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1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
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5	TRANSCRIPT OF PROCEEDINGS
6	Evidentiary Hearing
7	September 10, 2012
8	Jefferson City, Missouri
9	Volume 2
10	
11	
12	In the Matter of the Empire )
13	District Electric Company of )
14	Joplin, Missouri for Authority to )
15	File Tariffs Increasing Rates for ) File No. ER-2012-0345
16	Electric Service Provided to )
17	Customers in the Missouri Service )
18	Area of the Company )
19	
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22	MICHAEL BUSHMANN, Presiding,
23	REGULATORY LAW JUDGE.
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Page 20 1 PROCEEDINGS 2 (WHEREUPON, the hearing began at 8:33 a.m.) 3 (EMPIRE EXHIBIT NOS. 1 THROUGH 6 AND STAFF EXHIBIT NOS. 1 THROUGH 8 WERE MARKED FOR IDENTIFICATION.) 4 5 JUDGE BUSHMANN: We're on the record. Good morning. Today is September 10th, 2012. The Commission 6 7 has set this time for an evidentiary hearing in the matter of the Empire District Electric Company of Joplin, 8 Missouri, tariffs increasing rates for electric service 9 10 provided to customers in the Missouri service area of the company. That's File No. ER-2012-0345. 11 12 My name is Michael Bushmann. I'm the 13 Regulatory Law Judge that's been assigned to this matter. Let's begin with counsel making their entries of 14 15 appearance. For Empire District Electric Company? 16 MR. SWEARENGEN: Your Honor, let the record 17 reflect James C. Swearengen and Diana Carter, Brydon, Swearengen & England. Our address is 312 East Capitol 18 Avenue, Jefferson City, Missouri, and we are appearing on 19 behalf of the Empire District Electric Company. 20 21 JUDGE BUSHMANN: Thank you. Staff of the Public Service Commission? 22 23 MS. KLIETHERMES: Thank you, Judge. Sarah Kliethermes and Kevin Thompson of and on behalf of the 24 Staff. 25

Page 21 JUDGE BUSHMANN: Office of the Public 1 2 Counsel? 3 MR. MILLS: On behalf of the Office of the Public Counsel and the public, my name is Lewis Mills. My 4 5 address is Post Office Box 2230, Jefferson City, Missouri 65102. 6 7 JUDGE BUSHMANN: Midwest Energy Users 8 Association? MR. CONRAD: On behalf, Judge, of the MEUA, 9 please let the record reflect the appearance of Stuart W. 10 Conrad, Finnegan, Conrad & Peterson, 3100 Broadway, 11 12 Suite 1209, Kansas City, Missouri, and I have supplied all 13 that information to the court reporter. 14 JUDGE BUSHMANN: Thank you. And Midwest Energy Consumers Group? 15 16 MR. WOODSMALL: Thank you, your Honor. 17 Appearing on behalf of the Midwest Energy Consumers Group, David Woodsmall. 18 19 JUDGE BUSHMANN: And Missouri Department of Natural Resources and Missouri Gas Energy have been 20 21 excused from participation in this part of the hearing. Is there anyone else that I have missed as far as counsel? 22 23 (No response.) 24 JUDGE BUSHMANN: I'd like to advise people in the audience to please turn off your cell phones or 25

Page 22 Blackberry devices as they can affect the video streaming 1 2 that we are using today. 3 I don't see that there's any pending motions. Are there any other preliminary matters that we 4 5 need to take up at this time? 6 MR. MILLS: Judge, I don't think there's 7 anything pending right now, but I will tell you that, in lieu of an opening statement, I'm planning to renew my 8 9 motion to reject the tariffs. 10 JUDGE BUSHMANN: I see that we have ten 11 witnesses. We have two days scheduled. So there's plenty 12 of time, I believe. And as far as exhibits, if you 13 haven't already done so, could you please provide your exhibit list to the court reporter. Is there anybody that 14 15 has not done that? Why don't we take care of the exhibits and have them brought up right now. 16 17 (MEUA EXHIBIT NO. 1 WAS MARKED FOR IDENTIFICATION.) 18 19 JUDGE BUSHMANN: Any other exhibits? Okay. Why don't we move along now to opening statements, and the 20 21 first opening statement will be Empire. MR. SWEARENGEN: Thank you, Judge. May it 22 please the Commission? Jim Swearengen appearing on behalf 23 24 of Empire. 25 The issue that's before the Commission

	Page 23
1	today is whether or not Empire's interim tariff, which is
2	designed to generate approximately \$6.2 million, subject
3	to refund, should be approved by the Commission.
4	By way of background, on July 6th of this
5	year, Empire filed tariff sheets designed to increase its
6	gross annual electric revenues by approximately
7	\$30.7 million, exclusive of taxes and fees. Included with
8	that filing were tariff sheets with schedules designed to
9	implement on an interim basis 6.2 million of the
10	\$30.7 million request.
11	Empire's request for interim rate relief
12	was driven by the May 22nd, 2011 tornado experienced by
13	the company and the city of Joplin. As the Commission is
14	aware, that tornado severely impacted Empire's operations,
15	including the destruction of a significant portion of the
16	company's facilities in and around Joplin, Missouri.
17	The tornado also resulted in the loss of thousands of
18	Empire's customers.
19	These circumstances as well as the costs
20	incurred by Empire with the tornado and the revenue losses
21	that the company experienced as a result of the
22	significantly lower number of customers it has served to
23	create a situation that Empire believes can fairly be
24	categorized as extraordinary, extreme and of an emergency
25	nature.

Page 24 1 Empire was able to respond to this 2 emergency and to take the necessary steps to restore safe 3 and reliable service to its customers. These efforts on the part of Empire, however, did not come without a cost. 4 5 In fact, they came with considerable cost. Empire has 6 expended and invested over \$27 million to replace the 7 electric infrastructure that was destroyed by the tornado. And Empire has experienced and continues to experience a 8 decline of revenue due to the loss of customers. 9 10 Now, while what I will call the restoration costs that Empire has expended are being deferred in 11 12 accordance with an Accounting Authority Order issued by the Commission, these costs have yet to be reflected in 13 Empire's rates, and the lower number of customers served 14 15 on a going-forward basis is also not reflected in the company's rates. 16 17 The ongoing revenue requirement associated with this loss of customers and investment is \$6.2 million 18 annually in terms of revenue requirement, and that's what 19 the company's interim tariff is designed to recover, the 20 21 costs associated with the tornado and the lower number of customers all on a going-forward basis. 22 23 Now, the Commission will recall at the time 24 that Empire filed its interim tariff, it requested -- it also filed a motion requesting that the Commission not 25

Page 25 suspend it but exercise its discretion and allow that 1 2 tariff to take effect by operation of law 30 days after 3 filing. So at that time the interim tariff, at the 4 5 time the interim tariff was filed, the status of this case 6 was one of a non-contested case. That is to say under Section 393.140 subsection 11, no hearing on that tariff 7 was required by law. The Commission had the authority to 8 allow that tariff to take effect without suspension and 9 without hearing on the proposed effective date, which was 10 August 5, 2012. 11 12 The Commission, however, without 13 specifically ruling on the motion, proceeded to suspend the tariff, and by order issued on July 23, 2012 stated 14 15 that it would conduct an evidentiary hearing to allow Empire to present evidence to show that the company is 16 17 entitled to an interim rate increase. Thereafter, a procedural schedule was established which has led to 18 today's hearing. 19 20 I say all this in the way of background 21 because as a consequence, what we think is now before the Commission in Empire's view is simply a rate case. 22 Empire, as the moving party, has the burden of 393.150 to 23 24 prove that its proposed rate, in this case its interim 25 rate, is just and reasonable. That is the statutory

	Page 26
1	standard. We do not believe that the standard, as the
2	other parties have maintained, is a financial emergency.
3	The Commission under Section 393.150 does
4	not have discretion to grant a rate increase only in
5	circumstances of a financial emergency. Again, the test
6	is whether the rate is just and reasonable. And we submit
7	that the proposed interim rate is just and reasonable for
8	the following reasons:
9	First, it is designed to recover the two
10	components of the ongoing revenue requirement associated
11	with the May 2011 tornado. The interim rate will allow
12	Empire to begin recovery of what I will call the
13	restoration costs it has incurred and will end further
14	deferral of those costs under the Accounting Authority
15	Order. The interim rate will also reflect the lower
16	number of customers that Empire now has on a going-forward
17	basis, and together the revenue requirement associated
18	with those two components is \$6.2 million per year.
19	Another important consideration in all of
20	this is the fact that Empire is not earning its authorized
21	rate of return. In those cases over the last ten years
22	where the Commission has made findings concerning Empire's
23	return on equity, the Commission has authorized return on
24	equities of 11 percent in 2005, 10.9 percent in 2006, and
25	10.8 percent in 2009. However, Empire's highest earned

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1	return over the last ten years has only been 8.4 percent,
2	and that occurred in 2006. Currently, the company is
3	experiencing a return of 7.8 percent, which is clearly
4	below what the Commission has authorized in recent cases
5	and below every recommendation by any party in recent
6	cases.
7	So Empire has costs it's not recovering, a
8	decline in revenue due to a loss of customers, and it's
9	not earning anywhere near its authorized return, and we
10	believe that those facts demonstrate that the proposed
11	rate is just and reasonable.
12	The interim request of \$6.2 million is a
13	modest portion of the permanent request which totals
14	30.7 million. The revenues collected under the tariff
15	would be subject to refund, so Empire's customers are
16	protected.
17	There are also potential benefits for
18	Empire's customers if this relief is granted. Stopping
19	the Accounting Authority Order deferral now means that
20	fewer expenses will be deferred or added to capital,
21	therefore reducing the assets involved. A smaller asset
22	base means less to earn on and thus lower associated
23	rates. So all else being equal, granting the interim
24	request will reduce the permanent revenue requirement
25	associated with the deferral, thus lowering the overall

Page 28 cost to Empire's customers. 1 2 In summary, we take the position that what 3 the Commission has in front of it is simply a rate case. The standard is whether or not those proposed rates are 4 5 just and reasonable, and we submit they are, and accordingly respectfully request the Commission to 6 7 authorize the interim increase. Thank you. 8 JUDGE BUSHMANN: Thank you, Mr. Swearengen. 9 Opening statement for Staff. 10 MS. KLIETHERMES: Thank you, Judge. I have some slides that will be introduced later as Staff 11 12 Exhibit 8, but I'll be referring to several of them through the opening. Would it be convenient to distribute 13 14 them? 15 JUDGE BUSHMANN: Okay. 16 MS. KLIETHERMES: Good morning, Judge. Ι 17 just heard Mr. Swearengen discussing just and reasonable. It seems like I usually remember a second phrase going 18 with that, which is upon consideration of all relevant 19 factors, and that's something we'll be discussing this 20 21 morning. Empire's interim request is about weather, 22 and whether weather is good or bad is a matter of 23 24 perspective. Joplin, Missouri has certainly seen its share of bad weather. Of course the Commission is aware 25

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1	of the tornado that struck Joplin on May 22nd, 2011. In
2	the immediate aftermath of that tornado, Empire lost
3	approximately 20,000 customers initially, and 158 Joplin
4	residents lost their lives.
5	Following the tornado, after Empire had
6	restored most of those customers, Joplin was again hit
7	with weather. In that case it was very high summer
8	temperatures. Now, I'd call that bad weather, and most
9	people would, too, but for an electric company, bad hot
10	weather is great business weather, and that's how rates
11	work.
12	This Commission sets rates by looking at
13	how much it costs a utility to provide service for a
14	normal year and how much electricity it expects the
15	utility to sell in a normal year, and it's a given in this
16	process that no year is a normal year. Some costs will be
17	up, others down. Some revenues will be up, others down.
18	Some days you'll sell more. Some days you'll sell less.
19	And on average, regulation is premised that it will more
20	or less all come out in the wash.
21	Now, the slide I've put up now, this
22	graph I've put up is the first graph on the Staff
23	Exhibit 8 packet I've handed out. This is an update of
24	the graph that Mr. Shawn Lange included in his rebuttal
25	testimony, and it's updated for this past July, which at

Page 30 the time we filed rebuttal testimony we didn't have that 1 2 information from Empire yet. 3 But we're going to look at last summer's revenues, and so if we look at the blue line, that will 4 5 show that normalized revenues that no one ever expects to The red line shows what happened the year before 6 occur. 7 the rate case -- I'm sorry, in 2010 to 2011, so that was a 8 year before the tornado. And that green line shows what 9 happened the year of the tornado, and the purple line shows what's been happening this year. 10 11 Now, as I look at this graph, I have a hard 12 time even seeing that there are four lines there, much less making out which one's which, and that's because of 13 how closely these are all stacked. But if you'll notice, 14 15 the green line last August is above the blue line, and what that shows is that last summer, after the tornado, 16 17 Empire still generated more revenue than what they would have in a normal year. 18 19 That's fine. No year is normal. But think about that for a minute. Even considering all those 20 21 houses and businesses destroyed in the tornado, between last summer's heat and the extra FEMA trailers and hotel 22 rooms used for the relief effort, Empire still came out 23 24 ahead in revenues of what a normal year's weather conditions and a normal number of customers would be 25

expected to produce. 1 2 Now let's look at this past winter's. This 3 past winter was all in all pretty mild, and I'd call that good weather, but, of course, good warm weather in the 4 5 winter is bad weather for an electric company. So Empire came up a little short of a normal year. And how short's 6 7 a little short? That would be the gap you see on the 8 chart between the blue line and the green line. That gap 9 is how Empire calculated its interim request. The request is that gap plus capital component we'll discuss in a bit. 10 11 And other than -- I'm sorry. 12 Now, as you know, Empire claims it is 13 entitled to an interim rate increase because of the tornado, but I think if you're going to talk about doing 14 15 something like that, it's pretty important to look at whether Empire's coming up short on revenues is because of 16 17 the tornado or because of something else, if it's, in fact, short of revenues at all. 18 19 Now, for that -- this slide I put up is not 20 included in the updated packet, but it is included in the 21 appendix to Mr. Lange's rebuttal testimony, and what is in the packet is, of course, an updated version of this, and 22

24 for me to make sense of what's happening, so I'm going

25 back to the simpler version.

it ends up with a little bit too much information on it

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1	But if you look at this graph, this shows
2	the weather normalized revenue Empire has experienced.
3	Well, what weather normalized revenue is, is it looks at
4	how cold the winter was, how warm the summer was and how
5	those days stack up on each other, and it figures out what
6	the revenues would have been if there hadn't been that
7	weather, if every day had been a typical day, as I
8	understand it.
9	Now, the gap you see on the chart between
10	the blue line and the green line, that is how Empire
11	calculated its interim I'm sorry.
12	So if you want to look at how much of that
13	gap had everything to do with typical deviations from
14	normalized weather and nothing to do with the tornado,
15	that would be the difference between the size of this gap
16	on this weather normalized revenue slide and the size of
17	the last gap we looked at on the Empire revenue slide.
18	Now, any given year any utility could have
19	gaps like this. If you think back to Staff's verified
20	pleading, we initially filed recommending rejection of
21	this interim request. We discussed how this case is even
22	less meritorious than the Ameren case the Commission
23	rejected a couple years ago, and that's because this case
24	has everything to do with the effects of the mild winter
25	and virtually nothing to do with the tornado.

