

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

January 3, 2013

Joplin, Missouri

Volume 5

In the Matter of The Empire)	File No.
District Electric Company Of)	ER-2012-0345
Joplin, Missouri, For Authority)	
To File Tariffs Increasing)	
Rates For Electric Service)	
Provided To Customers In The)	
Missouri Service Area Of The)	
Company)	

MICHAEL BUSHMANN, Presiding,
REGULATORY LAW JUDGE

STEPHEN M. STOLL,
COMMISSIONER.

REPORTED BY: KAREN S. ROGERS, Registered
Professional Reporter, Certified Realtime
Reporter

(Starting time of the proceedings: 12:54 p.m.)

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A P P E A R A N C E S

(Continued)

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A P P E A R A N C E S

(Continued)

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2 P R O C E E D I N G S

3
4 (Proceedings began at
5 12:54 p.m. on Thursday,
6 January 3, 2013, with
7 appearances as noted.)

8 JUDGE BUSHMANN: Let's bring the
9 proceedings to order. We're on the record. Good
10 afternoon. It's Thursday, January 3rd, 2013.

11 The Missouri Public Service Commission
12 has set this time for a local public hearing in
13 file number ER-2012-3045, which is captioned as
14 in the matter of the application of the Empire
15 District Electric Company of Joplin, Missouri,
16 tariffs increasing rates for electric service
17 provided to customers in the Missouri service
18 area of the company.

19 My name is Michael Bushmann. I'm the
20 regulatory law judge who will be presiding over
21 the hearing today. With me this afternoon is
22 Commissioner Stephen Stoll to my right.

23 Mr. Stoll, would you like to make the
24 opening remarks?

25 COMMISSIONER STOLL: I just wanted to

1 thank you for being here today. And we have
2 another public hearing this evening at 6:00 p.m.,
3 the same location, and then tomorrow down in
4 Reeds Spring.

5 And the Public Service Commission
6 feels that it's very important to have these
7 local public hearings to give people an
8 opportunity to express their opinion about the
9 rate cases that come before us.

10 We also feel it's important for at
11 least one of the commissioners -- there are four
12 of us right now -- to come to all the public
13 hearings. And I'm pleased to be here in Joplin.

14 And I hadn't had the opportunity to
15 come down here. I've only been on the commission
16 for about six months. But my wife is with me.
17 And we're going to drive around and look at some
18 of the recovery efforts that you've made here.

19 And it -- just from what I've seen on
20 Rangeline, it's quite remarkable, I'm sure. But
21 it's good to be here in Joplin, and I do
22 appreciate your coming out today and sharing your
23 opinions with us.

24 JUDGE BUSHMANN: Let's begin with
25 counsel making their entries of appearance. For

1 the Empire District Electric Company.

2 MS. CARTER: Diana Carter with Brydon
3 Swearngen & England representing the Empire
4 District Electric Company.

5 JUDGE BUSHMANN: Office of the Public
6 Counsel.

7 MR. MILLS: On behalf of the Office of
8 the Public Counsel and the public, my name is
9 Lewis Mills. My address is Post Office Box 2230
10 Jefferson City, Missouri, 65102.

11 JUDGE BUSHMANN: For staff of the
12 Public Service Commission.

13 MR. KEEVIL: On behalf of the staff of
14 the Public Service Commission, Jeff Keevil. Post
15 Office Box 360, Jefferson City, Missouri, 65102.

16 JUDGE BUSHMANN: Is there anybody
17 anyone here from the Missouri Department of
18 Natural Resources?

19 (There is no response.)

20 JUDGE BUSHMANN: Midwest Energy
21 Consumers Group?

22 (There is no response.)

23 JUDGE BUSHMANN: Midwest Energy Users
24 Association?

25 (There is no response.)

1 JUDGE BUSHMANN: Missouri Gas Energy?

2 (There is no response.)

3 JUDGE BUSHMANN: Any other counsel I
4 have not named?

5 (There is no response.)

6 JUDGE BUSHMANN: Okay. The process
7 this afternoon is that I have a list of names
8 here of people that have requested an opportunity
9 to be able to testify.

10 I'm going to call the names. And when
11 I call your name, I would ask you to please come
12 forward to one of these two microphones, and I
13 will ask you to state your name and spell it so
14 that the court reporter can get it into the
15 record accurately.

