'd like to talk to you about what we marked as

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1 Exhibit 231. Have you seen this advertisement before?
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- 2 A Yes, I have.
- 3 Q When did you see it?
- 4 A Along with the DR, the advertisements from the
- 5 company.
- 6 Q Okay. And is this an example of an ad --
- 7 A Yes.
- 8 Q -- that was allowed or disallowed?
- 9 A It was allowed.
- 10 Q And why was this ad -- advertisement allowed?
- 11 A Because it actually goes through and explains to
- 12 the customer exactly what is going to be -- I believe
- 13 there's a couple pages missing. Was it front and back
- 14 print, or is this it? But it explains exactly what is
- 15 going to be changing on their house and that they have the
- 16 option to change their exact personal line from above
- 17 ground to below ground and gives them a little more -- it
- 18 gives them in-depth information that they can make a
- 19 decision on what they would like to have done.
- 20 Q Okay. How are these ads different than, say,
- 21 for example, the -- the radio transcripts that were
- 22 presented to you by Ms. Tatro?
- 23 A The radio transcripts just keep reiterating
- 24 steps of the Power On program to whereas these ones
- 25 actually give the customers what they can do with -- when

- 1 they're in the area or like the putting power lines
- 2 underground and gives them the option of what they can do
- 3 with it.
- 4 MR. DEARMONT: Okay. I'd like to move for the
- 5 admission of Exhibit 230 and Exhibit 231.
- 5 JUDGE WOODRUFF: 230 and 231 have been offered.
- 7 Are there any objections to see their receipt? Hearing
- 8 none, they will be received.
- 9 (Exhibit Nos. 230 and 231 were offered and
- 10 admitted into evidence.)
- 11 MR. DEARMONT: I have no further questions.
- JUDGE WOODRUFF: Thank you.
- MR. WILLIAMS: Judge, may I approach?
- 14 JUDGE WOODRUFF: Yes.
- MR. WILLIAMS: Are you web streaming still?
- JUDGE WOODRUFF: Recording. To answer your
- 17 question, yes, the stream should still be going, although
- 18 we're having problems recording is what -- the question
- 19 was there. You can step down.
- MS. CARLE: Thank you.
- JUDGE WOODRUFF: Mr. Reed, I did have a question
- 22 for you. What happened to Exhibit 229?
- MR. REED: Judge --
- 24 JUDGE WOODRUFF: I think you marked that earlier
- 25 this morning and -- but never offered it or told me what

- 1 it was.
- 2 MR. REED: Did I -- did I say what it was?
- 3 Because I can't remember right now, Judge.
- 4 JUDGE WOODRUFF: I heard you during the break
- 5 telling the court reporter that you were going to mark
- 6 229.
- 7 MR. REED: Oh, I was going to use that during
- 8 the low income weatherization, but now it's come back to
- 9 me. We ended up stipulating to the set of facts. It was
- 10 actually the contract that is in evidence anyway. So
- 11 thank you for --
- 12 JUDGE WOODRUFF: We'll just leave it as a gap.
- 13 That's fine.
- 14 MR. REED: Right. Okay. And I believe that
- 15 takes care of the Power On and advertising expense issue,
- 16 which leads us into deferred income taxes. And I assume
- 17 we'll want to do mini openings on that. Okay. Beginning
- 18 with AmerenUE, then.
- 19 DEFERRED INCOME TAX
- 20 OPENING STATEMENT
- 21 BY MR. BYRNE:
- 22 MR. BYRNE: Thank you, your Honor. May it
- 23 please the Commission. The issue that we're here to
- 24 address this afternoon is the treatment of book tax timing
- 25 differences associated with uncertain tax positions that

