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STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

January 10, 2017  
Boonville, Missouri  
Volume II

In the Matter of Union Electric )  
Company d/b/a Ameren Missouri's ) File No. ER-2016-0179  
Tariffs to Increase its Revenues )  
for Electric Service )

JUDGE MORRIS WOODRUFF, Presiding  
CHIEF REGULATORY LAW JUDGE

COMMISSIONERS PRESENT:

Mr. Daniel Hall, Chairman  
Mr. William Kennedy,  
Mr. Stephen Stoll,  
Commissioners

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A P P E A R A N C E S

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1 P R O C E E D I N G S

2 JUDGE WOODRUFF: My name is Morris  
3 Woodruff. I'm the Chief Regulatory Judge for the  
4 Public Service Commission, and I'm going to be  
5 presiding over the local public hearing here. I'm  
6 not a Commissioner myself, but I do have four  
7 Commissioners here with me.

8 To my left is Chairman Daniel Hall. This  
9 is Commissioner Scott Rupp, Commissioner Stephen  
10 Stoll, and Commissioner Bill Kenney.

11 And future -- as I indicated earlier,  
12 we're here to get your comments and your testimony.  
13 And several people have signed up, and I'll call  
14 them to come up to the stage, up to the podium  
15 here. And I'll swear you in, and you can give your  
16 -- give your statement.

17 To try and keep these things moving along  
18 a little bit, we have a timer here. After I've  
19 sworn you in and so forth, we'll allow you five  
20 minutes to give your testimony. And five minutes,  
21 in fact, takes a while. You don't have to use all  
22 the time, and -- and we'll see how it goes.

23 After you make your statement -- and I may  
24 have some questions for you, some Commissioners may  
25 have some questions for you and some of the

1 attorneys who are here, and the parties may have  
2 some questions for you as well. And so we'll get  
3 started with that.

4 But before I call the first witness, we  
5 need to take care of another matter here, and  
6 that's the entries of appearance from the attorneys  
7 who are here representing the parties. So I'll  
8 begin with Ameren Missouri.

9 MS. GIBONEY: For Ameren Missouri, I'm  
10 Sarah Giboney, and the court reporter has my  
11 contact information.

12 JUDGE WOODRUFF: Thank you. And for Staff  
13 of the Commission?

14 MR. JOHNSON: For Staff of the Missouri  
15 Public Service Commission, I'm Mark Johnson, and  
16 I've already provided my information to the court  
17 reporter.

18 JUDGE WOODRUFF: And for the Office of  
19 Public Counsel?

20 MR. OWEN: For the Office of Public  
21 Counsel, James Owen, Acting Director, and I have  
22 provided my information to the court reporter prior  
23 to this hearing.

24 JUDGE WOODRUFF: Thank you. Any other  
25 parties here represented by Counsel?

1 JUDGE WOODRUFF: Well, thank you. Any  
2 Commissioners want to make any statements before we  
3 get started?

4 CHAIRMAN HALL: Good afternoon. Thank you  
5 so much for being here. This is a very important  
6 part of the entire process.

7 As -- as has been explained to you, there  
8 will be an evidentiary hearing in Jeff City on the  
9 matter. And at that hearing, we're going to hear a  
10 lot of testimony from economists, from auditors,  
11 from engineers, from policy specialists about the  
12 rate requests that's -- that's at issue in this  
13 case.

14 What we won't get a lot of is actual  
15 testimony from individuals who are directly  
16 impacted by these rates. And that's -- that's the  
17 purpose of these hearings, that we hear from you so  
18 that we can take that into account when we hear the  
19 rest of the evidence and, ultimately, render a  
20 decision.

21 You should be aware that everything that  
22 -- that you say when you're testifying will be  
23 transcribed and will be part of the record. And so  
24 all five Commissioners, including Commissioner  
25 Coleman who is not here today, will have access to

1 your testimony. So thank you for being here, and  
2 we look forward to hearing your testimony.

3 JUDGE WOODRUFF: Thank you. And the first  
4 witness on the list is Jim Gann. Good afternoon.  
5 And could you tell us your name for the court  
6 reporter?

7 MR. GANN: My name is James R. Gann,  
8 G-a-n-n.

9 JUDGE WOODRUFF: All right. And if you'd  
10 please raise your right hand, I'll swear you in.

11 JAMES GANN,  
12 being first duly sworn to testify the truth, the whole  
13 truth, and nothing but the truth, testified as follows:

14 TESTIMONY OF JAMES GANN

15 JUDGE WOODRUFF: Thank you.

16 MR. GANN: So welcome to Booneville,  
17 Commissioners. Thank you for coming here today.  
18 And -- and right here. I trust -- I'm from  
19 Booneville and Cooper County, and I'm an economic  
20 developer, and it's with that responsibility that I  
21 want to address four topics with you today.

22 Given the limited time, I'll run through  
23 them fairly quickly. But I want to make myself  
24 available for your questions or staff questions  
25 that you may have after the fact. So I'm happy to

1 do that.

2           These four topics are tangential to this  
3 rate case. But -- but do impact it or have a  
4 potential to impact it.

5           The first thing I would like to discuss  
6 Ameren's rules that they have to follow regarding  
7 economic development rate tariffs.

8           Being an investor-owned public utility, I  
9 understand your sentiment and -- and watching out  
10 for the ratepayers about how Ameren delivers those  
11 rates to commercial customers when an economic  
12 development project comes along.

13           What I can tell you as a practitioner at  
14 the local level is the method that that has to be  
15 applied is untenable for me as the local  
16 practitioner.

17           And the reason that it's untenable is in  
18 order to make that process work, I can tell a  
19 prospect that a utopia exists, but in order to get  
20 it -- or in order to access that utopia, you have  
21 to be unethical and give me information that I will  
22 share with the utility that might be competitive  
23 with other communities not only in this state, but  
24 elsewhere.

25           So that's an incredibly difficult

1 conversation to have. So that's my first point.

2 The second point -- that I would address.

3 The second point is we have had an engaged  
4 dialogue with the utility regarding pole  
5 attachments, and we've sought a waiver on what  
6 appears to be internal rules regarding pole  
7 attachments.

8 We believe in small rural communities that  
9 broadband access is incredibly important and will  
10 become increasingly important in the future. We've  
11 asked for the waiver on what appears to be internal  
12 rules. I've been sent down some rabbit holes by  
13 the company saying there was FCC rules or National  
14 Electric Code rules.

15 And I can't find them, and the utility has  
16 not provided that to me. But I'm not asking for a  
17 waiver of access charges. Our community,  
18 Boonville, is surrounded by a Fiber to the Homes  
19 project, and we'd like to allow them to come in and  
20 access the utility's poles here so that we can have  
21 one gigabyte service to the home. It's another  
22 case of utopia exists just beyond the border.

23 We also have -- my third topic has to do  
24 with bringing economic development finance tools to  
25 some of the company's needs and infrastructure.



1 I've had a dialogue with the company  
2 regarding the costs of renewable generation center,  
3 particularly the solar plant. And I would like to  
4 bring some local financing options to the table on  
5 that.

6 So far, I've -- it's -- I'm not sure that  
7 in the bureaucracy I've gotten to the right person.  
8 But it's been a little bit of crickets of the  
9 response.

10 And in particular, as a local community,  
11 if we treated this as any other economic  
12 development project, while it wouldn't create jobs,  
13 it would create investment in our community, and we  
14 would have some tools at hand that would allow some  
15 local tax abatement that would lower the marginal  
16 cost of operation on a solar facility on an ongoing  
17 basis and provide us, as a community, the ability  
18 to differentiate ourselves to sooners in that we  
19 would be able to say, X percentage of our sole --  
20 of our energy that is consumed locally is offset by  
21 these solar sources that are within our town.

22 So, again, the -- the company does not  
23 seem to have been very receptive to that  
24 discussion. And I don't know how that fits into  
25 their strategic plans. But as a local community,

1 that is something that we can do and would be  
2 interested in furthering that discussion.

3 Then the last point that I would like to  
4 address is, I believe, Thursday, the Commission  
5 will be looking at Ameren's proposal for  
6 transportation energy.

7 And -- and I'm very proud to say that this  
8 is one place we think Boonville has a lot of  
9 opportunity. And we were, if not the first, one of  
10 the first to engage in the dialogue with -- with  
11 the utility about putting a transportation charging  
12 site here.

13 And we're very excited about that.  
14 We see that as an opportunity, again, for our  
15 tourism development because of the length of time  
16 it takes to charge a car. And we have a lot of  
17 nice amenities for the traveling public. So those  
18 are my four topics, and I'll respond to any  
19 questions you have.

20 JUDGE WOODRUFF: Thank you very much.  
21 Thank you.

22 MR. GANN: The count down times helped.

23 JUDGE WOODRUFF: Yes. Chairman?

24 CHAIRMAN HALL: Thank you, Mr. Gann. I  
25 don't have any particular questions other than I'm

1 wondering the extent to which you've had  
2 conversations about the first three items that you  
3 answered with -- with the Staff of the Missouri  
4 Public Service Commission.

5 MR. GANN: I have not had any -- any talk  
6 with staff at Public Service Commission about those  
7 first three topics.

8 I -- there are former -- there is a local  
9 former Staff member in the Office of Public Counsel  
10 that I dialogued with regarding all of these  
11 issues.

12 CHAIRMAN HALL: Well, and I'm obviously  
13 going to persuade you to have more conversatons  
14 with them. But I recommend you raise at least  
15 those first three issues with Staff as a result of  
16 the discussions and poor result.