16 And then after I've sworn you in, you
17 will be able to provide your comments to the
18 commission.

19 I'd ask also when you've finished, if
20 you could stay by your microphone in case there's
21 any questions from counsel or from the
22 commissioner.

23 The first name I have on my list is
24 Duane Brasfield. Mr. Brasfield, would you come
25 forward, please.

1 (Mr. Brasfield approaches
2 the podium.)

3 JUDGE BUSHMANN: Could you please
4 state and spell your last name, sir.

5 MR. BRASFIELD: Duane Brasfield,
6 B-R-A-S-F-I-E-L-D.

7 JUDGE BUSHMANN: Would you please
8 raise your right hand.

9 (Mr. Brasfield was placed
10 under oath by Judge
11 Bushmann.)

12 JUDGE BUSHMANN: You may proceed with
13 your comments.

14 * * * * *

15 DUANE BRASFIELD,
16 of lawful age, having been called to the podium
17 and being first duly sworn, testified as follows:

18 MR. BRASFIELD: I want to start off by
19 saying I want to say I agree with this lady this
20 and this gentleman. I think the salaries that
21 are being paid nowadays, especially in this area,
22 500,000, 300,000 a year is a little bit
23 excessive.

24 When -- my wife and I last year, our
25 total income since we retired was \$36,000, in

1 that neighborhood. So I think it's time for some
2 of this stuff to get back under control.

3 And many of my main concern of it is
4 that all -- everything I've heard for the last
5 year and a half or so when I go up and get my
6 insurance renewed, "Well, it's gone up because of
7 the tornado."

8 So I'm paying another 100 to 200
9 dollars a year maybe for my insurance. My car
10 insurance just got done wanting to raise another
11 \$20 a month, so that's more money out of my
12 pocket.

13 Now Empire is saying they need another
14 \$6.60 a month out of my pocket. Well, I just got
15 my social security increase starting next month,
16 and it's going to be something like \$20 a month.

17 So they're going to take a third of my
18 increase on my salary, and that's not including
19 that my Medicare has gone up by another 6, 7
20 dollars a month on top of that.

21 So my raise is basically going down
22 the drain. Food keeps going up. Everything
23 else, the gas I buy goes up. Everything I buy
24 goes up except for my income.

25 Now the only thing I got from the

1 government this year was a 1.7 percent increase.
2 I think it's about time maybe they get the same
3 type of increase that we get.

4 You know, if I can live on 1.7
5 increase from the government, surely they can
6 live on a 1.7 increase in their rates. So that
7 that's what I'm moving forward, that they only
8 raise them that little blip.

9 I know everybody has got to make more
10 money and they got costs too, but they don't need
11 to be raising 5 percent when I'm only getting
12 like a 1 percent increase. That's it.

13 JUDGE BUSHMANN: Are there any
14 questions from the attorneys?

15 MR. KEEVIL: I just want to confirm
16 this. You are in fact an Empire Electric
17 customer?

18 MR. BRASFIELD: Yes. I live in Carl
19 Junction.

20 MR. KEEVIL: Okay. Thank you very
21 much. That's all I have.

22 JUDGE BUSHMANN: Mr. Stoll, any
23 questions?

24 COMMISSIONER STOLL: No, I have no
25 questions. Thank you very much.

1 MR. BRASFIELD: Excuse me.

2 COMMISSIONER STOLL: That's okay.

3 Thank you for your testimony, sir.

4 MR. BRASFIELD: Okay.

5 (Mr. Brasfield is
6 excused.)

7 JUDGE BUSHMANN: Next name is Charles
8 Routledge.

9 (Mr. Routledge approaches
10 the podium.)

11 JUDGE BUSHMANN: Would you please
12 state and spell your last name, sir.

13 MR. ROUTLEDGE: Routledge,
14 R-O-U-T-L-E-D-G-E.

15 JUDGE BUSHMANN: Raise your right
16 hand.

17 (Mr. Routledge was placed
18 under oath by Judge
19 Bushmann.)

20 JUDGE BUSHMANN: You may go ahead.

21 * * * * *

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1 CHARLES ROUTLEDGE,
2 of lawful age, having been called to the podium
3 and being first duly sworn, testified as follows:

4 MR. ROUTLEDGE: I'm looking at the
5 Joplin Globe, which is my source of finding out
6 about the hearing today. And I want to thank the
7 Public Service Commission and Empire District for
8 allowing us to respond.

9 Part of the statement in here is that
10 Empire argues, so it's nice to have an
11 opportunity to argue back in some cases.