- 1 AmerenUE has taken.
- These are situations where AmerenUE has taken
- 3 tax positions in areas where the tax law is not clear. We
- 4 take these positions in an effort to keep the customers'
- 5 rates as low as possible.
- 6 Because it takes years in some cases for these
- 7 uncertain issues to be resolved through tax audits, IRS
- 8 administrative proceedings and sometimes even in court,
- 9 the outcome is often uncertain for many years.
- 10 Staff has included the full amount of AmerenUE's
- 11 uncertain tax positions in its calculation of deferred
- 12 taxes in this case. Since deferred taxes are deducted
- 13 from rate base, the effect of staff's position is to give
- 14 customers full credit for all of the uncertain tax
- 15 positions as though AmerenUE will prevail on every single
- 16 one of them.
- 17 If Staff's position is adopted and if AmerenUE
- 18 does not prevail on every single uncertain position it has
- 19 taken, customers will improperly get the benefit of tax
- 20 deferrals related to those issues, and AmerenUE will be
- 21 unable to recover the interest it must pay the IRS related
- 22 to the issues that it loses in rates.
- 23 Staff's position is bad policy for two reasons.
- 24 First, it's un -- unreasonable to subject AmerenUE to the
- 25 virtual certainty that it will under-recover its prudently

1 incurred tax costs in this case just because it is taking

- 2 uncertain tax positions in an effort to benefit customers.
- 3 Second, if Staff's position is adopted, it will
- 4 discourage all utilities in this state from taking
- 5 uncertain tax positions because they will be justifiably
- 6 afraid they will not be permitted to recover their costs
- 7 of doing so.
- 8 AmerenUE's position on this issue is much more
- 9 reasonable than the Staff's. As AmerenUE witness Gregory
- 10 Nelson has testified, the company is required pursuant to
- 11 Financial Accounting Standards, Board Interpretation No.
- 12 48 to estimate the amount that it will ultimately have to
- 13 pay to the IRS for issues on which it has taken uncertain
- 14 tax positions.
- 15 In other words, it has to calculate the portion
- 16 of the uncertain positions that the company expects to
- 17 lose. This estimate is re-evaluated quarterly, and it is
- 18 audited by an outside auditor.
- 19 We are proposing to remove the estimate of the
- 20 amount we will ultimately have to pay from deferred taxes
- 21 so that both the customers and the company are treated
- 22 fairly and there is no disincentive for the company to
- 23 pursue uncertain tax positions. Thank you.
- JUDGE WOODRUFF: Okay. Opening for Staff?
- 25 OPENING STATEMENT

- 1 BY MR. WILLIAMS:
- 2 MR. WILLIAMS: May it please the Commission.
- 3 AmerenUE took intax -- income tax deductions for power
- 4 plant repairs, casualty loss and research costs.
- 5 This is the Staff's position that unless and
- 6 until these deductions are disallowed or conceded, the
- 7 income tax associated with the deductions should be
- 8 applied as an off-set to AmerenUE's rate base.
- 9 The company would have the ratepayers bear all
- 10 of the risk of any uncertainty on whether AmerenUE will
- 11 continue to get the benefit of these deductions. It's the
- 12 Staff's position that until and unless those deductions
- 13 are disallowed, it should be the company that bears that
- 14 risk.
- 15 JUDGE WOODRUFF: Okay. Any other party want to
- 16 make an opening on this issue? All right. First witness,
- 17 then, is Mr. Nelson for UE. Please raise your right hand.
- 18 GREGORY NELSON,
- 19 being first duly sworn to testify the truth, the whole
- 20 truth, and nothing but the truth, testified as follows:
- 21 DIRECT EXAMINATION
- 22 BY MR. BYRNE:
- MR. BYRNE: Thank you.
- JUDGE WOODRUFF: You may inquire.
- MR. BYRNE: Thank you.