17 MR. GANN: I will do that.

18 COMMISSIONER RUPP: Thank you for your  
19 testimony. When I listened to the testimony, I  
20 tried to pick up the theme. And the theme was  
21 coming across, and I want to see if it was correct,  
22 was when communicating with the customer, with the  
23 company and their customer service that they became  
24 a cause for frustration. Would you summarize that  
25 as the way it has been on those first three issues

1 of dealing with any information from the company?

2 MR. GANN: So I think it -- yes.

3 Frustration. But -- but frustration may be  
4 warranted by both parties. What -- how I would  
5 better characterize it is I think I've tried to  
6 propose creative solutions to some problems.

7 And either the regulatory structure or  
8 their bureaucracy isn't able to interpret and  
9 respond to the creative solutions I think I've  
10 proposed. So --

11 COMMISSIONER RUPP: So specifically  
12 dealing with the feeling as if you're being sent  
13 down rabbit holes, chasing statements that are not  
14 true?

15 MR. GANN: That -- that has happened.  
16 Yes.

17 COMMISSIONER RUPP: All right. Thank you.

18 COMMISSIONER STOLL: The only thing I  
19 would say is that I think it would be important for  
20 you to talk to Staff today and maybe they could  
21 give you a contact or a number that you would be  
22 able to call when everybody is back at the office.

23 MR. GANN: I will do that.

24 COMMISSIONER STOLL: Okay. Thank you.

25 JUDGE WOODRUFF: Thank you, Mr. Gann.

1 MR. GANN: Thank you.

2 JUDGE WOODRUFF: Anything -- any questions  
3 from the parties? Thank you very much.

4 MR. GANN: Thank you.

5 JUDGE WOODRUFF: The next name on the list  
6 is Paula Stern.

7 MS. STERN: Hi. My name is Paula Stern,  
8 and I --

9 JUDGE WOODRUFF: You might want to put  
10 microphone a little bit closer to you.

11 MS. STERN: I have a quiet voice as it is,  
12 so I'm sorry. But I had a thyroid surgery, and  
13 it's kind of messed up with the vocal cords.

14 JUDGE WOODRUFF: I'll need to swear you  
15 in, if you can raise your right hand?

16 PAULA STERN,  
17 being first duly sworn to testify the truth, the whole  
18 truth, and nothing but the truth, testified as follows:

19 TESTIMONY OF PAULA STERN

20 JUDGE WOODRUFF: What would you like to  
21 tell us?

22 MS. STERN: Well, I just want you all to  
23 be aware that I am on a fixed income. Because I am  
24 on a limited income and I live frugally at best, it  
25 makes it really difficulty when my bill is going to

1 potentially go up eight plus dollars a month.

2 That sort of -- when I look at it, it's  
3 like, Okay, I can take medication or I can pay my  
4 bill. I think it's going to be medication. It's  
5 not going to be the bill.

6 My bill went from \$30 last month to \$83  
7 this month. And, yes, it's been a lot colder. And  
8 the windows in the apartment I live in are not real  
9 secure. And I've had weather stripping done. But  
10 even with that, turning my heat down at night,  
11 doing all of these things, I can't imagine that my  
12 bill is going to be over 90, \$100 a month.

13 And I just think you need to be aware that  
14 people that are on limited incomes can't pull that  
15 from anywhere else. There is no place to get it.

16 So there's a lot of Seniors out there.  
17 There's a lot of children out there. There's a lot  
18 of folks like me. I just want you to be aware of  
19 that and maybe take that into account because  
20 that's a lot of money for someone that's on a fixed  
21 income to have to deal with and come up with every  
22 single month. That's kind of all I need to say.

23 Thank you.

24 JUDGE WOODRUFF: Thank you very much. Any  
25 questions from parties?

1 COMMISSIONER KENNEY: Thank you,  
2 Ms. Stern.

3 MS. GIBONEY: Ma'am, are you a customer of  
4 Ameren Missouri?

5 MS. STERN: Yes, I am.

6 MS. GIBONEY: Okay. Thank you.

7 JUDGE WOODRUFF: Any other questions from  
8 Commissioners?

9 CHAIRMAN HALL: No questions. Thank you  
10 for your testimony.

11 MS. STERN: Thank you, ma'am.

12 JUDGE WOODRUFF: The next name on the list  
13 is Amelia Duvall? Pronunciation?

14 MS. DUVALL: It's Amalie.

15 JUDGE WOODRUFF: Amalie. Sorry about  
16 that. Please raise your right hand.

17 AMALIE DUVALL,  
18 being first duly sworn to testify the truth, the whole  
19 truth, and nothing but the truth, testified as follows:

20 TESTIMONY OF AMALIE DUVALL

21 JUDGE WOODRUFF: Thank you. What would  
22 you like to tell us?

23 MS. DUVALL: Well, I guess following up  
24 somewhat on what Paula said, I would just like to  
25 state, that, you know, there's only so much that

1 people can tolerate.

2 A 50 percent increase in the last ten  
3 years. My income has not increased. So there  
4 comes a point where Ameren's going to have to start  
5 looking somewhere else besides rate increases.

6 I'm thinking ahead to when I retire. My  
7 income will be even less. I'm -- I'm very frugal  
8 right now. And I don't know how I would be able to  
9 stay in my home paying the rates that I pay right  
10 now on less income than I have.

11 So in the past ten years, I'm paying much  
12 more and I'm getting much less. I currently don't  
13 run my furnace. I keep it just enough to keep my  
14 pipes from freezing.

15 And I put a space heater in my son's room.  
16 So his bedroom is warm, and we bundle up in the  
17 house. I do not use central air any longer. I  
18 have it in my house.

19 I used to use it and not think about it.  
20 I don't use it anymore. I have a window unit in my  
21 son's room, and I can tell you this past summer,  
22 there were a couple of months that were really  
23 unbearable. I spent a lot of time outside of my  
24 own home because of it.

25 So I don't know if as a community, in



1 conjunction with Ameren, we need to start looking  
2 for other ways to get the money they need to make  
3 these improvements if they must be made. But I  
4 also feel if -- that if part of it is because of a  
5 reduced demand, then maybe all of these  
6 improvements don't need to be made if -- if there's  
7 less demand.

8 But, again, I just think it's really  
9 important to be on the record that people know how  
10 much people are suffering. And I -- I feel  
11 fortunate because I do have a job, a steady job, a  
12 good job.

13 In this community, there are a lot of  
14 people that very recently lost their jobs. We've  
15 lost industry. And they're struggling even more  
16 than I am.

17 And the elderly people here that live on a  
18 fixed budget, I don't know what they're going to  
19 do. I personally -- I have neighbors that, you  
20 know, I take extra food to that I know are  
21 struggling.

22 So I just want to make my voice heard.  
23 I've never participated in anything like this  
24 before. But there comes a time when there's just  
25 nothing left to give. I mean, you've squeezed it

1 all out of me. There's not anything left.

2 I just wanted to make sure that people are  
3 aware of that, you know, that that's happening to a  
4 lot of us out here.

5 JUDGE WOODRUFF: Okay. Thank you. Any  
6 questions from the parties?

7 COMMISSIONER RUPP: Thank you.

8 CHAIRMAN HALL: Thank you.

9 JUDGE WOODRUFF: Thank you, ma'am. The  
10 next name on the list is Burt McClary. Good  
11 afternoon. Please raise your right hand.

12 BURT MCCLARY,  
13 being first duly sworn to testify the truth, the whole  
14 truth, and nothing but the truth, testified as follows:

15 TESTIMONY OF BURT MCCLARY

16 JUDGE WOODRUFF: Thank you. And you are  
17 Burt McClary?

18 MR. MCCLARY: Burt McClary.

19 JUDGE WOODRUFF: All right. Spell the  
20 last name for the court reporter.

21 MR. MCCLARY: M-c-C-l-a-r-y.

22 JUDGE WOODRUFF: Okay. What you would  
23 like to tell us?

24 MR. MCCLARY: Just a -- excuse me. Just a  
25 couple of brief comments from a consumer's point of

1 view. I own five properties within the city limits  
2 of Boonville. They're adjacent properties.

3 And a couple of years ago, I was  
4 interested in exploring the possibility of some  
5 solar power to use on these properties. We have  
6 space for a large ground-based solar array.

7 And so I looked into the -- to the issues.  
8 And, quite frankly, I found it didn't appear that  
9 Ameren was -- had much interest in solar or other  
10 renewable energy sources as some of the other  
11 public utilities in Missouri.

12 And we hear statistics given. And it's  
13 difficult for a consumer to interpret these and --  
14 and understand the -- the impact.

15 But, recently, I -- I've heard a couple of  
16 other statistics such as savings regarding the --  
17 the Kansas City Power & Light Company and their  
18 investments in wind and energy efficiency that --  
19 that will provide potentially a billion dollar in  
20 customer savings over the next 20 years.

21 And then the Springfield Utilities that  
22 have switched to wind power that provides a 25  
23 percent cheaper energy source other than coal and  
24 that they are now at approximately 30 -- 60 percent  
25 wind power.

1           And the statements regarding Ameren and  
2           their investments and -- and application of -- of  
3           wind power is another 1 percent of wind energy.  
4           So, again, it's -- as I said, it's difficult for us  
5           as consumers to -- to really compare different  
6           public utilities and their efficiencies.

7           But, in general, I would just like to  
8           encourage Ameren to look at these alternate  
9           sources, and -- and make the investments in  
10          Missouri.

11          One other comment as well I'd like to  
12          reiterate to the concerns that a couple of other  
13          speakers have mentioned about the -- the cost  
14          increase to the individual.