Page 33 1 So if we go from this chart that just shows 2 Empire's revenues to looking at Emp-- the last chart 3 showing Empire's revenues to looking at Empire's weather normalized revenues, we can see that weather normalization 4 5 wipes out just about all of the difference we saw on the last slide. It doesn't get it all, but it gets quite a 6 7 bit. Let's take a second to think about what 8 9 that means. Let's start with a premise I'd like to hope we can all agree on, that this Commission's job isn't to 10 give extra cash to utilities that have experienced cool 11 12 summers or warm winters or to take cash away from utilities for warm summers or cool winters. 13 14 I don't think even Empire is asking the 15 Commission to open that particular can of worms in this proceeding, but that is exactly the result if you set 16 17 interim rates based on a revenue shortfall that was caused due to a warm winter. 18 19 So going from the premise that Empire's only talking about needing an increase now to make up for 20 21 money it's not making because customers are just plain gone, looking at this graph we can see there's virtually 22 no money to be made up. 23 24 Looking at how those lines stack up for the first half of this year, I'll be honest, I was surprised. 25

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1	Intuitively you'd think that Empire would be out a decent
2	amount of money through the loss of customers who lost
3	their lives and homes, but looking at the normal
4	weatherized revenues, that just didn't happen.
5	So let's talk about those customers. And
6	as truly callous as it feels to say, for purposes of this
7	request, we do just have to think of those customers as a
8	name on an electric bill, and I mean no disrespect to
9	those who have lost their lives or homes or are in the
10	process of rebuilding or are unable to rebuild, but that
11	is simply the nature of revenues and billing determinants.
12	This all is just numbers.
13	Looking at this slide, we can see the
14	shape. They're coming back. But let's look at a
15	different slide to see the scale. You'll notice this one
16	is set through 340,000, I believe or no. I'm sorry.
17	140,000 is the bottom scale on this, and we zoomed in, if
18	you will, so you can see the shape and see the customers
19	are returning. And this is that same chart set to scale.
20	As you can see, those lines are virtually
21	stacked. The customers are coming back. That's good for
22	Empire, but frankly, that is great for Joplin.
23	Now, factors like that also make for some
24	interesting billing determinant calculations, and those
25	are great issues for a rate case. They're important

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1	issues for Empire and their customers, but frankly,
2	they're also just interesting issues as we try to figure
3	out what a realistic normalized level of customers and
4	sales and billing demands is in the general rate case, but
5	they're not of a magnitude or nature that they should be
6	addressed by interim rates, and they're not properly
7	considered by Empire in its truncated interim rate
8	request.
9	Well, as Mr. Swearengen said this morning,
10	to Empire it's not just about the revenues, it's also
11	about the costs. And while that's true, that's also a
12	silly thing for Empire to point out because Empire
13	probably shouldn't have brought up items like how much
14	they've put into rate base because of the tornado because,
15	as of today, it's Staff's understanding that they've
16	received a net decrease in rate base since the last rate
17	case.
18	Now, by the true-up cutoff date of the
19	general rate case, Empire may end up with a net rate base
20	increase, but just looking at where Empire is today,
21	looking at all the poles and wires and transformers and
22	other equipment it put in to rebuilding from the tornado,
23	Empire still hasn't put in new more rate base than the
24	amount of its existing rate base that has depreciated out
25	since the last rate case. This is discussed in

1 Mr. Oligschlaeger's testimony.

2 That means that today Empire can be viewed 3 as getting rate of return on more rate base than it has in service, and that it is getting depreciation expense on 4 5 more rate base than it has in service. Staff's not looking to take away that extra rate of return in 6 7 depreciation expense in an interim case, but it's an awfully silly point for Empire to have raised if you look 8 at their true net situation. 9 10 To be perfectly clear, if we were going to do interim rates to address changes to Empire's rate base, 11 12 we would be looking at an interim rate decrease. Staff isn't trying to diminish all of the poles and transformers 13 and other plant Empire's put in or all the work that went 14 15 into installing them, but just looking at the dollars invested, the net effect to Empire's rate base is still 16 17 towards decreasing its rates, not increasing them. To be clear, Staff is not asking for that, but it's a point we 18 19 want to make sure the Commission understands. Now let's talk about the AAO. Empire also 20 21 talked about how an interim rate increase will start the clock ticking on the AAO that the Commission issued for it 22 last fall, and that's true, but it doesn't justify an 23 24 interim rate increase. Right now, as we speak, Empire's 25 financial books don't show a hit to its earnings from the

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1	incremental operations and maintenance expense it incurred
2	in tornado recovery. All those hours of overtime and
3	hotel rooms and extra crews and trucks, not a penny of
4	that has hit Empire's financial reports. The AAO the
5	Commission gave Empire last fall did that. That's what
6	AAOs are for. Frankly, Staff believes that was a great
7	exercise of Commission discretion in awarding that AAO.
8	But Empire says that AAOs aren't cash, and
9	that's also true. Empire says it had to cut its dividend
10	because of the tornado, but Staff's testimony in this case
11	and points to testimony in prior cases that really casts
12	some doubt on Empire's theory there. Empire doesn't like
13	to talk about the fact that it has since reinstated its
14	dividend, and it doesn't like to talk about the fact that
15	before the tornado it was a simple matter to conclude that
16	its dividend payout was not sustainable and had not been
17	for some time.
18	This leaves the Commission with an
19	interesting problem. Even if the Commission wanted to
20	allow an interim rate increase as consideration for the
21	fact that Empire completely suspended its dividend for two
22	quarters, how can the Commission possibly know how much of
23	the suspension of the dividend was caused from the tornado
24	and how much is from years and years of Empire paying out
25	too much of a dividend?

Page 38 It has been noted by rating agencies now 1 2 and in the past that when a utility company necessarily 3 reduces its dividend, this improves the financial flexibility of the company, and the Commission has seen 4 5 this with Great Plains Energy and with Ameren. 6 Considering Empire received the additional 7 amortizations to support its investment grade credit rating during the period of construction of Iatan 2 and 8 9 Plum Point, would it not have made sense to reduce 10 Empire's dividend at the same time that it asked 11 ratepayers to pony up more cash to maintain its debt 12 rating investment grade? If this had been done, Empire 13 certainly would have had additional retained earnings that may have kept it from asking its bondholders for waivers 14 15 of its retained earnings covenant. Is Empire using a tragic disaster to 16 17 suggest that interim rates should be allowed as consideration for Empire's chronic denial of its 18 mismanagement and of its dividend policy over the last 20 19 20 years? I hope that. That's starts to look like a request 21 to have the Commission set rates to support a dividend not reasonably supported by profit, and that starts to look 22 like a request to have the Commission guarantee a defined 23 level of profit. 24 25 Is Empire asking the Commission guarantee a

Page 39 defined level of profit against changes in revenues? 1 2 Well, that seems silly if you look at the increased 3 revenues Empire's experiencing this summer with the excessive heat we've seen, and you can see that on this 4 5 chart. 6 This summer is more bad weather to you or 7 I, but understandably great weather for the impacts on the 8 revenues of an electric company. So if Empire's looking 9 for guaranteed profit against weather, then it must only be looking at when that weather decreases its profit, not 10 when it increases it as it is this summer and as it did 11 12 last summer. 13 Is Empire asking that the Commission quarantee a defined level of profit against changes in 14 15 rate base? Well, that also seems silly if you look at the net decreases in rate bases Empire has experienced since 16 17 last summer. 18 Is Empire asking that the Commission quarantee a defined level of profit against extra costs 19 that it incurred in its efforts to recover from one of the 20 21 most devastating natural disasters ever to hit Missouri or even the U.S.? Well, I don't think the Commission 22

24 certainly did give Empire special accounting treatment to

guaranteed a defined level of profit, but the Commission

25 protect its earnings from a hit for those costs, exactly

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as Staff urged them to do in the AAO proceeding. 1 2 Maybe Empire will claim they're not asking 3 the Commission to guarantee a defined level of profit at all. If that's the case, I really don't know what it is 4 5 they're asking for in this proceeding because that's all Staff can find. 6 7 According to Brad Beecher, Empire's 8 witness, it has been over a year since the Joplin tornado, 9 clearly an extraordinary event, and it is time for Empire to begin to recover financially. With all due respect to 10 11 Mr. Beecher, and that's a great deal of respect in light 12 of the fact that he lost his home to the tornado, is my 13 understanding, regardless of any other finding in this case, the weather Empire -- I'm sorry -- the weather got 14 15 Empire into this, and with this hot summer, it looks like the weather is getting them out. 16 17 From the evidence in this case, thankfully, it looks as though financially Empire has little left to 18 recover from. The numbers on this matter speak for 19 themselves, and Staff's witnesses are available to make 20 21 sure nothing gets lost in the translation. But Mr. Beecher's statement, while not 22 23 meeting any sort of legal standard I know of or could even 24 dream up, does get to a visceral sense that Empire and 25 even Staff do have about this case. For an event as

	Page 41
1	significant as the Joplin tornado, with lives lost and the
2	massive destruction, it really does feel like we ought to
3	have to do something even in addition to granting them an
4	AAO, but fortunately, now we don't. Last summer and fall
5	Empire did face uncertainty, but it doesn't now.
6	I don't know if there ever was a time when
7	it would have been appropriate to grant Empire interim
8	relief, but it sure isn't now. Empire isn't facing a risk
9	of not being able to provide safe and adequate service.
10	Empire isn't even facing a risk of a risk of not being
11	able to provide safe and adequate service, and that is a
12	good thing in and of itself.
13	For the Commission to go beyond that and to
14	give Empire the interim rates it has asked for, the
15	Commission would be guaranteeing Empire a defined level of
16	profit. That a utility isn't entitled to any profit at
17	all much less a defined level of profit is something the
18	courts of this state have spoken to time and time again,
19	and that's discussed extensively in the initial pleading
20	Staff filed in this case.
21	But thinking back to those graphs, it
22	looked like there was some difference at least in a couple
23	of months between what Empire earned and what we would
24	have expected Empire to earn, even setting aside the warm
25	weather. Even ignoring this winter when we had weather

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1	that was good for us but bad for Empire's profits, it
2	looked like Empire probably came up short. Frankly,
3	that's a great issue for the general rate case. We'll get
4	to work through weather normalizations, customer
5	annualizations, days adjustments and other sorts of other
6	interesting billing determinant issues that almost never
7	get to see the light of the hearing room.
8	But those are issues that it takes time to
9	analyze, and those are issues that Empire doesn't even try
10	to analyze with its interim rate request. Let's make sure
11	these important issues get the time and attention they
12	deserve.
13	Getting back to the question of the
14	applicable standard. Empire requests the Commission
15	ignore the prior standard of looking at the utility's
16	ability to provide safe and adequate service or
17	significant risk of failing to provide safe and adequate
18	service, referred to as the financial emergency and near
19	emergency standards respectively.
20	Instead, Empire throws around a couple of
21	new approaches. One is the rationale stated by
22	Mr. Beecher that a very bad thing happened in Empire's
23	service territory, so it would like more money from its
24	customers sooner. I think I've already discussed the
25	problems with that in this instance because it ignores the

Page 43 very good things that have also happened to Empire's 1 2 customers -- Empire's revenues in the meantime. 3 But looking beyond this case, Staff hopes the Commission would not seriously entertain adopting a 4 5 standard that in other circumstances would amount to a natural disaster lottery. Remember, the revenue 6 7 shortfalls Empire has experienced were almost entirely 8 attributable to the mild winter, even by Empire's own 9 analysis. Accepting an event, even one as extraordinary as the Joplin tornado, as a trigger for any revenue 10 shortfall regardless of the cause would be a very 11 12 shortsighted policy. In its position statements, Empire suggests 13 something along the lines of the standard the Commission 14 15 has applied to Accounting Authority Orders, more or less looking at whether some extraordinary event has occurred. 16 17 I think the Commission does that with AAOs, and it should keep that standard with AAOs. 18 19 And also, if as discussed by Mr. Swearengen for the first time this morning, if the standard is just 20 21 and reasonable, then Staff is very concerned that Empire failed to mention the based on all relevant factors 22 portion of that standard. There is no attempt by Empire's 23 interim request to consider all relevant factors. 24 25 I would like to clarify one issue, and that

	Page 44
1	has to do with how I think I understand Empire determined
2	the costs that it's asking to pass on as an interim rate
3	increase. I do have a question as to how it made that
4	request. As the Commission knows, there are two parts to
5	a rate case, first coming up with a revenue requirement,
6	and then coming up with how to collect it.
7	What I think Empire is doing with the
8	revenue piece of its request is saying that that is extra
9	dollars it should be entitled to collect, the sort of
10	thing you consider in the first half of a rate case, when
11	really I think their theory is that these are dollars that
12	it is not collecting, which is what you would address in
13	the second half of a rate case.
14	In other words, even under Empire's
15	request, it's not that Empire's revenue requirement has
16	supposedly increased by that revenue amount. It's that
17	the billing units aren't matching what they were in the
18	last rate case.
19	Now, to be clear, Staff does not agree with
20	Empire's analysis on the customer amount in kilowatt hour
21	sales, but I want the Commission to understand that,
22	regardless of the merits of that issue, Empire's testimony
23	doesn't really characterize what they're alleging in an
24	accurate way, and that complicates the discussion of that
25	issue.

