



July 10, 2020

Dear Valued Customer,

In October 2019, we told you about a proposed agreement between Ameren Missouri and Three Rivers Electric Cooperative to better serve customers of both companies. In February of this year, we held an open house for customers to provide more information about the potential exchange and answer questions. In May, Ameren Missouri and Three Rivers formally submitted this agreement for review and approval by the Missouri Public Service Commission ("Commission"), which (among other things) is responsible for resolving electric service territory matters. This means that an agreement must align with the public interest for the Commission to approve it.

You have been identified as a customer subject to exchange of electric providers under the proposed agreement. We promised to keep you informed throughout the process. Today, we are honoring that promise with information about how to contact the Commission with any comments you may have about the proposed agreement.

In May, Ameren Missouri and Three Rivers formally submitted our request for approval of this agreement in File No. EO-2020-0315. The Commission allows public comment on applications like ours. If you would like to submit any comments about our application directly to the Missouri Public Service Commission, you can do so through its website. The Commission provides information regarding various ways you can submit comments: https://psc.mo.gov/General/Submit_Comments. Additionally, you can register these comments using the Commission's online submittal tool at: <https://www.efis.psc.mo.gov/mpsc/Comments.html>. In either case, please reference File No. EO-2020-0315 to make sure your comments are directed to the right matter.

As we've previously stated, we are pursuing this exchange of customers because our two companies serve some of the same towns and areas. This means there are locations that have two sets of electric infrastructure to serve customers of each company. Providing the maintenance and upkeep for two sets of infrastructure can be costly for customers. In an emergency, it can also cause confusion for first responders and no one wants that. That's why both companies have been working to find a solution to streamline electric service, safely serve customers, and improve service and reliability. You will still get the same safe and reliable service you have always known with very similar total costs of service.

If you have questions, please feel free to reach out to us.

Sincerely,

A handwritten signature in black ink that reads "Chip Webb".

Chip Webb
Central Division Director
Ameren Missouri
573.681.7100

A handwritten signature in black ink that reads "Roger Kloeppe".

Roger Kloeppe
CEO and General Manager
Three Rivers Electric Cooperative
573.644.9000