15          Myself, I have no problems at all it in  
16          absorbing costs for the services provided. And --  
17          and I would like to say, too, that I've been a  
18          Missouri power and light and UE and Ameren customer  
19          for 63 years of my life. And -- and I'm generally  
20          satisfied with the service and reliability.

21          And -- and as I said, I have no problems  
22          absorbing rate increases myself, and I am willing  
23          to pay my share. But I do -- I do find that it's  
24          difficult for my tenants to absorb these kind of  
25          cost increases.

1           We have individuals that have expressed --  
2           I can absorb a portion for all of that for them.  
3           However, it is their responsibility to pay their  
4           own utilities, and I am concerned that -- that they  
5           may have difficulty with that large of an  
6           increase. Thank you.

7           JUDGE WOODRUFF: Okay. Any questions  
8           from the parties first?

9           COMMISSIONER KENNEY: Thank you, Mr.  
10          McClary.

11          COMMISSIONER STOLL: Thank you for your  
12          testimony.

13          JUDGE WOODRUFF: Mr. McClary, I do have  
14          one question for you, though.

15          MR. MCCLARY: Yes.

16          JUDGE WOODRUFF: You mentioned the  
17          possibility of solar power. Have you looked into  
18          any other possibility for energy efficiency  
19          programs for your structure system of the apartment  
20          buildings?

21          MR. MCCLARY: No. They're single --  
22          single family frame residences. As far as just  
23          efficiency within the buildings, windows and doors  
24          and -- high efficiency furnaces, yes, I do have.

25          JUDGE WOODRUFF: Okay. I was going to

1 suggest you might want to talk to the Ameren people  
2 or with our Staff over here for --

3 MR. MCCLARY: We have -- we have plenty of  
4 -- plenty of resources to look at those. And --  
5 and we have invested in new pipes, furnaces on two  
6 units in the last couple of years as well.

7 JUDGE WOODRUFF: Okay. Thank you.

8 MR. MCCLARY: Thank you.

9 JUDGE WOODRUFF: Next name on the list is  
10 John Meyer. Good afternoon, Mr. Meyer.

11 MR. MEYER: Good afternoon.

12 JUDGE WOODRUFF: And your name is John  
13 Meyer?

14 MR. MEYER: Yes, it is.

15 JOHN MEYER,  
16 being first duly sworn to testify the truth, the whole  
17 truth, and nothing but the truth, testified as follows:

18 TESTIMONY OF JOHN MEYER

19 JUDGE WOODRUFF: Thank you very much.  
20 What you would you like to tell us?

21 MR. MEYER: Well, I realize Ameren is a  
22 for-profit company. You know, they've got to make  
23 a profit.

24 But as a -- you know, they're also a -- a  
25 publicly traded company. They're more worried

1 about dividends to their stockholders than they are  
2 about us as customers because if they don't keep  
3 their stockholders happy, they're going to sell  
4 their -- their stocks. They're going to get  
5 something else.

6 But I understand they've got to make a  
7 profit. I don't have that against them. I think  
8 if they -- if they're wanting to do all this, they  
9 need to let us know, let us decide before -- you  
10 know, don't keep it hidden secret while they're  
11 spending the money on it.

12 If they want a rate increase, let us know  
13 so we can think is it worth what we're going to  
14 have to pay extra for what they're saying they're  
15 doing? Or are they just saying they're doing this  
16 or are they not?

17 Because we have no way of knowing. But  
18 I'm not a computer person. I guess if I was, I  
19 could get on the computer and find out. But I'm  
20 not interested in computers. I didn't have them  
21 when I was a kid. I could die without one.

22 I won't hold it against them making a  
23 profit. I just don't think they should get rich  
24 off of it, you know.

25 I'm on Social Security. I've got three --

1 three-tenths of a 1 percent increase this year for  
2 Social Security. Well, they're getting an 8 or 9  
3 percent, and they've had a 50 percent increase in  
4 the last ten years.

5 I worked at a good job. I didn't get any  
6 kind of increases like that. I thought 2 or 3  
7 percent was a real good increase. I wasn't  
8 dissatisfied with it.

9 For a lot of years, I took a 1 percent  
10 because I thought I was making enough for what I've  
11 got to do. And, you know, when -- I just can't see  
12 that I've heard where they've built so much stuff  
13 that they're needing this kind of money.

14 If they would let a person know, well, you  
15 know, we built this, we're getting so much off of  
16 this or off of that. They shouldn't have got to  
17 spend it before they take it and collect for it.

18 They need to let people know they're  
19 spending it and what they're spending it on so  
20 they'll know what's going on. I'm not against them  
21 making money. I just don't think they should get  
22 rich off of it. And that's what I feel like  
23 they're trying to do on this one.

24 JUDGE WOODRUFF: Okay. Thank you, sir.  
25 Any questions from the parties? Commissioners?



1 COMMISSIONER STOLL: Thank you for your  
2 testimony.

3 JUDGE WOODRUFF: Thank you for your  
4 testimony. And you might want to talk to Mr. Own  
5 over here the Office of Public Counsel. And he'll  
6 give you some more information about this case and  
7 how it all works in general. So -- all right.  
8 Next name on the list is Joan Read. Good  
9 afternoon.

10 MS. READ: Hi.

11 JUDGE WOODRUFF: And you are Joan Read?

12 MS. READ: Yes, I am.

13 JUDGE WOODRUFF: All right. And would you  
14 spell the last name for the record?

15 MS. READ: R-e-a-d.

16 JUDGE WOODRUFF: Thank you very much.  
17 Please raise your right hand.

18 JOAN READ,  
19 being first duly sworn to testify the truth, the whole  
20 truth, and nothing but the truth, testified as follows:

21 JUDGE WOODRUFF: Thank you. What would  
22 you like to tell us?

23 MS. READ: Municipalities all over all the  
24 United States and leaders world-wide are actively  
25 pursuing more affordable clean energy renewable

1 energy.

2 Clean renewable energy is a job creator,  
3 reduced pollution, enhances our public health and  
4 reduces suffering and lowers the health care costs  
5 with renewables, collecting benefits, including  
6 reduced utility bills.

7 Renewables are less expensive than coal.  
8 A rate increase of \$99 dollars per year might not  
9 sound like much to you, but I assure you it  
10 increased utility bills are a real burden in this  
11 community.

12 I volunteer at one of three local banks in  
13 Boonville alone. Hundreds of our neighbors need  
14 those services to survive.

15 Fortunately, my situation is different.  
16 And we chose to install solar panels for reasons  
17 that are in Boonville at our home or at our  
18 business in Columbia.

19 And we -- Ameren did not offer any  
20 rebates, so we did it at our place of business, and  
21 this is in Columbia. We went to that effort. We  
22 have not seen other utility companies take their  
23 customers with renewable energy.

24 Given the fact that for years Ameren has  
25 chosen to favor coal over renewables prior to the

1 program, why is it appropriate now for them to ask  
2 their customers to build them now?

3 At this current trajectory, our bills will  
4 only continue to increase. As the Missouri Public  
5 Service Commission, I encourage you to advocate on  
6 our behalf. We deserve better.

7 JUDGE WOODRUFF: Thank you, ma'am.  
8 Questions from the parties? Commissioners?

9 COMMISSIONER STOLL: Thank you.

10 JUDGE WOODRUFF: Thank you, ma'am.

11 MS. READ: Thank you.

12 JUDGE WOODRUFF: Last name on the list is  
13 Warren Schlotzhour?

14 MR. SCHLOTZHOURL: Yeah. I don't need to  
15 do mine.

16 JUDGE WOODRUFF: Okay. Did I at least  
17 state your name right?

18 MR. SCHLOTZHOURL: Yeah. You did pretty  
19 good.

20 JUDGE WOODRUFF: Well, thank you very  
21 much. Mr. Schlotzhour was the last name on the  
22 list. Is anyone else here who would like to  
23 testify who didn't sign up on the list? Yes. come  
24 on up. And can you tell us your name?

25 MS. PERRY: Linda Perry.

1 JUDGE WOODRUFF: Perry?

2 MS. PERRY: Perry, P-e-r-r-y.

3 JUDGE WOODRUFF: I need to swear you in.

4 MS. PERRY: I'm sorry.

5 LINDA PERRY,

6 being first duly sworn to testify the truth, the whole  
7 truth, and nothing but the truth, testified as follows:

8 JUDGE WOODRUFF: What would you like to  
9 tell us?

10 MS. PERRY: I promised myself I wouldn't  
11 do this. I just wanted to hear what everybody else  
12 had to say. But the more I sat, the more I  
13 listened. And I'm a little concerned.

14 I run a social service organization as an  
15 outreach here for Cooper County. I also deal in a  
16 lot of low income families. I work for the Food  
17 Pantry.

18 I'm concerned with the fact that within  
19 the ten-year period, there was seven times  
20 increase. That doesn't seem right to me.

21 I deal with a lot of low income families.  
22 And like was clearly stated, there are those who  
23 have recently lost jobs. How can you sit and tell  
24 an individual who's already in poverty, who is  
25 already struggling to make those payments, Oh,

1 you've got eight more dollars to pay a month?  
2 You've got to feed your kids. You've got to pay  
3 this bill. You've got to do whatever you need to  
4 do. How are you going to be able to do that  
5 because you're struggling anyway?

6 We have a great organization set up to  
7 where they would help with you your energy bills.  
8 But the way it's been continuing these past few  
9 years that I've seen in this county, everybody's  
10 out before -- before there's time. What do you do  
11 then?

12 You go without your lights. And if it's  
13 warm, you go without your heat. There's got to be  
14 a better way.

15 I understand a company has to make profit.  
16 I understand they have to look at the overall  
17 situation. I understand that. But there still has  
18 to be a better way.

