<u>EXHIBIT LIST</u> <u>Rob Lee v. Missouri-American Water Company</u> <u>Missouri Public Service Commission</u> <u>No. WC-2009-0277</u>

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А	Map
Bl	Coal Bank correlating record
B2	11541 Larimore correlating record
B3	McQuay correlating record
B4	Larimore across RR correlating record
B5	11357-11347 Larimore correlating record
B6	Service lines on Larimore correlating record
B7	Aspen Woods starting at Larimore
B8	11333 Aspen Woods/Taos correlating record
В9	Aspen Woods/Red River correlating record
B10	Red River Drive correlating record
B11	Aspen Woods/Taos correlating record
B12	1353-11351 Aspen Woods correlating record
C1	Larimore "sewer ditch" water sample record
C2	11338 Larimore "drainage ditch" water sample record
C3	11338 Larimore DV code results
C4	11333 Larimore "drainage ditch" water sample record
C5	1201 McQuay "sump pump discharge" water sample record
C6	11408 Larimore "sump pump" water sample record
C7	11119 Carl "basement floor" water sample record
C8	11119 Carl "floor of basement" water sample record

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С9	11119 Carl "floor of basement backroom" water sample record
C10	11119 Carl "basement floor by Loethen" water sample record
C11	11119 Carl "tap sample" water sample record
D1	Investigation ticket for Lee's property on 4/21/04
D2	Investigation ticket for Lee's basement leak on 4/8/08
D3	Lydia/McQuay correlating record
D4	Larimore from Aspen Woods to RR correlating record
D5	Investigation ticket for 11338 Larimore on 11/23/06 and 11/28/06
D6	Investigation tickets (3) for 11338 Larimore on 4/2/07
D7	Investigation of service line for 11338 Larimore on 4/5/07
D8	Investigation ticket for 11334 Larimore on 12/13/08
D9	Investigation electronic ticket for 11334 Larimore on 12/26/08
D10	Letter to customer at 11334 Larimore on 1/6/09
D11	Investigation ticket for 11339 Larimore on 2/10/07 and 2/16/07
D12	Investigation ticket for 11347 Larimore on 10/14/08
D13	Investigation ticket for Aspen Woods and Larimore on 4/7/08
El	Photograph of 11307 Aspen Woods on 5/19/09 "curbline1"
E2	Photograph of 11307 Aspen Woods on 5/19/09 "curbline2"
E3	Photograph of 11307 Aspen Woods on 5/19/09 "curbline3"
E4	Photograph of 11363 Aspen Woods on 5/19/09 "mailbox3"
E5	Photograph of 11363 Aspen Woods on 5/19/09 "mailbox2"
E6	Photograph of 11363 Aspen Woods on 5/19/09 "mailbox1"
E7	Photograph of 11363 - 1371 Aspen Woods on 5/19/09 "mailbox1"

E8	Photograph of 11363 - 1371 Aspen Woods on 5/19/09 "mailbox2"
E9	Photograph of 1360 Aspen Woods on 5/19/09 "mailbox1"
E10	Photograph of 1360 Aspen Woods on 5/19/09 "mailbox2"
F	Lee e-mail dated 5/22/09
G	Lee e-mail dated 3/23/09
Н	Table of Investigations of Complaints/Amendments

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					•		
Reports	ed by		<u></u>	Addr	ess	Phone	•
•							<i>,</i>
	EMERGEN	CY □.	ROUT	INE 🗆	, NEXT DẠY 🗅	PROBI SCHEI	E, PLEASE 🗆 DULE
			·	1	Nature of Call		
	ĥ	Aain Loak	1026 🗆 .	Servi	ce Line 1027 🖸 , 👘 Fin	e Hydrant 1028	3
M	eters ⊡,	Leakin	-		sy 1043 🗋 . 🛛 Other		·
100000 0000000000000000000000000000000		ete for Bil	l Job			Initial	Clock Stamp
Police Report Contractor	yes 🗆	no 🛛	#		Call received		
lame and Ad	dress				Thisnir called		
upv'r or	· · • • • • • • • • • • • • • • • • • •		***/**		Tulshir @ SC		Mar 141417915 (2006) 1. 10 / 10 / 10 / 10 / 10 / 10 / 10 / 1
erson in cha					Tbishtr@Job Site		
iquipment ar perator	1d		1 18600000/100-00-00-00-00-00-00-00-00-00-00-00-00-		Water off		anna an tha ann ann ann an tha an
Neerved atise of dam	аде				Crew Called		Naver
Vithosses			,		Crew Arrived		manan manan kanan ka
+0	Shot 1207	MAIN	FROM F CAME UP		Its of Investigation FMF 35B38 19 6 No Sound or	3'N ON C pictures.	o+1 BANK
						5/	1/09

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Location <u>Belleton</u> Street Address <u>11541</u> Reported by				
Reported by	Address _		Phone	
	ROUTINE D,	NEXT DAY 🗆	PROBE SCHED	, PLEASE 🗆 ULE
	Natur	e of Call		
Main Leak 1026	□. Service Li	ne 1027 🗆 , 🛛 Fire I	Hydranit 1028 D	1
Meters [], Leaking 104	-		<u>.</u>	
Complete for Bill Job			Initial	Clock Stan
Police Report yes 🗌 no 🗔 # Contractor	Call	received		
ime and Address		antr called		
	TĖIs	shtr @ SC		
Sepvir or person in charge	This	htr@Job Site	· · · · · · · · · · · · · · · · · · ·	
Equipment and Operator		er off		
Deserved camage				
Vitnesses	······································	w Called		
		v Arrived		
Other Remarks			·	
Shot mains From		Investigation	rate at 1	e 11.
and CAME up with	No Source	TO DAIVE IL	_whice wh	
			·····	······································
and a start of the			5/,	109
Service Order Premi	se No	Emol No		
Data Type	of Service	Reason		
				Days

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A				
Location <u>Bellefontaine</u> Street Address <u>McQuay</u>	NEighbors			
Street Address Mc QUAY	LARIMORE	•		
Reported by	Address		Phone	
	ITINE 🗆 , NEXT	DAY 🗆	PROBE, PLEAS SCHEDULE	SE 🗆
	Nature of Call			
Main Leak 1026 🗔 .	Service Line 1027 \Box ,	Fire Hydran	t 1028 🛛	
'Meters ⊡', Leaking 1049 ⊡ ,	Nolsy 1043 🛛 ,			
Complete for Bill Job			itiat Clo	ock Stamp
clice Report yes I no I #	Call received			
lame and Address	Tuishtr called			
upv'r or	Tblshtr @ SC		5	
erson in charge	Tblahtr@Job Site			
quipmont and perator	Water off			······
ibserved ause of damage	Crew Called			
lithesses	Crew Arrived			
Other Remarks				
	Results of Investigation	I		
Shot 6" MAIN at the	start of McQua.	+5 1193 M	CQLAN 3	15'and
CAME UP with No pictu	EE OR SOUND the	en we shot	From 1193	to
CAME UP With NO pictu the Flush Value 35 5-18	191' and come	E up with	No sound	or.
picture.				
•	•		5[1	109
		npl. No		_
		elssue		— ays: [
Misc:	n*			
			1	0
Disposition of Call - Referred to (name) _	······	11	11 - Contraction of the second	$-\not$
	Sign	Khothard 6	14. >	*

Exhibit No. B3

Bell-Ent	barrer Writchard		
Location <u>VENERSION</u>	d TRACKS West of	Μ.Δ	
)	
Reported by	Address	^ Phone	
EMERGENCY .	ROUTINE D, NEXT DAY	CI PROBI Schei	E, PLEASE 🗆 DULE
	Nature of Call		
Main Leak 10	26 □. Service Line 1027 □,	Fire Hydrant 1028	
Meters D , Leaking 1	049 □ , Noisy 1043 □ , [′] Otl	her	
Complete for Bill Jo		Initial	Clock Stan
Police Report yes no # Contractor	Call received		
Name and Address	Thishtr called		
Supv'r ot	Tblshtr @ SC		
person in charge	Tblshtr@Job Site		
Equipment and Opérator	Water off		
Dbserved ause of damage	Crew Called	,	
Vitnesses	Crew Arrived		
Other Remarks	۲۰۰۶ - ۲۰۰۶ -	₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩	
Shot 12" MAIN HY Mcgnay to Hydran No Sound or pictu there is no sound.	Results of Invostigation fear Hydrand West of Re 14 East of Rail Road To the Ligter on Hydrands o	ail Road Teacking Ji Eack and came Loud Main Lide	ust West of up with Value and -/1/09
Data Ty	pe of Service Reason	No	
Disposition of Call - Referred to	(name)	A	

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C

Change Address 11357 1 4 A.m.	NEIGHBORS DRE to 11347 LAR.		·
Reported by	Address	Phone	
EMERGENCY D, ROUT	TINE D, NEXT DAY D	PROBE SCHED	, PLEASE 🗆 ULE
	Nature of Call		
Main Leak 1026 🗋 .	Service Line 1027 D, Fire H	lydrant 1028 E	נ
Meters D , Leaking 1049 D ,	Noisy 1043 🗔 📜 Other		
Complete for Bill Job		Initial	Clock Stam
Police Report yes 🗂 no 🗔 #	Call received		
lame and Address	Tbishtr called		
	Tblshtr @ SC		
lupv'r or erson in charge	Tbishtr@Job Site		
quipment and Operator		· · · ·	
ibserved	Waler off	· · · ·	
ause of damage Minesses	Crew Called	· .	
	Crew Arrived	· .	- (28/14-)
Other.Remarks			
Shot Pina: N feam Aydrawt in front of 11347 Lpc:n	Results of Investigation IN Front of 11357 LART MORE and CAME MP with	10RE 425 NO 504000	to Hydriwt e.picture 5/1/09
	•	* <u></u>	
Data Type of Service	Reason 		Days
Mise		•	

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LEAK DEPORT

	EMERGENCY 🗆 ,	ROUTINE	NEXT DAY 🗆	PROBE	
Me				SCHEE	E, PL'EASE 🔲 DULE
Mc			Nature of Call		
Mac	Main Leal	k 1026 □. Se	ervice Line 1027 🔲 , 👘 Fire I	Hydrant 1028. [כ
	eters 🗋 , 🛛 Leaki			An An Anno 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 2011 - 20	•
	Complete for B	•		Initial	Clock Stam
Police Report	yes 🗋 no 🗋	#	Call received		<u></u>
Contractor Name and Ad	Idress		Tbishtricalled		
			Tolshtr @ SC		******
Supy'r or berson in cha	វេជ្ញម		Tbishtr@Job Site		
Equipment an Operator	nd		Water off		
Dbserved ause of dam	aga		Crów Calléd		
Witnesses		****	Crew Arrived		<u></u>
	List they had	÷	esulls of Investigation All Three T heads OR Signs of wat	and En leaking	<u> </u>
	2, and 5, 40 August		· · · · · · · · · · · · · · · · · · ·		<u>99</u>
	Service Order Data Misc:	Premise No Type of Service Date	Reason		

Street Address	pen Woods DR	Starting at LA	R. MORE	
Reported by	/Add	Starting at LA	Phone	·
EMERGENCY	:], NEXTDAY 🗅	PROBE Sched	, PLEASE D ULE
	Leak 1026 🗋 . Serv	Nature of Call ice Line 1027 □, Fire H isy 1043 □, Other		
Complete	for Bill Job		Initial	Clock Stamp
olice Report yes D no	у Ш #	Cail received		
ontractor ame and Address CA	dd E-9 .d. 31	Toishtr called		
upV'r or		Tbishir @ SC		
erson in charge	·	Tbishitr@Job Site		
quipment and perator	•	Water off		<u> </u>
bserved luse of damage		Crew Called		
itnesses		Craw Arrived	•	
Other Remarks	nie erennen voor gezeen zu de Gester (* 1. * 1. * 1. * 1. * 1. * 1. * 1. * 1			F= - 75
Shot up with No		358145 = New Ilts of Investigation 14/06 358145 to 3 01. We had NO	-	
			5-2	9-09
Service Orde	er Premise No Type of Service			······································