	Page 45
1	This is a very important issue for the rate
2	case and something Staff will be looking at because Staff
3	always wants to make sure we get the billing determinants
4	right regardless of the revenue requirement size. This is
5	just another example of why we shouldn't deal with
6	something quickly and sloppily in an interim rate request
7	instead of getting it right in an actual rate case.
8	A few final points I don't want to get lost
9	in all this. The tornado was a tragedy for Joplin.
10	Nothing I'm saying can adequately convey either my
11	sympathy for what these folks have been through or my
12	admiration for how they've recovered, and that does
13	include several Empire employees. Empire did a great job.
14	From what we've seen, theirs crews performed admirably in
15	an environment that I don't think I could even function
16	in.
17	There's every indication that Empire
18	coordinated and executed their efforts extremely well.
19	They kept their customers and disaster relief personnel
20	informed and up to date, and they got the situation safe
21	and the power back on in a very impressive amount of time.
22	Staff has concluded and provided evidence
23	that interim rate relief is not only not warranted but
24	it's also a bad idea, but that conclusion is in no way
25	intended as a criticism of Empire's response to this

Page 46 tornado and its commitment to provide its customers with 1 2 safe and adequate service. 3 That said, the Commission needs to recognize that even though Empire ties this request to the 4 5 tornado, this request boils down to the same sort of thing the Commission rejected a year or two ago for Ameren. 6 7 Don't open the door to guaranteeing ROE. The law says you don't have to do it and it's a bad idea. 8 9 JUDGE BUSHMANN: Thank you. Mr. Mills, I believe you said you wanted to waive opening; is that 10 correct? 11 12 MR. MILLS: Yes, your Honor. In lieu of an 13 opening statement, I want to renew my motion to reject the tariffs. In the original motion filed when the tariffs 14 15 were first filed, I pointed out that Empire had failed to allege much less even prove a prima facie case for interim 16 17 rate relief. 18 Since that time we've had additional testimony, including the last word from Empire in their 19 20 surrebuttal testimony of Empire witness Kelly Walters, and 21 Empire is still yet to allege, much less prove, a prima facie case that interim relief is warranted. And so at 22 this time I renew my motion to reject the tariffs. 23 24 JUDGE BUSHMANN: All right. Thank you. I won't be ruling on that now. I'll take it with the case. 25

Page 47 Opening for Missouri Energy Users 1 2 Association. 3 MR. CONRAD: I had some slides, too, but they didn't have anything to do with this case. They were 4 5 pretty to look at. Had to do with trips. 6 I do want to respond. I really didn't have 7 that much prepared for this, but I did want to respond, and I will do so in a couple of points, to my colleague 8 9 Mr. Swearengen's opening. 10 As Staff counsel eloquently points out, the game seems to have shifted, the target seems to have 11 12 shifted a little bit. And essentially what I heard 13 Mr. Swearengen say is his client utility is not earning what his client utility would like, and, therefore, we're 14 15 here today asking for earlier implementation of rates. 16 Now, there are two old cases. I think they both date back to the '50s, Hope Natural Gas versus 17 Federal Power Commission and Bluefield Waterworks. Those 18 two cases were U.S. Supreme Court cases. They're 19 20 frequently cited by the ROE witnesses. But as I read 21 them, there is not a guarantee. A public utility is entitled to an opportunity to earn a rate of return that 22 is commensurate with other enterprises in the same or 23 similar areas. That opportunity comes through management. 24 25 Now, I hadn't intended to pick up

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1	Mr. Beecher's testimony, but I did as a result of
2	something that Mr. Swearengen said, and although this
3	hasn't been admitted as an exhibit yet, when the time
4	comes, on page 9 and at the top of page 10, Mr. Beecher
5	refers to Empire's retained earnings as being \$4.1 million
6	as of 3/31/2011, which was ahead of the tornado, and
7	dividends of 13.3 million had been declared.
8	Now, it's been a long time, perhaps too
9	long, since I took a basic accounting class, but my vague
10	recollection is that one pays dividends out of retained
11	earnings. Now, if retained earnings are \$4.1 million and
12	you've declared dividends of 13.3, something something
13	doesn't work there. I think Staff counsel may have made
14	reference to that.
15	Empire has not shown a need under the
16	emergency standard. The emergency standard, as I
17	understand it, has to do with the utility's inability to
18	provide safe and adequate service. Mr. Swearengen this
19	morning acknowledges that they did provide safe and
20	adequate service. So almost out of the box he has ruled
21	himself out of the emergency standard.
22	And I think in recognition of that, he
23	attaches himself and his client utility to not the
24	emergency standard but, as I mentioned, some kind of our
25	earnings fell short. We didn't earn what we wanted to.

Page 49 Well, again, there is no guarantee in this business. 1 2 They seem to be saying, we had some costs 3 from the tornado. I join Staff counsel in saying that the tornado was clearly a tragedy not only for Joplin but that 4 5 entire area down there, and I think the last numbers that I saw was just a little bit south of 150 people lost their 6 7 lives, and some 800 or 900 had injuries all the way from 8 minor to pretty serious. One of the major large users, 9 St. John's Hospital, was severely damaged such that it had to shut down and bring in alternative means of providing 10 medical care. 11 12 But Empire came in within two months of the 13 tornado and asked for Accounting Authority Order relief, and after there was some jostling about the profit that 14 15 they wanted to make, they received that relief in the form of an AAO which this Commission approved and which ahead 16 17 of that Empire and all of the other parties that chose to be involved in this case agreed. So that was a done deal. 18 19 I believe the Commission's order says 20 something about requiring the parties to comply with the 21 terms of the Stipulation & Agreement. Well, what we really have here, then, insofar as the AAO is concerned is 22 we have what I used to call a retrade. I didn't like the 23 deal that I made. I made the deal. I don't -- I don't 24 acknowledge or I don't disavow that deal that I made, but 25

	Page 50
1	I just don't like it, and so now I want to retrade it.
2	Well, Empire kind of has a history of doing
3	that. They did it one other time with an IEC. They tried
4	to implement an IEC when they weren't entitled to by an
5	agreement, and the Commission said nope, you have to live
6	by the agreement that you made. Now, if you didn't want
7	to make those agreements, if an AAO wasn't satisfactory,
8	then why did you sign it? So that will be the I think
9	that's that's going to be a question.
10	Staff counsel makes reference to the
11	restored dividend. Staff counsel did not make reference
12	to but I think the evidence is going to show they restored
13	incentive compensation to employees.
14	Let me touch very briefly on what I think
15	is the significant concern here from our perspective.
16	There is an old statement, Judge, in the law that says
17	hard cases make bad law. This is without question a hard
18	case. Empire performed admirably. You've heard Staff
19	counsel deal with that. The Joplin community was severely
20	damaged by that EF5 tornado, Extended Fujita Scale.
21	That's the highest, I guess, that it gets.
22	And that has evoked a lot of sympathy. The
23	Joplin Globe, usually a strong critic of Empire, seemed to
24	be supportive of them this time. There is a lot of
25	sympathy. My concern and my client's concern is that that

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1	sympathy not extend to the point that Empire is allowed to
2	capitalize and to profit from a tragedy to the community
3	that they serve.
4	JUDGE BUSHMANN: Thank you. Opening for
5	Missouri Energy Consumers Group?
6	MR. WOODSMALL: Good morning. To begin,
7	it's important to realize that none of the parties here
8	are trying to minimize the significance of the tornado
9	that struck Joplin in May of 2011. Under any definition,
10	this was a monumental disaster for the people of Joplin.
11	Additionally, no one is attempting to minimize the efforts
12	made by Empire in getting the electricity restored to
13	Joplin following that tornado.
14	That said, the Staff and the customer
15	groups here today differ from Empire in what the
16	regulatory response to the tornado should be. Shortly
17	after the tornado, Empire filed a request for an
18	Accounting Authority Order designed to protect its
19	earnings from the incremental cost of cleanup and repairs
20	of the tornado.
21	On November 15th, 2011, a unanimous
22	stipulation was executed by which the parties recommended
23	that the Commission grant this request for an AAO.
24	Dissatisfied with the relief offered by the AAO, Empire
25	now asks that the Commission give it interim rate relief.

Page 52 How has the Commission typically determined 1 2 interim rate requests? In a 1975 case involving Missouri 3 Public Service, now part of KCPL GMO, the Commission enunciated its emergency standard. As the Commission 4 5 stated, therefore, it is incumbent upon the company to demonstrate conclusively that an emergency does exist. 6 7 The company must show that it needs additional funds 8 immediately, that the need cannot be postponed, and that no other all alternatives exist to meet the need but rate 9 relief. 10 The Commission's emergency/near emergency 11 12 standard has been repeatedly adopted by the Commission 13 since that '75 case. In cases involving gas, electric, water and sewer companies, the Commission has applied the 14 15 emergency/near emergency standard articulated by the Commission in the Missouri Public Service Company case. 16 17 Recently, in 2010, the Commission considered the interim rate request of Ameren Missouri. 18 In that case, the Commission couched the emergency 19 standard in terms of extraordinary circumstances. You can 20 21 see a quote from that case here. In that case, the Commission noted that Ameren continued to have a solid and 22 stable investment grade credit rating. Furthermore, the 23 24 Commission found that Ameren was still providing safe and adequate service. As such, the Commission denied Ameren's 25

request for interim rate relief. 1 2 In this case, Empire does not claim that it 3 is facing an emergency. The evidence shows that Empire has a stable investment grade credit rating. Empire 4 5 continues to provide safe and adequate service. There is no evidence that Empire's unable an access the capital 6 7 markets. Instead, Empire simply points to two financial considerations to justify its request for interim rate 8 relief. 9 10 First, Mr. Beecher states that the tornado caused a direct reduction in revenues. Remember that 11 12 term, revenues. Second, Empire claims that because of the 13 tornado, its retained earnings balance dropped to the point that Empire was required to suspend its quarterly 14 15 dividend. As you will see, both of Empire's reasons are either misleading or not a result of the tornado. 16 17 It is interesting that Empire justifies its interim rate request on the basis of reduced revenues. 18 There is no questioning that Empire may have seen some 19 revenues be lost as a result of the tornado. Customers 20 21 left. Those revenues were lost. But reduced revenues are a red herring. What is of primary importance to any 22 company is earnings. You'll see here, while revenues may 23 have been down slightly, Empire's earnings in 2011 hit 24 record levels. Empire realized these record earnings 25

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1 despite the tornado.

2	Second, Empire justifies its interim rate
3	request because of its low retained earnings balance and
4	the subsequent need to suspend its quarterly dividend.
5	The evidence will show, however, that Empire's retained
6	earnings balance was not a result of the tornado.
7	Historically Empire's paid out dividends that exceeded its
8	earnings. As you can see here, over time the earnings per
9	share very often were less than the dividends per share.
10	You see that here, the dividends being the straight line
11	and earnings very often coming short of dividends.
12	When you don't have sufficient earnings to
13	make dividends to your shareholders, those dividends must
14	come out of retained earnings balance. Since Empire's
15	dividend management policy repeatedly resulted in
16	dividends exceeding earnings, Empire's retained earnings
17	balance has been in a free fall for over a decade, and you
18	can see that here. Since 2000 it has fallen almost
19	90 percent. Graphically, you can see that free fall.
20	Suddenly in 2011, with the record earnings and the
21	suspension of the dividend, the retained earnings balance
22	is back up.
23	Ultimately you will conclude that Empire's
24	financial justification for the interim rate request is
25	misplaced. First, despite the reduced earnings, Empire's

Page 55 realized record -- Empire realized record earnings in 1 2 2011. 3 Second, Empire's need to suspend its dividend was not a result of the tornado. Rather, the 4 5 need to suspend the dividend was a result of Empire's historic dividend policy that called for dividends that 6 7 exceeded annual earnings. Not only do Empire's financial reasons not 8 9 support interim rate relief, the evidence indicates that customers have already taken steps to shield Empire's 10 earnings from the detrimental financial effects of 11 12 rebuilding after the tornado. As Staff witness Oligschlaeger points out, shortly following the tornado, 13 Empire filed an application for an AAO. In November, 14 15 Empire, Staff and customer representatives executed a stipulation asking the Commission grant the AAO. 16 17 What does the AAO provide? As provided in the stipulated AAO, Empire was permitted to defer the 18 19 increased O&M costs associated with rebuilding after the tornado. By deferring these costs for later recovery from 20 21 ratepayers, Empire did not see a decrease in earnings from 22 these costs. Those costs weren't immediately booked against revenues. So they were -- they shielded the 23 24 earnings from the detrimental effect of those costs. 25 Furthermore, the stipulated AAO permitted

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1	Empire to defer any depreciation expense associated with
2	capital projects resulting from the tornado. Again, by
3	deferring this depreciation expense as well as
4	capitalizing the carrying costs, Empire was shielded from
5	a reduction in earnings resulting from the tornado.
6	In review, Empire had record earnings in
7	2011. Empire received an AAO to shield these earnings
8	from the detrimental effect of increased O&M costs as well
9	as depreciation resulting from capital projects.
10	What then is this interim request about?
11	It is clear that Empire's interim increase request is
12	designed to provide Empire with revenues that it believes
13	were lost due to the customer loss resulting from the
14	tornado. In essence, Empire believes that current
15	customers, customers that paid their cost of service,
16	customers that paid rates that led to record earnings,
17	should pay even more to account for the revenues that were
18	lost by other customers departing the Empire system.
19	Those lost customers are no longer available for Empire to
20	bill, so Empire wants to bill the customers who have paid
21	all along.
22	The Commission has been very clear in
23	recent years in response to requests for recoveries of
24	lost revenues. In response to the same tornado, MGE, the
25	gas utility in Joplin, sought an Accounting Authority

Page 57 In that AAO request, MGE sought to recover lost 1 Order. 2 revenues. In January of this year, the Commission ruled 3 on MGE's AAO request. In that order the Commission stated, ungenerated revenue never has existed, never does 4 5 exist and never will exist. Revenue not generated from service not provided represents no exchange of value. 6 7 There is neither revenue nor cost to record in the current 8 period nor any in other. To issue an AAO for ungenerated 9 revenue would create a phantom loss and an under-earned windfall for the company. Therefore, the Commission will 10 11 deny the AAO as to ungenerated revenue. 12 Seemingly, Empire once agreed with this 13 position. In its AAO request filed in response to the Tornado, Empire initially sought to include lost revenues. 14 15 Facing opposition from Staff and customer representatives, Empire dropped its request for lost revenues. 16 17 Now, after once dropping that request, Empire is attempting to backdoor the same request through 18 its pending request for interim rate relief. Certainly 19 20 Empire's request does not meet the emergency/near 21 emergency standard. Furthermore, Empire's request does not 22 constitute extraordinary circumstances as set forth in the 23 24 Ameren case. Given the lack of merit in Empire's request, MECG asks that the Commission consider the increased rate 25

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1	case expenses incurred by Empire's request. In recent
2	years, the Commission has seen rate case expenses spiral
3	rapidly upward and out of control. Interim rate increase
4	requests when the utility has realized record earnings
5	certainly are not warranted. Yet until the Commission
6	makes adjustment to rate case expense, utilities will
7	continue to bring these type of cases to the Commission.
8	The consumer advocates in this case have
9	been incredibly prejudiced as a result of defending
10	against Empire's result. At the same time that we have
11	had to process and defend against Empire's request, we
12	have also been required to file testimony and prepare for
13	hearings in the Ameren, KCP&L and GMO cases. In fact,
14	these customers representatives, as Mr. Mills can attest
15	to, will have to file their initial brief in this case two
16	days before the Ameren hearings start.
17	Certainly the customer representatives'
18	resources could be better devoted to that Ameren case.
19	We're still those representatives are scheduled to file
20	their Reply Briefs in this case while the Ameren hearings
21	are going on. This interim rate request should have never
22	been made, and MECG asks that the Commission reduce
23	Empire's rate case expense for the cost associated with
24	this request. Thank you.
25	JUDGE BUSHMANN: Thank you, Mr. Woodsmall.

Page 59 I think we're ready for witness testimony. Would Empire 1 2 like to call its first witness? 3 MR. SWEARENGEN: Sure. We'll call Mr. Beecher. 4 5 (Witness sworn.) 6 JUDGE BUSHMANN: You may be seated. You 7 may proceed. 8 MR. SWEARENGEN: Thank you. BRAD P. BEECHER testified as follows: 9 10 DIRECT EXAMINATION BY MR. SWEARENGEN: 11 Would you state your name for the record, Q. 12 please. Brad P. Beecher. 13 Α. 14 Q. By whom are you employed? 15 The Empire District Electric Company. Α. 16 Q. And what is your position with Empire? 17 Α. I am president and CEO. 18 Did you cause to be prepared for purposes Q. 19 of this proceeding certain direct testimony in question 20 and answer form? 21 Α. I did. 22 Q. And do you have a copy of that testimony 23 with you this morning? I do. 24 Α. 25 And is it your understanding it has been Q.

