| 1              | STATE OF MISSOURI   |
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| 2              | PUBLIC SERVICE COMMISSION   |
| 3              |   |
| 4              |   |
| 5              |   |
| б              | TRANSCRIPT OF PROCEEDINGS   |
| 7              | Local Public Hearing  |
| 8              | December 9, 2010<br>Sedalia, Missouri   |
| 9              |   |
| 10             | VOLUME 12   |
| 11             |   |
| 12             | In the Matter of the Application )<br>of Kansas City Power and Light ) File No. ER-2010-0355                                |
| 13             | Company For a Rate Increase )   |
| 14<br>15       | In the Matter of the Application )<br>of KCP&L Greater Missouri ) File No. ER-2010-0356<br>Operations for a Rate Increase ) |
| 16             |   |
| 17             | NANCY DIPPELL, Presiding<br>DEPUTY REGULATORY LAW JUDGE   |
| 18             | TERRY JARRETT,  |
| 19             | COMMISSIONER  |
| 20             |   |
| 21             | REPORTED BY:  |
| 22             | PAMELA S. GENTRY, CSR<br>MIDWEST LITIGATION SERVICES  |
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1 APPEARANCES 2 MEGHAN McCLOWRY P.O. Box 360 Jefferson City, MO 65102 3 FOR: Staff of the Missouri Public 4 Service Commission 5 LEWIS MILLS P.O. Box 2230 Jefferson City, MO 65102 б (573) 751-1304 7 and JIM FISHER 8 Attorney at Law 101 Madison Street Jefferson City, MO 65101 9 FOR: Office of the Public Counsel 10 and the Public 11 ROBERT WAGNER 9005 North Chatham 12 Kansas City, MO 64154 FOR: Pro Se Intervenor 13 14 15 16 17 18 19 20 21 22 23 24 25

1 PROCEEDINGS 2 JUDGE DIPPELL: This is Case Nos. ER-2010-0355 and ER-2010-0356, in which the Missouri Public Service 3 4 Commission has set up public comment hearing. These cases 5 involve rate increase requests by Kansas City Power and б Light Company and KCP&L Greater Missouri Operations 7 Company. 8 My name is Nancy Dippell. I'm the Regulatory Law 9 Judge for the Commission, and it's my job to run the 10 comment hearing this evening. With me tonight is one of 11 our Commissioners, Commissioner Terry Jarrett. 12 Commissioner Jarrett, would you like to say some 13 opening remarks before we get started? 14 COMMISSIONER JARRETT: Sure. Absolutely. Thanks, Judge. 15 16 On behalf of all the Commissioners, I want to welcome you here tonight to this local public hearing. 17 Thanks for coming out. I am one of five commissioners. 18 19 We are spread a little thin. We've got several rate cases 20 going on, and we've got commissioners spread out throughout the State going to different local public hearings. 21 22 So, don't take the fact that I'm the only commissioner 23 that's here as, you know, that this isn't important, because it is. 2.4

This is our opportunity as commissioners to hear

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from the rate payers, their thoughts, their concerns,
 their issues regarding the company, especially quality of
 service issues, their opinions on the case itself. So,
 we're happy to have you here.

5 A few months ago, we developed sort of a new way б of doing these local public hearings. Some of you may 7 have been to ones in the past. Our staff put together a presentation to sort of talk about how the process works, 8 9 and we extended the question-and-answer session to hopefully get your questions answered and take a little 10 11 bit of the mystery out of what, what we do. So, 12 hopefully, that was helpful.

13 On the table, I think there are some sheets that you can fill out for suggestions and you can comment on, 14 on whether the session was helpful or not, and we'd be 15 very glad to get your comments on that because we want to 16 17 make this process as transparent as possible, also give you the information about the process so that you can 18 19 understand what, what we do at the Commission. Because we're not all that well publicized there, and it can be a 20 mystery as to how we conduct our business. 21

But, anyway, again, thank you for being here.
Look forward to hearing your testimony, and I'll turn it
back over to the Judge.

25 JUDGE DIPPELL: This is an official hearing of the

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1 Missouri Public Service Commission and, as such, the 2 statements and testimony that you give this evening will 3 be recorded by a Court Reporter and must be taken under 4 oath or affirmation. That way, all of the Commissioners 5 then will have the opportunity to read the transcript. б We're also recording this on the camera there 7 (indicating), and it will be made available on our 8 website.

9 The purpose of this hearing, again, is to receive 10 your comments, and so the company will now not present 11 witnesses at this stage, won't answer questions on the 12 record; also, the Commissioner and I aren't here to answer 13 questions. We're just here to hear your remarks and your 14 comments.

I don't believe I had anyone that had signed up on the sign-up sheet yet, but I hope that, when I ask you to, someone will decide that they may want to give some testimony. So, I'll tell you about the process, and then you can decide.

I'll basically ask you to come up to the podium, I'll swear you in, and I'll ask you to state and spell your name, and then you can give us your comments. After you've given comments, I'll ask if the Commissioner and me, some of the parties that are represented here this evening, might have some clarifying questions to ask you.

1 At this time, I will go ahead and let the 2 attorneys and other parties present make their entries of 3 appearance; and I'll begin with Staff. 4 MS. McCLOWRY: Thank you, Judge. 5 Meghan McClowry on behalf of the Staff of the б Missouri Public Service Commission. My business address 7 is P.O. Box 360, Jefferson City, Missouri, 65102. 8 JUDGE DIPPELL: And the Office of the Public 9 Counsel? 10 MR. MILLS: Thank you, Judge. 11 On behalf of the Office of the Public Counsel and 12 the Public, Lewis Mills. My business address is P.O. Box 13 2230, Jefferson City, Missouri, 65102. 14 JUDGE DIPPELL: And accompanying him? MR. FISHER: My name is Jim Fisher, an attorney in 15 16 Jeff City, Missouri, at 101 Madison Street, Jefferson City, Missouri, 65101. 17 JUDGE DIPPELL: Mr. Wagner? 18 19 MR. WAGNER: Mr. Robert Wagner, Pro Se Intervenor, 20 9005 North Chatham, Kansas City, Missouri, 64154. JUDGE DIPPELL: Were there any other parties 21 22 present? 23 (No response.) JUDGE DIPPELL: All right. Thank you. 2.4 25 Well, at this time, then, I will ask if there's

anyone who would like to come forward and give comments.
 This is, this is your chance.

3 (No response.)

JUDGE DIPPELL: Well, I hope that that means that you got your questions answered; and anyone who didn't get all their questions answered and wants to speak with some of the Commission, Staff who are present, or Mr. Mills's office, or the Company representatives that are here tonight, I hope you'll take advantage of that if you still have issues that you need to work out.

11 We do appreciate you coming out and participating 12 in the question-and-answer session; and, with that, we can 13 go ahead and go off the record.

14 Thank you.

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 (Whereupon, the record ended at 6:20 p.m.)

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1 CERTIFICATE 2 STATE OF MISSOURI ) ) ss. 3 COUNTY OF COLE ) I, Pamela S. Gentry, Certified Shorthand 4 5 Reporter with the firm of Midwest Litigation Services, do hereby certify that I was personally present at the б proceedings had in the above-entitled cause at the time 7 8 and place set forth in the caption sheet thereof; that I then and there took down in Stenotype the proceedings had; 9 10 and that the foregoing is a full, true and correct 11 transcript of such Stenotype notes so made at such time 12 and place. 13 Given at my office in the City of 14 Jefferson, County of Cole, State of Missouri. 15 16 Pamela S. Gentry, CCR #426 17 18 19 20 21 22 23 24 25