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Street Addres	1143	Aspen We	ddress	<u>s</u>	Phone	
EMER	GENCY□,	ROUTINE	. NEXT	DAY	PROBE	E, PLEASE 🗇 DULE
Neters (Nature of Call crvice Line 1027 □ Noisy 1043 □ ,	-	/drant 1028 [
C	omplete for B	ill Job			Initial	Clock Stamp
olice Report yes		#	Call received			
ontractor lame and Address			Thishir called			
upv'r or		<u> </u>	Tolshtr @ SC			
erson in charge		·····	Tblshtr@Job Site	θ		
quipment and perator			Water off			
bserved ause of damage			Crew Called			
/ilnesses		- <u> </u>	Crew Arrived			
Ons 5-1-0" <u>the machin</u> get on the the main a	9 WE Sho HE Showed MAIN BECAU WO SERVIC	t the main a slight p se there were t and found	esults of Investigation <u>from Value 35</u> <u>ctures at 1133</u> toys Jammed <u>Nothing leaking</u>	B.151 at T. Aspen Wood in the stope g and it un	s at the ser lox. So on s dey. We	evice. We can 5-5-09 we de then shot the
<u>again ano</u>	Service Order	with Nothing	g. First pretui	<u>се солід h</u> Етрі. No	AVE BEEN	home u <u>se.</u>
	Data	Type of Service Date		Reason		

negoried by		/ Red River De Ca			
	Ad	aaress	Phone		
], ROUTINE	🖸 , 🛛 NEXT DAY 🗆	PROBI SCHEC	E, PLEASE 🗆 DULE	
		Nature of Call			
	·	rvice Line 1027	-		
Meters 🖾 , 🛛 Li	eaking 1049 🗔 , 🛛 N	loisy 1043 □ , Other			
Complete fo	www.weinereneweinereneweinereneweinereneweinereneweinereneweinereneweinereneweinereneweinereneweinereneweineren		Initial	Clock Sta	
Police Report yes I no Contractor /2, /		Call received			
ontractor Cadad E-9 ame and Address FU 35B/48		Tbishir called			
	55 0 148	Tblshtr @ SC			
Supv'r or person in charge		Tblshir@Job Site			
Equipment and Operator		Water off			
Observed cause of damage		Crew'Called		arra la lasav con si F arra (no. 1997).	
Witnesses					
		Crew Arrived			
Other Remarks					
	Re	sults of Investigation	ad la inco	- UDOT	
1 days al	M LERULUS	IN CUI DE SAC FOR	uverene	<u>) /1280,</u> / E '	
Listened a	and in last		ians ot a	LANN	
Listened e 11293, 11287	and we bad	4 value # 35 RWS	RAID USA	400 500	
Listened e 11293, 11287, we also Is	and we bad lened on Flus	4 value # 35 B148	and we p	4 0 200 500	
Listened e 11293, 11287, we also Is	and we bad lened on Flus	4 value #35 BINS		5-29-09	
Listened e 11293, 11287, we also Is	and we bad lened on Flus	4 value # 35 BINS			
1293, 11287 WE a. 150: 1.5 Service Order	Premise No.	Empl; No		5-29-09	
11293, 11287 we also 1.s	and we bad lened on Flus	Empli No Reason		5-29-09	

Exhibit No. B9

		dress		
	Au	aress	Phone	
EMERGENCY D,	ROUTINE	□, NEXT DAY □	PRODE	E, PLEASE
		Nature of Call		
Main Leak	1026 🗆 . Ser	vice Line 1027 🛛 , 👘 Fire I	Hydrant 1028]
Meters 🛛 , 🛛 Leakin	g 1049 🗔 . N	oisy 1043 🛛 , Other		
Complete for Bill	Job		Initial	Clock Stam
Police Report yes □ no □ Contractor Cn J E-	The start of the second start start and all sold sold the start of the second start and starts	Call received		
Name and Address		Tbishtr called		
Super or VALUE 356	5 149	Tbishtr @ SC		
person in charge Hydraw f	35B 15C	Tblshtr@Job Site		
Equipment and 7 Operator		Water off	:	
Observed cause of damage		Crew Called		
Witnesses		Crew Arrived		
	an de la companya de	ระการสารการที่สุดที่สุดได้ 1999 พระสารการสารการสารการการการการการการการการการการการการกา		
Other Remarks				
	Res	ults of Investigation		
WE Shot M.	IN ON RED	River DR. From	Value	35B149
to Hydraut 3	5 5 156 7	67' WE CAME UP I Aydrawts and no so	Jitin NO	SOUND
OR picture List	ENED ON	Aydrawts and no so	med	
			- <u>ک</u>	29-09
•		annan a Shidhad Middle		, , , , , , , , , , , , , , , , ,
Service Order	Premise Na:	Empl. No		
Data Misc:	Type of Sarvice Date			
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LEAK REPORT

Location <u>Spanish</u> Lake Street Address <u>Aspen Woods</u> Reported by	DE PROM KED NUCH	C fty 1AO	
		Phone	
EMERGENCY D, ROUT	INE D, NEXT DAY D	PROB	E, PLEASE 🗆 DULE
	Nature of Call		
Main Leak 1026 🗔 .	Service Line 1027 🛛 , 🛛 Fi	ire Hydrant 1028	3
Meters D Leaking 1049 D ,	Noisy 1043 🗋 , Other_		
Complete for Bill Job		Initial	Clock Stam
Police Report yes 🗅 no 🗆 🖌			Global Blann
Contractor Cod E9	Call received		
Name and Address U.4 lues 35 B Hule 35 B IST	Thishtr called		
	Tbishtr @ SC		
person in charge	Tbisnir@Job Sile		
Equipment and Operator			
Dbserved ause of damage	Crew Called		
Vitnesses	Crew Arrived		
an a			
Other Remarks	- <u></u>		
	Results of Investigation		
WE shot 6 main Pe	om VALUE 35 BING a	+ Kod River	to Uslie
35 B 151 at TAO 321' à	No come up with	NO PICTURE	or sound
and no signs of a lea	<u>ik.</u>		<u> </u>
		5-39	-09
······································	• 	, <u>, , , , , , , , , , , , , , , ,</u>	1
	· ·		Days
Mise:			
	· · · · · · · · · · · · · · · · · · ·		
Disposition of Call - Referred to (name)			

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Street Address 135	Lake 3 Ferm 11	351 ASPEN WOOD	K De	
		Address		
перопед бу	۸		Phone	
	, ROUTINI	ED, NEXTDAYD	PROBE SCHED	, PLEASE () ULE
		Nature of Call		_
Main L	eak 1026 □ . S	ervice Line 1027 🖾 , Fire H	ydrant 1028 🛛]
Meters 🗍 🔶 Le	aking 1049 📋 ,	Noisy 1043 🛛 . Other	·	
Complete for	r Bill Job		Initial	Clock Star
]#	Call received		a a an
Contractor Name and Address C.4.00 GR.0	59	Thishtr called		
6R.V		Tolshtr @ SC		
Supv'r or person in charge		Tblshtr@Job Site		
EqDipment and Operator		Water off		
Observed cause of damage		Crew Called		· · · · · · · · · · · · · · · · · · ·
Witnesses		Crew Arrived		
	and an Application of the second and a second s			ат 1 <mark>00 радина с</mark>
Other Remarks	<u> </u>			
Shot L' Aspen Woulds I WE CAME UP SigNS of ANY	MAIN From Dr and WE with NO SOL	esults of Investigation UALUE 35B 147 to also listened on al. and de putuee an	1 the SE Ind there	<u>evices</u> an were n
z /			3	- 29-09
Service Order Data Misc:		Empi. No. Reason Reissue		
				<u> </u>



DVCode Results Report

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Collected between 1/1/2009 and 1/23/2009 As of 1/26/2009

	LOGBATCH	LOCATE	ANALYTE	COLDAT	EASDATE	RESULT	MOL	MCL
MO 659	ST. LOI	UIS COUNTY DISTRICT						
IOC .								
MERCI					4.4.4	i	0.000	
CN00141	09010053	11338 LARIMORE	MERCURY	1/12/09	1/1.6/09	ŇD	0;0002	2 0:002
METAL	.s					4.	_	
CN00141	09010053	11338 LARIMORE	MAGNESIUM	1/12/09	1/16/09	11	1	
CN00141	09010053	11338 LARIMORE	POTASSIUM	1/12/09	1/1 6/0 9	ND	5	
CN00141	09010053	11338 LÁRIMORE	SILICA	1/12/09	1/16/09	14	10	
CN00141	09010053	11338 LARIMORE	SODIUM	1/12/09	1/16/09	48	1	
CN00141	09010053	11338 LARIMORE	STRONTIUM	1/12/09	1/18/09	0.256	0.050	
CN00141	09010053	11338 LARIMORE	CADMIUM	1/12/09	1/20/09	ND	0.001	0.005
CN0D141	09010053	11338 LARIMORE	CALCIUM	1/12/09	1/16/09	41	1	
CN00141	09010053	11338 LARIMORE	CHROMIUM	1/12/09	1/16/09	ND	D.007	
CN00141	09010053	11338 LARIMORE	LEAD	1/12/09	1/20/09	0.004	0.001	0.015
CN00141	09010053	11338 LARIMORE	IRON	1/12/09	1/16/09	0.62	0.10	0.3(s
CN00141	09010053	11338 LARIMORE	ALUMINUM	1/12/09	1/20/09	0.694	0.010	0.2(s
CN00141	09010053	11338 LARIMORE	ANTIMONY	1/12/09	1/20/09	ŃD	0.0002	0.008
CN00141	D9010053	11338 LARIMORE	ARSENIC	1/12/09	1/20/09	ŃD	0.001	
CN00141	09010053	11338 LARIMORE	BARIUM	1/12/09	1/20/09	0.067	0.001	2
CN00141	09010053	11338 LARIMORE	BERYLLIUM	1/12/09	1/20/09	ŃD	0.0003	1 0. 0 04
CN00141	09010053	11338 LARIMORÉ	BORON	1/12/09	1/20/09	0.083	0.050	
CN00141	09010053	11338 LARIMORE	COBALT	1/12/09	1/20/09	ND	0.010	
CN00141	09010053	11338 LARIMORE	COPPER	1/12/09	1/20/09	ND	0.010	1(S)
CN00141	09010053	11336 LARIMORE	MANGANESE	1/12/09	1/20/09	0.176	0.010	0.05(
CNOD141	09010053	11338 LARIMORE	MOLYBDENUM	1/12/09	1/20/09	0.001	0.001	
CN00141	09010053	11338 LARIMORE	NICKEL	1/12/09	1/20/09	0.0037	0.0005	
CN00141	09010053	11338 LARIMORE	SELENIUM	1/12/09	1/20/09	ŃD	0.002	0.05
CN00141	09010053	11338 LARIMORE	SILVER	1/12/09	1/20/09	ND	0.010	0.1(s
CN00141	09010053	11338 LARIMORE	THALLIUM	1/12/09	1/20/09	ND	0.0003	0.002
	09010053	11338 LARIMORE	VANADIUM	1/12/09	1/20/09	ND	0.050	
CN00141	09010053 09010053	11338 LARIMORE	ZINC	1/12/09	1/20/09	0.038	0,010	5.015
CN00141	03010003		Lino					
MINER				1/12/09	1/15/09	0.7	0,1	4p/2s
CN00142	09010053	11338 LARIMORE	FLUORIDE	1/12/09	1/15/09	50.9	1.0	250(s
CN00142	09010053	11338 LARIMORE	CHLORIDE	1/12/09		99.7	0.5	250(5
CN00142	09010053	11338 LARIMORE	SÜLFATE	1/12/09	1/15/09	.99.1	0.0	200(