Page 60 1 marked for purposes of identification as Exhibit 1? 2 Α. Yes. 3 Q. Are there any changes or corrections that 4 you need to make with respect to that testimony? 5 Α. I have one change. And where would that be? 6 ο. On page 14, line No. 8, the year 2013 7 Α. should read 2012. 8 9 **Q**. So on page 14, line 8, 2013 should be 2012; is that correct? 10 That's correct. 11 Α. 12 Are there any other changes that need to be Q. 13 made with regard to your testimony? 14 Α. No, sir. 15 Are the answers contained therein true and Q. 16 correct to the best of your knowledge, information and 17 belief? 18 Α. Yes, sir. 19 MR. SWEARENGEN: With that, your Honor, I would offer into evidence Exhibit 1 and tender Mr. Beecher 20 21 for cross-examination. JUDGE BUSHMANN: Empire Exhibit No. 1 has 22 been offered. Are there any objections? 23 24 MR. WOODSMALL: Your Honor, not so much an objection but a clarification. It's my understanding that 25

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1	for all of Empire's witnesses, the same testimony will be
2	offered not only for the interim increase but for the
3	permanent increase. I just want to make sure that we are
4	only accepting this testimony for purposes of the interim
5	increase and this in no way constitute acceptance into the
6	record when we consider the permanent rate increase.
7	JUDGE BUSHMANN: Well, the testimony, the
8	entire thing has been offered, that would go into the
9	record, but it could be subject to the parties' right to
10	cross-examine witnesses for other issues unrelated to the
11	interim rate increase.
12	MR. WOODSMALL: And the right to object to
13	those parts of the testimony?
14	JUDGE BUSHMANN: I will ask that if we have
15	a hearing for the general rate increase, that Empire also
16	offer the same exhibit into the record at that time so we
17	make sure that we have a clear record we have two separate
18	hearings going on.
19	MR. SWEARENGEN: We would be glad to do
20	that, your Honor, although I would we do expect that
21	the testimony that we've identified as appropriate for the
22	interim case be accepted into evidence in connection with
23	this proceeding.
24	JUDGE BUSHMANN: So subject to that,
25	Mr. Woodsmall, would you have any objection?

Page 62 1 MR. WOODSMALL: No. Thank you. 2 JUDGE BUSHMANN: Anybody else want to make 3 any objection? MR. CONRAD: Well, your Honor, counsel's 4 5 statement goes as far as it goes, but he indicated it was for this proceeding, and this proceeding has not been 6 7 designated as a separate case. JUDGE BUSHMANN: That's correct. 8 9 MR. CONRAD: So it is in -- in that sense, I'm raising the same question I guess that Mr. Woodsmall 10 did, is how are we going to distinguish that? Is this 11 12 like ER-2012-0345I or something else? JUDGE BUSHMANN: It's one case. 13 14 MR. CONRAD: So if it goes in for one case, 15 then there is no --16 MR. SWEARENGEN: We have no objection if 17 they want to ask questions about it later on in the permanent case if we have a hearing on it. We don't have 18 any problem with that. 19 20 MR. CONRAD: Would counsel then have 21 objection -- I don't know that this is going to happen, Mr. Swearengen, but would counsel then have an objection 22 or a timeliness objection if somebody wanted to move to 23 24 strike something in the context of the permanent case? 25 MR. SWEARENGEN: Well, I think it needs to

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1	go into the record one time, and that's today. So if
2	anyone has any questions to Mr. Beecher about this
3	testimony, they need to ask him now with regard to you
4	ruling on the admissibility of it. What I offered is, if
5	they want to come back later on in the permanent case at
6	the hearing, if we have one, and ask him questions again
7	about that testimony, we would have no objection. But we
8	need to make a record today to support our request, and
9	that's his testimony.
10	JUDGE BUSHMANN: Ms. Kliethermes?
11	MS. KLIETHERMES: I admittedly had not
12	thought this through before, but could we perhaps use
13	something like a motion to exclude as opposed to a $$ in
14	the general if hypothetically there is a party who
15	wishes to move to strike or move to reject the admission
16	in the general rate case, could we instead consider that
17	an exclusion from consideration in the general rate case?
18	JUDGE BUSHMANN: I'm not sure I understand
19	how that would work.
20	MS. KLIETHERMES: I'm not sure I do either.
21	MR. SWEARENGEN: We just have one case,
22	your Honor. We're going to make a record in one
23	proceeding, and the interim is part of that. My offer
24	simply is we need to get it into the record today. They
25	inquire. If they want to inquire further when we get to

	Page 64
1	the permanent case, that's fine, but we need to make a
2	record today in connection with the interim.
3	MR. MILLS: If I may, I believe that the
4	Commission's intending to make two decisions in this case;
5	is that correct?
6	JUDGE BUSHMANN: That's my understanding.
7	MR. MILLS: If there's going to be a
8	decision based if there's going to be a Report and
9	Order that goes to the merits of the interim rate request,
10	that will be based on the evidentiary record established
11	here today. Then later the Commission will begin a new
12	evidentiary record to decide the permanent case, and at
13	that point all of this evidence will have to be offered
14	again and objections as to the relevance of that
15	proceeding will be meritorious or not, but they won't be
16	precluded by the Commission having made an evidentiary
17	record for the purposes of making a decision on the
18	interim rate request.
19	So it's my position that it will be a new
20	record and that we will have the ability to make
21	objections as we see fit at that time to the testimony
22	which will be again offered with respect to the
23	evidentiary record that will support the decision on
24	permanent rates.
25	MR. WOODSMALL: That's acceptable to me.

Page 65 MR. CONRAD: I think I would agree with 1 2 Mr. Mills' characterization of it. I would go one step 3 further and state that it is my recollection, and I haven't -- as Staff counsel alluded, I haven't gone 4 5 through and tried to push a pencil through all that, but it is my recollection, Judge, that in the past when Empire 6 7 has filed, and it has frequently done so, interim rate 8 requests, they have been assigned a separate case number 9 and proceedings went forward on the matter in that. Now, 10 this is -- this is a little different, but I think 11 Mr. Mills makes a good point. 12 JUDGE BUSHMANN: My understanding based on 13 case law is this is a single proceeding and it's a single case. We're having two separate hearings on different 14 issues. The exhibit has not been -- portions of the 15 exhibit have not been designated just for this case. 16 17 MR. CONRAD: Well, maybe your reading of the law is different than mine, but my recollection is the 18 courts have said that an interim rate case is an ancillary 19 20 proceeding to a major -- to a full rate case and cannot 21 exist on its own. JUDGE BUSHMANN: That's correct. But this 22 23 exhibit has been offered without any designation of particular lines or pages. So the exhibit's being offered 24 into evidence as it is, and the Commission will consider 25

Page 66 the portions that are relevant to it in making its 1 2 decision about the interim rate issue. 3 MR. WOODSMALL: Well, if that's the direction we're heading, then, I'd move to strike starting 4 5 on page 13, line 6, section entitled resource planning decisions, continuing through page 14, line 19, resource 6 7 planning decisions, near as I can tell are irrelevant to 8 any decision on interim rate relief. 9 JUDGE BUSHMANN: Can you give me those page numbers again? 10 MR. WOODSMALL: Page 13, line 6 to page 14, 11 12 line 19. I don't deny it will have relevance to the 13 permanent rate increase, by it's irrelevant to the current portion that we're here to hear. 14 15 JUDGE BUSHMANN: Well, it's complicated because I don't want to make a decision -- it might be 16 17 relevant to other issues in this case in total. MR. WOODSMALL: And that's a dilemma. If 18 you accept it now, you are making a decision that may 19 affect later. 20 21 JUDGE BUSHMANN: That's correct. 22 MR. WOODSMALL: I'm asking you not to make that decision. Just accept it for purposes of what we're 23 24 here for and let -- as Mr. Mills said, let them offer it again for the purpose of the permanent rate increase 25

Page 67 1 later. 2 JUDGE BUSHMANN: What I don't want to do is 3 to go through and try and exclude anything that's unrelated to the interim rate increase for each witness' 4 5 testimony. 6 MR. WOODSMALL: And I'm not trying to 7 either. I'm trying to exclude anything that is irrelevant to the interim rate increase. 8 9 MR. SWEARENGEN: Your Honor, I heard this morning people say we need to consider all relevant 10 factors. Of course, that's the basis of this testimony. 11 12 It goes to that particular issue, and that's for the Commission to decide. That's not for the lawyers to 13 decide what's relevant or what is not relevant. 14 15 MR. WOODSMALL: It's not for the lawyers to decide? It's certainly for the lawyers to object to. 16 17 MR. SWEARENGEN: That's fine. MR. WOODSMALL: If we -- if he wants to 18 concede that we're going to judge this by all relevant 19 20 factors, then the fact that they're not bringing in 21 payroll, ROE, issues like that means that we're not considering all relevant factors, and I would agree with 22 Mr. Mills, we need to cut this short. 23 24 MR. SWEARENGEN: We are considering all relevant factors, Mr. Woodsmall, as to written testimony. 25

Page 68 MR. WOODSMALL: ROE isn't one of the issues 1 2 that's being addressed today, so it can't be an all relevant factor consideration. 3 I think the easy way is, as Mr. Mills said, 4 5 we have two different records, one for the interim 6 increase --7 JUDGE BUSHMANN: As I said, in a general 8 rate increase hearing, on those particular issues, I am going to ask that Empire offer this exhibit and all 9 witnesses' exhibits again so that for the transcript and 10 make it clear for the record in case any portion of this 11 12 might go up on appeal, that there's a clear record that 13 there -- that that exhibit was admitted. It may be unnecessary to do that, but for clarification purposes, I 14 think that would be wise. 15 16 MR. WOODSMALL: And will I be able to 17 object at that time? 18 JUDGE BUSHMANN: You can object -- you can question witnesses. 19 20 MR. WOODSMALL: Will I be able to object to 21 the testimony at that time, or is this my one chance to object to the testimony? 22 23 JUDGE BUSHMANN: This is your chance to 24 object. 25 MR. WOODSMALL: Okay. Then I -- again,

Page 69 given what we're here for, interim rate relief, I object 1 2 on the basis of relevance to page 13, line 6 through 3 page 14, line 19, all dealing with resource planning decisions. 4 5 JUDGE BUSHMANN: I'm going to overrule that objection because I think it might be relevant to other 6 7 things in this case other than the interim rate increase. MR. WOODSMALL: But we're not here for that 8 9 today. 10 JUDGE BUSHMANN: And the Commission can make its decisions about which portions of the transcript, 11 12 which portions of testimony it thinks might be relevant to this issue, and I --13 14 MR. WOODSMALL: Which issue? 15 JUDGE BUSHMANN: Interim rate increase. 16 MR. CONRAD: Judge, I think I might be 17 heard, I think on that. We had filed by Empire a designation of interim rate request testimony, and I 18 19 believe this was filed in EFIS. I don't have the EFIS 20 citation. 21 JUDGE BUSHMANN: Yes, it was. MR. CONRAD: And that designated direct 22 testimony of Mr. Beecher, Mr. Walters, Keith, direct 23 testimony of Sager, and then portions of Joan Land's 24 testimony, but it is -- that's signed by Ms. Carter, and 25

	Page 70
1	that's pretty much what Empire has said is the interim
2	rate request testimony. So arguments to me about
3	something else you want to get into relevant factors,
4	Mr. Woodsmall point out ROE, payroll, none of those things
5	are here, and those that's by Empire's own designation.
6	I think, Judge, maybe I've been at this too
7	long, but I think what's happening here is we're trying
8	to, in effect, try two cases at once, and that's that's
9	why I agreed, I think, with Mr. Mills' suggestion. He's
10	been at this a while, too. I appreciate the fact that you
11	want to make it simple, but I also think that you have to
12	recognize that you can't have it both ways. You cannot
13	have a hearing that is limited to issues in the interim
14	case and then somehow reach over and take that in when you
15	go to the permanent case.
16	You agreed with me that this proceeding is
17	ancillary to, and it needs to be so treated, not not
18	waiving objections. The right to cross, that's fine. But
19	as Mr. Woodsmall points out, there may be stuff in here in
20	these other witnesses' testimony that's objectionable with
21	respect to the major case. And that's that's not how
22	this works. I appreciate that you want to make it simple
23	and get these evidentiary questions out of the way and
24	throw it all to the Commission, but, unfortunately,
25	counsel's argument about the Commission, sure, they get to

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1	make the decision and they'll make it, as Mr. Mills points
2	out, to the issues. At least that seems to be what's
3	being set up. But counsel need to have, and it becomes a
4	matter of due process, that we need to have the ability to
5	deal with what it is we're dealing with today, which is
6	the interim case, and tomorrow that's when this was
7	set, and that's what this was this was set about.
8	And, you know, you just really cannot have
9	it both ways, Judge. With all respect, I think
10	JUDGE BUSHMANN: Mr. Swearengen?
11	MR. MILLS: Before you have
12	MR. SWEARENGEN: We have designated the
13	testimony in the pleading that Mr. Conrad referred to as
14	the testimony that we intended to offer and hoped to have
15	received into evidence to support our interim rate
16	request.
17	JUDGE BUSHMANN: And you have designated it
18	as interim rate testimony. You designated the entire
19	exhibit. Would you be willing to allow counsel to object
20	to this when it's reintroduced at a later hearing, to
21	object to based on issues related to the general case?
22	MR. SWEARENGEN: You know, that the
23	concern I have with that is, is that, as I understand it,
24	this is this is a part of the interim is part of the
25	permanent case, and there's going to be one record made.