19 Like I said, for me, I was concerned when  
20 I heard about the ten-year period it rose seven  
21 times. I -- I -- I'm -- I'm baffled.

22 So I heard a lot of good answers. I heard  
23 a lot of good answers. I just don't buy it. And  
24 I'm speaking -- because I'm a customer myself. And  
25 I've had my ups and downs with them.

1           And I sat here. I just expect more. And  
2 as Americans, we're supposed to expect more. So I  
3 expect more.

4           I want you guys to take into account very  
5 carefully of what you're going to do, and I respect  
6 you for doing that because I'm -- I'm respectful  
7 that you're taking in all aspects of the -- of the  
8 situatoin.

9           Because you're not just looking at Ameren.  
10 You're looking at the whole thing, the whole  
11 picture. All I ask is just for a fair count.

12           JUDGE WOODRUFF: Thank you very much,  
13 ma'am. Any questions from parties? Commissioners?

14           MR. KENNEY: No.

15           COMMISSIONER STOLL: Thank you, Ms. Perry.

16           CHAIRMAN HALL: Thank you.

17           JUDGE WOODRUFF: Thank you, Ms. Perry.

18           MS. PERRY: Thank you.

19           JUDGE WOODRUFF: Anyone else in the  
20 audience who would like to come forward? All right  
21 then. Yes, ma'am. Tell us your name, please.

22           MS. LUDWIG: Mary Ludwig.

23           JUDGE WOODRUFF: Ludwig?

24           MS. LUDWIG: Ludwig.

25           JUDGE WOODRUFF: Okay, can you spell the

1 last name for us?

2 MS. LUDWIG: L-u-d-w-i-g.

3 JUDGE WOODRUFF: All right. If you'd  
4 please raise your right hand, I'll swear you in.

5 MARY LUDWIG,  
6 being first duly sworn to testify the truth, the whole  
7 truth, and nothing but the truth, testified as follows:

8 TESTIMONY OF MARY LUDWIG

9 JUDGE WOODRUFF: Thank you very much.  
10 What would you you like to tell us?

11 MS. LUDWIG: Well, as I was sitting there,  
12 I'm thinking, Well, I can do \$8 a month. I can do  
13 that. And several other people said that.

14 Several other people said they flat out  
15 can't. Has anybody ever thought about a sliding  
16 scale based on income? Just a thought I had  
17 sitting out there.

18 JUDGE WOODRUFF: I can't address that at  
19 this point on behalf of the Commission. Something  
20 you might want to talk about with -- with Mr. Owen,  
21 again, as well as with our Staff counsel. And our  
22 other Staff memebers here, they might -- there are  
23 some discussions of those kind of things going on.

24 MS. LUDWIG: Okay. Great. Thanks.

25 JUDGE WOODRUFF: Anyone -- anyone else?

1 Any questions from the parties or Commissioners?

2 COMMISSIONER KENNEY: No. Thank you very  
3 much.

4 COMMISSIONER STOLL: Thank you for your  
5 testimony.

6 JUDGE WOODRUFF: Thank you. Anyone else  
7 wish to testify? All right. With that, then, we  
8 will conclude this local public hearing. And thank  
9 you all for coming out. And we are adjourned.

10 (The proceedings were concluded at 1:30 p.m. on  
11 January 10, 2017.)

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1	I N D E X	
2		PAGE
3	Testimony of James Gann	6
4	Testimony of Paula Stern	13
5	Testimony of Amalie Duvall	15
6	Testimony of Burt McClary	18
7	testimony of John Meyer	22
8	testimony of Joan Read	25
9	Testimony of Linda Perry	28
10	Testimony of Mary Ludwig	31
11		
12	Reporter's Certificate	33
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

LOCAL PUBLIC HEARING - Vol. II 1/10/2017

<b>A</b>	<p>10:5 16:4  <b>Americans</b> 30:2  <b>answered</b> 11:3  <b>answers</b> 29:22  29:23  <b>anybody</b> 31:15  <b>anymore</b> 16:20  <b>anyway</b> 29:5  <b>apartment</b> 14:8  21:19  <b>appear</b> 19:8  <b>appearance</b> 4:6  <b>appears</b> 8:6,11  <b>application</b> 20:2  <b>applied</b> 7:15  <b>appropriate</b>  27:1  <b>approximately</b>  19:24  <b>array</b> 19:6  <b>asked</b> 8:11  <b>asking</b> 8:16  <b>aspects</b> 30:7  <b>assure</b> 26:9  <b>attachments</b> 8:5  8:7  <b>attorneys</b> 4:1,6  <b>audience</b> 30:20  <b>auditors</b> 5:10  <b>available</b> 6:24  <b>aware</b> 5:21  13:23 14:13,18  18:3</p>	<p>29:14,18  <b>beyond</b> 8:22  <b>bill</b> 3:10 13:25  14:4,5,6,12  29:3  <b>billion</b> 19:19  <b>bills</b> 26:6,10  27:3 29:7  <b>bit</b> 3:18 9:8  13:10  <b>Booneville</b> 6:16  <b>Boonville</b> 1:7  6:19 8:18 10:8  19:2 26:13,17  <b>border</b> 8:22  <b>Boulevard</b> 1:22  <b>Box</b> 2:4,9,15  <b>brief</b> 18:25  <b>bring</b> 9:4  <b>bringing</b> 8:24  <b>broadband</b> 8:9  <b>budget</b> 17:18  <b>build</b> 27:2  <b>buildings</b> 21:20  21:23  <b>built</b> 24:12,15  <b>bundle</b> 16:16  <b>burden</b> 26:10  <b>bureaucracy</b> 9:7  12:8  <b>Burt</b> 18:10,12  18:15,17,18  34:6  <b>business</b> 26:18  26:20  <b>buy</b> 29:23</p>	<p><b>cause</b> 11:24  <b>CCR</b> 1:21 33:19  <b>center</b> 9:2  <b>central</b> 16:17  <b>Centre</b> 2:14  <b>Certificate</b> 33:1  34:12  <b>Certified</b> 33:6,7  <b>certify</b> 33:9  <b>Chairman</b> 1:17  3:8 5:4 10:23  10:24 11:12  15:9 18:8  30:16  <b>characterize</b>  12:5  <b>charge</b> 10:16  <b>charges</b> 8:17  <b>charging</b> 10:11  <b>chasing</b> 12:13  <b>cheaper</b> 19:23  <b>Chief</b> 1:14 3:3  <b>children</b> 14:17  <b>chose</b> 26:16  <b>chosen</b> 26:25  <b>city</b> 1:22 2:5,10  2:14 5:8 19:1  19:17  <b>clean</b> 25:25 26:2  <b>clearly</b> 28:22  <b>closer</b> 13:10  <b>coal</b> 19:23 26:7  26:25  <b>Code</b> 8:14  <b>colder</b> 14:7  <b>Coleman</b> 5:25  <b>collect</b> 24:17  <b>collecting</b> 26:5  <b>Columbia</b> 2:15  26:18,21  <b>come</b> 3:14 8:19  14:21 27:23  30:20  <b>comes</b> 7:12 16:4  17:24  <b>coming</b> 6:17  11:21 32:9</p>	<p><b>comment</b> 20:11  <b>comments</b> 3:12  18:25  <b>commercial</b>  7:11  <b>Commission</b> 1:1  2:2,3 3:4 4:13  4:15 10:4 11:4  11:6 27:5  31:19  <b>Commissioner</b>  3:6,9,9,10 5:24  11:18 12:11,17  12:18,24 15:1  18:7 21:9,11  25:1 27:9  30:15 32:2,4  <b>Commissioners</b>  1:16,18 3:7,24  5:2,24 6:17  15:8 24:25  27:8 30:13  32:1  <b>communicating</b>  11:22  <b>communities</b>  7:23 8:8  <b>community</b> 8:17  9:10,13,17,25  16:25 17:13  26:11  <b>companies</b>  26:22  <b>company</b> 1:10  2:12 8:13 9:1  9:22 11:23  12:1 19:17  22:22,25 29:15  <b>company's</b> 8:25  <b>compare</b> 20:5  <b>competitive</b>  7:22  <b>computer</b> 23:18  23:19  <b>computers</b>  23:20  <b>concerned</b> 21:4</p>
<b>B</b>	<p><b>back</b> 12:22  <b>baffled</b> 29:21  <b>banks</b> 26:12  <b>based</b> 31:16  <b>basis</b> 9:17  <b>bedroom</b> 16:16  <b>behalf</b> 27:6  31:19  <b>believe</b> 8:8 10:4  <b>benefits</b> 26:5  <b>best</b> 13:24  <b>better</b> 12:5 27:6</p>	<p style="text-align: center;"><b>C</b></p> <p><b>C</b> 2:1 3:1  <b>call</b> 3:13 4:4  12:22  <b>caption</b> 33:10  <b>car</b> 10:16  <b>care</b> 4:5 26:4  <b>carefully</b> 30:5  <b>case</b> 5:13 7:3  8:22 25:6</p>	<p><b>comment</b> 20:11  <b>comments</b> 3:12  18:25  <b>commercial</b>  7:11  <b>Commission</b> 1:1  2:2,3 3:4 4:13  4:15 10:4 11:4  11:6 27:5  31:19  <b>Commissioner</b>  3:6,9,9,10 5:24  11:18 12:11,17  12:18,24 15:1  18:7 21:9,11  25:1 27:9  30:15 32:2,4  <b>Commissioners</b>  1:16,18 3:7,24  5:2,24 6:17  15:8 24:25  27:8 30:13  32:1  <b>communicating</b>  11:22  <b>communities</b>  7:23 8:8  <b>community</b> 8:17  9:10,13,17,25  16:25 17:13  26:11  <b>companies</b>  26:22  <b>company</b> 1:10  2:12 8:13 9:1  9:22 11:23  12:1 19:17  22:22,25 29:15  <b>company's</b> 8:25  <b>compare</b> 20:5  <b>competitive</b>  7:22  <b>computer</b> 23:18  23:19  <b>computers</b>  23:20  <b>concerned</b> 21:4</p>	