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1 Q (By Mr. Byrne) Good afternoon, Mr. Nelson?
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- 2 A Good afternoon.
- 3 Q Can you please state your name for the record?
- 4 A Gregory L. Nelson.
- 5 Q And what's your business address, Mr. Nelson?
- 6 A 1901 Chouteau Avenue, St. Louis, Missouri.
- 7 Q And by whom are you employed?
- 8 A Ameren Services Company.
- 9 Q And are you the same Gregory Nelson that caused
- 10 to be filed in this case pre-filed rebuttal testimony
- 11 that's been marked Exhibit 12 with a highly confidential
- 12 and a -- and a -- and a non-proprietary version?
- 13 A Yes, I am.
- 14 Q Do you have any corrections that you'd like to
- 15 make that prefiled testimony?
- 16 A No, I don't.
- 17 Q Is the information contained in that pre-filed
- 18 testimony true and correct to the best of your knowledge
- 19 and belief?
- 20 A Yes, it is.
- 21 Q And if I was to ask you the questions contained
- 22 in that pre-filed testimony here today when you're under
- oath, would your answers be the same?
- 24 A Yes, they would.
- 25 MR. BYRNE: Okay. I would offer Exhibit 12-HC

- 1 and NP.
- JUDGE WOODRUFF: It's actually 21.
- 3 Q (By Mr. Byrne) Okay. I'm sorry. Are all those
- 4 -- I guess I named the wrong exhibit. Are all the answers
- 5 that you gave true applicable to Exhibit 21, which is I
- 6 guess, what your testimony has been marked?
- 7 A Yes. Yes, they are. My copy doesn't have the
- 8 exhibit number on it, but, yes, my answers would be the
- 9 same.
- 10 MR. BYRNE: Okay. I would offer Exhibit 21 and
- 11 tender Mr. Nelson to be cross-examined.
- 12 JUDGE WOODRUFF: 21-HC and NP has been offered.
- 13 Any objections to its receipt? Hearing none, it will be
- 14 received.
- 15 (Exhibit No. 21-HC and 21-NP were offered and
- 16 admitted into evidence.)
- 17 JUDGE WOODRUFF: For cross-examination, does
- 18 anyone other than Staff want to cross-examine?
- 19 MR. IVESON: I -- I have a couple of quick
- 20 questions.
- JUDGE WOODRUFF: Go ahead.
- MR. IVESON: Thank you, your Honor.
- 23 CROSS-EXAMINATION
- 24 BY MR. IVESON:
- 25 Q Good afternoon, Mr. Nelson. These taxes have

- 1 not yet been paid; is that correct?
- 2 A That -- that's correct.
- 3 Q And the -- the uncertainty estimate that do you
- 4 for purposes of your continual accounting, that's just an
- 5 estimate, correct?
- 6 A That's correct.
- 7 O There's no assurance that that's the amount that
- 8 will ultimately be paid, correct?
- 9 A There is no assurance.
- 10 Q Could be more, could be less?
- 11 A Could be more and it could be less. That's
- 12 right.
- 13 Q Maybe I missed it in your testimony, but what is
- 14 the provision for the ratepayers to recover in the event
- 15 that it's less?
- 16 A In -- in Staff's position or our own position?
- 17 Q In your position.
- 18 A In our position, if -- if the actual tax due is
- 19 less, then there is -- there is no provision for -- for
- 20 ratepayers to recover. And, conversely, if it's more,
- 21 there is no provision for the converse.
- 22 Q Although if -- if it was more, you could file
- 23 another rate case and have it included in the rate base at
- 24 that point in time, couldn't you?
- 25 A If -- if it were in a test year, sure.

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1 MR. IVESON: Thank you. No further questions.
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- JUDGE WOODRUFF: All right. Then we'll go to
- 3 Staff.
- 4 MR. WILLIAMS: Thank you.
- 5 CROSS-EXAMINATION
- 6 BY MR. WILLIAMS:
- 7 Q Good afternoon, Mr. Nelson.
- 8 A Good afternoon.
- 9 Q AmerenUE did take a power plant repair
- 10 deduction, did it not?
- 11 A Yes, it did.
- 12 Q Why did it take a deduction?
- 13 A The -- it -- we -- we believe that under the tax
- 14 law that we were justified and had substantial authority
- 15 to take the position.
- 16 Q And what position did you take?
- 17 A We took the position that the power plant
- 18 repairs that are expensed for book purposes would be
- 19 deductible for tax purposes.
- 20 Q And are you still taking that position?
- 21 A Yes, we are.
- 22 Q And has the IRS disallowed that position?
- 23 A In prior audits, they have -- they have
- 24 disallowed that position. They are auditing right now.
- 25 They have not proposed their position yet.