12 I'm looking at the Globe, and I
13 understand that the Public Service Commission
14 doesn't agree with the amount of the increase
15 that Empire is asking for, which is good news
16 and probably right news.

17 And I'm also thankful that the Public
18 Service Commission implemented this legislation
19 program that Empire is involved with, and we
20 certainly appreciate them following along with
21 that.

22 They should, however, give Empire a
23 little savings on overtime, which could be a
24 consideration. This says that their outage has
25 decreased by more than 63 percent since 2006,

1 which is good news for the customer.

2 It is, however, an indication that
3 perhaps Empire may have been a little lax in
4 their vegetation program, and I appreciate the
5 Public Service Commission recognizing that and
6 implementing that.

7 Empire did lose customers. That's for
8 certain. One of the main customers being the
9 Mercy Hospital.

10 However, there was a large area of the
11 loss from Main Lane to about Virginia Street that
12 probably could be classified as light load.
13 Several rentals in that area.

14 And it seems to me like, in my
15 opinion, that we as customers are being asked to
16 be the insurance company, in part because of this
17 tremendous loss. And I don't think any customer
18 would object to bearing some of the burden.

19 However, that also is in an area where
20 probably the construction was in the 1940s. Not
21 a tremendous amount of upkeep in the area, except
22 when someone might choose to build a new house
23 that would require some upgrade in that area.

24 But as a -- as a customer, I think we
25 probably would not be interested in being an

1 insurance company concerning this loss. Some of
2 this loss is coming back, thankfully, and will
3 continue to do so. There's been some good steps
4 made by the City of Joplin.

5 A lot of things happening with Empire
6 today. Also as a customer, I personally would
7 not be interested in participating in a
8 remodeling project.

9 I specifically remember on Rangeline
10 that for a long period of time First State Bank
11 had a sign out there that said, "Not for sale."

12 Well, there were a lot of things going
13 on with First State Bank during that period.
14 Today First State Bank is no longer. So all the
15 goings on were perhaps in preparation for another
16 buyer.

17 And we shouldn't be expected to have
18 to be all the source of replacement costs of
19 lines and poles that were installed in the 1940s
20 and 1950s perhaps at the latest, at a replacement
21 cost of 2011-2012.

22 So I think that should be a
23 consideration. And I don't know how Empire came
24 up with the figure that they came up with. I
25 don't know if it was a replacement cost figure,

1 if it was taken into consideration. I hope it
2 was taken into consideration because that was
3 long ago. And I hope that will be said.

4 Empire, I think, has always tried to
5 deal fair with customers, and I trust that
6 between the Public Counsel and the Public Service
7 Commission and perhaps their goodness that we
8 will be treated fairly -- treated fairly also.

9 As far as this transmission to bring
10 power from the wind field, I don't see where
11 that's a lot of benefit to the customers.

12 I think we have sufficient capacity
13 hopefully to take care of the customers' needs in
14 the Joplin area and surrounding area.

15 That could be wheeled to -- it says --
16 this says other cities. That means it could be
17 Los Angeles, California. Through the wheeling
18 process, it could be any city in the United
19 States, that they have the ability to wheel
20 over.

21 And so I don't see where that -- when
22 you get in a -- when you get in a pool like this,
23 you're naturally going to expect there's going to
24 be some unwholesome expenses involved with that
25 kind of thing, but that kind of comes with the

1 territory.

2 It does seem, according to this
3 article, that the Public Service Commission felt
4 when they received the request that there just
5 wasn't enough evidence for them to go along with
6 this immediate monies release.

7 So perhaps there was some misjudgments
8 there by Empire. I'm not taking sides in this
9 situation. But the Public Service Commission
10 deemed it was -- was not an emergency and not a
11 near emergency.

12 And so I appreciate what you all do.
13 I appreciate what Empire does in providing us
14 electricity in this area. I don't like the idea
15 of going back to the old hand pump in the kind of
16 weather that we're experiencing in the last few
17 weeks.

18 So thank you for the opportunity to
19 argue a little bit back in this rate increase.
20 And I think you recognize the rate increase is
21 excessive, and thank you for recognizing that.

22 JUDGE BUSHMANN: Any questions from
23 attorneys?

24 (There is no response.)