MIDWEST LITIGATION SERVICES

LOCAL PUBLIC HEARING - Vol. II 1/10/2017

<p>28:13,18 29:19  <b>concerns</b> 20:12  <b>conclude</b> 32:8  <b>concluded</b> 32:10  <b>conjunction</b>  17:1  <b>consumed</b> 9:20  <b>consumer</b> 19:13  <b>consumer's</b>  18:25  <b>consumers</b> 20:5  <b>contact</b> 4:11  12:21  <b>continue</b> 27:4  <b>continuing</b> 29:8  <b>conversation</b>  8:1  <b>conversations</b>  11:2  <b>conversations</b>  11:13  <b>Cooper</b> 6:19  28:15  <b>CORDS</b> 13:13  <b>correct</b> 11:21  <b>cost</b> 9:16 20:13  20:25  <b>costs</b> 9:2 20:16  26:4  <b>counsel</b> 2:7,8  4:19,21,25  11:9 25:5  31:21  <b>count</b> 10:22  30:11  <b>county</b> 6:19  28:15 29:9  33:4  <b>couple</b> 16:22  18:25 19:3,15  20:12 22:6  <b>court</b> 4:10,16,22  6:5 18:20 33:7  <b>create</b> 9:12,13  <b>creative</b> 12:6,9  <b>creator</b> 26:2  <b>crickets</b> 9:8</p>	<p><b>CSR</b> 1:21 33:19  <b>current</b> 27:3  <b>currently</b> 16:12  <b>customer</b> 11:22  11:23 15:3  19:20 20:18  29:24  <b>customers</b> 7:11  23:2 26:23  27:2</p> <hr/> <p style="text-align: center;"><b>D</b></p> <hr/> <p><b>D</b> 3:1 34:1  <b>d/b/a</b> 1:10 2:12  <b>Daniel</b> 1:17 3:8  <b>deal</b> 14:21 28:15  28:21  <b>dealing</b> 12:1,12  <b>decide</b> 23:9  <b>decision</b> 5:20  <b>delivers</b> 7:10  <b>demand</b> 17:5,7  <b>deserve</b> 27:6  <b>developer</b> 6:20  <b>development</b>  7:7,12 8:24  9:12 10:15  <b>dialogue</b> 8:4 9:1  10:10  <b>dialogued</b> 11:10  <b>die</b> 23:21  <b>different</b> 20:5  26:15  <b>differentiate</b>  9:18  <b>diffictulty</b> 21:5  <b>difficult</b> 7:25  19:13 20:4,24  <b>difficulty</b> 13:25  <b>directly</b> 5:15  <b>Director</b> 4:21  <b>discuss</b> 7:5  <b>discussion</b> 9:24  10:2  <b>discussions</b>  11:16 31:23  <b>dissatisfied</b> 24:8</p>	<p><b>dividends</b> 23:1  <b>doing</b> 14:11  23:15,15 30:6  <b>dollar</b> 19:19  <b>dollars</b> 14:1  26:8 29:1  <b>doors</b> 21:23  <b>downs</b> 29:25  <b>duly</b> 6:12 13:17  15:18 18:13  22:16 25:19  28:6 31:6  <b>Duvall</b> 15:13,14  15:17,20,23  34:5</p> <hr/> <p style="text-align: center;"><b>E</b></p> <hr/> <p><b>E</b> 2:1,1,13 3:1,1  34:1  <b>earlier</b> 3:11  <b>economic</b> 6:19  7:7,11 8:24  9:11  <b>economists</b> 5:10  <b>efficiencies</b> 20:6  <b>efficiency</b> 19:18  21:18,23,24  <b>effort</b> 26:21  <b>eight</b> 14:1 29:1  <b>either</b> 12:7  <b>elderly</b> 17:17  <b>Electric</b> 1:10,11  2:12 8:14  <b>encourage</b> 20:8  27:5  <b>energy</b> 9:20 10:6  19:10,18,23  20:3 21:18  25:25 26:1,2  26:23 29:7  <b>engage</b> 10:10  <b>engaged</b> 8:3  <b>engineers</b> 5:11  <b>enhances</b> 26:3  <b>entire</b> 5:6  <b>entries</b> 4:6  <b>ER-2016-0179</b></p>	<p>1:10  <b>everybody</b>  12:22 28:11  <b>everybody's</b>  29:9  <b>evidence</b> 5:19  <b>evidentiary</b> 5:8  <b>excited</b> 10:13  <b>excuse</b> 18:24  <b>exists</b> 7:19 8:22  <b>expect</b> 30:1,2,3  <b>expensive</b> 26:7  <b>explained</b> 5:7  <b>exploring</b> 19:4  <b>expressed</b> 21:1  <b>extent</b> 11:1  <b>extra</b> 17:20  23:14</p> <hr/> <p style="text-align: center;"><b>F</b></p> <hr/> <p><b>facility</b> 9:16  <b>fact</b> 3:21 6:25  26:24 28:18  <b>fair</b> 30:11  <b>fairly</b> 6:23  <b>families</b> 28:16  28:21  <b>family</b> 21:22  <b>far</b> 9:6 21:22  <b>favor</b> 26:25  <b>FCC</b> 8:13  <b>feed</b> 29:2  <b>feel</b> 17:4,10  24:22  <b>feeling</b> 12:12  <b>Fiber</b> 8:18  <b>File</b> 1:10  <b>finance</b> 8:24  <b>financing</b> 9:4  <b>find</b> 8:15 20:23  23:19  <b>first</b> 4:4 6:3,12  7:5 8:1 10:9,10  11:2,7,15,25  13:17 15:18  18:13 21:8  22:16 25:19</p>	<p>28:6 31:6  <b>fits</b> 9:24  <b>five</b> 3:19,20 5:24  19:1  <b>fixed</b> 13:23  14:20 17:18  <b>flat</b> 31:14  <b>folks</b> 14:18  <b>follow</b> 7:6  <b>following</b> 15:23  <b>follows</b> 6:13  13:18 15:19  18:14 22:17  25:20 28:7  31:7  <b>food</b> 17:20 28:16  <b>for-profit</b> 22:22  <b>former</b> 11:8,9  <b>forth</b> 3:19 33:10  33:13  <b>fortunate</b> 17:11  <b>Fortunately</b>  26:15  <b>forward</b> 6:2  30:20  <b>found</b> 19:8  <b>four</b> 3:6 6:21 7:2  10:18  <b>frame</b> 21:22  <b>frankly</b> 19:8  <b>freezing</b> 16:14  <b>frugal</b> 16:7  <b>frugally</b> 13:24  <b>frustration</b>  11:24 12:3,3  <b>fully</b> 33:12  <b>furnace</b> 16:13  <b>furnaces</b> 21:24  22:5  <b>furthering</b> 10:2  <b>future</b> 3:11 8:10</p> <hr/> <p style="text-align: center;"><b>G</b></p> <hr/> <p><b>G</b> 3:1  <b>G-a-n-n</b> 6:8  <b>Gann</b> 6:4,7,7,11  6:14,16 10:22</p>
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MIDWEST LITIGATION SERVICES