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1 Q At this point, have they disallowed that income
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- 2 tax deduction with regard to AmerenUE?
- 3 A As of today, no, they have not. The audit is --
- 4 is still in progress. And they are -- you know, we're
- 5 exchanging information right now on the -- on the issue.
- 6 Q And when do you expect that the IRS will give
- 7 you its audit results in the form of a notice of
- 8 adjustment or however they do that at the end of the
- 9 audit?
- 10 A We would expect their audit adjustments to be
- 11 conveyed to us mid 2009.
- 12 Q And what -- did AmerenUE also take a casualty
- 13 loss deduction?
- 14 A Yes, we did.
- 15 Q Why did it take that casualty loss deduction?
- 16 A We believed we had substantial authority under
- 17 the tax law to do so.
- 18 Q And what was the nature of the deduction taken?
- 19 Was it an expense or something else?
- 20 A This was a -- a -- a loss resulting from damage
- 21 to our system due to storms. And we claimed a casualty
- 22 loss to the diminution in value to our -- to our system
- 23 due to the storms. And we claimed the deduction and
- 24 reduced or tax basis accordingly.
- 25 Q Are you still claiming that deduction?

- 1 A Yes.
- 2 Q And like the power plant repair deduction, are
- 3 you expecting the audit results of that no earlier than
- 4 mid 2009?
- 5 A Same time period. Yes.
- 6 Q Did you also take a research cost deduction?
- 7 A Yes, we did.
- 8 Q And was that also an expense deduction?
- 9 A Right. That was -- these were amounts that were
- 10 capitalized on the books that we -- we analyzed and have
- 11 taken the position that they are deductible for tax
- 12 purposes and research costs.
- 13 Q Is it still your -- it's still AmerenUE's
- 14 position that the research costs are deductible --
- 15 A Yes.
- 16 Q -- for tax purposes?
- 17 A Yes.
- 18 MR. WILLIAMS: No further questions.
- JUDGE WOODRUFF: Okay. We'll come up for
- 20 questions from the Bench, then. Commissioner Clayton, did
- 21 you have any questions?
- 22 COMMISSIONER CLAYTON: No questions.
- JUDGE WOODRUFF: Commissioner Jarrett?
- 24 COMMISSIONER JARRETT: No questions. Thank you.
- 25 JUDGE WOODRUFF: I have no questions, so there's

- 1 no need for recross. Any redirect?
- MR. BYRNE: Just briefly, your Honor.
- 3 REDIRECT EXAMINATION
- 4 BY MR. BYRNE:
- 5 Q Mr. Nelson, in response to questions from
- 6 Mr. Iveson, I think you testified that the taxes have not
- 7 yet been paid related to these uncertain positions; is
- 8 that correct?
- 9 A That's correct.
- 10 Q Okay. But -- but what happens if we -- if we
- 11 lose our position on the uncertain positions?
- 12 A We -- when we claimed the deductions, we record
- 13 a current tax benefit and a deferred tax liability. The
- 14 -- the -- in a situation where a position is certain that
- 15 deferred tax liability, in essence, represents just
- 16 basically a timing difference with no -- no interest
- 17 attached to it.
- 18 What we have to do for the accounting rules is
- 19 we have to distinguish between the uncertain portion of
- 20 the position and the certain portion of the position. So
- 21 with respect to, for example, the -- the research
- 22 deduction, we would look at that -- that deduction and
- 23 evaluate it against the accounting standard and estimate
- 24 the portion that we expect to -- to lose.
- 25 That portion is the portion that we expect to