25 JUDGE BUSHMANN: Mr. Stoll?

1 COMMISSIONER STOLL: I'm just mention,
2 first of all, thank you for your testimony. We
3 do appreciate it.

4 And this -- all testimony is being
5 recorded, and the other commissioners will see
6 your comments and the other comments that are
7 made here today. And again, I appreciate you
8 coming out.

9 MR. ROUTLEDGE: Thank you.

10 (Mr. Routledge is
11 excused.)

12 JUDGE BUSHMANN: Next name I have is
13 -- it looks Tamara Bienlich. I hope I'm saying
14 your name correctly.

15 (Ms. Bienlich approaches
16 the podium.)

17 MS. BIENLICH: Bienlich. I didn't
18 think I was going to have to do this twice.

19 JUDGE BUSHMANN: Could you please
20 state your name and spell your last name.

21 MS. BIENLICH: Tamara Bienlich.
22 B-I-E-N-L-I-C-H.

23 (Ms. Bienlich was placed
24 under oath by Judge
25 Bushman.)

1 MS. BIENLICH: I do as long as the New
2 York Stock Exchange is going to lie.

3 JUDGE BUSHMANN: You may go ahead and
4 give your comments to the commission.

5 * * * * *

6 TAMARA BIENLICH,
7 of lawful age, having been called to the podium
8 and being first duly sworn, testified as follows:

9 MS. BIENLICH: The median income for a
10 family in the Joplin area is \$38,000. For single
11 with women with kids, it's 20,000. For men it's
12 28,000.

13 Our wages are stagnant. They haven't
14 gone up, but we've seen the cost of everything
15 else go up. Our children, who are having babies
16 now, are making less money than we did when we
17 were their age.

18 Empire had a heck of a year on the New
19 York Stock Exchange last year between 2011 and
20 2012. Their net profit margin in 2011 went from
21 9.53 percent to 16.04 percent. Their payout to
22 shareholders went 8.13 percent to 14.47 percent.

23 These guys are keeping 16 cents for
24 every dollar they make. I wish I could. I can't
25 even save a penny out of my paychecks.

1 Their operating margins, which from
2 what I understand, from year to year should be
3 very small increments. Anything real big is a
4 gonga deal. In 2011 their operating margin was
5 22.71 percent, and last year it was 31.85
6 percent.

7 Their return on average assets was
8 2.79 percent to 4.98 percent.

9 Now I'm all for everybody making
10 money, from the littlest guy up to the biggest
11 guy.

12 But if the little guys down here, if
13 they're not making any money but the guy on the
14 top end is wanting more money from the little guy
15 down here at the bottom and we get a 1.7 percent
16 cost of increase and they want 10 percent or 12
17 or 30, how does the little guy pay that and feed
18 his kids too?

19 When I was raising my kids, our
20 schools didn't have to pack backpacks full of
21 food on weekends to send home with kids. We
22 didn't have cruel men in Washington that wanted
23 to cut the snack program that fed those kids
24 like we do today.

25 We didn't have the Medicare and the

1 Medicaid bills. And my generation and your
2 generation, we Baby Boomers, paid double into
3 social security, but congress saw fit to spend 70
4 percent of what we put in there and what he put
5 in there and what all the rest of us put in
6 there.

7 Empire doesn't need another rate
8 increase. They come to you guys like Oliver
9 Twist, "Can I have some more please, sir," when
10 really they're the Artful Dodger. They want more
11 money. They want more profit.

12 I don't see that they're hurting in
13 any way to go out and build transmission lines
14 for anything else.

15 But when you take the average income
16 of the people in the four-state area and compare
17 it to other people around the country and what
18 they're paying for electric, we're paying about
19 10 percent more for our power than a lot of the
20 other people in the country that are making the
21 same income we are.

22 So when you guys make your decisions,
23 I'd like you to consider the demographics of the
24 area.

25 Now while Empire had a good year, even

1 though there was a tornado, a lot of us are still
2 struggling. I lost everything a year before the
3 Joplin tornado. I lost my home and everything.

4 My insurance only paid me one-third of
5 what my property was worth, but I took it. I
6 paid my insurance and I took what they gave me.

7 I think they should take what we give
8 them, because without us, there is no Empire.
9 And I mean I'm squeezing Lincoln's nose now where
10 he doesn't even bleed anymore.

11 I mean where do they want to get it?
12 Do they want us to buy less food? Do they want
13 our elderly to stop buying medicines that they
14 need?