LOCAL PUBLIC HEARING - Vol. II 1/10/2017

10:24 11:5,17 12:2,15,23,25 13:1,4 34:3 <b>general</b> 20:7 25:7 <b>generally</b> 20:19 <b>generation</b> 9:2 <b>getting</b> 16:12 24:2,15 <b>Giboney</b> 2:13 4:9,10 15:3,6 <b>gigabyte</b> 8:21 <b>give</b> 3:15,16,20 7:21 12:21 17:25 25:6 <b>given</b> 6:22 19:12 26:24 <b>go</b> 14:1 29:12,13 <b>goes</b> 3:22 <b>going</b> 3:4 5:9 11:13 13:25 14:4,5,12 16:4 17:18 21:25 23:3,4,13 24:20 29:4 30:5 31:23 <b>good</b> 5:4 6:4 17:12 18:10 22:10,11 24:5 24:7 25:8 27:19 29:22,23 <b>gotten</b> 9:7 <b>great</b> 29:6 31:24 <b>ground-based</b> 19:6 <b>guess</b> 15:23 23:18 <b>guys</b> 30:4	31:4 <b>happened</b> 12:15 <b>happening</b> 18:3 <b>happy</b> 6:25 23:3 <b>he'll</b> 25:5 <b>health</b> 26:3,4 <b>hear</b> 5:9,17,18 19:12 28:11 <b>heard</b> 17:22 19:15 24:12 29:20,22,22 <b>hearing</b> 1:5 3:5 4:23 5:8,9 6:2 32:8 <b>hearings</b> 5:17 <b>heat</b> 14:10 29:13 <b>heater</b> 16:15 <b>help</b> 29:7 <b>helped</b> 10:22 <b>hereof</b> 33:10 <b>Hi</b> 13:7 25:10 <b>hidden</b> 23:10 <b>high</b> 21:24 <b>hold</b> 23:22 <b>holes</b> 8:12 12:13 <b>home</b> 8:21 16:9 16:24 26:17 <b>Homes</b> 8:18 <b>house</b> 16:17,18 <b>Hundreds</b> 26:13	31:16 <b>incomes</b> 14:14 <b>increase</b> 1:11 16:2 20:14 21:6 23:12 24:1,3,7 26:8 27:4 28:20 <b>increased</b> 16:3 26:10 <b>increases</b> 16:5 20:22,25 24:6 <b>increasingly</b> 8:10 <b>incredibly</b> 7:25 8:9 <b>indicated</b> 3:11 <b>individual</b> 20:14 28:24 <b>individuals</b> 5:15 21:1 <b>industry</b> 17:15 <b>information</b> 4:11,16,22 7:21 12:1 25:6 <b>infrastructure</b> 8:25 <b>install</b> 26:16 <b>interest</b> 19:9 <b>interested</b> 10:2 19:4 23:20 <b>internal</b> 8:6,11 <b>interpret</b> 12:8 19:13 <b>invested</b> 22:5 <b>investment</b> 9:13 <b>investments</b> 19:18 20:2,9 <b>investor-owned</b> 7:8 <b>issue</b> 5:12 <b>issues</b> 11:11,15 11:25 19:7 <b>items</b> 11:2	<b>January</b> 1:7 32:11 <b>Jeff</b> 5:8 <b>Jefferson</b> 1:22 2:5,10 <b>Jim</b> 6:4 <b>Joan</b> 25:8,11,18 34:8 <b>job</b> 17:11,11,12 24:5 26:2 <b>jobs</b> 9:12 17:14 28:23 <b>John</b> 22:10,12 22:15,18 34:7 <b>Johnson</b> 2:3 4:14,15 <b>Judge</b> 1:14,14 3:2,3 4:12,18 4:24 5:1 6:3,9 6:15 10:20,23 12:25 13:2,5,9 13:14,20 14:24 15:7,12,15,21 18:5,9,16,19 18:22 21:7,13 21:16,25 22:7 22:9,12,19 24:24 25:3,11 25:13,16,21 27:7,10,12,16 27:20 28:1,3,8 30:12,17,19,23 30:25 31:3,9 31:18,25 32:6	24:6,13 31:23 <b>know</b> 9:24 15:25 16:8,25 17:9 17:18,20,20 18:3 22:22,24 23:9,10,12,24 24:11,14,15,18 24:20 <b>knowing</b> 23:17
<hr/> <b>H</b> <hr/> <b>Hall</b> 1:17 3:8 5:4 10:24 11:12 15:9 18:8 30:16 <b>hand</b> 6:10 9:14 13:15 15:16 18:11 25:17	<hr/> <b>I</b> <hr/> <b>II</b> 1:8 <b>imagine</b> 14:11 <b>impact</b> 7:3,4 19:14 <b>impacted</b> 5:16 <b>important</b> 5:5 8:9,10 12:19 17:9 <b>improvements</b> 17:3,6 <b>including</b> 5:24 26:5 <b>income</b> 13:23,24 14:21 16:3,7 16:10 28:16,21	<hr/> <b>J</b> <hr/> <b>James</b> 2:8 4:21 6:7,11,14 34:3	<hr/> <b>K</b> <hr/> <b>Kansas</b> 19:17 <b>keep</b> 3:17 16:13 16:13 23:2,10 <b>Kennedy</b> 1:17 <b>Kenney</b> 3:10 15:1 21:9 30:14 32:2 <b>kid</b> 23:21 <b>kids</b> 29:2 <b>kind</b> 13:13 14:22 20:24	<hr/> <b>L</b> <hr/> <b>L-u-d-w-i-g</b> 31:2 <b>large</b> 19:6 21:5 <b>LAW</b> 1:14 <b>leaders</b> 25:24 <b>left</b> 3:8 17:25 18:1 <b>length</b> 10:15 <b>level</b> 7:14 <b>Lewis</b> 2:13 <b>life</b> 20:19 <b>light</b> 19:17 20:18 <b>lights</b> 29:12 <b>limited</b> 6:22 13:24 14:14 <b>limits</b> 19:1 <b>Linda</b> 27:25 28:5 34:9 <b>list</b> 6:4 13:5 15:12 18:10 22:9 25:8 27:12,22,23 <b>listened</b> 11:19 28:13 <b>Litigation</b> 1:21 <b>little</b> 3:18 9:8 13:10 28:13 <b>live</b> 13:24 14:8 17:17 <b>LLP</b> 2:13 <b>local</b> 1:5 3:5 7:14,15 9:4,10 9:15,25 11:8 26:12 32:8 <b>locally</b> 9:20

LOCAL PUBLIC HEARING - Vol. II 1/10/2017

<p><b>longer</b> 16:17  <b>look</b> 6:2 14:2  20:8 22:4  29:16  <b>looked</b> 19:7  21:17  <b>looking</b> 10:5  16:5 17:1 30:9  30:10  <b>lost</b> 17:14,15  28:23  <b>lot</b> 5:10,14 10:8  10:16 14:7,16  14:17,17,20  16:23 17:13  18:4 24:9  28:16,21 29:22  29:23  <b>low</b> 28:16,21  <b>lower</b> 9:15  <b>lowers</b> 26:4  <b>Ludwig</b> 30:22  30:22,23,24,24  31:2,5,8,11,24  34:10</p> <hr/> <p style="text-align: center;"><b>M</b></p> <p><b>M-c-C-l-a-r-y</b>  18:21  <b>ma'am</b> 15:3,11  18:9 27:7,10  30:13,21  <b>Madison</b> 2:4,9  <b>making</b> 23:22  24:10,21  <b>marginal</b> 9:15  <b>Mark</b> 2:3 4:15  <b>Mary</b> 30:22 31:5  31:8 34:10  <b>matter</b> 1:10 4:5  5:9  <b>McClary</b> 18:10  18:12,15,17,18  18:18,21,24  21:10,13,15,21  22:3,8 34:6  <b>Mealy</b> 1:21 33:6</p>	<p>33:19  <b>mean</b> 17:25  <b>medication</b> 14:3  14:4  <b>member</b> 11:9  <b>memebers</b> 31:22  <b>mentioned</b>  20:13 21:16  <b>messed</b> 13:13  <b>method</b> 7:14  <b>Meyer</b> 22:10,10  22:11,13,14,15  22:18,21 34:7  <b>microphone</b>  13:10  <b>Midwest</b> 1:21  <b>mine</b> 27:15  <b>minutes</b> 3:20,20  <b>Missouri</b> 1:1,7  2:2,12 4:8,9,14  11:3 15:4  19:11 20:10,18  27:4 33:3,8  <b>Missouri's</b> 1:10  <b>MO</b> 1:22 2:5,10  2:15  <b>money</b> 14:20  17:2 23:11  24:13,21  <b>Monnie</b> 1:21  33:6,19  <b>month</b> 14:1,6,7  14:12,22 29:1  31:12  <b>months</b> 16:22  <b>Morris</b> 1:14 3:2  <b>moving</b> 3:17  <b>Municipalities</b>  25:23</p> <hr/> <p style="text-align: center;"><b>N</b></p> <p><b>N</b> 2:1 3:1 34:1  <b>name</b> 3:2 6:5,7  13:5,7 15:12  18:10,20 22:9  22:12 25:8,14  27:12,17,21,24</p>	<p>30:21 31:1  <b>National</b> 8:13  <b>need</b> 4:5 13:14  14:13,22 17:1  17:2,6 23:9  24:18 26:13  27:14 28:3  29:3  <b>needing</b> 24:13  <b>needs</b> 8:25  <b>neighbors</b> 17:19  26:13  <b>never</b> 17:23  <b>new</b> 22:5  <b>nice</b> 10:17  <b>night</b> 14:10  <b>Ninth</b> 2:14  <b>number</b> 12:21</p> <hr/> <p style="text-align: center;"><b>O</b></p> <p><b>O</b> 3:1  <b>obviously</b> 11:12  <b>offer</b> 26:19  <b>office</b> 2:7,8 4:18  4:20 11:9  12:22 25:5  <b>offset</b> 9:20  <b>Oh</b> 28:25  <b>Okay</b> 12:24 14:3  15:6 18:5,22  21:7,25 22:7  24:24 27:16  30:25 31:24  <b>ongoing</b> 9:16  <b>operation</b> 9:16  <b>opportunity</b>  10:9,14  <b>options</b> 9:4  <b>order</b> 7:18,19,20  <b>organization</b>  28:14 29:6  <b>OSAGE</b> 33:4  <b>outreach</b> 28:15  <b>outside</b> 16:23  <b>overall</b> 29:16  <b>Owen</b> 2:8 4:20  4:21 31:20</p>	<p style="text-align: center;"><b>P</b></p> <p><b>P</b> 2:1,1 3:1  <b>P-e-r-r-y</b> 28:2  <b>p.m</b> 32:10  <b>P.O</b> 2:4,9,15  <b>PAGE</b> 34:2  <b>pages</b> 33:13  <b>panels</b> 26:16  <b>Pantry</b> 28:17  <b>part</b> 5:6,23 17:4  <b>participated</b>  17:23  <b>particular</b> 9:10  10:25  <b>particularly</b> 9:3  <b>parties</b> 4:1,7,25  12:4 13:3  14:25 18:6  21:8 24:25  27:8 30:13  32:1  <b>Paula</b> 13:6,7,16  13:19 15:24  34:4  <b>pay</b> 14:3 16:9  20:23 21:3  23:14 29:1,2  <b>paying</b> 16:9,11  <b>payments</b> 28:25  <b>people</b> 3:13  14:14 16:1  17:9,10,14,17  18:2 22:1  24:18 31:13,14  <b>percent</b> 16:2  19:23,24 20:3  24:1,3,3,7,9  <b>percentage</b> 9:19  <b>period</b> 28:19  29:20  <b>Perry</b> 27:25,25  28:1,2,2,4,5,10  30:15,17,18  34:9  <b>person</b> 9:7 23:18  24:14  <b>personally</b></p>	<p>17:19 33:9  <b>persuade</b> 11:13  <b>pick</b> 11:20  <b>picture</b> 30:11  <b>pipes</b> 16:14 22:5  <b>place</b> 10:8 14:15  26:20  <b>plans</b> 9:25  <b>plant</b> 9:3  <b>please</b> 6:10  15:16 18:11  25:17 30:21  31:4  <b>plenty</b> 22:3,4  <b>plus</b> 14:1  <b>podium</b> 3:14  <b>point</b> 8:1,2,3  10:3 16:4  18:25 31:19  <b>pole</b> 8:4,6  <b>poles</b> 8:20  <b>policy</b> 5:11  <b>pollution</b> 26:3  <b>poor</b> 11:16  <b>portion</b> 21:2  <b>possibility</b> 19:4  21:17,18  <b>potential</b> 7:4  <b>potentially</b> 14:1  19:19  <b>poverty</b> 28:24  <b>power</b> 19:5,17  19:22,25 20:3  20:18 21:17  <b>practitioner</b>  7:13,16  <b>preceding</b> 33:13  <b>present</b> 1:16  33:9  <b>presiding</b> 1:14  3:5  <b>pretty</b> 27:18  <b>prior</b> 4:22 26:25  <b>problems</b> 12:6  20:15,21  <b>proceedings</b> 1:3  32:10 33:9,11</p>
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MIDWEST LITIGATION SERVICES