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Exhibit No. C3

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Missouri-American Water Company - Water Sample Record St. Louis County Operations

No 27207

Complete this section for all samples ,

Samples collected by	, borman	Date j	2-09	Time 10-sure
Sample address // 33	3 Commore	Citý		Zip
omplete this section for new n All rms	n <u>ain installation, main re</u> n samples must have both a turhidity		(plastic bottle) sample.	
New main installation	Main repair	Tank	Task Order #	
Subdivision or site name		· .		
Sample #	Main diamete	ar	Total footage	
	quality complaints, Courses used lineau, you must colloct as cor m bottle) and a becterfologica: (plass	nîlming sample (rom a noarby tap. 🕻	Complaint and federatics	ertification samplas. Milication samples

Waler Quality County Charao		ederal Portilication	Sord #	
Customer name		2	Phane rio.	
Nature of complaint	X. Ga (Jange 15	<u></u>	
Exact sample source:	Sample 1	1 pp. noge	litch	
(first floor cold watet preferred)	Sample 2			
Remarks:	1 12	1. 1. /	and hits	
1 cole	10/100	Erd for M	MNR	
- p		/		

Complete this section in the lab

[Sample 1	Sample 2		Sample 1	Sample 2	Remarks
Taste			İron		}	· · · · · · · · · · · · · · · · · · ·
0dor			Ammonia	13.0		
Calor			Chloride	798.0	Tap 17.49	
Turbidity			Fluoride	>,536		
idual Cl	-0-		Calcium) 95.3		
-P.ATK	-'0		Magnosium	 [4.1_		
T-Alk)194			296		
TOFT	7.502		NCH	201 C		
HPC		_	Ray	C-615-		
Colilorin (
Atypicals						······································

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Evaluated by:

Dale

Meets Slandards

Does not meet standards

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	<u>s section to</u>	allsamples				1		
Samples coll	ecled by	trh	***		Date 5- 4	n-0x2	Time 2	1.30m
Sample addr			• • •		City		- Zip	
			Ac Quent			on hall		
omplete thi	s section to	new main in Alimain samoin	stallation, mai s must have both a tur	n <u>repair and ta</u> bidiv (brava batila) s	ank samples and a bacteriòlogica	i (elastic botto) eem	No	
Now n	naio installatio				ank	<u> </u>		
Subdivision a		·/	Main repair	10		Task Orde	r #	
Sample #	<u> </u>		Main diar	neter		Total foota	ge	
			•					
Note: 11 c	ompitaint stator in	d water caused ifine	y <u>complaints. (</u> ear, you must collect a and a bacteriological (e confirmina sample i	from a nearby tap.	Complaint and teden	<u>l certificatio</u> al carúlication parm	n <u>sampjes.</u> ^{pples}
Water Quality		inty Water vactoristics	Federal Certificatio	Tap #		Sord #		• • • • • • • •
Customer nar				··· I		Ρήσπο πο.		
lature of con	nplaint				······································			
Fyact con	ple source.	Sample 1				<u>D</u>		
	water preterred	· · · · ·	<u> </u>	p_dis	aburge	- trom	$\sim nev$	* <u>_</u> /
		- Compice						
lemarks:			N	•	. Λ			
lemarks:	iend	result	s to C	kn o	Jenand	<u> </u>	cuice	cente
lemarks: 4	iend.		to C	kn a	tenant	<u>- 5</u> e	<u>cuice</u>	cente
lemarks:	iend.	ce oult	<u> </u>	kn a	terrant	<u> </u>	<u>er nice</u>	Cente
lemarks:	<u>iend</u>		<u> </u>	kn o	Jenand	<u> </u>	<u>()</u> ()	Cente
	·	······································	<u> </u>	kn o	Jenand	<u> </u>	<u> ()) C Q</u>	cente
mpiete this	section in t	<u>he lab</u>	<u> </u>	kn a	Jenan A	· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·
	section in t	······································	<u> </u>	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	ferand	· · · · · · · · · · · · · · · · · · ·	red: 5.2	· · · · · · · · · · · · · · · · · · ·
mpiete this	section in t	<u>he lab</u>		Sample 1	Sample 2	· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·
mpiete this ab Technicia Taste	section in t m(s): <u>T</u>	ne lab V / A.K	Iron		Sample 2	Date roceiv Remarks	red: 5.2	1.0.8
mpiete this ab Technicia Taste	section in t m(s): <u>T</u>	ne lab V / A.K		0-041	Sample 2	Date receiv Remarks Dac.6	red: 5.2	· · · · · · · · · · · · · · · · · · ·
mpiete this ab Technicia Taste	section in t m(s): <u>T</u>	ne lab V / A.K	Iron Arnmonia Chloride	2041 277	Sample 2 Tap-18.49	Date rocelv Remarks	red: 5.2	1.0.8 characte
mplete this ab Technicia Taste Odor Color Turbidity	section in t m(s): <u>T</u>	ne lab V / A.K	Iron	0-041 297 0-294		Date rocelv Remarks	red: 5.2 not have	1.0.8 characte
mpiete this ab Technicis Taste Odor Color	section in t m(s): <u>T</u>	ne lab V / A.K	Iron Ammonia Chloride Fluoride Calcium	0-041 >97 0-294		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
mplete this ab Technicia Taste Odor Color Turbidity	: <u>section in t</u> m(s): <u>J</u> Saughe 1	ne lab V / A.K	Iron Ammonia Chloride Fluoride	0-041 297 0-294		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
mpiete this ab Technicia Taste Odor Color Turbidity	section in t m(s): <u>T</u> Sample 1	ne lab V / A.K	Iron Ammonia Chloride Fluoride Calcium	0.294 0.294 130.6		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
Taste Odor Color Turbidity	section in t m(s): <u>I</u> Saugde:1 <u>C</u> <u>C</u>	ne lab V / A.K	Iron Arnmonia Chloride Fluoride Calcium Magnesium	2-041 297 0.297 130.6 53.0		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
Taste Odor Color Turbidity F-Auk T-Alk	section in t m(s): <u>T</u> Sample 1 C C C C	ne lab V / A.K	Iron Ammonia Chloride Fluoride Calcium Magnesium	0.041 2.97 0.294 130.6 53.0 544		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
Taste Odor Color Turbidity Esidual Cur P-Auk (P-Auk (PH)	section in t m(s): <u>T</u> Sample 1 C C C C	ne lab V / A.K	Iron Ammonia Chloride Fluoride Calcium Magnesium	0.041 2.97 0.294 130.6 53.0 544		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
Taste Odor Cokor Turbidity isidual Cur P-Alix P-Alix HPC	section in t m(s): <u>T</u> Sample 1 C C C C	ne lab V / A.K	Iron Ammonia Chloride Fluoride Calcium Magnesium	0.2941 0.297 0.294 130.6 53.0 544		Date roceiv Remarks	red: 5.2 not have	1.0.8 characte
Taste Odor Color Turbidity Esidual Cl; P-Alk T-Alk DH HPC Coliform Anypicals	<u>section in t</u> m(s): <u>1</u> Saugde 1 <u>C</u> <u>C</u> <u>C</u> <u>C</u> <u>C</u> <u>C</u> <u>C</u> <u>C</u> <u>C</u> <u>C</u>	he lab V / A A Sample 2	Iron Ammonia Chloride Fluoride Calcium Magnesium	0.041 297 0.294 130.6 53.0 544 268	Tap=18.49	Date roceiv Romarks Docs / BD c (unater	red: 5.2 not have	1.0.8 characte

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Cumpton	lected by	KZVS	7.3		Dale 5.	20.08	Time
Sample add	1855 114		nimon	₩.	City	Louis mo	Zip 63125
Complete th	is section for	new main inst	allation, main (epair and tank	Samples Interiological (plastic bot	that comerco	
	main Installation		Main repair		Tank	Task Order	
Subdivision	or site name					11834 01061	<u>, , , , , , , , , , , , , , , , , , , </u>
Sample #		<u></u> *	Main diai	məlar		Total loolag	e
Complete thi Note:	S SECTION TOP Il complaint statos th must have bolh a fuil	Waler quality C at water caused linass, biolity (Drown bottla) and	complaints, Col , you must collect as roo o a bactsmological (plas	Unty Water cha nfirmingsample from a l vie bonie) samplaSap	ar acteristics, ar nearby Ian. Complaint a Ne copy of SORO to bla	n d (edera) certif Ind (ederal certification s. Tom.	i calion samples . amples
Water Quality		unty Water aracteristics	Federal Certificati	nn Tap#		Sord #	
Customer na			Enican	S TAN	WANT	Phone no.	486 0469
Nature of con	nplaint						
Exact sal	mple source:	Sample 1	Sur	NP PU	1mp		
	•				·		
(first flóor cold	t Waler prefertedi		1				
(first floor cold Remarks:	i Waler preferredi						
	i Waler preieñedi				·····		
	d Waler prefettedi			······································	······································	. +	·· •· •
	l Waler prefettedi			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	······	. +	·····
Remarks:	s section in th					· ·	
Remarks: Complete this		e lab				Date received	······································
Remarks: Complete this	s section in th	e lab		Sample 1	Sample 2	·	······································
Remarks: Complete this	s section in th cian(s): - <u>r</u> u	e lab J/A-A	ļron,		Sample 2	Date received	······································
Remarks: Complete this Lab Technic	s section in th cian(s): - <u>r</u> u	e lab J/A-A	Iron Ammonia	Sample 1	Sample 2	Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste	s section in th cian(s): - <u>r</u> u	e lab J/A-A	· ·	0.107 0.2 + f. n		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor	s section in th cian(s): - <u>r</u> u	e lab J/A-A	Ammonia	0.104	Sample 2 Tup=150-149	Date received Remarks	1 5.21.08
Remarks: Complete this Lab Technic Taste Odor Color	s section in th cian(s): - <u>r</u> u	e lab J/A-A	Ammonia Chloride	0.107 0-2-04-22 -46-49		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor Color Turbidily	s section in th cian(s): - <u>r</u> Sample 1	e lab J/A-A	Ammonia Chloride Fluoride	0.107 0-244 		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor Color Turbidity Residual Cl ₂	s section in th cian(s): - <u>r</u> u Sample 1	e lab J/A-A	Ammonia Chloride Fluoride Calcium	0:107 0-2015m -46-49 0:2-44 100.1		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor Color Turbidity Residual Cl _e P-Alk	s section in th cian(s): Sample 1 O	e lab J/A-A	Ammonia Chloride Fluoride Calcium Magneslum	0.107 0-2-44 		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor Color Turbidity Residual Cl ₂ P-Alk T-Alk	s section in th cian(s): <u>simple 1</u> Sample 1 O O Q	e lab J/A-A	Ammonia Chloride Fluoride Calcium Magneslum TH	0.107 0-2-44 100.1 30.6 376		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor Color Turbidity Residual Cl ₂ P-Alk T-Alk PH	s section in th cian(s): <u>simple 1</u> Sample 1 O O Q	e lab J/A-A	Ammonia Chloride Fluoride Calcium Magneslum TH	0.107 0-2-44 100.1 30.6 376		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.
Remarks: Complete this Lab Technic Taste Odor Color Turbidity Residual Cl ₂ P-Alk T-Alk pH HPC	s section in th cian(s): <u>simple 1</u> Sample 1 O O Q	e lab J/A-A	Ammonia Chloride Fluoride Calcium Magneslum TH	0.107 0-2-44 100.1 30.6 376		Date received Remarks	1: 5.21.08 Lappeur Jo HaO.