Page 72 So I don't know how you can admit it at this point and 1 2 then reject it later on. I don't know how the 3 Commission's going to do that. I don't have any problem if they want to make a bunch of objections and the 4 5 Commission consider them and take them, but I think we need to move ahead with the hearing and that's what I 6 7 would ask. 8 MR. CONRAD: Judge, I agree we need to move 9 ahead with the hearing. I think what this is indicating is that somebody didn't think this whole process through 10 very well. 11 12 JUDGE BUSHMANN: Any other comments? MR. MILLS: Yes, Judge. One of the issues 13 that we have here is that although -- take, for example, 14 Scott Keith's testimony. He's got a table of contents 15 with a dozen things on it, only one of which is interim 16 17 rate relief, which comes out to be about 2 pages out of 30. So we won't have any evidence in this record in this 18 portion of the proceeding that counters any of his other 19 20 testimony, but yet we're going to admit some of this, and, 21 in fact, it covers issues that most of us really haven't reviewed as to whether or not they're objectionable at 22 this point. 23 24 So, you know, to require us at this point to go through the testimony, figure out what might be 25

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1	objectionable with respect to, you know, rate design, for
2	example, in the permanent case or SPP transmission costs
3	with respect to the permanent case, I certainly was not
4	prepared to do that this morning. I did not believe that
5	that testimony was going to be offered or our objections
6	were going to be required to be made today or forever
7	waived.
8	But if that's going to be your ruling, then
9	I'm going to have to request a recess for a fairly
10	significant amount of time to be able to look through this
11	testimony for the purposes of determining whether or not
12	there's things that are objectionable with respect to the
13	permanent rate case.
14	JUDGE BUSHMANN: Well, I think what I'd
15	like to do, then, is to the exhibits were offered for
16	purposes of the issues relating to the interim rate
17	increase. So I think what I would like to do, based on
18	what I hear, nobody has any objection to entering that
19	exhibit into the record for purposes of consideration of
20	the interim rate increase. Am I correct about that?
21	MS. KLIETHERMES: A point of clarification,
22	Judge. As Mr. Mills indicated, would that also include
23	other sections of that testimony that are not related to
24	the interim rate increase?
25	JUDGE BUSHMANN: Well, again, I can't speak

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1	for the Commissioners as to what they might consider
2	relevant to the interim rate increase. So it's hard for
3	me to say right now which portions would be excluded. The
4	company has not designated specific portions of the
5	exhibit or the testimony for other purposes. They've said
6	it was all related to the interim rate increase.
7	So I think that I would like to admit
8	the admit the exhibit into the record for the purposes
9	only of the interim rate increase request, subject to
10	counsel's opportunity to cross-examine the witness at the
11	general rate increase, cross-examine that witness relating
12	to those other issues. What I'm trying to do is separate
13	the issues here so that counsel can cross-examine today on
14	the issues related to the interim rate increase, they can
15	cross-examine later on issues related to general rate
16	increase, and admit them for that purpose.
17	Now, if counsel want to object to portions
18	of the testimony that relate to the general rate increase,
19	I think I would allow that.
20	MS. KLIETHERMES: Judge, if I could make a
21	clarification for the record.
22	JUDGE BUSHMANN: Yes.
23	MS. KLIETHERMES: I would just note that
24	Staff did not attempt in its rebuttal testimony to rebut
25	any issues not related to the interim rate relief under

	Page 75
1	the standards that were discussed in Empire's initial and
2	supplemental filing. I think that Mr. Swearengen's
3	mention today of just and reasonable rates is the first I
4	can recall hearing of that as it relates to the interim
5	rate relief request, and thus we have not attempted to
6	address all relevant factors in our rebuttal of their
7	interim rate relief request.
8	JUDGE BUSHMANN: Okay. So just to make
9	sure that we're all clear, any exhibits that are offered
10	today for the purposes of consideration of the interim
11	rate request would be offered for those purposes only,
12	subject to counsel's ability, at a later, in another
13	hearing related to the general rate increase, to
14	cross-examine the same witness about the general rate
15	increase issues and, if necessary, to object to testimony
16	related to the general rate increase.
17	We'll separate the two issues related to
18	the issues I'm sorry. We'll separate the two hearings
19	relating to the issues involved, and that way counsel are
20	going to have a chance to bring those issues with the
21	general increase up at a later time.
22	So with that all being said
23	MR. SWEARENGEN: That's perfectly agreeable
24	to the company. I guess the one comment I would like to
25	make, I'm kind of surprised to hear counsel for the Staff

Page 76 say that the first time she's heard us mention just and 1 2 reasonable rates was this morning when that statement 3 appears at least three times in our statement of position on the issues to be heard. 4 5 JUDGE BUSHMANN: So --6 MS. KLIETHERMES: I'll take counsel's word 7 for that. I have no reason to doubt it. 8 JUDGE BUSHMANN: Empire District Exhibit 9 No. 1 will be received into the record subject to the conditions that I've described, and when I -- if I admit 10 11 anything, any of these exhibits into the record relating 12 to testimony today, those -- there will be a continuing 13 condition that those are all going to be subject to other counsel, other parties' opportunity at a later time. 14 15 (EMPIRE EXHIBIT NO. 1 WAS RECEIVED INTO EVIDENCE.) 16 17 JUDGE BUSHMANN: Mr. Beecher, we kept you waiting. I think we're ready to go ahead with any 18 cross-examination, and first cross-examination would be 19 Missouri Energy Consumers Group. 20 21 MR. WOODSMALL: No questions, your Honor. 22 JUDGE BUSHMANN: Missouri Energy Users 23 Association? 24 MR. CONRAD: I do have a few, your Honor. Would you mind very much if I proceeded from here because 25

Page 77 I've got some exhibits to do? 1 2 JUDGE BUSHMANN: That's quite all right. 3 CROSS-EXAMINATION BY MR. CONRAD: 4 Q. Good morning, Mr. Beecher. 5 Α. Good morning, Mr. Conrad. I'm going to show you a couple of exhibits 6 Q. 7 here, and we'll go forward with them, I hope. MR. CONRAD: Judge, these are the -- these 8 9 are what I would called forensic exhibits, so I did not include these on the list of prepared testimony, but I 10 would presume we would just take the next number. 11 12 JUDGE BUSHMANN: Fine. MR. CONRAD: So this would be Exhibit 2. 13 14 (MEUA EXHIBIT NO. 2 WAS MARKED FOR 15 IDENTIFICATION.) BY MR. CONRAD: 16 17 Ο. Mr. Beecher, let me direct your attention, please, to the document that I've handed you that for the 18 purposes of identification has been marked as MEUA 2. Do 19 20 you have that before you, sir? 21 Α. Yes, sir. 22 Q. Do you recognize that document? It appears to be the application for our 23 Α. 24 AAO proceeding. 25 By whom is it signed, sir? Q.

Page 78 Α. Mr. Jim Swearengen. 1 2 Q. His signature appears on page 7; am I 3 correct? Α. That's correct. 4 5 Now, insofar as you're aware, this was Q. filed in June of 2011, I believe June 6th, although the 6 7 document itself doesn't seem to bear a date. I don't know the exact date, but the 8 Α. 9 affidavits are signed on June the 6th of 2011. 10 Q. And you anticipated my next question, but let me finish with the Swearengen endorsement on page 7. 11 12 That was at a period of time that you were CEO of Empire, 13 correct? 14 Α. Correct. 15 Was Mr. Swearengen authorized to sign that Q. 16 document on your behalf? 17 Α. Yes, he was. 18 Okay. Look at the last page, and you made Q. reference to an affidavit signed by -- it appears to be 19 20 signed by Kelly Walters? 21 Α. Yes. 22 Q. And dated June 6th; am I correct? 23 Α. Yes. 24 Q. Do you know Kelly Walters? 25 Α. Yes, I do.

Page 79 1 0. Do you know her well enough to know that 2 that is her signature or not? 3 Α. I believe it to be. Was she authorized to sign that affidavit 4 Q. 5 on behalf of Empire? 6 Yes, she was. Α. 7 Now, the material that has been marked for Q. 8 identification as Exhibit 2, as MEUA Exhibit 2, includes a 9 list of appendices. I believe that's on page 10. 10 I found page 10. Α. 11 And that refers to two attachments, Q. 12 Appendix 1 and Appendix 2, and both of those are there; 13 am I correct? 14 Α. Yes, they are. 15 MR. CONRAD: Your Honor, I would at this time move admission of MEUA Exhibit 2, both on the 16 17 foundation of the witness' testimony and also on the basis that this is a record that has been filed with the 18 Commission. Although it does not bear a case number, I 19 believe it is -- somebody may want to check me on this, 20 21 but I believe it is EU-2011-0387. JUDGE BUSHMANN: MEUA Exhibit 2 has been 22 offered. Are there any objections? 23 24 (No response.) 25 JUDGE BUSHMANN: Hearing none, it will be

Page 80 received into the record. 1 2 (MEUA EXHIBIT NO. 2 WAS RECEIVED INTO 3 EVIDENCE.) MR. CONRAD: Your Honor, I have another 4 5 exhibit, please. This would be MEUA 3. 6 (MEUA EXHIBIT NO. 3 WAS MARKED FOR 7 IDENTIFICATION.) BY MR. CONRAD: 8 9 Mr. Beecher, what has been laid before you Ο. 10 and marked as MEUA Exhibit 3 for purposes of 11 identification, please take a look at that document and 12 then I will ask you in a moment if you are able to 13 identify that document? 14 I have reviewed briefly the document. Α. 15 Do you recognize it, sir? Q. 16 Α. Yes, I do. 17 Q. And could you identify it for the benefit of the record, please? 18 19 It's entitled Order Approving and Α. Incorporating Unanimous Stipulation & Agreement. It's for 20 21 File No. EU-2011-0387. 22 Q. Now, the first few pages of that, I believe 23 through and inclusive page 5, are material that has been 24 prepared by the Commission; am I correct? 25 That is the Commission order itself and not Α.

Page 81 the appendix. 1 2 And if you looked at page 5, correct me if Q. 3 I am wrong, but it makes reference to a copy of the Stipulation & Agreement is attached to this order as 4 5 Appendix A. Did I read that correct? 6 Α. You did. 7 And is that Stipulation & Agreement then Q. 8 attached to the document that I have handed you? 9 Α. It appears to be. 10 Do you have any reason to believe at this Q. 11 time that that is not the Stipulation & Agreement that the 12 Commission approved? 13 Α. No. 14 Q. Let me direct your attention, sir, to the 15 page that is numbered as page 4 of that stipulation, and instead of actual manual signatures, there appear to be 16 17 electronic signatures there, one for the Empire District Company. Do you see that? 18 19 Yes, sir. Α. 20 And is that the electronic signature of Q. 21 Mr. Swearengen? 22 I assume it to be. Α. 23 Q. And is he your attorney? He is. 24 Α. 25 Was he authorized to sign that document on Q.

Page 82 1 behalf of Empire? 2 Α. He was. 3 MR. CONRAD: Your Honor, I would move admission of what we have previously marked as MEUA 4 5 Exhibit 3, both on the basis of the witness' testimony here live and also because it is a filed record from the 6 7 Commission. 8 JUDGE BUSHMANN: Any objections? 9 (No response.) 10 JUDGE BUSHMANN: MEUA Exhibit 3 is received into the record. 11 12 (MEUA EXHIBIT NO. 3 WAS RECEIVED INTO EVIDENCE.) 13 14 MR. CONRAD: Your Honor, I have one -another exhibit, which would be MEUA 4. 15 16 (MEUA EXHIBIT NO. 4 WAS MARKED FOR 17 IDENTIFICATION.) BY MR. CONRAD: 18 19 Mr. Beecher, I have placed before you or Q. 20 caused to be placed before you what has been marked for 21 identification purposes as MEUA Exhibit 4. Do you have 22 that document, sir? 23 I do. Α. And can you identify that document for us? 24 Q. 25 Α. It's entitled Notice of Withdrawal, and

Page 83 it's in Case No. EU-2011-0387. 1 2 And, Mr. Beecher, are there at least two, Q. 3 two separate signature blocks on that document and do they bear the signature of Mr. James C. Swearengen? 4 5 Α. Yes, they do. 6 He is your attorney, correct? Q. 7 Α. He still is. 8 Q. And he is -- was at the time this was filed 9 authorized to sign and file that on behalf of Empire 10 District? He was. 11 Α. 12 Q. Do you have any reason to believe that 13 that's an incorrect portrayal of that document? 14 Α. I do not. 15 MR. CONRAD: Your Honor, I would move admission of MEUA Exhibit 4 on the basis of the witness' 16 17 testimony and also that this, too, is a document filed with the Commission. 18 19 JUDGE BUSHMANN: Any objections? 20 (No response.) 21 JUDGE BUSHMANN: MEUA Exhibit 4 is received 22 into the record. 23 (MEUA EXHIBIT NO. 4 WAS RECEIVED INTO 24 EVIDENCE.) 25 BY MR. CONRAD:

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1	Q. Now, Mr. Beecher, is it true that Empire
2	received an Accounting Authority Order which allowed it to
3	defer operation and maintenance expenses associated with
4	the tornado?
5	A. The Accounting Authority Order speaks for
6	itself, but that is one of the components that it allows.
7	Q. And that's the document that we have
8	previously identified to you as what's now been marked and
9	admitted as MEUA Exhibit 3; is that correct?
10	A. That's correct.
11	Q. Did that AAO also allow Empire to defer
12	depreciation expenses associated with plant additions
13	resulting from the tornado?
14	A. It did.
15	Q. Now, let me refer you, sir, to your direct
16	testimony, page 9, and I draw your attention really to the
17	answer that is referred to, I think it begins on line 16
18	and I want to ask you to look at line 18, the reduction
19	and I'll read, the reduction in revenue and increase in
20	costs due to the tornado together have reduced Empire's
21	earnings levels and cannot be reflected in rates until the
22	Commission authorizes new rates for Empire. Did I read
23	that correctly, sir?
24	A. You did.
25	Q. Now, in light of the AAOs, which are

Page 85 1 actually the AAO, only one, do you still believe that 2 increases in costs due to the tornado have reduced 3 Empire's earnings level? Α. All direct costs associated with the 4 5 tornado that we could identify have been deferred. I can't say, for instance, if we had to borrow more money, 6 7 if that increased our interest expense, but it sure could 8 have. 9 Would you agree with me that the earnings Ο. are protected through the Accounting Authority Order? 10 11 Α. Recovery -- or the expenses associated with 12 the O&M and the capital additions are protected. 13 Q. Now, moving ahead, sir, on page 13 of your 14 direct testimony, you discuss additions at the Riverton 15 and Asbury plants associated with the compliance plan resulting from new air quality rules issued by the 16 17 Environmental Protection Agency? 18 Α. The answer starting on line 20, sir? 19 Q. Uh-huh. 20 Α. Yes. 21 Now, did the Environmental Protection Q. 22 Agency, that's the bunch in Washington; is that right? 23 The EPA is a federal agency. Α. 24 0. I mean, they're broken up into regions, but the main office is still in DC? 25

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1	A. They're a federal agency headquartered in
2	Washington, D.C.
3	Q. Now, did the tornado that struck in May of
4	2011 reach Washington?
5	A. No, sir.
6	Q. So the rules that you're referring to
7	really are not directly related to the tornado; is that
8	correct?
9	A. The rules themselves are not. Our ability
10	to finance those future additions is directly related to
11	our financial health and, hence, related to this case.
12	Q. Now, those are the new air quality rules,
13	sometimes referred to as CSAPR; am I correct?
14	A. I'm mostly referring to the mercury MACT or
15	maximum achievable control technology regulations.
16	Q. The broader encompassing references is what
17	sometimes I've heard this I never can figure out how
18	they got CSAPR out of that, but is it CSAPR generally that
19	we're talking about?
20	A. No, not really. There are mercury MACT
21	legislation and regulations that go directly towards the
22	regulation of mercury. There is the CSAPR or CSAPR as you
23	refer to that relate to SOX or NOX or sulphur dioxide and
24	nitrogen oxides, and those were a replacement for the
25	Clean Air Interstate Rule or CAIR rules that were put in

Page 87 place back in the 2006 or '07 time frame, to my 1 2 recollection. 3 Ο. Have you finished? Α. I have. 4 5 Now, you testified a moment ago that the Q. tornado did not have effect in Washington, D.C., but it 6 7 did have some effect, as you assert, on your ability to 8 finance for compliance; am I correct? 9 Α. I said the tornado did not hit Washington, D.C. There clearly was action in Washington, D.C. as a 10 result of the tornado as community development block grant 11 12 money was allocated to Joplin. 13 Q. Did you ask the Environmental Protection 14 Agency for any kind of an extension of the compliance 15 timetable under your compliance plan? 16 We did not. Α. 17 ο. Do you contemplate an extension of that timetable? 18 19 We do not anticipate asking for an Α. extension of that timetable. 20 21 So I take it that you are still planning to Q. make those additions? 22 23 We are still planning to make the addition Α. at our Asbury facility, which would include a scrubber and 24 25 baghouse.