- 1 pay back with interest to the -- the government. The
- 2 Staff's position treats that position as if we win the
- 3 entire issue, and, therefore, the entire -- the entire
- 4 deduction is treated as nothing more than a timing
- 5 difference with no interest.
- 6 The estimate that we're making is -- is the --
- 7 is our estimate under the GAAP rules, under the Generally
- 8 Accepted Accounting Principle rules of the part that we
- 9 expect to have to repay with interest.
- 10 And so our -- out problem is that we're -- we're
- 11 treating it as no cost capital amounts that we expect to
- 12 pay back with interest. They're not properly in the cost
- 13 capital.
- 14 MR. BYRNE: Okay. Thank you very much.
- JUDGE WOODRUFF: Thank you, sir. You may step
- 16 down. Next witness is Mr. Cassidy.
- JOHN CASSIDY,
- 18 being first duly sworn to testify the truth, the whole
- 19 truth, and nothing but the truth, testified as follows:
- 20 DIRECT EXAMINATION
- 21 BY MR. WILLIAMS:
- JUDGE WOODRUFF: Thank you. You may inquire.
- 23 Q (By Mr. Williams) Please state your name.
- 24 A John P. Cassidy.
- Q Who is your employer?

- 1 A Missouri Public Service Commission.
- 2 Q And what position do you hold with Missouri
- 3 Public Service Commission?
- 4 A I'm a Utility Regulatory Auditor 5.
- 5 Q And what's the nature of your job duties as a
- 6 Utility Regulatory Auditor 5?
- 7 A To conduct audits and examinations of books and
- 8 records of the utilities operating within the State of
- 9 Missouri.
- 10 Q Did you prepare portions of Staff's report on
- 11 cost of service that's been marked for identification as
- 12 Exhibit 200 and pre-filed in this case?
- 13 A I did.
- 14 Q And as part of the material that you prepared,
- 15 did you prepare the section that's titled Deferred Income
- 16 Taxes that appears on pages 11 and 12 of that report?
- 17 A Yes.
- 18 Q Do you have any changes to that section of the
- 19 report?
- 20 A Just one typographical error on the second to
- 21 last line in parentheses. IRC should be changed to IRS.
- Q You're referring to page 11?
- 23 A Yes.
- Q And did you also provide, I guess I would call
- 25 it, a resume that's part of Exhibit 200 that appears, I

- 1 quess, on pages -- starts on page 4 of -- I believe it's
- 2 designated attachment -- Appendix 1?
- 3 A Yes.
- 4 Q That continues through page 10?
- 5 A Yes.
- 6 Q Do you have any changes to that appendix?
- 7 A I do not.
- 8 Q Did you also prepare surrebuttal testimony
- 9 that's been marked for identification purposes as Exhibit
- 10 226?
- 11 A I did.
- 12 Q Do you have any changes to that exhibit?
- 13 A Yes. Just on page 1. Lines 18 and 19, on line
- 14 18, I'd like to strike the word "and." On line 19, strike
- 15 the words "under-forecasting error."
- 16 Q With the changes you've made to those portions
- 17 of Exhibit 200 that you prepared and to Exhibit 226, is
- 18 that your testimony here today?
- 19 A Yes.
- 20 MR. WILLIAMS: I'd offer Exhibit --make sure I
- 21 get the pages right. I offer the section on deferred
- 22 income taxes on pages 11 and 12 and pages 4 through 10 of
- 23 Appendix -- Appendix 1 to Exhibit 200, and Exhibit 226.
- JUDGE WOODRUFF: All right. The testimony of
- 25 Mr. Cassidy has been offered. Any objections to its