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Complete th	is section for	all samples					L	
Samples col	and the second		\$3		Date _ C	7-07	Time	
Sample add	ress ////	9 Al			City ST.	7-07 Louism	Zip	
Complete th	is section for	r new main in All main sample	stallation, mains must have both a tur	n repair and t blotty (brown bottle	lank samples			
New (main Installation	<u> </u>	Main repair		Tank	Task Order	 *	
Subdivision (or site name			_				
Sample #			Main diar	neter		Total footag	6	
Note: II	complaint states the ust have both a lurb	it water caused Bric	y complaints, C oss, you must collect a and a buckeriological (Federal Certificatio	s continning sample (plastic bottle) samp Tao #	e from a nearby tap. (Complaint and Indoral	certificatio conflication som	v n sample ves
Customer na	······································			<u> </u>	<u></u>	Phone no.	·····	
Nature of cor	nplaint W	ATEN ,	IN BAS	EMEN	7	<u>k</u>		
Exact sar	nple source:	Sample 1	BASI	Ement	T FLOD	21		
(first floor cold	•	10						
	i waler pretencej	Sample 2	1					
Remarks:		Sample 2		· · · · · · · · · · · · · · · · · · ·				
Remarks: omplete thi	s section in th			· · · · · · · · · · · · · · · · · · ·				· · · · · · · · · · · · · · · · · · ·
Remarks:	s section in the section in the section in the section in the section is the section in the section is the sect	he lab 3B/D	<u>></u> P			Date receive	ø: 6	- 9- 0
Remarks: omplete this Lab Technici	s section in th		>P	Sample 1	Sample 2	Remarks		
Remarks: Omplete this Lab Technici Taste	s section in the section in the section in the section in the section is the section in the section is the sect	he lab 3B/D	>P Iron		Sample 2	Remiarks Does no	+. саррен	r to b
Remarks: omplete this Lab Technick Taste Odor	s section in the section in the section in the section in the section is the section in the section is the sect	helab 3B/D	Ammonia	0.181		Romarks Does no MAWC	+ срря. 57. L.	r to b
Remarks: omplete this Lab Technici Taste Odor Color	s section in the section in the section in the section in the section is the section in the section is the sect	helab 3B/D	Ammonia Chlonde	20.181 297.719	Sample 2 +TAP = 20.49+	Remiarks Does no	+ срря. 57. L.	r to b
Remarks: Omplete this Lab Technici Taste Odor Color Turbidity	s section in the section is the sect	helab 3B/D	Ammonië Chlonde Fluorde	0.181		Romarks Does no MAWC	+ срря. 57. L.	- to h o-:s (
Remarks: omplete this Lab Technic Taste Odor Color Turhidity Esiduel CT ₂	s section in the section is a section of the section of the section is a section of the s	helab 3B/D	Ammonië Chlonde Fluoride Calcium	0.181 97.719 0.248 85.7		Romarks Does no MAWC	+ срря. 57. L.	- to b :s C b=11-c
Remarks: Demplete this Lab Technic Taste Odor Color Turbidity Esidual CT; PAlk	s section in the section is an experimental section is a section in the section is a section in the section is a section in the section is a section in the section is a section in the section is a section is a section in the section is a section is a section is a section in the section is a se	helab 3B/D	Ammonië Chlonde Fluorde Calcium Magnesium	0.181 97.719 0.248 85.7 27.7		Romarks Does no MAWC	+ срря. 57. L.	- to h -:; C b=11-c
Remarks: omplete this Lab Technic Taste Odor Color Turhidity Esiduel CT ₂	s section in the section is a section of the section of the section is a section of the s	helab 3B/D	Ammonië Chlonde Fluoride Calcium	0.181 97.719 0.248 85.7 27.7 328		Romarks Does no MAWC	+ срря. 57. L.	- to h -:; C b=11-c
Remarks: Demplete this Lab Technic Taste Odor Color Turbidity Esidual CT; PAlk	s section in the section is an experimental section is a section in the section is a section in the section is a section in the section is a section in the section is a section in the section is a section is a section in the section is a section is a section is a section in the section is a se	he lab 3 B / D Sample 2	Ammonië Chlonde Fluorde Calcium Magnesium	0.181 97.719 0.248 85.7 27.7		Romarks Does no MAWC	+ срря. 57. L.	- to h -:; C b=11-c
Remarks: <u>omplete this</u> Lab Technic Taste Odor Color Turbidity esidual CT; PAlk TAlk	s section in the section S is a section of the section of	he lab 3 B / D Sample 2	Ammonië Chlonde Fluorde Calcium Magnesium	0.181 97.719 0.248 85.7 27.7 328		Romarks Does no MAWC	+ срря. 57. L.	- to h -:; C b=11-c
Remarks: <u>omplete thi</u> Lab Technici Taste Odor Color Turbidity Esidual CT; (P.Alk (T.Alk (T.Alk (T.Alk) (T.Alk) (T.Alk	s section in the section S is a section of the section of	he lab 3 B / D Sample 2	Ammonië Chlonde Fluorde Calcium Magnesium	0.181 97.719 0.248 85.7 27.7 328		Romarks Does no MAWC	+ срря. 57. L.	- to h -:; C b=11-c
Remarks: Demplete this Lab Technici Taste Odor Color Turbidity Esidual CT; PAlk (TAlk) (PH) HPC	s section in the section S is a section of the section of	he lab 3 B / D Sample 2	Ammonië Chlonde Fluorde Calcium Magnesium	0.181 97.719 0.248 85.7 27.7 328		Romarks Does no MAWC	+ срря. 57. L.	

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MISSOURI-AMERICAN WATER

位002

Missouri-American Water Company - Water S St. Louis County Operations	ample Record	
Complete this section for all samples		
Samples collected by	Date - 20 07	

Nõ 27461

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Time 24 2 2 Sample address City Ζp Complete this section for new main installation, main repair and tank samples All main samples must have both a twoidity (brown boole) and a basteriological (plassic bottle) semple. New main installation Tank Task Order # Main repair Subdivision or site name Sample # Main diameter Total footage

Complete this section for water quality complaints, County Water characteristics, and federal certification samples. Note: If complaint states that water caused illuars, you must callect as confirming sample from a nearby tep. - Complaint and Indexit certification samples must nave both a nutbinity (brown bottle) and a bacterialogical (plastic bottle) cample. Steple copy of SORD to this teen.

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Quality X Count Chara		Federal Ta Certification	p#	Sord #
Customer name				Phone no.
Nature of complaint	·			
Exact sample source:	Sample 1	-lost of	2 basement	
(first floor cold water preferred)	Sample 2			
Remarks: Aegult	to Dan	oteuxr	+ Service	center
		· · · · · · · · · · · · · · · · · · ·		
				in a

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Complete this section in the lab

Lab Technici	ап <u>(s):</u>	WIAA'		<u>.</u>		Date received: 5.21.08
[Sample 1	Sample 2]	Sample 1	Sample 2	Remarks
Taste			Iron			Docs not oppear to be
Odor			Ammonia	0.184		manul
Color			Chloride?	52.98 AATO	Tap= 18.49	Me 1 1 a
Turbidity			Fluoride	027		\$ 5/27/08
Residual CL	O'		Calcium	88.9		
P-Alf	0	<u> </u>	Magnesium	160		
T-AIK	177			288		
(PH)	8.16		NCH	111		
HPC						
Coliform		·				
Atypicals		- N] [
Taste and odor - p	es./neg., color -	color units, collid	om - colonies/100m	I, HPC - coloniesi	mi, others - ppm	1 1
						SEC COMMONT
Evaluated by: (mil		Date 05/27/0	3	Meets S	Standards Does not meet standards

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	section for	all samples		5				
Samples colle	cted by	tch			Dala 31.0	20m	Time 2	50pm
Sample addre		9			City	in Late	Ζίρ	
omplete this	ssection for		<u>stallation, mai</u> s must have both a tu		ank samples and a bacteriological (nigetis bolilej semple		
New m	ain installation	·	Main repair.	7		Task Order	ç	
Subdivision of	r site name				······································			
Sample #	<u></u>		Main dia	meter		Total footage	2	
Note: If a	omplaint status the st have both a rub //	i water caused iIne	ss, you must collect a	s carifirming sample (plastic bottle) sample	<u>characteristics</u> from a nearby top. Co a. Stople copy of SOR	mplaint and ledsral O to this form.		
Quality	<u> </u>	racteristics	Certificati	on Tap.#		Sord #		
Customer nan	6			-		Phone no.		
Nature of com	plaint							
				0 0				
Exact sam	ple source:	Sample 1	- Floor	- of Pas	ement.	Buck ?	0.030	
(first floor cold	ple source: water proferrod)	Sample 2	Ho Dan	- of Dag	act 3	- Bucker	Cer	Hec -
(first floor cold Remarks: ©C omplete this	water proferrod)	Sample 2 Sults	to Dan	- of 1200	A	26V\CC	<u>Cer</u>	
(first floor cold Remarks:	water profestrod)	Sample 2 Sults_ ne lab / AA	<u>+0</u> <u>Dan</u>	erjeur		Date received	<u>Cer</u>	
(first floor cold Remarks: ©C omplete this	water proferrod)	Sample 2 Sults	he Dan	Sample 1	A	Date received	<u>cer</u>	08
(first floor cold Remarks: Se Omplete this Lab Technicia	water profestrod)	Sample 2 Sults_ ne lab / AA	<u>40</u> Dan	Sample 1		Date received Remerks Docs get	Cer 5: 5:21 - have	08 characters
(first floor cold Flemarks: Somplete this Lab Technicia Taste Odor	water profestrod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia	Sample 1	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 charaders No Aw wa
(first floor cold Remarks: Se Complete this Lab Technicia Tasto	water profestrod)	Sample 2 Sults_ ne lab / AA	Iron	Sample 1 0.266		Date received Remerks Do cs get consistant	Cer 5: 5:21 - have	08 charaders No Aw wa
(first floor cold Remarks:	wator prolairod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Chloride	Sample 1 0.266 42.49 0.324	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 charaders No Aw wa
(first floor cold Flemarks: complete this Lato Technicia Tasto Odor Color Turbidity	water profestrod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Cinloride Fluoride	Sample 1 0.246 42.49 0.324 87.3	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 charaders No Aw wa
(first floor cold Flemarks: complete this Lab Technicia Tasto Odor Color Turbidity tesidual CL	water proferrod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Chloride Fluorido Calcium	Sample 1 0.266 42.49 0.324 87.3 20.4	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 characters No Aw wa
(first floor cold Remarks: <u>Secomplete fliis</u> Lab Technicia Tasto Odor Color Turbidity esidual Cl. (P.AI)	water profestod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Chloride Fluorido Calcium Magnesium	Sample 1 0.266 42.49 0.324 87.3 20.4 302	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 characters No Aw wa
(first floor cold Flemarks:	water proferrod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Chloride Fluorido Calcium Magnesium TH	Sample 1 0.266 42.49 0.324 0.324 50	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 charaders No Aw wa
(first floor cold Flemarks: complete this complete this Lab Technicia Tasto Odor Color Turbidity esidual CL (P-Ally (PH)	water profestod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Chloride Fluorido Calcium Magnesium TH	Sample 1 0.266 42.49 0.324 87.3 20.4 302	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 characters No Aw w
(first floor cold Flemarks: Second flemarks: Second flemarks: Second flemarks: Second flemarks: Second flemarks: Color Turbidity (P-Alic (P-Alic) (water profestod)	Sample 2 Sults_ ne lab / AA	Iron Ammonia Chloride Fluorido Calcium Magnesium TH	Sample 1 0.266 42.49 0.324 0.324 50	Sample 2	Date received Remerks Do cs get consistant	Cer 5: 5:21 - have - have	08 characters No Aw w