Page 88 1 0. Were there other additions beside the 2 Asbury? 3 Α. There were no other additions directly associated with mercury MACT. The retirement of Riverton, 4 5 its transition to gas is also an impact but is not a new 6 project. 7 Mr. Beecher, I believe Mr. Woodsmall put up Q. 8 on the screen what has been regarded generally as the 9 Commission's emergency standard for interim relief. Do 10 you recall that? I'm not going to ask you whether you 11 agree with it or not. Just asking if you recall it. 12 Α. I saw Mr. Woodsmall put up slides in his 13 opening position statement. I can't say that I reviewed 14 or read them all. 15 Q. Is Empire in a position of a financial 16 emergency? 17 Α. Clearly I believe we had a financial situation on May 22nd. Today, if the standard is, in 18 fact, you can't make payroll tomorrow, I am not concerned 19 20 that we're not going to make payroll tomorrow. We need to 21 manage this business with a long-term view, and over the course of time, you know, it's hard to look at one 22 snapshot today, but if the standard is I can't make 23 24 payroll tomorrow, then I am not in an emergency. 25 If the standard, Mr. Beecher, were related Q.

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1	to Empire's ability to provide safe and adequate service
2	in its service territory, is Empire presently, not on
3	May 22 of 2011, but on, I believe, September the 10th of
4	2012, are you unable, you being Empire, is Empire unable
5	to meet its obligations of safe and adequate service in
6	the service areas to which it is assigned?
7	A. I believe as of September 10th we are able
8	to provide safe and adequate service.
9	MR. CONRAD: Your Honor, I believe that is
10	all that I have for Mr. Beecher with respect to the
11	interim matter which I understand is before us today. I
12	might have more with respect to more general things when
13	we get to the major rate case, but I won't intend to go
14	into that right now. Thank you.
15	JUDGE BUSHMANN: Thank you. Cross by
16	Public Counsel?
17	MR. MILLS: No questions at this time.
18	JUDGE BUSHMANN: Cross-examination by
19	Staff?
20	MS. KLIETHERMES: Thank you, Judge.
21	CROSS-EXAMINATION BY MS. KLIETHERMES:
22	Q. Good morning, Mr. Beecher.
23	A. Good morning.
24	Q. Do you have a copy of your rebuttal
25	testimony with you?
Page 90 1 I didn't file rebuttal testimony. Α. 2 I'm sorry. Your direct testimony. Q. 3 Α. I do. 4 Q. Could you turn to page 11? I'm there. 5 Α. 6 Looking at lines 13 to 15, do you state, Q. 7 given Empire's bond indenture covenant, the company did 8 not believe it could absorb the lost revenues from the 9 tornado without taking action? Did I read that correctly? 10 Α. You did. 11 Assuming a continued dividend of \$1.28, how Q. 12 long could Empire have absorbed the lost revenues before violating the retained earnings covenant? 13 14 Could you restate that question? Α. 15 Assuming a continued dividend of \$1.28, how Q. long do you believe Empire could have absorbed the lost 16 17 revenues before violating the retained earnings covenant? As of today or as of the date of the 18 Α. 19 tornado? 20 As of the date. Q. 21 Α. Assuming the tornado did occur? 22 Q. Did not occur. 23 Α. Assuming the tornado did not occur? 24 Q. Yes. 25 How long could it -- one more time. I'm Α.

Page 91 sorry about all the qualifications, but this is a precise 1 2 answer for a precise question. 3 ο. I was trying to make a short question and 4 realize the errors of my ways. 5 Α. Okay. Assuming a continued dividend of \$1.28, at 6 Ο. 7 the time of the tornado but if the tornado had not 8 occurred, how long could Empire have absorbed the lost 9 revenues before violating the retained earnings covenant? 10 I'm sorry. Assuming the tornado had occurred. 11 Clearly the date that we suspended the Α. 12 dividend, as we looked out at the disaster, we didn't know 13 how long customers were going to be out of service or how much revenue was going to be impacted, what our expenses 14 15 were going to be. We didn't know what Commission approval was going to be. As somebody brought up earlier, our 16 17 retained earnings at the end of March of 2011 were 4.1 million. We had declared a 13 not only million dollar 18 dividend, which in essence took us to negative 9 million 19 20 retained earnings at the time the storm hit. That is a 21 pretty typical seasonal dip, and our mortgage indenture allowed us to get to negative 10.75 million, with a couple 22 adjustments that are described in my testimony. 23 We believed if we could earn the Commission 24 authorized rate of return or something approaching that, 25

Page 92 that our earnings should support that, and we had a longer 1 2 term plan to grow out of our retained earnings situation. Let me -- I think this next question may be 3 Ο. highly confidential. Let me confer with counsel. I've 4 5 been advised this is not highly confidential. 6 I understand that you did not receive your 7 normal bonus for 2011; is that correct? That is correct. 8 Α. 9 ο. And was that related to the decision to suspend the dividend? 10 11 Α. Yes, it was. 12 ο. Did you receive a special incentive payment 13 for 2011? 14 The board of directors' compensation Α. committee decided to give an arbitrary, or discretionary I 15 quess is the word they used, award to the officer group 16 17 which was much smaller than the typical cash incentive deferred -- cash incentive, performance stock and 18 19 restricted stock. 20 When you say much smaller, what was the Q. 21 amount and what would have the amount been that was 22 suspended? The amount was \$250,000 for the officer 23 Α. group. It would have been, and I don't know the exact 24 number, but roughly a little bit more than double that. 25

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Page 93 MS. KLIETHERMES: That's all I have for you 1 2 for now on this interim matter, Mr. Beecher, and thank 3 you. You've been very cooperative this morning during the long discussion that preceded your examination. 4 5 THE WITNESS: Thank you, ma'am. 6 JUDGE BUSHMANN: No questions from the 7 bunch, so there will be no recross. Redirect? 8 MR. SWEARENGEN: No redirect, your Honor. 9 Thank you. 10 JUDGE BUSHMANN: Mr. Beecher, you may step 11 down. Thank you. 12 It appears that this might be a good time 13 to take a break. So why don't we recess and then start again at 10:45. 14 15 (A BREAK WAS TAKEN.) 16 JUDGE BUSHMANN: All right. Why don't we 17 get started again. Mr. Swearengen, do you want to call your next witness? 18 19 MR. SWEARENGEN: Yes. Thank you, your 20 Honor. Call Kelly Walters, please. 21 JUDGE BUSHMANN: Ms. Walters, can you raise your right hand? 22 23 (Witness sworn.) JUDGE BUSHMANN: Please be seated. You may 24 25 proceed.

Page 94 1 MR. SWEARENGEN: Thank you. 2 KELLY WALTERS testified as follows: 3 DIRECT EXAMINATION BY MR. SWEARENGEN: Would you state your name for the record, 4 Q. 5 please. 6 Α. Kelly S. Walters. 7 By whom are you employed and in what Q. 8 capacity? The Empire District Electric Company, and 9 Α. I'm vice president and chief operating officer on the 10 electric side. 11 12 **Q**. Did you cause to be prepared for this 13 proceeding certain direct testimony and certain surrebuttal testimony in question and answer form? 14 15 Α. Yes. 16 Q. And do you have a copy of those testimonies 17 with you this morning? I do. 18 Α. 19 Is it your understanding that your direct Q. 20 testimony has been marked for purposes of identification 21 as Exhibit 2? 22 Α. Yes. 23 Q. And your interim surrebuttal testimony has 24 been marked for purposes of identification as Exhibit 3, 25 correct?

Page 95 1 Α. Yes. 2 Are there any changes that you need to make Q. 3 with regard to your direct testimony, Exhibit 2? 4 Α. Yes. I have one correction. 5 Q. And where would that be? 6 It is on page 8, line 1 and 2. It is my Α. 7 understanding that the Missouri American Water case was withdrawn, and so we need to strike Missouri American 8 9 Water Company, open paren, Case No. W-2012-0198, close 10 paren. 11 Okay. Thank you. Are there any other Q. 12 changes that you wish to make with regard to your direct 13 testimony? 14 Α. No. 15 With respect to your interim surrebuttal Q. 16 testimony, are there any corrections or changes that you 17 wish to make with regard to that? 18 Α. No. 19 Q. Thank you. If I asked you the questions 20 contained in Exhibits 2 and 3, would your answers under 21 oath today be substantially the same? 22 Yes, they would. Α. 23 Q. And they would be true and correct to the 24 best of your knowledge, information and belief? 25 Α. Yes.

Page 96 MR. SWEARENGEN: With that, your Honor, I 1 2 would offer into evidence Exhibits 2 and 3 and tender the 3 witness for cross-examination. JUDGE BUSHMANN: Empire Exhibits 2 and 3 4 5 have been offered subject to the conditions that we 6 discussed earlier for witness testimony. Does anybody 7 have any objections? 8 MR. CONRAD: Judge, you'll have to sort 9 this one out, but referring again to this designation of interim rate request testimony, the only thing that has 10 been designated for this witness was her direct testimony, 11 12 which as I understand is marked as Exhibit 2. There is no reference to any other testimony from this witness. So I 13 don't know. There was no amendation of which I'm aware 14 15 that was filed to this designation. So there you have it. I guess I would object then to the admission at this time 16 17 of exhibit that has been identified as 3. 18 MR. SWEARENGEN: Your Honor, I think we complied with the Commission's order by designating the 19 20 direct testimony at the time that that was in existence, 21 and obviously the schedule called for surrebuttal testimony which we have filed. I think Mr. Conrad's 22 objection is not well taken. 23 JUDGE BUSHMANN: I'll overrule the 24 objection. Any other objections? 25

Page 97 1 (No response.) 2 JUDGE BUSHMANN: Hearing none, then 3 Empire's Exhibits 2 and 3 are received into the record subject to the conditions we discussed earlier. 4 5 (EMPIRE EXHIBIT NOS. 2 AND 3 WERE RECEIVED 6 INTO EVIDENCE.) 7 JUDGE BUSHMANN: Cross-examination by Missouri Energy Consumers Group? 8 9 MR. WOODSMALL: No questions. 10 JUDGE BUSHMANN: Cross-examination by Missouri Energy Users Association? 11 12 MR. CONRAD: I do have a couple, your 13 Honor. 14 CROSS-EXAMINATION BY MR. CONRAD: 15 Good morning, Ms. Walters. Q. 16 Good morning, Mr. Conrad. Α. 17 Q. I noticed that your undergraduate work was at Pittsburgh? 18 19 Yes. Α. 20 Q. Gorilla? 21 Α. Yes, sir. 22 Q. Did you enjoy the chicken there? 23 Chicken Annie's or Chicken Mary's? Α. 24 My understanding is they're both merged now Q. and are both north of town. 25

Page 98 I couldn't tell you. I went recently and 1 Α. 2 they were not merged at that time. 3 Q. There's a Pitchers or Pilchers? Α. Pickler's. 4 5 Pickler's, yeah. It's south there. Q. 6 Α. Yes. Very good chicken. 7 Q. I'm glad you found somewhere to eat in 8 Pittsburgh other than chicken places because we had some 9 difficulty with that. 10 You had listed on page 4, Ms. Walters, of I 11 believe it's Exhibit 2, the tornado as a driver for this 12 and identified 6.2 million; am I correct? 13 Α. Yes. 14 Q. Does that 6.2 million include any 15 recognition of accumulated deferred income tax or accumulated depreciation? 16 17 Α. I can't tell you if that was included in the components or not. 18 19 Are accumulated deferred income taxes and Q. 20 accumulated depreciation routinely used as offsets to 21 plant in service? 22 Α. Yes. 23 Q. As of what date did you -- did Empire 24 rather determine that the number of customers returning to service had leveled off? 25

	Page 99
1	A. I'm sorry. Could you repeat that?
2	Q. I'll try to. As of what date did Empire
3	determine that the number of customers returning to
4	service had leveled off?
5	A. We have seen them level off around April,
6	March of this year. And if I might, Mr. Conrad, I want to
7	go back. I was looking at the table on the 6.2 on the
8	permanent case. That does relate to the interim 6.2,
9	which does not include ADIT or accumulated deferred tax,
10	or accumulated depreciation. Excuse me.
11	Q. Thank you for that correction.
12	A. You're welcome.
13	MR. CONRAD: Your Honor, I have another
14	exhibit to mark, please. This would be MEUA MEUA 5, if
15	I'm following the same numbering scheme.
16	(MEUA EXHIBIT NO. 5 WAS MARKED FOR
17	IDENTIFICATION.)
18	BY MR. CONRAD:
19	Q. Ms. Walters, I have laid before you what
20	has been marked for identification as MEUA Exhibit 5. Do
21	you have that document before you?
22	A. I do.
23	Q. Do you recognize that document?
24	A. Yes.
25	Q. Would you identify that document for me,

Page 100 1 please? 2 Α. It is a Notice of Intended Case Filing for 3 the Empire District Electric Company. Customarily that or something akin to it is 4 Q. 5 filed ahead of a permanent or some other kind of rate 6 increase filing; am I correct? 7 Α. That's correct. 8 Q. Now, is that on page 2 signed by 9 Mr. Swearengen? 10 It is. Α. 11 And as far as you know, he was authorized Q. 12 to make that signature and make that filing on behalf of 13 Empire? 14 Α. Yes. 15 Any reason that you have to believe that Q. this is not an accurate copy of that Notice of Intended 16 17 Case Filing? 18 Α. I have no reason to believe it's not 19 accurate. 20 MR. CONRAD: Your Honor, on the basis of 21 the witness' statement, as well as the fact that this is a filed record actually in this, I think in this case, I 22 23 would ask that it be admitted or taken official notice of. JUDGE BUSHMANN: Any objections? 24 25 (No response.)