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1 receipt? Hearing none, it will be received into evidence.
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- 2 (Exhibit No. 226 was offered and admitted into
- 3 evidence.)
- 4 MR. WILLIAMS: Tender the witness.
- 5 JUDGE WOODRUFF: Thank you. Anyone other than
- 6 AmerenUE wish to cross?
- 7 MR. IVESON: Just one for the State.
- 8 CROSS-EXAMINATION
- 9 BY MR. IVESON:
- 10 Q Good afternoon. Just following up, you were
- 11 here while I was asking questions while the prior witness
- 12 was on the stand, weren't you?
- 13 A Yes.
- 14 Q Assuming that there was a payment out of these
- 15 -- of these deferred taxes and assuming that a rate case
- 16 was filed during -- using that as test year to when those
- 17 taxes were paid and also assuming that the procedures that
- 18 they used for determining the amount of these deferred
- 19 taxes was reasonable and prudent, are those costs that
- 20 could be recovered in that rate case?
- 21 A Certainly.
- MR. IVESON: Nothing further.
- JUDGE WOODRUFF: All right. Cross for Ameren,
- 24 then?
- MR. BYRNE: Thank you.

1 CROSS-EXAMINATION

- 2 BY MR. BYRNE:
- 3 Q Mr. Cassidy, in your opinion, should AmerenUE
- 4 pursue uncertain tax positions?
- 5 A AmerenUE should pursue appropriate tax positions
- 6 before the IRS. When you say uncertain, it's -- in this
- 7 context, I view that as something that's developed after
- 8 the time that you've taken this deduction.
- 9 O Well --
- 10 A At the time that you took -- at the time that
- 11 you took these deductions, I think you believed them to be
- 12 appropriate tax deductions.
- 13 Q Well, let me -- let me try to define uncertain
- 14 -- what I -- what I view as uncertain tax positions. I --
- 15 I view as uncertain tax positions tax positions where
- 16 AmerenUE is not certain if the IRS will accept them or if
- 17 we appeal within the administrative proceeding or to
- 18 court, whether the -- whether the positions will
- 19 ultimately be accepted. That's what I define as uncertain
- 20 tax positions. Is that -- can we use that in my
- 21 questioning?
- 22 A I -- I would accept that.
- Q Okay. And with that definition, do you believe
- 24 AmerenUE should take uncertain tax positions?
- 25 A AmerenUE should pursue positions that are --

- 1 yes. I -- I would say that, yes, they should be
- 2 encouraged to pursue those types of positions.
- 3 Q I mean, isn't it true that pursuing those types
- 4 of conditions -- or positions can benefit AmerenUE's
- 5 customers when the company wins some or all of them?
- 6 A Yes, they can.
- 7 Q Okay. And would you agree that it can be
- 8 prudent for the company to pursue those positions?
- 9 A It can be.
- 10 Q Okay. But -- but by their very nature, the
- 11 company can't know what's going to happen with them when
- 12 it -- when it takes those uncertain tax positions, can it?
- 13 A There's -- there are times when the company
- 14 probably takes deductions for which there is not a
- 15 guarantee that they will ultimately prevail.
- 16 Q I mean, by -- by it's -- by the definition I
- 17 gave you, you know, doesn't that definition suggest that
- 18 the uncertain tax positions might be resolved in favor of
- 19 the company and they might be resolved against the
- 20 company? Isn't that inherent?
- 21 A Yes. The IRS can rule both ways.
- Q Would you agree that in either instance, either
- 23 when it's resolved in favor of the company or when it's
- 24 resolved against the company, ultimately, the company
- 25 ought to be able to recover the prudently incurred costs