15 Do we want to really, like that
16 congressman from Alabama said, let the old people
17 eat cat food? He said that. You can go online
18 and look. He thought it was -- they think --
19 them guys up there in Washington think it's real
20 funny.

21 Well, I don't. I don't want to keep
22 sending our kids home with backpacks full of food
23 because they're hungry. I don't want to see them
24 getting off the school buses in the winter with
25 no coats, because their parents are doing the

1 best they can just to keep the lights on.

2 They get a quarter of my income every
3 month. I'm a hundred percent disabled.
4 One-quarter of my income every month.

5 I mean if they wanted to say, "Okay.
6 We'll make the people making over \$250,000 pay
7 more and the little guy down here pay less," I'm
8 grateful for the men and women that give that
9 little bit of extra money to Empire Electric to
10 help the poor, because they helped me once before
11 last year.

12 When they had the nerve in December to
13 send me a bill for \$399 and I froze with my
14 thermostat at 60, which I'm doing again this
15 year.

16 And I got my bill yesterday. I don't
17 even want to open it, because I'm afraid what's
18 going to be inside there. I live by myself. My
19 home is paid for, but I'm still paying on the
20 land.

21 You can't keep asking people when
22 their wages are low, everything else is up, to
23 keep giving to a company that's paying out
24 beautiful profit margins to shareholders.

25 Boy, I wish they had penny stock. I

1 would have gone online and bought some last
2 night, because it went up a whole percent from
3 the 1st to today. They closed at 20.38 on
4 Monday, and yesterday when they opened, it
5 skyrocketed.

6 And when I left the house today, it
7 was over \$21 a share, and it will hit probably 22
8 like it did last time when you guys -- but then
9 you guys told them no, and everybody got mad.
10 Well, oh, them Wall Street boys were upset. It
11 dropped down to \$19 a share.

12 But they recouped. They didn't really
13 lose anything. Everybody here in this room is
14 losing. I see a lot of elderly people here, and
15 they're all living on fixed incomes.

16 When does the commission and everybody
17 else start thinking about we the people? We the
18 people that built this country with our labor.
19 When? When do we get ours? Ever?

20 Or do they keep penny-pinching us till
21 we die in poverty while they whistle their way to
22 the Bahamas?

23 That's all I got to say, is I just
24 want to know when the little guy gets his break.
25 This is America. We're supposed to be able to

1 build a dream and go somewhere.

2 But when energy in this country --
3 they've tripled. My electric bill in September
4 used to be \$55 a month. You know what it is
5 today? \$150 a month.

6 And that's turning the air
7 conditioning off at 9:00 p.m. every night and not
8 turning it back on till 9:00 a.m. the next
9 morning. Oh, yeah, I went through all summer
10 with no air conditioning at night.

11 And still they send me a \$150 electric
12 bill, and they want more? How can you guys say
13 yes when they're paying out such beautiful
14 profits on their stocks?

15 I wish I could make that, 6 point
16 something percent on one share. That's pretty
17 good. I learned all that just in one hour last
18 night on the Internet because I know how to read.

19 So that's all I got to say, is I hope
20 you don't give it to them. I don't think they
21 need it. The customers don't need it. They're
22 doing real well. Their paychecks are fat.

23 Let them take it -- let them take a
24 little hit. Why you got to keep hitting us
25 little guys? That's all I got to say.

1 JUDGE BUSHMANN: Thank you, ma'am.

2 Any questions?

3 MR. MILLS: No, Judge.

4 JUDGE BUSHMANN: Commissioner?

5 COMMISSIONER STOLL: Again, I just
6 wanted to thank you for your testimony and assure
7 you that the other commissioners will be reading
8 that. Thank you.

9 MS. BIENLICH: I just hope they take
10 into consideration the demographics of the human
11 beings that live here.

12 COMMISSIONER STOLL: Thank you.

13 (Ms. Bienlich is
14 excused.)

15 JUDGE BUSHMANN: Next witness is Betty
16 Brawner.

17 MS. BRAWNER: I don't know that I want
18 to come down and say anything or not. I agree
19 with this young lady here. I lost my job in May.

20 JUDGE BUSHMANN: You want to -- you
21 want to be sworn in and state your comments?

22 MS. BRAWNER: Okay.

23 (Ms. Brawner approaches
24 the podium.)

25 JUDGE BUSHMANN: Could you state your

1 name and please spell it.

2 MS. BRAWNER: My name is Betty
3 Brawner. I live at Carl Junction.

4 (Ms. Brawner was placed
5 under oath by Judge
6 Bushmann.)