Page 101 JUDGE BUSHMANN: MEUA Exhibit 5 will be 1 2 received into the record. 3 (MEUA EXHIBIT NO. 5 WAS RECEIVED INTO EVIDENCE.) 4 5 BY MR. CONRAD: 6 Ms. Walters, before we leave what has been Ο. 7 marked as Exhibit 5, let me ask you to turn to the very 8 top of the second page, and am I reading correctly there 9 the filing -- I guess it might begin actually on the bottom of the first page, but would address all factors 10 11 concerning the rates for electric service to be charged by 12 Empire, including rate base, expenses, rate of return, 13 rate design and specific tariff language. Did I read the 14 last part of that correctly? 15 Α. Yes. 16 Q. Now, does your interim case address all of 17 those factors that are mentioned? 18 Α. I believe the interim case is a part of our permanent rate case filing. The permanent case does 19 address all relevant factors, and I believe that the 20 21 interim is a tool that a company has and an option to request that, and the Commission has the authority to 22 approve as a part of the permanent rate case. 23 24 Let me ask the question again to be clear Q. 25 that you heard it. Does your interim case address all of

Page 102 1 those factors referenced on page 2 of MEUA Exhibit 5? 2 Α. The interim number does not include all 3 those. It does include for just and reasonable rates. When was the decision made to upgrade your 4 Q. 5 accounting and resource management system? 6 We have been working on that project on and Α. 7 off for several years. 8 Q. Did your decision to upgrade that 9 accounting and resource management system go forward before or after the tornado? 10 It had been worked on for four years. 11 Α. We 12 were in the middle of it at the time the tornado hit. We 13 continued to work on it mainly because we have aging infrastructure and a system that is no longer supported by 14 15 a vendor. 16 Q. Could the implementation of those systems 17 been postponed for six months to a year if necessary? 18 Over the course of the four years, there Α. have been many times it has been postponed due to 19 financial situations, and at that point in time, to be 20 21 honest, Mr. Conrad, it was pretty much all hands on deck for the tornado. I can't tell you if there was a lot of 22 work going on. I don't believe there was. There is a lot 23 24 of work going on on that project today. 25 I appreciate your answer to the question Q.

	Page 103
1	that I didn't ask, but let me try again with the question
2	that I was trying to ask. Maybe I didn't do it very well.
3	Could the implementation of those systems been postponed
4	for six months to a year?
5	A. It's my belief we can't postpone those any
6	longer. We have an aging infrastructure and a system that
7	is no longer supported for our accounting system, and the
8	risk would be too high.
9	Q. Did you consider any postponement as a
10	result of the tornado?
11	A. I'm I repeat, I don't there have been
12	many postponements of that system because of financial
13	conditions, and I can't say specifically what happened
14	May 22nd with that system.
15	Q. When was the last plant addition made that
16	was covered by the Accounting Authority Order?
17	A. We continue to make plant additions.
18	MR. CONRAD: Another exhibit, your Honor.
19	I believe this would be MEUA 6.
20	(MEUA EXHIBIT NO. 6 WAS MARKED FOR
21	IDENTIFICATION.)
22	BY MR. CONRAD:
23	Q. Ms. Walters, I have placed before you what
24	has been marked for identification as MEUA Exhibit 6. Do
25	you have that document, ma'am?

Page 104 I do. Α. 1 2 Could you identify that document for us? Q. 3 Α. It is Data Request No. 120 and the associated response. 4 5 And that is a response that, at least if Q. I'm looking at it, was provided by you? 6 7 Α. Yes. 8 Q. Is it true and correct to the best of your 9 knowledge, information and belief? 10 Α. Yes. MR. CONRAD: Your Honor, we would move 11 12 admission of MEUA Exhibit 6. 13 JUDGE BUSHMANN: Are there any objections? 14 (No response.) JUDGE BUSHMANN: MEUA Exhibit 6 is received 15 into the record. 16 17 (MEUA EXHIBIT NO. 6 WAS RECEIVED INTO 18 EVIDENCE.) 19 MR. CONRAD: Your Honor, I have one more, which would be MEUA 7. 20 21 (MEUA EXHIBIT NO. 7 WAS MARKED FOR IDENTIFICATION.) 22 BY MR. CONRAD: 23 24 Ms. Walters, I have caused to be laid Q. 25 before you what has been marked for identification as MEUA

Page 105 1 Exhibit 7. Do you have that document before you? 2 Α. I do. 3 Q. Could you identify that document for us, 4 please? 5 Α. It's Data Request No. 121. 6 And who is the author of that data request? Q. 7 Α. I provided the response. It also references the proxy statement, which is not attached. 8 9 ο. Would you agree with me that the Staff 10 was -- Staff person was the author of the request and that 11 you are the author of the response? 12 Α. Yes, I would agree. 13 Q. Is that a correct portrayal of the response 14 that you made? 15 I believe so. Α. 16 Q. And the response that you gave was 17 complete, correct, to the best of your knowledge, information and belief at the time? 18 19 Α. Yes. 20 MR. CONRAD: Your Honor, I would move 21 admission of MEUA Exhibit 7. 22 JUDGE BUSHMANN: Are there any objections? 23 (No response.) 24 JUDGE BUSHMANN: Hearing none, MEUA Exhibit 7 is received into the record. 25

Page 106 (MEUA EXHIBIT NO. 7 WAS RECEIVED INTO 1 2 EVIDENCE.) 3 BY MR. CONRAD: 4 Q. And Ms. Walters, are you familiar with what 5 has been sometimes referred to here as the Commission's 6 emergency standard? 7 Α. I'm familiar with the term, yes. 8 Q. And would you agree with me that that 9 relates to the inability of a company to provide, to 10 continue to provide safe and adequate service unless 11 interim relief is granted? 12 Α. Is that your definition? I'm sorry. I 13 don't have any legal background to answer that. 14 Q. I understand. And I'm sorry. I didn't intend to ask you a legal question. Let me just ask this. 15 Today is the 10th of September of 2012, right? 16 17 Α. That's correct. 18 Is Empire today in a financial emergency? Q. 19 I think I would need clarification on your Α. definition of financial emergency. I do think it can be 20 21 defined different for different people. 22 0. Okay. Let me be more specific. Is the 23 nature or the status of Empire District Electric Company 24 with respect to its finances such that it is today unable 25 to provide safe and adequate service in its service

Page 107 1 territory? 2 Α. I believe we are providing safe and 3 adequate service. Do you have any reason to believe that if 4 Q. 5 interim relief is not granted by this Commission, that 6 Empire would be unable to continue to provide safe and 7 adequate service in its service territory? With what I know today, I believe we will 8 Α. 9 provide safe and reliable service. 10 MR. CONRAD: Your Honor, I believe that is all we have for this witness, subject to your earlier 11 12 rulings with respect to the permanent case. 13 JUDGE BUSHMANN: Cross-examination by 14 Public Counsel? 15 MR. MILLS: Yes, just a few. 16 CROSS-EXAMINATION BY MR. MILLS: 17 Ο. Ms. Walters, do you have your surrebuttal testimony there with you? 18 19 I do. Let me find it here. Okay. Α. 20 On page 5, in the middle of the page Q. 21 beginning at line 10, you refer to Staff witness 22 Oligschlaeger's discussion of ADIT, and Mr. Conrad asked you briefly about this. Do you see that question? 23 Α. 2.4 I do. 25 Have you quantified the impact that Q.

Page 108 1 would -- let me back up and rephrase that. 2 Have you quantified what your interim 3 request would be were you to include ADIT as Mr. Rackers and Mr. Oligschlaeger recommend? 4 5 Α. I have not looked at all the components of 6 ADIT. 7 And a similar question with respect to Q. 8 depreciation reserve. Have you quantified the effects on 9 your interim rate request were the Commission to agree with Mr. Rackers and Mr. Oligschlaeger on depreciation 10 reserve? 11 12 Α. I think as the testimony says, it's approximately 68,000. 13 14 0. And is that the same number that those two witnesses have proposed? 15 16 Witnesses? I'm sorry. Can you restate? Α. 17 ο. Did Mr. Rackers and Mr. Oligschlaeger when they discussed depreciation reserve, did they propose the 18 19 same number? 20 I don't know. Α. 21 Then going back to ADIT, is there Q. Okay. 22 information in the record for which you are aware or 23 within the prefiled testimony that would allow the 24 Commission to calculate the effects of including ADIT if 25 the Commission were to agree with those witnesses that it

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# 1 should be included? 2 Α. There is information on ADIT. I don't 3 believe there is information on all the components, specific components related to that. 4 5 Now, the question that begins on the bottom Q. of page 6 of your surrebuttal testimony and continues on 6 7 to page 7, the question is, do you agree with Staff 8 witness Oligschlaeger's statement at page 16 of his 9 interim rebuttal testimony that Empire has recovered all 10 of its costs since the tornado? And your answer is no. 11 What specific costs have you not recovered? 12 Α. Well, at this point we're not recovering 13 costs. We're deferring costs, as well as there are two components here. There's the cost and the lost margin. 14 As far as the --15 16 Q. My question is solely related to cost. 17 Α. We are not recovering the costs. We are deferring the costs. 18 19 Q. Assuming that the Commission approves 20 recovery of the deferred costs, are there any costs that 21 you will not have recovered? No. As Mr. Beecher said, the only thing 22 Α. would be the costs that are not included, such as if 23 24 additional financing is necessary and interest associated 25 with some of those components.

	Page 110
1	Q. And was additional financing necessary?
2	A. You know, with the short-term debt and our
3	line of credit, there's always gives and takes. I can't
4	speak specifically to that.
5	Q. So our answer is you don't know?
6	A. That's correct.
7	Q. Now, with respect to the questions that
8	Mr. Conrad asked you about an emergency, would you as
9	of September 10th, 2012, would you tell investors or
10	prospective investors that Empire is in an emergency
11	situation right now?
12	A. I would not say we're in an emergency
13	financial situation right now.
14	MR. MILLS: Thank you. That's all I have.
15	JUDGE BUSHMANN: Cross-examination by
16	Staff?
17	MS. KLIETHERMES: Thank you, Judge.
18	CROSS-EXAMINATION BY MS. KLIETHERMES:
19	Q. Good morning, Ms. Walters.
20	A. Good morning.
21	Q. Do you believe that Empire should have
22	dividend payout ratio commensurate with its peer group?
23	A. We established the dividend saying that it
24	was our goal to maintain that ratio standard, yes.
25	Q. When did Empire adopt that belief?

Page 111 Α. When we reinstated the dividend, we tried 1 2 to reinstate at a level we felt would maintain that, and 3 that was our position at that point in time. 4 Q. So prior to the tornado, was it Empire's 5 intent to have a dividend payout ratio commensurate with its peer group? 6 7 Α. Not to your knowledge. 8 Q. I understand you did not receive your 9 normal bonus for 2011; is that correct? 10 You know I will disagree as far as the term Α. 11 bonus. 12 Q. Noted. I notice you did -- I understand 13 that you did not receive the incentive compensation payments you would have expected for 2011; is that 14 15 correct? That's correct. Our pay is based on three 16 Α. 17 components with cash incentive and stock and restricted stock as a piece of that. 18 19 Q. Did you receive a special incentive 20 payment? 21 Α. We received a discretionary award, yes. 22 Q. And what was the amount of that award? I'm embarrassed to say I don't remember. 23 Α. Would you expect it to have been 250,000? 24 Q. 25 For me? Α.

Page 112 1 Q. Clearly not. 2 (Laughter.) 3 Α. I missed something. 4 Q. I'm not sure how that will get transcribed 5 but I look forward to reading it. I guess just to follow up on that, have you tried the chicken sandwich at the 6 7 cafe here on the third floor? I will. Duly noted. 8 Α. 9 MS. KLIETHERMES: That's all I have, thank you, Judge, at this time for the interim rate request. 10 JUDGE BUSHMANN: No questions from the 11 12 bench. No recross. Any redirect? 13 MR. SWEARENGEN: I do have one or two, your 14 Honor. REDIRECT EXAMINATION BY MR. SWEARENGEN: 15 Ms. Walters, I think it was Mr. Conrad was 16 Q. 17 asking you about what items Empire had taken into account or considered with regard to cost of service and the 18 19 interim request. Do you remember his questions along 20 those lines? 21 Α. I do. 22 Q. Are all elements of Empire's --MR. CONRAD: Your Honor, I'll have to 23 24 object to that because that's not the question that I It might burden the reporter to bring it back, but 25 asked.

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1	my reference was specifically to the case intended case
2	filing notice and covered no more than that, and that was
3	a statement that was encompassed in that document. I
4	asked nothing about what Empire had considered. I asked
5	specifically about the case intention notice.
6	MR. SWEARENGEN: Let me rephrase the
7	question.
8	JUDGE BUSHMANN: Rephrase.
9	BY MR. SWEARENGEN:
10	Q. Looking at that Notice of Intended Case
11	Filing that Mr. Conrad referred to, it's indicated at the
12	top of the second page that all factors concerning rates
13	for electric service to be charged by Empire including
14	rate base, expenses, rate of return, rate design and
15	specific tariff language will be covered, is that your
16	recollection of his question?
17	A. Yes.
18	Q. And my question to you is, are all elements
19	of Empire's cost of service encompassed in the company's
20	rate of return?
21	A. Absolutely.
22	Q. And what is the last publicly announced
23	rate of return for Empire? Do you know?
24	A. June 30, it was 7.8 percent.
25	Q. June 30 of 2012?

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Page 114 Α. Yes. 1 2 MR. SWEARENGEN: Thank you. That's all I 3 have. JUDGE BUSHMANN: Ms. Walters, that 4 5 concludes your testimony. You may step down. Thank you. 6 Call your next witness. 7 MR. SWEARENGEN: Call Mr. Sager. 8 JUDGE BUSHMANN: Mr. Sager, raise your right hand. 9 10 (Witness sworn.) 11 JUDGE BUSHMANN: Please sit down. You may 12 proceed. 13 MR. SWEARENGEN: Thank you. ROBERT SAGER testified as follows: 14 DIRECT EXAMINATION BY MR. SWEARENGEN: 15 16 Q. Would you state your name for the 17 record, please. 18 Α. Robert W. Sager. 19 And by whom are you employed and in what Q. 20 capacity? 21 Α. The Empire District Electric Company. I am the controller, assistant secretary and assistant 22 23 treasurer. 24 Have you caused to be prepared for purposes Q. 25 of this proceeding certain direct testimony in question

Page 115 1 and answer form? 2 Α. Yes. 3 Q. And do you have a copy of that testimony with you this morning? 4 5 Α. I do. 6 And is it your understanding that that Q. 7 testimony has been marked as Exhibit 4? Yes. 8 Α. 9 ο. Are there any changes or corrections that you wish to make with regard to that direct testimony? 10 No. 11 Α. 12 ο. So if I asked you the questions that are 13 contained therein, would your answers under oath today be 14 substantially the same? 15 Α. That's correct. 16 Q. And they are true and correct to the best 17 of your knowledge, information and belief? 18 Α. Yes. 19 MR. SWEARENGEN: With that, your Honor, I would offer into evidence Exhibit 4 and tender the 20 21 witness. 22 JUDGE BUSHMANN: Empire Exhibit 4 has been offered, subject to the conditions that we discussed 23 24 earlier. Are there any objections? 25 (No response.)