- 1 of pursuing uncertain tax positions?
- 2 A Certainly, the company should. And in this
- 3 instance, if the company doesn't prevail in its uncertain
- 4 tax positions, it has the opportunity in subsequent rate
- 5 cases to get recovery from those positions.
- And, also, when the company took these
- 7 deductions, which they thought were appropriate at the
- 8 time, they earned interest on --
- 9 Q I don't think there's -- I think you answered
- 10 the question. I don't think -- I don't think you're
- 11 answering a question I asked.
- 12 Is -- let me ask you this: Isn't it true that
- 13 the Staff's adjustment in this case presumes that the
- 14 company will win 100 percent of the uncertain tax
- 15 positions that its taken?
- 16 Let me, -- let me try to add -- help by asking
- 17 it another way. Aren't you putting all the money that
- 18 AmerenUE would win if it prevails in its uncertain tax
- 19 positions in your calculation of deferred taxes?
- 20 A The Staff has reflected the entire amount of
- 21 those positions as a reduction to rate base because the
- 22 company has earned some amount of return on those
- 23 deductions since the time they took those deductions.
- 24 Q I didn't ask you why did it. I asked if you did
- 25 it. And I think your answer is yes; is that correct?

- 1 A That is correct.
- Q Okay. Wouldn't it be possible to go the other
- 3 way? Wouldn't it be possible to assume that AmerenUE will
- 4 lose all the uncertain tax positions and -- and completely
- 5 take all the money associated with those uncertain tax
- 6 positions out of deferred taxes? Wouldn't that be
- 7 possible to do?
- 8 A Yes. That -- that possibility could occur.
- 9 Q But that wouldn't be reasonable, would it?
- 10 A It wouldn't be reasonable in what context?
- 11 Q Well, you don't know if it would be reasonable.
- 12 A I -- I don't understand the question.
- 13 Q Well, the question is couldn't you do the
- 14 opposite of what the Staff has done in this case and take
- 15 all of the money out of deferred -- of deferred taxes
- 16 that's associated with uncertain tax positions?
- 17 A If you -- if you were to do that, then the
- 18 ratepayer would be put in the position of not being able
- 19 to recover those items. But keep in mind the ratepayer
- 20 has never earned any return on these items.
- 21 Q Well, I guess the question I had pending is
- 22 would that be unreasonable? And is the answer yes or no?
- 23 A I believe that's unreasonable to -- to --
- Q Okay. That answers my question. Let me ask you
- 25 this: Isn't is better to use an estimate reflecting the

- 1 best information that's available regarding the outcome of
- 2 the uncertain positions rather than assuming that AmerenUE
- 3 will win them all or lose them all?
- 4 A No. Because you're project -- you're trying to
- 5 apply in a future outcome of an IRS audit or an appeals
- 6 process in the future and applying that to rates today.
- 7 Q Okay. So you think it's better to build in an
- 8 amount that assumes that 100 percent of the issues will be
- 9 would be by AmerenUE?
- 10 A Yes. Because AmerenUE has reflected those
- 11 deductions and earned a return on that cost free source of
- 12 funds.
- 13 Q Okay. Are you familiar with Financial
- 14 Accounting Standards, Board Instruction No. 48?
- 15 A Yes.
- 16 Q Have you read it?
- 17 A Yes.
- 18 Q Okay. And wouldn't you -- would you agree with
- 19 me that Financial Accounting Standards, Board Instruction
- 20 No. 48, which I think some people refer to as FIN 48; is
- 21 that correct?
- 22 A Right.
- 23 Q That requires AmerenUE to make an estimate of
- 24 what the result of its uncertain tax positions will be?
- 25 A Yes. For financial rewarding purposes under

- 1 GAAP.
- 2 O And isn't it true that the instructions in FIN
- 3 48 contain some instructions as to how to make that
- 4 estimate?
- 5 A Yes.
- 6 Q And isn't it true that FIN 48 requires that
- 7 estimate to be updated and re-evaluated quarterly?
- 8 A Yes.
- 9 Q And isn't it true that that estimate is audited
- 10 by an outside auditor?
- 11 A It is.
- 12 Q Okay. Wouldn't it be possible for the Staff to
- 13 calculate a different estimate of the likely outcome of
- 14 the uncertain tax positions that it disagreed with the
- 15 estimate that the company has under FIN 48? Wouldn't that
- 16 be possible to do?
- 17 A I think it would be impossible to predict what
- 18 that amount would be because --
- 19 Q Okay.
- 20 A -- we don't know what the IRS is going to do.
- 21 Q Okay. Let me ask you -- let me jump to another
- 22 topic a little bit and ask you, wouldn't it be possible to
- 23 use a tracker to keep track of the wins and losses on
- 24 uncertain tax positions? Wouldn't it be possible to use a
- 25 tracker to do that?