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Complete this section for al Samples collected by	il samples			Date		TIME Bicorent
Sample address	- Locthne			City	12-09	Zip
BASEME	NT FLOOR	SAMPLE				
Complete this section for ne	ew main installafi Allmain camples must have	On, main repair an both a turbidity (brown bottle,	d tänk sa) and a bactori	mples ological (plastic bi	ottie) sample.	
New main installation	Main i	repair .	Tan	nk	Task Order	#
Subdivision or site name						-
Sample #		Main diameter		_	Total footag	e
Water Coun	water caused litness, you m fity (brown bottle) and a bac nty Water	ust collect as contimingsamp teriological (plastic botile) san	ler charac le from a nearl nple. Staple co p #	cleristics, a by tap. Complain apy of SORO to th	nd federal certifications and lederal certifications is form.	ication samples. amples
Customer name	acteristics	Certification			Phone no.	
Nature of complaint			<u> </u>			
Exact sample source:	Sample i					
Exact oumpio bouldo.	· · · · ·	······································		<u> </u>		
(first floor cold water preferred)	Sample 2					
(first floar cold waler preferred) Remarks:	Sample 2	,,,,,,,				
		,,,,,,,	, 	·····	Date received	
Remarks: Complete this section in the	lab			Sample 2]	
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Remarks: Complete this section in the Lab Technician(s): MC Sample 1	lab			Sample 2]	d:
Remarks: Complete this section in the Lab Technician(s): MC Taste Odor Color	lab	Ігоп	olo	Sample 2]	
Remarks: Complete this section in the Lab Technician(s): MC Taste Odor Color Turbidity L-3L	lab	Iron Ammonia . p (Chloride ? ? Fluoride ? 3	olo	Sample 2	Remarks	D.F. TAP
Remarks: Complete this section in the Lab Technician(s): MC Sample 1 Taste Odor Color Turbidity L-31 Residual Cl ₂ O. O	lab Sample 2	Iron Ammonia . o V Chloride ? Fluoride . 3 Calcium ? 9 o	26 3 88 -5	Sample 2	Rémärks 26.2	D.F. TAP D:4 6-8
Remarks: Complete this section in the Lab Technician(s): MC Sample 1 Taste Odor Color Turbidity L-3L Residual Cl, P-Alk 3	lab Sample 2	Iron Ammonia . o V Chloride ?? (Fluoride ?? Calcium ? 9 o Magnesium ??)	5 5 88 -5 ,4	Sample 2	Rémärks 26.2	0.5. TAP D.6. 6-8 19.2-0.6 = 18.6 × 4.9984<
Remarks: Complete this section in the Lab Technician(s): MC Taste Odor Color Turbidity L-4L Residual Cl ₂ O.0 P-Alk T-Alk Lab 1 Color	lab Sample 2	Iron Ammonia . o K Chloride ? ? (Fluoride ? 3 Calcium ? 9 0 Magnesium ? 7.2 (TH) 52	5 5 88 -5 ,4	Sample 2	Rémärks 26.2	D.F. TAP D.L 6-8 19.2 - 0.16 =
Remarks: Complete this section in the Lab Technician(s): Mile Sample 1 Taste Odor Color Turbidity L.4L Residual Cl ₂ PAlk Talk U/6 1 PH	lab 	Iron Ammonia . o V Chloride ?? (Fluoride ?? Calcium ? 9 o Magnesium ??)	26 3 88 -5 -4 -4	Sample 2	Rémärks 26.2	0.5. TAP D.6. 6-8 19.2-0.6 = 18.6 × 4.9984<
Remarks: Complete this section in the Lab Technician(s): ME Sample 1 Taste Odor Color Turbidity L.4L Residual Cl ₂ O.0 P.Alk Z 3 T.Alk 46 1 PH 8.69 HPC	lab 	Iron Ammonia . o V Chloride ?? Fluoride ?? Calcium ??? Magnesium ??? TH ???	26 3 88 -5 -4 -4	Sample 2	Rémärks 26.2	0.5. TAP D.6. 6-8 19.2-0.6 = 18.6 × 4.9984<
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Missouri-American Water Company - Water Sample Record St. Louis County Operations

№ 33652

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Complete this section for all samples						
Samples collected by Stare Loeth	his-c		Dale 3-	12-09	Jime 11-3	0
Sample address THP Smm.PLC			City		Zip	
Complete this section for new main in				ntle) sample.		
New main installation	_ Main repair		Tank	Task Order		
Subdivision of site name			<u> </u>			
Sample #	Main diar	neter		Total foota	ge	······································
Complete this section for water qualit Note: If complaint states that water caused iff must have both a turbicity (brown both	y complaints, Cou less, you must collect as con } and a bacteriological (plast	Inty Water cha dimingsample from a lic bolile) sample. Stap	ntacteristics, a nearby lap. Comptain Ne copy of SORD to th	nd federal certi and lederal certification is form.	fication samples. samples	
Water County Water Quality Characteristics	Federal Certilicatio	Tep #		Sord #	,,	
Customer name				Phone no.		
Nature of complaint						
Exact sample source: Sample	1					
(first libor cold water preferred) Sample	2					
Remarks:	_					
					<u> </u>	
Downlate this applies forthe lab						
Complete this section in the lab				Date receive		
Lab Technician(s): ME				J &		
Sample 1 Sample 2	Iron	Sample 1	Sample 2	<u>Remarks</u>		
Odor	Ammonia				<u> </u>	
	Chloride	0.71	<u> </u>			,
Color Turbidity) 12 14	Fluorida	31.5	····	·	DE THP	3 3652
	Calcium			6.0	0.6 6-8	6.9
PAlle 22	Magnesium	2.14.1		2.8	69-06=	
		15.5			6.3 × 4.99840	ī
(T-Alk 56		120	200710.7 - MX	TAR du	brile = 31.0	······
(pH) 9.50) 63		<u></u>	<u>.</u>	
Н́РС	_			·		
Coliform		<u> </u>		····		
Atypicals				. <u></u>		
Faste and odor - pos/neg., color - color units, colife	orm - colonies/100ml, F	IPC - colonies/ml,	others - ppm			
Evaluated by:	Data		Meets S	tandards	Does not meet s	landárds
			·	-		

	WEAPERING CAL COMP.	9 C.F.	10000	2000 C		SER	ice.Ord	ers)		. Section	38 M.			
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Exhibit No. D1

Path Account # 400657/3 Nome Lee Rob	i-deservice letter :
Dep Returnd Micc Ovol List Fored Chig List Contract Entry Billed Svc List Lobbing Entry W/W SiV. Orders New Edi Sto StO Acct Info Benzes Addt Sto Piedel Crimit Sto Comment	The second second second second
Service Dider Type FLDSV Service Dider Number	- <u>>2870323</u>
Connent Ulmest	
CUSTONER SAYS THAT EVER SINCE THE HOUSE NEXT DOOR WAS TORN DOWN	
TREED TO HAVE SOMEONE COME OUT TO INVESTIGATE	
	Shine a
Possible service line or main leak at this address, please invest	STAND
igate and leave notice if leak is customer's responsibility.	S States S
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NOTHING FOUND JB	
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FoldUrdold	

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₽	L.	Missouri-Am	erican Water Con	ipany	181576
3		Ľ		C. SP.	tale
Location Street Address Reported by EM	In no in		, NEXT DAY	Phon PRO SCH	e BE, PLEASE EDULE
Meters		26 🗌 , Servi	lature of Call ce Line 1027 🗌 , Fin 1043 🗌 , Other	-	
с	omplete for Bill	Job		Initial	Clock Stamp
	yes 门 🛛 no 🗌	#	Call received	7-981	PR 8 12:52
Contractor Name and Address	5		Tblshtr called	98-08	APR 8 13:05
Supv'r or			Tblshtr @ SC		
person in charge	~		Tblshtr @ Job Site		
Puipment and Uperator			Water off		
Observed cause of damage			Crew called		
Witnesses			Crew arrived		
Other Remarks	Weren	GUNG IF Resu	HDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDD		
	Service Order Data	Premise No Type of Service Date	Reason .		
Disposition of C	call – Referred to (name)	Jordge		

M	MISSOURI AMERICAN WATER	4 LY	DIA Aun
	LEAK REPORT		
Decation BELLE FOUSTAIN	JE NEIGHBORS		
Street Address LIBIA	NE NEIGHBORS		
	Address		
	a		E, PLEASE 📋
	Nature of Call		
Main Leak 1026 []. Service Line 1027 🗍 , Fi	ire Hydrant 1028	
Meters [], Leaking 1049	□, Noisy 1043 □, Other_		
Complete for Bill Job		Initial	Clock Stamp
Police Report yes 📋 no 🗌 #	Call received		
ame and Address	Tbishir called		
upv'r or	Tbishtr @ SC		
erson in charge	Tblshtr@Job Site		
vipment and	Water off		
ause of damage	Crew Called	- <u> </u>	
/itnesses	Crew Arrived		<u></u>
Other Remarks			
		<u> </u>	
	Results of Investigation		
	es on water man with on mans. Listentes	A PININ	Sector
Inchiel I I con	CA of INATEN MAINS WITH		

Disposition of Call - Referred to (name) _

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, REPORT OF LE	, Service □ , Galv. □ , AK BY REPAIR CREW cation of leak	Larimore RD Valve sheet # E-9 9-E 31 Date 1-15-09
Principal street. <u>La l'un prin</u>	c lo	address
	_ Pipe Material \mathcal{PVC}	Cover 3 1/- It.
CONDITIONS FOUND	NATURE OF LEAK	APPARENT CAUSE OF LEAK
Type Súrfače Concrete , Asphalt Unpaved , Sod Type backfill @ pipe Rock , Crushëd rock Sand , Earth Soil condition-type @ pipe wel , dry loess , sandy. Earth slippage	Circumferential Image: Circumferential Longitudinal Image: Circumferential Leak Image: Circumferential Flush Valve Image: Circumferential Broke by contractor Image: Circumferential at face of bell Image: Circumferential Valve Image: Circumferential Fitting Image: Circumferential Serv line Image: Circumferential Corp Image: Circumferential Other Image: Circumferential	Struck by Defective pipe Correstion Improper bedding Improper installation Pipe contraction Pipe offset Blocking failure Other
Depth of frost Joint material Type blocking	Proximity other structures	
Polýwrapped yes no in Cement lined yes no in inc	Corrosive environment	· · · · · · · · · · · · · · · · · · ·
tiamage, ii any <u>∧∠∢∧</u> hours to repair City □, County □, State □,		, HD:equip
MATERIAL USED	ON JOB	VALVES OPERATED Closed Opened
Alone	Valved	by date by date
· · · · · · · · · · · · · · · · · · ·		
- - 	6	
	·	
REMARKS We listen e pipe hear there is R.R. tracks	no Sende From Aspen u Sign	
If damaged by other, complete bill job deta	ails on other side.	Jok J
		. ,

Larimore Ka Missouri-Americaa Water Company 167138 OMPLET LEAK REPORT Street Address Reported by 5 Address ìone EMERGENCY . NEXT DAY PROBE, PLEASE SCHEDULE Nature of Call Main Leak 10261 Service Line 1027 🗍 Fire Hydrant 1028 🛄 Meters 🛄 , Leaking 1049 43 🗌 Other Noisv Comple Stamp for Bill Initial **Police Report** Call received Contractor '05 NOU 24 15:56 Name and Addres Thishtr called Nshtr SC Supvr or person in charge. Tbishtr @ Job Si Equipment and Operator Water off Observed cause of damage Crew called Witnesses ived ., , Other Remarks Results of Investigation 0 5 WAte Tide L SERVIC NUAS 2 TAA DtiC Service Order Premise No. Empl. No. Type of Service Data Reason Reissue. Dąte Days Misc: Disposition of Call - Referred to (name) Sign