LOCAL PUBLIC HEARING - Vol. II 1/10/2017

<b>process</b> 5:6 7:18	27:8 30:13	<b>regulatory</b> 1:14	8:13,14	<b>signed</b> 3:13
<b>Professional</b>	32:1	3:3 12:7	<b>run</b> 6:22 16:13	<b>single</b> 14:22
33:7,20	<b>quickly</b> 6:23	<b>reiterate</b> 20:12	28:14	21:21,22
<b>profit</b> 22:23	<b>quiet</b> 13:11	<b>reliability</b> 20:20	<b>Rupp</b> 3:9 11:18	<b>sir</b> 24:24
23:7,23 29:15	<b>quite</b> 19:8	<b>render</b> 5:19	12:11,17 18:7	<b>sit</b> 28:23
<b>program</b> 27:1		<b>renewable</b> 9:2	<b>rural</b> 8:8	<b>site</b> 10:12
<b>programs</b> 21:19	<b>R</b>	19:10 25:25		<b>sitting</b> 31:11,17
<b>project</b> 7:12	<b>R</b> 2:1 3:1 6:7	26:2,23	<b>S</b>	<b>situation</b> 26:15
8:19 9:12	<b>R-e-a-d</b> 25:15	<b>renewables</b> 26:5	<b>S</b> 1:21 2:1 3:1	29:17
<b>promised</b> 28:10	<b>rabbit</b> 8:12	26:7,25	33:6,19	<b>situatoin</b> 30:8
<b>Pronunciation</b>	12:13	<b>REPORTED</b>	<b>Sarah</b> 2:13 4:10	<b>sliding</b> 31:15
15:13	<b>raise</b> 11:14	1:21	<b>sat</b> 28:12 30:1	<b>small</b> 8:8
<b>properties</b> 19:1	13:15 15:16	<b>reporter</b> 4:10,17	<b>satisfied</b> 20:20	<b>Smith</b> 2:13
19:2,5	18:11 25:17	4:22 6:6 18:20	<b>savings</b> 19:16,20	<b>social</b> 23:25 24:2
<b>proposal</b> 10:5	31:4	33:6,7,8,20	<b>saying</b> 8:13	28:14
<b>propose</b> 12:6	<b>rate</b> 5:12 6:10	<b>Reporter's</b> 33:1	23:14,15	<b>solar</b> 9:3,16,21
<b>proposed</b> 12:10	7:3,7 16:5	34:12	<b>scale</b> 31:16	19:5,6,9 21:17
<b>prospect</b> 7:19	20:22 23:12	<b>represented</b>	<b>Schlotzhour</b>	26:16
<b>proud</b> 10:7	26:8	4:25	27:13,14,18,21	<b>sole</b> 9:19
<b>provide</b> 9:17	<b>ratepayers</b> 7:10	<b>representing</b> 4:7	<b>Scott</b> 3:9	<b>solutions</b> 12:6,9
19:19	<b>rates</b> 5:16 7:11	<b>requests</b> 5:12	<b>second</b> 8:2,3	<b>somewhat</b> 15:24
<b>provided</b> 4:16	16:9	<b>residences</b> 21:22	<b>secret</b> 23:10	<b>son's</b> 16:15,21
4:22 8:16	<b>Read</b> 25:8,10,11	<b>resources</b> 22:4	<b>secure</b> 14:9	<b>sooners</b> 9:18
20:16	25:12,15,18,23	<b>respect</b> 30:5	<b>Security</b> 23:25	<b>sorry</b> 13:12
<b>provides</b> 19:22	27:11 34:8	<b>respectful</b> 30:6	24:2	15:15 28:4
<b>public</b> 1:1,5 2:2	<b>real</b> 14:8 24:7	<b>respond</b> 10:18	<b>see</b> 3:22 10:14	<b>sort</b> 14:2
2:3,7,8 3:4,5	26:10	12:9	11:21 24:11	<b>sought</b> 8:5
4:15,19,20 7:8	<b>realize</b> 22:21	<b>response</b> 9:9	<b>seen</b> 26:22 29:9	<b>sound</b> 26:9
10:17 11:4,6,9	<b>really</b> 13:25	<b>responsibility</b>	<b>sell</b> 23:3	<b>source</b> 19:23
19:11 20:6	16:22 17:8	6:20 21:3	<b>Seniors</b> 14:16	<b>sources</b> 9:21
25:5 26:3 27:4	20:5	<b>rest</b> 5:19	<b>sent</b> 8:12 12:12	19:10 20:9
32:8	<b>reason</b> 7:17	<b>result</b> 11:15,16	<b>sentiment</b> 7:9	<b>South</b> 2:14
<b>publicly</b> 22:25	<b>reasons</b> 26:16	<b>retire</b> 16:6	<b>service</b> 1:1,11	<b>space</b> 16:15 19:6
<b>pull</b> 14:14	<b>rebates</b> 26:20	<b>Revenues</b> 1:11	2:2,3 3:4 4:15	<b>speakers</b> 20:13
<b>purpose</b> 5:17	<b>receptive</b> 9:23	<b>rich</b> 23:23 24:22	8:21 11:4,6,23	<b>speaking</b> 29:24
<b>pursuing</b> 25:25	<b>recommend</b>	<b>right</b> 6:9,10,18	20:20 27:5	<b>specialists</b> 5:11
<b>put</b> 13:9 16:15	11:14	9:7 12:17	28:14	<b>specifically</b>
<b>putting</b> 10:11	<b>record</b> 5:23 17:9	13:15 15:16	<b>services</b> 1:21	12:11
	25:14	16:8,9 18:11	20:16 26:14	<b>spell</b> 18:19
<b>Q</b>	<b>reduced</b> 17:5	18:19 25:7,13	<b>set</b> 29:6 33:10	25:14 30:25
<b>question</b> 21:14	26:3,6	25:17 27:17	33:13	<b>spend</b> 24:17
<b>questions</b> 3:24	<b>reduces</b> 26:4	28:20 30:20	<b>seven</b> 28:19	<b>spending</b> 23:11
3:25 4:2 6:24	<b>regarding</b> 7:6	31:3,4 32:7	29:20	24:19,19
6:24 10:19,25	8:4,6 9:2 11:10	<b>room</b> 16:15,21	<b>share</b> 7:22 20:23	<b>spent</b> 16:23
13:2 14:25	19:16 20:1	<b>rose</b> 29:20	<b>sheet</b> 33:10	<b>Springfield</b>
15:7,9 18:6	<b>Registered</b> 33:7	<b>RPR</b> 1:21	<b>Shorthand</b> 33:6	19:21
21:7 24:25	33:20	<b>rules</b> 7:6 8:6,12	<b>sign</b> 27:23	<b>squeezed</b> 17:25