1 A A tracker could be used. But I don't view that

- 2 as being something that would be appropriate for this
- 3 item. It's not really a very significant amount of money
- 4 that we're talking about here. You know, there are other
- 5 items that aren't tracked.
- 6 Q Okay.
- 7 A And Staff --
- 8 Q I understand. But -- but wouldn't it -- if you
- 9 did use a tracker, wouldn't a tracker make sure that the
- 10 company recovers no more and no less than what it actually
- 11 spends in pursuing uncertain tax positions if you had a
- 12 tracker?
- 13 A A tracker would assist with that.
- 14 MR. BYRNE: Okay. Thank you. That's all the
- 15 questions I have.
- 16 JUDGE WOODRUFF: Okay. Come up for questions
- 17 from the Bench. Commissioner Clayton?
- 18 COMMISSIONER CLAYTON: I have no questions at
- 19 this time.
- JUDGE WOODRUFF: Okay. Commissioner Jarett?
- 21 COMMISSIONER JARRETT: No questions.
- JUDGE WOODRUFF: I have no recross -- or no
- 23 questions, so there's no need for recross. Any redirect?
- MR. WILLIAMS: Thank you.
- 25 REDIRECT EXAMINATION

- 1 BY MR. WILLIAMS:
- 3 pursuing uncertain tax positions was beneficial to
- 4 ratepayers?
- 5 A Yes.
- 6 Q Is pursuing uncertain tax positions beneficial
- 7 to shareholders?
- 8 A Certainly.
- 9 Q Why is that?
- 10 A Because they get the benefit of the deduction
- 11 and the cost for use of those funds by taking that
- 12 deduction. And that benefit continues until the time that
- 13 an IRS ruling occurs or its implemented in rates.
- MR. WILLIAMS: No further questions.
- 15 JUDGE WOODRUFF: All right. You can step down.
- 16 And I'm -- that takes care of the deferred income tax
- 17 issue. And I believe that was the last issue on the
- 18 schedule for today.
- 19 Is there anything else anyone wants to bring up
- 20 before we adjourn until Monday?
- 21 MR. BYRNE: Are we at 8:30 on Monday, your
- 22 Honor?
- JUDGE WOODRUFF: 8:30 on Monday with the hot
- 24 weather safety program.
- MR. BYRNE: Great.

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JUDGE WOODRUFF: All right. Then we are
1
 2
    adjourned.
             (The proceedings were adjourned at 2:55 p.m. on
 3
    November 25, 2008.)
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1	REPORTER'S CERTIFICATE		
2			
3	STATE OF MISSOURI)		
4)ss. COUNTY OF OSAGE)		
5			
6	I, Monnie S. VanZant, Certified Shorthand Reporter,		
7	Certified Court Reporter #0538, and Registered		
8	Professional Reporter, and Notary Public, within and for		
9	the State of Missouri, do hereby certify that I was		
10	personally present at the proceedings as set forth in the		
11	caption sheet hereof; that I then and there took down in		
12	stenotype the proceedings had at said time and was		
13	thereafter transcribed by me, and is fully and accurately		
14	set forth in the preceding pages.		
15			
16	IN WITNESS WHEREOF, I have hereunto set my hand and		
17	seal on December 1, 2008.		
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20			
21	Monnie S. VanZant, CSR, CCR #0539		
22	Registered Professional Reporter		
23			
24			
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