Page 116 JUDGE BUSHMANN: Hearing none, that will be 1 2 received into the record. 3 (EMPIRE EXHIBIT NO. 4 WAS RECEIVED INTO EVIDENCE.) 4 5 JUDGE BUSHMANN: Cross-examination by Missouri Energy Consumers Group? 6 7 MR. WOODSMALL: Yes, your Honor, very 8 briefly. May I approach the witness? 9 JUDGE BUSHMANN: You may. CROSS-EXAMINATION BY MR. WOODSMALL: 10 11 I'm handing you a document. I'm not going Q. 12 to ask to have it marked. Can you identify that document 13 for me, please? 14 It's a June 30 of 2011 Form 100 filed with Α. the Securities and Exchange Commission. 15 16 Q. I believe on the last page it was signed by 17 you; is that correct? 18 Α. That's correct. 19 Turning to page 7 of 67, do you see a Q. 20 column for -- a column for electric revenues for that 21 quarter? Yes, I do. 22 Α. 23 Can you tell me what the electric revenues Q. were for Empire for the second quarter of 2011? 24 25 Electric revenues ended for the quarter of Α.

Page 117 June 30, 2012 were \$119,903,000. 1 2 Can you tell me what the electric revenues Q. 3 were for the same period in 2010? Α. It's noted as \$106,249,000. 4 5 MR. WOODSMALL: Thank you. No further 6 questions. 7 JUDGE BUSHMANN: Cross-examination by Missouri Energy Users Association? 8 MR. CONRAD: Very briefly, your Honor. 9 CROSS-EXAMINATION BY MR. CONRAD: 10 11 Mr. Sager, Mr. Woodsmall showed you an SEC Q. 12 document. To your knowledge, is there an authentication or verification requirement that is associated with those 13 14 filings? 15 In what capacity? Α. 16 Q. Such that you go to jail if the statements 17 in it are not true? 18 Α. Okay. Yes. 19 You agree that you would go to jail if the Q. 20 statements are not true? 21 Α. That would be the problem, yes. 22 MR. CONRAD: Thank you, your Honor. 23 JUDGE BUSHMANN: Cross-examination by Public Counsel? 24 25 MR. MILLS: No questions.

Page 118 JUDGE BUSHMANN: Cross-examination by 1 2 Staff? 3 MR. THOMPSON: No questions. Thank you, Judge. 4 5 JUDGE BUSHMANN: No questions from the 6 bench. No recross. Any redirect? 7 MR. SWEARENGEN: No redirect. 8 JUDGE BUSHMANN: Mr. Sager, you may step 9 down. Next witness. 10 MR. SWEARENGEN: Scott Keith, I believe. 11 JUDGE BUSHMANN: Raise your right hand. 12 (Witness sworn.) JUDGE BUSHMANN: Please be seated. You may 13 proceed. 14 SCOTT KEITH testified as follows: 15 DIRECT EXAMINATION BY MR. SWEARENGEN: 16 17 Ο. Would you state your name for the record, 18 please. 19 Α. Scott Keith. 20 And by whom are you employed and in what Q. 21 capacity? I'm employed by the Empire District 22 Α. Electric Company as director of planning and regulatory. 23 24 And did you cause to be prepared for Q. purposes of this proceeding certain direct testimony in 25

Page 119 1 question and answer form? 2 Α. Yes, I did. 3 Q. Do you have a copy of that testimony with 4 you this morning? 5 Α. Yes, I do. 6 Is it your understanding it has been marked Q. 7 for identification as Exhibit 5? Yes. 8 Α. 9 ο. Are there any changes that you wish to make 10 with regard to that testimony? Α. No. 11 12 Q. If I asked you the questions that are 13 contained therein, would your answers be substantially the 14 same? 15 Α. Yes, they would. And are they -- would they be true and 16 Q. 17 correct to the best of your knowledge, information and 18 belief? 19 Α. Yes. 20 MR. SWEARENGEN: With that, your Honor, I 21 would offer into evidence Exhibit 5 and tender the 22 witness. 23 JUDGE BUSHMANN: Any objections to that exhibit being admitted? 24 25 MR. CONRAD: Subject to your earlier

Page 120 1 ruling. 2 JUDGE BUSHMANN: Subject to those 3 conditions, it will be received into the record. (EMPIRE EXHIBIT NO. 5 WAS RECEIVED INTO 4 5 EVIDENCE.) 6 JUDGE BUSHMANN: Cross-examination by 7 Missouri Energy Consumers Group? MR. WOODSMALL: Yes, your Honor, very 8 briefly. Mark an exhibit. I believe this is MECG 1. 9 10 (MECG EXHIBIT NO. 1 WAS MARKED FOR IDENTIFICATION.) 11 12 CROSS-EXAMINATION BY MR. WOODSMALL: Ask you, sir, do you recognize this 13 Q. 14 document? 15 Α. Yes. I believe it's a data request that MEGC-- or CG filed on Empire in this case. 16 17 Ο. If you look at the last page, you were responsible at least in part for responding to that data 18 19 request; is that correct? 20 Α. That's correct. 21 MR. WOODSMALL: Move for the admission of MECG 1, your Honor. 22 23 JUDGE BUSHMANN: Any objections? 24 (No response.) 25 JUDGE BUSHMANN: Hearing none, MECG Exhibit

Page 121 No. 1 will be received into the record. 1 2 (MECG EXHIBIT NO. 1 WAS RECEIVED INTO 3 EVIDENCE.) MR. WOODSMALL: No further questions. 4 5 JUDGE BUSHMANN: Cross-examination by 6 Public Counsel? 7 MR. MILLS: No questions. 8 JUDGE BUSHMANN: Cross-examination by Staff? 9 10 MS. KLIETHERMES: Judge, no questions on the interim relief request. I would note again, although 11 12 this is true with all the witnesses, Mr. Keith in 13 particular has quite a bit of testimony that has to do with what Staff perceived as the general rate increase 14 request as opposed to the interim relief request, and we 15 did not attempt at this point in time to rebut that 16 17 information. We would not want the Commission to be under the misimpression that we agree with everything else in 18 his testimony. 19 20 JUDGE BUSHMANN: Yes, Mr. Conrad? 21 MR. CONRAD: Well, usually we get a chance 22 to cross, but --23 JUDGE BUSHMANN: I'm sorry, sir. 24 MR. CONRAD: That's okay. I'll make it easy for you. Subject to our ability to cross Mr. Keith 25

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Page 122 on other matters pertaining to the permanent case, we have 1 2 no questions. 3 JUDGE BUSHMANN: Thank you. No questions from the Bench or recross. Any redirect? 4 5 MR. SWEARENGEN: No redirect. 6 JUDGE BUSHMANN: Mr. Keith, you may step 7 down, sir. 8 THE WITNESS: Thank you. MR. SWEARENGEN: Joan Land is our last 9 witness. 10 11 (Witness sworn.) 12 JUDGE BUSHMANN: You may sit down. Go ahead. 13 JOAN LAND testified as follows: 14 DIRECT EXAMINATION BY MR. SWEARENGEN: 15 16 Q. Would you state your name for the record, 17 please. Joan E. Land. 18 Α. 19 Q. By whom are you employed? 20 The Empire District Electric Company. Α. 21 What is your position with Empire? Q. 22 Regulatory analysis. Α. 23 Q. Have you caused to be prepared for purposes 24 of this proceeding certain direct testimony? 25 Α. Yes.

Page 123 1 **Q**. And do you have a copy of that testimony 2 with you this morning? 3 Α. I do. As I understand, it's been marked for 4 Q. 5 purposes of identification as Exhibit 6. Is that your 6 understanding? 7 Α. Yes. 8 Q. If you would look at that testimony, it 9 consists of pages -- it's got a cover sheet, a table of contents, page 1, page 9, and page 10; is that correct? 10 Correct. 11 Α. 12 Q. And that is the portion of your direct 13 testimony in this case that has been designated as 14 appropriate for the interim portion of the proceeding; is 15 that right? 16 Α. Correct. 17 Q. Are there any changes that you need to make with respect to what's been marked as Exhibit 6? 18 19 Α. No changes. 20 If I asked you the questions that are Q. 21 contained in there, would your answers be substantially 22 the same this morning? 23 Α. Yes. 24 Q. And would those answers be true and correct 25 to the best of your knowledge, information and belief?

Page 124 Α. Yes. 1 2 MR. SWEARENGEN: Thank you. With that, 3 your Honor, I would offer into evidence Exhibit 6 and tender the witness. 4 5 JUDGE BUSHMANN: Are there any objections to Exhibit 6? And I assume, Mr. Swearengen, that you're 6 7 referring to the specific pages and lines that were put on your designation of interim rate request testimony? 8 9 MR. SWEARENGEN: That's correct, your Honor. 10 JUDGE BUSHMANN: Any objections to those 11 12 specific portions of testimony being received? 13 MR. CONRAD: So designated, we have none. 14 JUDGE BUSHMANN: Then Empire Exhibit No. 6, page 1, lines 1 through 15, page 9, line 15, page 10, 15 line 10 will be received into the record. 16 17 (EMPIRE EXHIBIT NO. 6 WAS RECEIVED INTO 18 EVIDENCE.) 19 JUDGE BUSHMANN: Mr. Conrad, do you have 20 any cross-examination? 21 MR. CONRAD: Subject to your earlier ruling, your Honor, we do not have questions of this 22 witness on this issue. 23 JUDGE BUSHMANN: Any cross-examination by 24 Missouri Energy Users Association? 25

Page 125 MR. WOODSMALL: You got it switched around, 1 2 but I don't have any questions either. 3 JUDGE BUSHMANN: The names are too close. Any cross by Public Counsel? 4 5 MR. MILLS: No questions. 6 JUDGE BUSHMANN: Staff? 7 MS. KLIETHERMES: No questions, Judge. 8 Thank you. 9 JUDGE BUSHMANN: No Bench questions, no recross. Any redirect? 10 MR. SWEARENGEN: No redirect. 11 12 JUDGE BUSHMANN: All right. Ms. Land, you're finished. Thank you. 13 14 MR. CONRAD: Your Honor, just to suggest maybe we go off the record for two or three minutes and 15 let counsel discuss how to handle the rest of the 16 17 witnesses. 18 JUDGE BUSHMANN: Why don't we take a 19 five-minute recess. 20 (A BREAK WAS TAKEN.) 21 JUDGE BUSHMANN: Mr. Conrad, you wanted to 22 say something? 23 MR. CONRAD: I think while we were off the 24 record, what the parties have agreed to do is just bring everyone else's testimony in as premarked without 25
Page 126 objection and without any cross, and that's -- that was my 1 2 understanding. 3 MS. CARTER: And subject to those same conditions as earlier. 4 5 MR. CONRAD: Yes. 6 JUDGE BUSHMANN: So the parties wish to 7 admit the testimony that has been filed for the remaining witnesses. I have that as being Staff witnesses Mantle, 8 9 Atkinson, Lange, Oligschlaeger, and then Missouri Energy Users Association witness Steven Rackers; is that correct? 10 And parties want to, without objection, admit that 11 12 testimony? MS. KLIETHERMES: Yes, Judge, with one, 13 possibly two caveats. I neglected to mention -- I don't 14 15 know if this changes the parties' positions on what we just discussed -- Staff does have a correction in Shana 16 17 Atkinson's testimony where she -- on page 3, line 16, she stated Empire only had sufficient EPS to support that DPS 18 in 12 of those 18 years. That number should be corrected 19 20 to say DPS in 6 of those 18 years. 21 And I believe Mr. Oligschlaeger has a typographical error on page 8, line 24. In reference to a 22 prior case number, he refers to ER-81-29. That number 23 should be ER-81-229. 24 25 And then also Mr. Lange has updated his

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1	charts that were included in his attachment to his
2	testimony, and those have been provided as Staff
3	Exhibit 8. And then as a point of clarification, in Staff
4	Exhibit 1, Staff would be offering those portions of that
5	document that were specified in the affidavits attached to
6	that document, as opposed to the rest, which is simply
7	legal argument.
8	JUDGE BUSHMANN: So in addition to the
9	testimony, you're saying there is an additional Staff
10	exhibit?
11	MS. KLIETHERMES: There are two additional
12	exhibit numbers, as are indicated on the exhibit list.
13	JUDGE BUSHMANN: Okay. I don't have a copy
14	of that.
15	MS. KLIETHERMES: I'm sorry. I'll bring
16	mine up to you. That's Exhibit No. 1, the Staff's
17	response in opposition to Empire's interim rate request.
18	We filed that as a verified pleading, and there are four
19	affidavits attached to that pleading that specify pages
20	that witnesses have verified and affixed affidavits with
21	relation to. And there's also Staff Exhibit 8, which is
22	what I distributed this morning, it is the updated
23	schedule to Mr. Lange's testimony, and I'll bring you my
24	сору.
25	JUDGE BUSHMANN: And are parties also

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Page 128 willing to waive cross-examination of these witnesses? 1 2 MS. CARTER: Yes. 3 MR. CONRAD: Yes. MR. WOODSMALL: Yes. 4 5 MR. MILLS: Yes. 6 JUDGE BUSHMANN: In that case, hearing no 7 objections to this, then Staff Exhibits 1 through 8 will be received into the record. 8 (STAFF EXHIBIT NOS. 1 THROUGH 8 WERE 9 RECEIVED INTO EVIDENCE.) 10 11 JUDGE BUSHMANN: And Mr. Conrad, 12 Mr. Rackers' rebuttal would be MEUA Exhibit 1; am I 13 correct? 14 MR. CONRAD: That is correct. I would call, as did Staff counsel, not anticipating what we were 15 going to do here, we did have one correction that we would 16 17 cite the parties to. It is on page 3, line 16, the phrase over a five-year period should instead have said over a 18 ten-year period. 19 20 And with that change, we would offer MEUA 1 21 pursuant to the parties' agreement and your Honor's 22 ruling. 23 JUDGE BUSHMANN: Does that change anybody's 24 opinion with that correction? 25 (No response.)

Page 129 JUDGE BUSHMANN: Then MEUA Exhibit No. 1 1 2 will be received into the record. 3 (MEUA EXHIBIT NO. 1 WAS RECEIVED INTO EVIDENCE.) 4 5 JUDGE BUSHMANN: Parties are waiving cross-examination. So I don't think that there's any 6 7 further matters that we need to take up at this time. Transcripts should be available on September 13th. Briefs 8 are due on September 20th. Reply briefs are due on 9 10 October 1st. And I believe all the exhibits have now been entered into the record. Anything else that we need to 11 12 discuss before we adjourn? 13 (No response.) 14 JUDGE BUSHMANN: Being none, then this case is now adjourned. Thank you. 15 16 (WHEREUPON, the hearing concluded at 11:33 a.m.) 17 18 19 20 21 22 23 24 25

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1	CERTIFICATE
2	STATE OF MISSOURI )
3	) ss.
4	COUNTY OF COLE )
5	I, Kellene K. Feddersen, Certified
6	Shorthand Reporter with the firm of Midwest Litigation
7	Services, do hereby certify that I was personally present
8	at the proceedings had in the above-entitled cause at the
9	time and place set forth in the caption sheet thereof;
10	that I then and there took down in Stenotype the
11	proceedings had; and that the foregoing is a full, true
12	and correct transcript of such Stenotype notes so made at
13	such time and place.
14	Given at my office in the City of
15	Jefferson, County of Cole, State of Missouri.
16	
17	
18	
19	
20	Kellene K. Feddersen, RPR, CSR, CCR
21	
22	
23	
24	
25	

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