7 JUDGE BUSHMANN: Please go ahead.

8 * * * * *

9 BETTY BRAWNER,
10 of lawful age, having been called to the podium
11 and being first duly sworn, testified as follows:

12 MS. BRAWNER: Well, I agree, like I
13 said, with the young lady over there.

14 I lost my job in May. Probably last
15 year I made with my social security and my job
16 probably 17,000.

17 Now after I've lost my job -- actually
18 I'm ashamed to tell you how much I make a month
19 in social security because, as you know,
20 Mr. Obama didn't give us a raise the first four
21 years, but he says he'll give us a 1.7 percent
22 raise this year.

23 But just to give you an idea, I make
24 \$585 in social security a month, and I've worked
25 all my life.

1 So I feel like most of the people
2 that's here, that \$6 -- or \$6.60 a month more on
3 the electric bill is not going to help me, and it
4 probably isn't going to help the rest of the
5 people.

6 I don't care how well you budget your
7 money. I own my house. Like I said, I live in
8 Carl Junction. We have the highest taxes in the
9 county. If you don't believe me, you can check
10 with the assessor's office in Carthage.

11 So I have high taxes. Car insurance
12 has went up since the tornado. Of course, the
13 house insurances usually go up about every couple
14 years.

15 Taxes keep going up on our property.
16 So \$6.60, if you make a good salary per week or
17 per month, is not a drop in the bucket. But for
18 people that's on a fixed income, it hurts.

19 So somewhere along the line, we have
20 to cut down. By the time we pay our utility
21 bills, we have to cut down on our groceries. So
22 that's pretty much how it is. And I'm sure that
23 it affects other people with low income.

24 So I thank you for taking the time to
25 listen to me. Thank you.

1 JUDGE BUSHMANN: Thank you, ma'am.

2 COMMISSIONER STOLL: Thank you for
3 testifying.

4 (Ms. Brawner is excused.)

5 JUDGE BUSHMANN: And the next witness,
6 Gilbert Millner.

7 MR. MILLNER: I don't have any more
8 things to say at this time, but I'll be back at
9 6:00 o'clock and I'll be prepared.

10 JUDGE BUSHMANN: Okay, sir.

11 MR. MILLNER: Thank you.

12 COMMISSIONER STOLL: Thank you.

13 JUDGE BUSHMANN: Is there anyone else
14 who has not testified that would like to testify?

15 (There is no response.)

16 JUDGE BUSHMANN: Commissioner Stoll,
17 did you want to make any remarks in closing?

18 COMMISSIONER STOLL: No closing
19 remarks. Again, I've stated that we really do
20 appreciate you coming out.

21 This gives us an opportunity to hear
22 from the people who are customers in the utility,
23 and we look forward to seeing some of you back
24 here at 6:00 o'clock this evening.

25 JUDGE BUSHMANN: I remind everybody

1 that if you want to make any written comments,
2 you can contact the Office of the Public Counsel
3 or you can go to the PSC web page.

4 The evidentiary hearing in this matter
5 is currently scheduled to take place in Jefferson
6 City beginning on February 19th.

7 If you have Internet access, you can
8 watch that hearing on your computer as it will be
9 webcast on the PSC's web page. There won't be a
10 final decision since at least May.

11 That concludes our hearing today, and
12 the local public hearing on the file number
13 EC-2012-0345 is now adjourned. Thank you for
14 coming.

15 (The proceedings were
16 concluded at 1:25 p.m. on
17 Thursday, January 3,
18 2013.)

19 (No exhibits were marked
20 during the course of
21 these proceedings.)

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Gilbert Millner

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CERTIFICATE OF REPORTER

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TRANSCRIPT NOTES

No exhibits were marked during the
course of these proceedings.

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CERTIFICATE OF REPORTER

STATE OF MISSOURI)
) SS:
COUNTY OF GREENE)

I, Karen S. Rogers, Registered Professional Reporter, Certified Realtime Reporter, and Notary Public in and for the State of Missouri, do hereby certify that I was personally present at the taking of the proceedings as set forth in the caption sheet hereof; that I then and there took down in stenotype the proceedings had at said time; and that the foregoing is a full, true, and accurate transcription of such stenotype notes so made at such time and place, all to the best of my skill and ability.

Karen S. Rogers, RPR,
CCR No. 846, Notary Public