Exhibit No. D5

∦ RESULTS of INVESTIGATION -

WATER RUNNING IN FRONT YARD TO DRAINAGE DITCH 13 COMING FROM WHAT I BELIEVE IS A SEPTIC TANK, WHICH PROBABLYIS DAMAGED OR NOT WORKING. SMALL DIAL ON METER CONSTANTLY MOVES. WENT IN BASEMENT OF THIS TWO UNIT BUILDING WHICH IS SERVED BY ONE WATER METER, TURNED OFF STOP WASTE VALVE AND METER STOPPED REGISTERING USAGE. LEAK IS INSIDE HOUSE - PROBABLY TOILETS. DIO NOT LEAVE SERVICE LINE NOTICE. CALLED LANDLORD - MR. ROBINSON @ 3554080 LEFT MESSAGE AND EXPLAINED THAT THIS IS HIS PROBLEM, NOT THE BERAIR PROSRAM, AND HE WILL HAVE TO FIX HIMSELF OR PLUMBER. STRUCKHOFF 11-28-06

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ein 🛃 📕 🕹 Account # 🖬 1242136-8 🌫 Naine 🗰 Robinson, Ector A 🖉 🕵	
Misc Chig List Fixed Chig List Contract Entry Biled Svc List	and share of the
Zoik with S/U NewEdt S/U S/U Act: Inio Premises Add. S/U Predel Circl. S/U Comments	U Services
Service Order Type EMERG: Emergency (No Wir, Leak, etc.) Service Order Number	3925109
the second schedule definition of the second states and the second second second second second second second se	State and the state
	2
Connent Lines	🕂 😓 Jupe 🖉 🖸
llord, ector robinson calling to report water coming up in back y	S States S
ard in several spots, he states this is clear water, states this	S TANK STRAT
is a lot of water which is bubbling up fron ground customer state	S-millionersta
s tenents are not home but he can meet you at property	Same
contact number 314-368-2891 ector robinson he says tenent reporte	8 增加的有正规
d water in the yard a few weeks ago but water was just sitting in	Sime
yard today is much worse and ground is saturated	<u> </u>
TCKT 2 TRBLSTR	S A S
a	S
GROUND WATERDC4/3	S Stand Stand S
	计操作器代码成计
	84 385
FoldUniod 1 Sector Control Con	 Section and the section

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11338 Larimore Rd. 4-2-07

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Reported by	Lake Larimone Address	Phone	
EMERGENCY 🔲 ,		PROBE	
	Nature of Call 6 2. Service Line 1027 3. 049 3. Noisy 1043 3. Othe	Fire Hydrant 1028[r	
Complete for Bill Jo	b	Initial	Clock Stamp
Police Report yes no #	Call received		
lame and Address	Tbishtr called		
	Tbishtr @ SC		
upv'r or erson in charge	Tbishtr@Job Site		
uipment and Jerator	Water off		
bserved ause of damage	Crew Called		
Vitnesses	Crew Arrived		
Other Remarks	Results of Investigation	109:115 in 4-2-07 Be	varea uhle

Exhibit No. D6

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•	LEAK REPORT	128 SA	rans 20
Location Street Address Reported by	nole / Cl	2 cligan Pho	ne
	TINE , NEXT DA		DBE, PLEASE 🗌 IEDULE
Main Leak 1026 🗌 ,	Service Line 1027 🗌 ,	-	
Meters], Leaking 1049],	Noisy 1043 🗌 , Other		
Meters , Leaking 1049 ,	Noisy 1043 🗌 , Other	Initial	Clock Stamp
Complete for Bill Job	Noisy 1043 🗌 , Other	Initial	Clock Stamp
Complete for Bill Job olice Report yes no # ontractor		Initial B	
Complete for Bill Job Dice Report yes no # Diractor ame and Address	Call received	Initial B	Clock Stamp
Complete for Bill Job olice Report yes no # ontractor ame and Address upv'r or erson in charge	Call received Tbishtr called	Initial B	Clock Stamp
Complete for Bill Job olice Report yes no # ontractor ame and Address # upv'r or erson in charge # uppment and # #	Call received Tblshtr called Tblshtr @ SC	Initial B	Clock Stamp
Complete for Bill Job	Call received Tblshtr called Tblshtr @ SC Tblshtr @ Job Site	Initial B	Clock Stamp

Service Order	Premise No	Empl. No	
Data	Type of Service	Reason	
	Date	Reissue	Days

Disposition of Call - Referred to (name)____

Barklage Sign

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Exhibit No. D6

Break will be send a ton Demander I a	ns Go Help			Sec. 1675.243
			085	
Palh 1	Account # 1242136-8 3	Name - Robinson, Ecto	ATTACAST	* ** 30
	Ist Contract Entry Billed Svc L			C Now Store
Volk with SID NewEdit S	0 SO Acct Info Premices Ad	HI SO Predel Cmv Sh	Comments (5/0 5	ervices
	ERG & Emergency (No Wtr, Lea			2020708
	Comment Lin			I Tupe R
customer called abo	out water leaking into		leaki	S manufactor
	ces in the yard possibl			S activity in S
	lord said please call c			S. Same
when on the way.				S antoniciation,
	ertime fee quoted. cal	l customer		در بر المراجع ا
	the \$15.88 shut off f		at	S eutrite ha
if their is a leak	he is responsible for	repairs. Customer	also	S immediate mi
pays for service li		_		S HA'relier
4/4/07 932pm cst o	propped to Generic si	j		S
TCKT 2 TRBLSTR	· · ·			S + Ge
04/04/07 18:28PM- S	STILL WAITING ON FSA, S	TATES HE WAS CALLE	d abou	S.m. interet 2.
L.潘仁二, House one erer	ING THAT THE FSR WILL B	C TUCDE QUADTI V		S nimborn 1-1

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11338 Lurimore 4-5-07

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Exhibit No. D7

S/D Maintenance by Premise (SOPR) C	SALEX
File Edit Functions Go Help	
今日、「「「「「「「」」」で、「「」」の「「「」」で、「」」	
Pethy Account # 1242136-8 Mame # Flobrison, Ector A 2000000	C. Contra March
Mac Cing List Freed Cing List Contract Entry Billed Sve List 3.9 3.5 5.5	
Service Order Type: # EMERG # Emergency (No WV, Leek telc.) + A Service Order Number	332 <u>2766</u>
Comment Lines	Tupe 🖬
*******UPDATE*****water is bubbling up from the back yard the gro	B - marrier 2
und is saturated and is coming in the house - this has been runni	S
ng for a week and customer waited until midnight last night for u	S
s to show up - he called MSD - they will not do anything until we	الله المستعمد ي
verify the leak and who is ressponsible -= please call customer	S. manager of the
at work at 314-368-2891 and he will meet you at property	S Sections
W001 Neter reading: 326.	S at addition
FOUND NO LERKS ON SERVICE LINE	S and and others
Verified read OK	S your set
Found on Left on	S . SUX 250
already talked to customer kfm 4/9	S
	Angle and a
RT FoodUnfood 2	
	OK-SI Cancel

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Exhibit No. D7

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Missouri-A	merican Water Com		Larimore Rd- 187045
3 UNI WAR SPANIS	LEAK REPORT		
Street Address 1/334 ARIMA		Plv~ Phon	e
Main Leak 1026	Nature of Call	PRO SCH	BE PLEASE [] EDULE B []
Complete for Bill Job			Clock Stamp
Police Report yes no #	Call received	RK	- '08 DEC 12 18:21
Name and Address	Tbishtr called		
Supv'r ör	- Tblshtr @ SC	· · · · · · · · · · · · · · · · · · ·	
person in charge	- Tblshtr @ Job Site		
Everator	Water off		
Observed cause of damage	Crew called		
Witnesses	Crew arrived		
Other Remarks CAR REAR ON HOROUGHLY WIST MAS MA WASTEN SHOW	ulut, purse esults of Investigation ASL PSC Com IS NO CHIO	inves plant	GNONNO NATER
131	12-13.08	>	
Service Order Premise No Data Type of Service Date	Empl: No. Reason Reissue		Days
Disposition of Call – Referred to (name)	ـــــــــــــــــــــــــــــــــــــ		

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SOPR) Constructions Go Help	
Palh Account # 584318-0 22 Name Huelsebusch, Chates	
Mise Org List, Fixed Orig List Contract Entry Bled Svo List 1	使的 计读问
Work with SIO NewEdit SIO 5/0 Accl Info Premises Addit SIO Preder Crimer SIO Comments	
Service Order Type HILOW Reflead and/or Inspect for Leak Service Order Numb	er 4600556
Gomment Lings	Tupe 🖪
	S code S .
bill.	S WHERE EXE
Re-read/inspect meter and check for leaks; customer has high	Street of the second
1 bill	<u> </u>
customer states that he has waer leaking possibly from his servic	Stranger
e line. Soggy grass all summer and now driveway is constantly we	S set in a
t. Please investigate and leave leak packet if determined to be	<u>S</u>
customers responsibility	States
W001 Meter reading: 528.	S TRACE
TOILET RUNNING FULL BLAST STOP WASTE VALVE WILL NOT HOLD CANNOT	S
WEATFY SERVICE LINE LEAK UNTIL VALVE IN CELLAR REPAIRED	S
Fileft Notice / Posting	S + 20000-1
Mirgedinid S	
	Cancil

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11334 Larimore 12-26-08

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Check Meter - Possible Leak Detected



Missouri American Water

P.O. Box 578, Alton IL 62002 1-866-430-0820

01/06/2009

Huelsebusch, Charles 11334 Larimore Rd Saint Louis MO 63138-2045

Account Number: 35-0584318-9 Premise Number: 350109431 11334 Larimore Rd

Dear Mr Huelsebusch:

As you requested, we visited your property on Friday, December 26, 2008 and read your water meter. The reading was 528.

During our visit, we found movement on the water meter, which may indicate that water was being used or that there is a leak at the property. We were unable to determine if there is a service line leak due to a toilet running full blast and we found that the stop/waste valve will not hold. The repairs to the stop/waste valve will need to be completed before we can determine if there is a service line leak. When the repairs are completed, you may contact us to check the service line.

If you have any questions, please call our customer service representatives at 1-866-430-0820, 24 hours a day, 7 days a week. Thank you.

Sincerely,

Customer Service

CHKMTR3

32301726

http://awwhrh.amwater.net/app1/ViewLetter.jsp?datafile=0000004126052.xml&template=... 2/11/2009

Missouri-Ar	nerican Water Com	pany	169356
-	LEAK REPORT		
B Location <u>Spanish</u> Lake Street Address <u>11339</u> Lavamor	Rd		
Reported by Add	Iress	Phone	9
	Nature of Call	SCHE Hydrant 1028	
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Water off