MIDWEST LITIGATION SERVICES

LOCAL PUBLIC HEARING - Vol. II 1/10/2017

<p>ss 33:3  <b>staff</b> 2:2 4:12,14          6:24 11:3,6,9          11:15 12:20          22:2 31:21,22  <b>stage</b> 3:14  <b>start</b> 16:4 17:1  <b>started</b> 4:3 5:3  <b>state</b> 1:1 7:23          15:25 27:17          33:3,8  <b>stated</b> 28:22  <b>statement</b> 3:16          3:23  <b>statements</b> 5:2          12:13 20:1  <b>States</b> 25:24  <b>statistics</b> 19:12          19:16  <b>stay</b> 16:9  <b>steady</b> 17:11  <b>stereotype</b> 33:11  <b>Stephen</b> 1:18          3:9  <b>Stern</b> 13:6,7,7          13:11,16,19,22          15:2,5,11 34:4  <b>stockholders</b>          23:1,3  <b>stocks</b> 23:4  <b>Stoll</b> 1:18 3:10          12:18,24 21:11          25:1 27:9          30:15 32:4  <b>strategic</b> 9:25  <b>Street</b> 2:4,9,14  <b>stripping</b> 14:9  <b>structure</b> 12:7          21:19  <b>struggling</b> 17:15          17:21 28:25          29:5  <b>stuff</b> 24:12  <b>suffering</b> 17:10          26:4  <b>suggest</b> 22:1  <b>Suite</b> 1:22 2:14</p>	<p><b>summarize</b>          11:24  <b>summer</b> 16:21  <b>supposed</b> 30:2  <b>sure</b> 9:6 18:2  <b>surgery</b> 13:12  <b>surrounded</b>          8:18  <b>survive</b> 26:14  <b>swear</b> 3:15 6:10          13:14 28:3          31:4  <b>switched</b> 19:22  <b>sworn</b> 3:19 6:12          13:17 15:18          18:13 22:16          25:19 28:6          31:6  <b>system</b> 21:19</p> <hr/> <p style="text-align: center;"><b>T</b></p> <p><b>table</b> 9:4  <b>take</b> 4:5 5:18          14:3,19 17:20          24:17 26:22          30:4  <b>takes</b> 3:21 10:16  <b>talk</b> 11:5 12:20          22:1 25:4          31:20  <b>tangential</b> 7:2  <b>tariffs</b> 1:11 7:7  <b>tax</b> 9:15  <b>tell</b> 6:5 7:13,18          13:21 15:22          16:21 18:23          22:20 25:22          27:24 28:9,23          30:21 31:10  <b>ten</b> 16:2,11 24:4  <b>ten-year</b> 28:19          29:20  <b>tenants</b> 20:24  <b>testified</b> 6:13          13:18 15:19          18:14 22:17          25:20 28:7</p>	<p>31:7  <b>testify</b> 6:12          13:17 15:18          18:13 22:16          25:19 27:23          28:6 31:6 32:7  <b>testifying</b> 5:22  <b>testimony</b> 3:12          3:20 5:10,15          6:1,2,14 11:19          11:19 13:19          15:10,20 18:15          21:12 22:18          25:2,4 31:8          32:5 34:3,4,5,6          34:7,8,9,10  <b>thank</b> 4:12,24          5:1,4 6:1,3,15          6:17 10:20,21          10:24 11:18          12:17,24,25          13:1,3,4 14:23          14:24 15:1,6,9          15:11,21 18:5          18:7,8,9,16          21:6,9,11 22:7          22:8,19 24:24          25:1,3,16,21          27:7,9,10,11          27:20 30:12,15          30:16,17,18          31:9 32:2,4,6,8  <b>Thanks</b> 31:24  <b>theme</b> 11:20,20  <b>thing</b> 7:5 12:18          30:10  <b>things</b> 3:17          14:11 31:23  <b>think</b> 10:8 12:2          12:5,9,19 14:4          14:13 16:19          17:8 23:7,13          23:23 24:21  <b>thinking</b> 16:6          31:12  <b>third</b> 8:23  <b>thought</b> 24:6,10</p>	<p>31:15,16  <b>three</b> 11:2,7,15          11:25 23:25          26:12  <b>three-tenths</b>          24:1  <b>Thursday</b> 10:4  <b>thyroid</b> 13:12  <b>time</b> 3:22 6:22          10:15 16:23          17:24 29:10          33:11  <b>timer</b> 3:18  <b>times</b> 10:22          28:19 29:21  <b>today</b> 5:25 6:17          6:21 12:20  <b>tolerate</b> 16:1  <b>tools</b> 8:24 9:14  <b>topic</b> 8:23  <b>topics</b> 6:21 7:2          10:18 11:7  <b>tourism</b> 10:15  <b>town</b> 9:21  <b>traded</b> 22:25  <b>trajectory</b> 27:3  <b>transcribed</b>          5:23 33:12  <b>TRANSCRIPT</b>          1:3  <b>transportation</b>          10:6,11  <b>traveling</b> 10:17  <b>treated</b> 9:11  <b>tried</b> 11:20 12:5  <b>true</b> 12:14  <b>Truman</b> 1:22  <b>trust</b> 6:18  <b>truth</b> 6:12,13,13          13:17,18,18          15:18,19,19          18:13,14,14          22:16,17,17          25:19,20,20          28:6,7,7 31:6,7          31:7  <b>try</b> 3:17</p>	<p><b>trying</b> 24:23  <b>turning</b> 14:10  <b>two</b> 22:5</p> <hr/> <p style="text-align: center;"><b>U</b></p> <p><b>UE</b> 20:18  <b>ultimately</b> 5:19  <b>unbearable</b>          16:23  <b>understand</b> 7:9          19:14 23:6          29:15,16,17  <b>unethical</b> 7:21  <b>Union</b> 1:10 2:12  <b>unit</b> 16:20  <b>United</b> 25:24  <b>units</b> 22:6  <b>untenable</b> 7:15          7:17  <b>ups</b> 29:25  <b>use</b> 3:21 16:17          16:19,20 19:5  <b>utilities</b> 19:11,21          20:6 21:4  <b>utility</b> 7:8,22 8:4          8:15 10:11          26:6,10,22  <b>utility's</b> 8:20  <b>utopia</b> 7:19,20          8:22</p> <hr/> <p style="text-align: center;"><b>V</b></p> <p><b>view</b> 19:1  <b>vocal</b> 13:13  <b>voice</b> 13:11          17:22  <b>Volume</b> 1:8  <b>volunteer</b> 26:12</p> <hr/> <p style="text-align: center;"><b>W</b></p> <p><b>W</b> 1:22  <b>waiver</b> 8:5,11,17  <b>want</b> 5:2 6:21,23          11:21 13:9,22          14:18 17:22          22:1 23:12          25:4 30:4</p>
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MIDWEST LITIGATION SERVICES



LOCAL PUBLIC HEARING - Vol. II 1/10/2017

31:20 <b>wanted</b> 18:2 28:11 <b>wanting</b> 23:8 <b>warm</b> 16:16 29:13 <b>warranted</b> 12:4 <b>Warren</b> 27:13 <b>wasn't</b> 24:7 <b>watching</b> 7:9 <b>way</b> 11:25 23:17 29:8,14,18 <b>ways</b> 17:2 <b>we'll</b> 3:19,22 4:2 <b>we're</b> 3:12 5:9 10:13 23:13 24:15 30:2 <b>we've</b> 8:5,10 17:14 <b>weather</b> 14:9 <b>welcome</b> 6:16 <b>went</b> 14:6 26:21 <b>William</b> 1:17 <b>willing</b> 20:22 <b>wind</b> 19:18,22 19:25 20:3,3 <b>window</b> 16:20 <b>windows</b> 14:8 21:23 <b>wish</b> 32:7 <b>witness</b> 4:4 6:4 <b>wondering</b> 11:1 <b>Woodruff</b> 1:14 3:2,3 4:12,18 4:24 5:1 6:3,9 6:15 10:20,23 12:25 13:2,5 13:14,20 14:24 15:7,12,15,21 18:5,9,16,19 18:22 21:7,13 21:16,25 22:7 22:9,12,19 24:24 25:3,11 25:13,16,21 27:7,10,12,16 27:20 28:1,3,8	30:12,17,19,23 30:25 31:3,9 31:18,25 32:6 <b>WOORUFF</b> 13:9 <b>work</b> 7:18 28:16 <b>worked</b> 24:5 <b>works</b> 25:7 <b>world-wide</b> 25:24 <b>worried</b> 22:25 <b>worth</b> 23:13 <b>wouldn't</b> 9:12 28:10 <hr/> <b>X</b> <hr/> <b>X</b> 9:19 34:1 <hr/> <b>Y</b> <hr/> <b>Yeah</b> 27:14,18 <b>year</b> 24:1 26:8 <b>years</b> 16:3,11 19:3,20 20:19 22:6 24:4,9 26:24 29:9 <hr/> <b>Z</b> <hr/> <b>0</b> <hr/> <b>0538</b> 33:7,19 <hr/> <b>1</b> <hr/> <b>1</b> 20:3 24:1,9 <b>1:30</b> 32:10 <b>10</b> 1:7 32:11 <b>100</b> 14:12 <b>111</b> 2:14 <b>13</b> 34:4 <b>15</b> 34:5 <b>18</b> 34:6 <hr/> <b>2</b> <hr/> <b>2</b> 24:6 <b>20</b> 19:20 <b>200</b> 2:4,9,14 <b>2017</b> 1:7 32:11 <b>207</b> 1:22 <b>22</b> 34:7	<b>2230</b> 2:9 <b>25</b> 19:22 34:8 <b>28</b> 34:9 <hr/> <b>3</b> <hr/> <b>3</b> 24:6 <b>30</b> 14:6 19:24 <b>31</b> 34:10 <b>33</b> 34:12 <b>3432</b> 1:22 <b>360</b> 2:4 <hr/> <b>4</b> <hr/> <b>443-3141</b> 2:16 <hr/> <b>5</b> <hr/> <b>50</b> 16:2 24:3 <b>573</b> 1:23 2:5,10 2:16 <hr/> <b>6</b> <hr/> <b>6</b> 34:3 <b>60</b> 19:24 <b>63</b> 20:19 <b>636-7551</b> 1:23 <b>65102</b> 2:10 <b>65102-0360</b> 2:5 <b>65109</b> 1:22 <b>65205-0918</b> 2:15 <hr/> <b>7</b> <hr/> <b>751-4857</b> 2:10 <b>751-7431</b> 2:5 <hr/> <b>8</b> <hr/> <b>8</b> 24:2 31:12 <b>83</b> 14:6 <hr/> <b>9</b> <hr/> <b>9</b> 24:2 <b>90</b> 14:12 <b>918</b> 2:15 <b>99</b> 26:8		
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MIDWEST LITIGATION SERVICES