Crew called

Crew arrived

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Witnesses

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	LEAK REPORT		`
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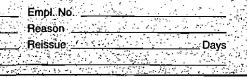
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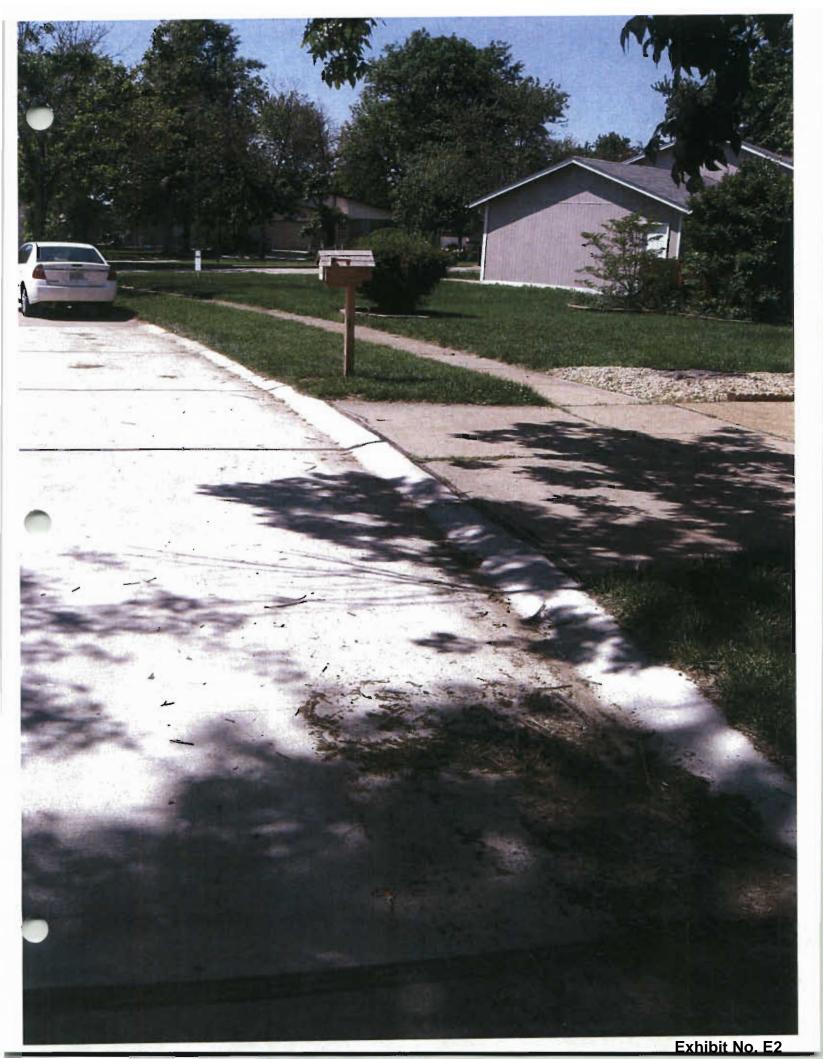




Exhibit No. E3







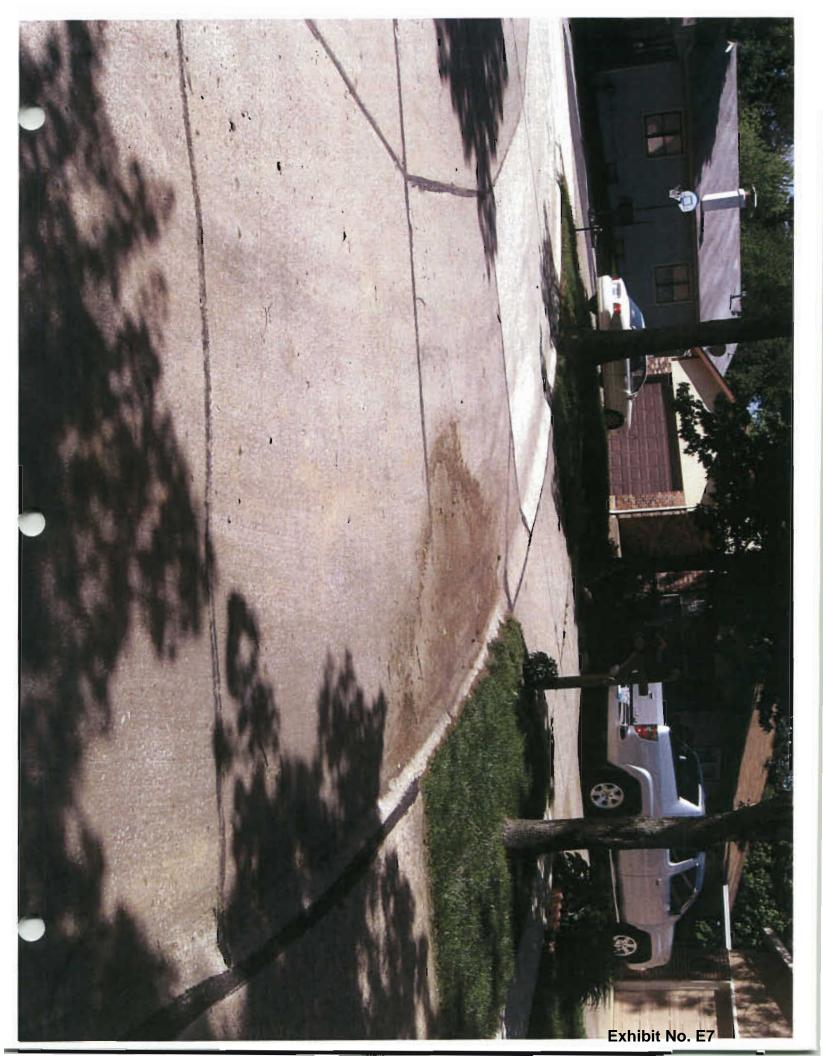






Exhibit No. E9



Matthew H. Noce

5,7

From: Rob [energyhealingarts@gmail.com]

Sent: Friday, May 22, 2009 3:39 PM

To: Matthew H. Noce

Subject: Re: Lee v. Missouri-American Water Company

Matt,

I Don't think they will find much. Since the water main repair on Aspen Woods the water flowing under the mail box has stopped, the place where I turned over a shovel of dirt and it filled with water has dried up, the water flowing in the back part of the basement has just about stopped. Most of the water flowing in front the houses on Larimore to the east of Aspen Woods has stopped. There is still some water flowing in the basement in the north west corner. I believe this water is coming from Coal Bank or Lilac or some where north. The sump pump is running about every 40 or 45 minutes instead of 8 to 10 minuted. There was no water flowing into the that back part after the last heavy rain. I am not sure what testing after most of the problem has been fixed will accomplish, but ok. Its pretty easy to see that most of the water has disappeared since the Aspen Woods repair, I wouldn't expect drilling to show anything different. I am sure it you looked you would say the same thing. Would you like to come and inspect the basement again?

Rob

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Matthew H. Noce wrote:

Rob,

I just spoke to your attorney, Dave Knieriem, and informed him that our geotechnical engineer will be in your neighborhood tomorrow to do the drilling we spoke about back on May 1. There are 2 spots on your property where they intend to drill: (1) to the left of your house (when facing it from the driveway) and (2) the area next to your driveway where you claim water fills up when you dig a hole with a shovel. Thanks,

Matt Noce

Matthew H. Noce

HeplerBroom LLC

800 Market Street, Suite 2300 St. Louis, MO 63101 Tel: 314.480.4183 Fax: 314.241.6116 www.HeplerBroom.com

PLEASE NOTE

E-mail communication is not a secure method of communication. Any e-mail that is sent to you or by you may be copied and held by various computers it passes through as it goes from me to you, or vice versa. Persons not participating in our communication may intercept our communications by improperly accessing your computer or my computer or even some computer uneonnected to either of us which the e-mail passed through. I am communicating to you via e-mail because you have consented to receive communications via this medium. Please contact me immediately if you determine that you want future communications to be sent via a different medium.

CONFIDENTIALITY NOTICE

This message is being sent by or on behalf of an attorney. It is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure. If you are not

email_to_mr_busch_water_leaks_03_23_09.txt Subject: Re: Water Leaks From: Rob <energyhealingarts@gmail.com> Date: Mon, 23 Mar 2009 11:52:20 -0500 To: "Busch, Jim" <jim.busch@psc.mo.gov> CC: Janson Thomas <janson.thomas@senate.mo.gov>, "Baker, Jack" <jack.a.baker@dnr.mo.gov>, "Dietrich, Natelle*" <natelle.dietrich@psc.mo.gov>, "Reed, Steven" <steven.reed@psc.mo.gov> BCC: energyhealingarts@gmail.com, Attorneydavek@cs.com

Mr Busch,

Reading your report the questions that came to mind are: do you have stock in the company? Is your wife or family members employed at MAWC? Are these your drinking buddies? If these are not it, what exactly are the roots of your bias and loyalty to MAWC?

Your devoted loyalty to this company is evident from your many unsolicited brags of what a great job MAWC is doing and when out of the blue one day you said to me that the PSC can't give me a settlement. I found this rather strange as I never thought the PSC could give me a settlement or have I asked them for one. Also by the blatant omission of many facts of this report.

The mature of the complaint to Mr. Hummel was a swamp that appeared in the neighbors back yard at 11303 Larimore. Water being pumped out of a basement at 11320 Larimore. Water running out of cracks in the street on Aspen Woods at Larimore... The Church parking lot damaged from water just below another swampy back yard. Water running out of the ground in front of Warman Oil. Water running out of the ground and into the storm drain at Larimoer and McQuay. Water running out of the storm drain at Lydia and McQuay and the the neighbor said she had seen it run out of there for two years. And the large sink hole caused by this water leaking. And that I believed these leaks were the cause of my leaky basement. I called Mr Hummel after his visit to my home. I said "there is still water running out of the ground at Larimore and McQuay" his response quote: "have you installed that footing drain on your basement yet" 20 years of experience and he ignores water flowing out of the ground in many places to hastily blame my basement.

You also have the information about the neighboring house on McQuay that had nearly six feet of water in the basement that was pumped out and then another four feet of water returned.

I have asked you at least four different times in the last four or five months to please get the repair records from MAWC so we could coordinate the reduction of water flow before and after water main repairs, clearly evident in the videos to the repair records of the water mains and you have refused each time.

Why have you ignored facts that point to water main leaks? I called and told you that about a week after the repair at 11533 Larimore Rd. water stopped flowing in the storm drain at Larimoer and the RR trax. And that I had always thought this was a creak because of the large continual flow of water thought it. Your quick response to that fact was quote: "We don't know that water stopped flowing because of the the water main repair, we don't know that was MAWC water"

You have ignored almost every fact that points to this water coming from MAWC water mains.

I have come to think of my neighborhood like a piece of soggy bread. After the water leaves the water mains it slowly oozes under ground, not as a direct stream but as a Page 1 email_to_mr_busch_water_leaks_03_23_09.txt total saturation through several hundred feet or several thousand feet of soil filled with minerals, chemicals and microbes which strip all MAWC chemicals from water before it slowly siphons out of the saturated ground or into my basement. And lab tests are not able to recognize it as MAWC water. The water testing has yielded zero results since 2006.

I moved to this house in December of 1989. Even when looking at this house with the Realtor before purchase in August of 1989 I noticed water running under the mail box. Not having much knowledge of where the water was coming from I didn't think much of it. Water ran under this mail box continually and the place where I dug the holes was constantly wet and swampy until 2006 when three water mains were repaired near my house. Within a few weeks of these repairs my basement stopped leaking and the water stopped flowing under the mail box and the neighboring property dried up completely. This was the first time I had seen this property dry and water had not run under the mail box and my basement had not leaked in the 16 years that I lived here.

The 2006 water main repairs lasted approximately 6 months. During this six months we had severe storms. I remember driving home in a rain storm doing 20 miles an hour because I couldn't see the street in front of me for the rain. I was thinking on the way home that there is no way the basement is not leaking with this huge amount of rain. I remember making frequent trips to the basement every time it rained until I learned to trust the repairs. Each time the basement was dry, no seeping or leaking and the sump pump never ran.

After approximately 6 months the basement starts leaking again. After complaining and complaining MAWC repairs another water main near my home and within a few weeks the basement dried up and didn't leak again (verified by frequent trips to the basement checking for leaks) this lasted 4 to 6 months. This would put us in time to approximately September of 2007. Since that time this basement has leaked or seeped and the sump pump has run continually.

There are I believe two videos in the dvds that show water flow before and after repairs to water mains near my home. The water stopped flowing at the RR trax 5 or 6 days after the repair on Larimore that I showed you the first time that you came to my home. The other is of the water running out of the ground and out of the concrete at the 2' clay storm drain at Larimore and McQuay which is the other end of the drain that comes out at McQuay and Lydia. If we match the video I have taken to the repair records it will show a difference in water flow right after repairs. I have seen water stop flowing after repairs to water mains four times. Two of them are documented and maybe more are to be documented when I see the repair records and match that to the video.

After, in your words your extensive investigation and tremendous amount of time spent by many different agencies, the facts seem to be that you are not one iota closer to knowing where this water flowing out of the ground in at least four places in my neighborhood is coming from than you were on June 4, 2008. I believe this speaks to your skill and competency level. What dollar figure would you give to this huge effort that produced no results? The fact that water is running out of the ground in several places near my home and 50 feet from my basement I can take a shovel and turn over a scoop of dirt approximately 12 inches deep and with minutes this hole fills with water and you would recommend water proofing the basement with out correcting the water problem seems ludicrous. It is a basement not a boat.

You have had everyone of these facts many of them given to you months ago. I am repeating many of them for you or your staff for at least the 5th and 6th time in this communication. In the name of honesty, integrity and decency I ask that you withdraw your erroneous report and rewrite it including the many facts that you have omitted. With these facts included this report would have a different meaning. Omitting facts is the same as lying Mr Busch. email_to_mr_busch_water_leaks_03_23_09.txt

Rob Lee

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Busch, Jim wrote:
> Mr. Lee,
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>
> Attached you will find the report that staff filed in your complaint case. I am
not positive of what the next steps will be. It is my guess that a prehearing
conference will probably be ordered, followed by an evidentiary hearing. A
prehearing conference is generally held prior to an evidentiary hearing so the
parties involved can see if a settlement can be reached prior to a full-blown
hearing. To verify the process, I would advise you to contact Daniel Jordan, the
judge assigned to your complaint. Thelieve you emailed him recently
judge assigned to your complaint. I believe you emailed him recently.
>
> Also, I do not have an email of the attorney representing MAWC in this proceeding.
  You can send your request to
>
   MAWC Legal Department
>
   727 Craig Road
>
>
   St. Louis, MO 6314
>
>
> And
>
>
>
> Matthew Noce
>
   800 Market Street, Suite 2300
>
>
   St. Louis, MO 63101
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   I have an inquiry into MAWC regarding your neighborhood. I have not heard back
>
from them as of yet.
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>
   Jim
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>
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>
  From: Rob [mailto:energyhealingarts@gmail.com]
Sent: Thursday, March 19, 2009 8:07 PM
To: Busch, Jim; Janson Thomas; Baker, Jack; Dietrich, Natelle*; Reed, Steven
>
   Subject: Water Leaks
>
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Page 3
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email_to_mr_busch_water_leaks_03_23_09.txt

> Jim Hi,

> Thanks for responding to my voice mail. I agree that there is a water problem in my neighborhood. I disagree that is not coming from MAWC pipes. I believe if you had the same information that I have you could only have the same opinion or come to the same conclusion that I have. I moved to this house in December of 1989. Even when looking at this house with the Realtor before purchase in August of 1989 I noticed water running under the mail box. Not having much knowledge of where the water was coming from I didn't think much of it. Water ran under this mail box continually and the place where I dug the holes was constantly wet and swampy until 2006 when three water mains were repaired near my house. Within a few weeks of these repairs my basement stopped leaking and the water stopped flowing under the mail box and the neighboring property dried up completely. This was the first time I had seen this property dry and water had not run under the mail box and my basement had not leaked in the 16 years that I lived here.

> This lasted approximately 6 months. During this six months we had severe storms. I remember driving home in a rain storm doing 20 miles an hour because I couldn't see the street in front of me for the rain. I was thinking on the way home that there is no way the basement is not leaking with this huge amount of rain. I remember making frequent trips to the basement every time it rained until I learned to trust the repairs. Each time the basement was dry, no seeping or leaking and the sump pump never ran.

> After approximately 6 months the basement starts leaking again. After complaining and complaining MAWC repairs another water main near my home and within a few weeks the basement dried up and didn't leak again (verified by frequent trips to the basement checking for leaks) this lasted 4 to 6 months. This would put us in time to approximately September of 2007. Since that time this basement has leaked or seeped and the sump pump has run continually.

> There are I believe two videos in the dvds that show water flow before and after repairs to water mains near my home. I believe the water stopped flowing at the RR trax 5 or 6 days after the repair on Larimore that I showed you the first time that you came to my home. The other is of the water running out of the ground and out of the concrete at the 2' clay storm drain at Larimore and McQuay which is the other end of the drain that comes out at McQuay and Lydia. If we match the video I have taken to the repair records it shows a difference in water flow right after repairs. I have seen water stop flowing after repairs to water mains four times. Two of them are documented and maybe more are to be documented when I see the repair records and match that to the video.

> Yesterday before it rained I walked in front of 11334 Larimore and saw water in the drain under the drive way and the yard was damp and felt soft and left foot prints in the dirt as I walked. Steve believed there was a leak across the street I believe. Have you heard anything about MAWC looking for leaks there?

> Also I have attached the letter to MAWC asking for information. Do you have an email for someone in the legal department do I can email this to them?

> Kind regards

> Rob

>

>

> >

Address	Main Location	Investigations	Water Sample
1) 1207 Coal Bank (4/6/09)	Same side	4/9/09—area completely dry (per Linam's testimony)	None
_		5/1/09—no leaks detected (per Exhibit B1 & Bommarito's testimony)	
2) Storm Drain at	Claim is for both	4/9/09—area is completely dry (per Linam's testimony)	None
Larimore & Coal Bank	sides of		
(4/10/09)	Larimore	5/1/09—no leaks depicted (per Exhibit B2 & Bommarito's testimony)	
3) Storm Drain at Larimore & McQuay (3/20/09)	Same side	4/9/09—no water coming out of the pipes that discharge on W side of Larimore, pooling of water appears to be due to poor drainage on E side (per Linam's testimony)	5/20/08—not MAWC water (per Exhibit C1 & Simmons' testimony)
		5/1/09—no leaks detected (per Exhibit B3 & Bommarito's testimony)	
4) Storm drain at Larimore & RR tracks (3/20/09)	Opposite side as main	1/15/09—no leaks on any mains, valves, hydrants or service lines from Aspen Woods to RR (per Linam's testimony & Exhibit D4)	None
		5/1/09—no leaks on main across RR (per Exhibit B4 & Bommarito's testimony)	
		Storm drains from Aspen Woods neighborhood; conduit that leads to creek (per Linam's and Lee's testimony)	
5) Storm Drain between 11340 Larimore & Warman	Opposite side of street as main	11/21/06—water at 11338 Larimore either from toilet problem or usage which is in line with septic (per Exhibit D5 & Linam's testimony)	1/12/09—lab results came back 0 for chlorine for water
Oil (see also investigation for 11338 Larimore (1))		4/2/07—leak in backyard of 11338 Larimore appears to be ground water (per Exhibit D6 & Linam's testimony)	collected by PSC at 11338 Larimore; showed no
(3/20/09)		4/5/07—no leaks on service line (per Exhibit D7 & Linam's testimony)	characteristics of MAWC water (per
		1/15/09—no leaks on any mains, valves, hydrants or service lines from Aspen Woods to RR (per Exhibit D4 & Linam's testimony)	Exhibits C2 & 3 & Simmons' testimony)
		4/9/09-ditch line on south side of Larimore has black corrugated plastic drain	

		that discharges into ditch (per Linam's testimony)	
		5/1/09—no leaks detected (per Exhibit B5 & Bommarito's testimony)	
		5/1/09—no leaks detected on service line (per Exhibit B6 & Linam's testimony)	
6) 11334 Larimore (1/27/09)	Main on opposite side of street	11/21/06— water at 11338 Larimore either from toilet problem or usage which is in line with septic (per Exhibit D5 & Linam's testimony)	1/12/09—lab results came back 0 for chlorine for water
		4/2/07—leak in backyard of 11338 Larimore appears to be ground water (per Exhibit D6 & Linam's testimony)	collected by PSC at 11338 Larimore; showed no
		12/13/08—water near driveway showed no signs of chlorine (per Exhibit D8 & Linam's testimony)	characteristics of MAWC water (per Exhibits C2 & 3 &
		12/26/08—toilet running full blast & stop valve unable to hold causing flooding of septic field (per Exhibit D9 & Linam's testimony)	Bommarito's testimony)
		1/6/09—correspondence to customer at 11334 Larimore regarding toilet problem (per Exhibit D10 & Linam's testimony)	
		1/15/09—no leaks on any mains, valves, hydrants or service lines from Aspen Woods to RR (per Exhibit D4 & Linam's testimony)	1
		4/9/09—ditch line on south side of Larimore has black corrugated plastic drain that discharges into ditch (per Linam's testimony)	
		5/1/09—no leaks detected on service line (per Exhibit B6 & Bommarito's testimony)	
7) 11339 Larimore (4/6/09); photos	Same side	2/10/07—correlator could not find leak (per Exhibit D11 & Linam's testimony)	2/16/07—no chlorine detected (per Exhibit
actually taken on 3/26/09		2/16/07—no leak detected on service line & no chlorine detected in water in ditch line (per Exhibit D11 & Linam's testimony)	D11 & Linam's testimony);

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		10/14/08—water in driveway at 11347 is from customer's sump pump (per	1/12/09—Lab results
		Exhibit D12 & Linam's testimony)	for water collected
			from drainage ditch at
		1/15/09—no leaks on any mains, valves, hydrants or service lines from Aspen	11333 Larimore came
		Woods to RR (per Exhibit D4 & Linam's testimony)	back 0 for chlorine;
			showed no
		4/9/09—ditch line on N side of Larimore does not drain very well (per Linam's	characteristics of
		testimony)	MAWC water (per
			Exhibit C4 &
		5/1/09—no leaks detected on service line (per Exhibit B6 & Bommarito's	Simmons' testimony)
		testimony)	
8) Aspen Woods near church (4/20/09)	Same side	4/7/08—nothing found (per Exhibit D13 & Linam's testimony)	None
		4/9/09—curb inlets full of trash and leaves with slight sewage odor (per Linam's	
		testimony)	
		5/1/09—old septic tank with boards over it behind church; church parking lot	:
		empties into drain which seems to discharge water near Aspen Woods (per	
		Linam's testimony & Lee's photos)	
		5/14/09—area dry per Lee's photos	
			:
		5/29/09—no leak detected (per Exhibit B7 & Bommarito's testimony)	
9) 11303 & 11307	Same side	5/1/09—slight picture at 11333 Aspen Woods (per Exhibit B8 & Bommarito's	None
Aspen Woods		testimony)	
(5/16/09)			
		5/5/09—dug up main & service & found nothing leaking (per Exhibit B8 &	
		Bommarito's testimony)	
		5/19/09—photo by Derek shows no water (Exhibit E1 - E3 & Linam's testimony)	
		5/29/09—no leaks detected on service lines or main in first cul-de-sac on Aspen	
		Woods (per Exhibit B9 & Bommarito's testimony)	

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		5/29/09—no leaks detected on main on Red River (per Exhibit B10 & Bommarito's testimony)	
10) 11333 Aspen Woods (4/21/09)		5/1/09—slight picture at 11333 Aspen Woods (per Exhibit B8 & Bommarito's testimony)	None
		5/5/09—dug up main & service & found nothing leaking (per Exhibit B8 & Bommarito's testimony)	
		5/29/09no leaks detected (per Exhibit B11 & Bommarito's testimony)	
11) 11357 & 11363 Aspen Woods (5/17/09)	In cul-de-sac near main	5/19/09—photos by Derek show significantly less or no water (Exhibits E4 – E10 & Linam's testimony)	None
		5/29/09—no leaks detected on main or service lines in second cul-de-sac on Aspen Woods (per Exhibit B12 & Bommarito's testimony)	
12) Storm Drain near mailbox (3/20/09)	No main in area	Lee has noticed water running under mailbox since 1989 when purchased home (per Exhibit G);	None
- -		4/21/04—nothing found in response to Lee's complaint about neighbor's property (per Linam's testimony & Exhibit D1)	
		4/8/08—nothing found in response to Lee's complaint about basement (per Linam's testimony & Exhibit D2)	
		6/7/08no leaks detected on Lydia or McQuay (per Linam's testimony & Exhibit D3)	
		5/22/09—area dried up (per Exhibit F)	

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