

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Edith Armstrong)
for Change of Electric Supplier from Empire District) File No. EO-2018-0079
Electric Company to Ozark Electric Cooperative)

NOTICE AND ORDER DIRECTING FILING

Issue Date: September 21, 2017

Effective Date: September 21, 2017

The Missouri Public Service Commission is ordering notice of this action to The Empire District Electric Company and Ozark Electric Cooperative, Inc. ("respondents") and directing responsive pleadings as follows. Each respondent shall file an answer that shall:

- Set forth respondent's position on the application;
- As to each allegation in the application, admit, deny, or state that the respondent is without sufficient knowledge to admit or deny; and
- If respondent opposes the application, set forth authority and relevant allegations that support respondent's opposition.

The Commission will also order its staff to file a recommendation on the application.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall deliver this notice and order, with a copy of the application, on The Empire District Electric Company and Ozark Electric Cooperative, Inc. ("respondents").

2. No later than October 23, 2017, each respondent shall file an answer as described in the body of this order.

3. No later than November 2, 2017, the Commission's staff shall file a recommendation on the application.

4. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 21st day of September, 2017.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the matter of the application of)

Edith Armstrong)
(Name of Applicant))

Case No. _____

for change of electric supplier.)

APPLICATION FOR CHANGE OF ELECTRIC SERVICE PROVIDER

1. Applicant's address is: 11045 Lawrence 1061

Stotts City MO 65756

2. The name of Applicant's current electric service provider is: _____

EMPIRE District

3. Applicant requests the Missouri Public Service Commission to order a change of electric supplier to the address indicated above.

4. Applicant requested the Commission to order a change of electric supplier

from EMPIRE District
(Current)

to Ozark Electric Cooperative
(Requested)

5. Applicant requests the Missouri Public Service Commission to order a change of electric provider for the following reasons.* My electric

got too high I would pay
my bill then the next month
bill would be higher.

6. Applicant has taken the following steps in an attempt to work out electric service problems with the electric service provider: I tried to
make arrangement to pay the
winter arrangement but they said
that they needed the hole amount.

WHEREFORE, Applicant requests the Missouri Public Service Commission to issue an Order which changes the current electric service provider.

9-18-2017
(Date)

Edith Armstrong
(Signature of Applicant)

417-466-8228
(Phone Number)

*If reason for change is poor service, outages, low voltage, etc., applicant should submit a record of service problems covering at least 90 days, including dates and times of problems to the extent possible. Applicant should also attempt to determine reasons for any service problems. For instance, if electric service was out or you are experiencing blinking lights, you should contact the supplier of electric service to determine the problem, and include this information with the application. (If the reasons from the supplier was a storm, car hitting pole, trees in line, conductor fell down, or whatever the supplier states for the problem, this should be noted.)

STATE OF MISSOURI

COUNTY OF

Greene

)
)
)
SS.

VERIFICATION

Edith Armstrong, on oath, states that he/she has read the
foregoing application and is familiar with its contents and the matters set forth therein are
true to the best of his/her knowledge, information and belief.

Edith Armstrong
(Signature of Applicant)

SWORN TO BEFORE ME, the undersigned Notary Public on this the

18th

day of

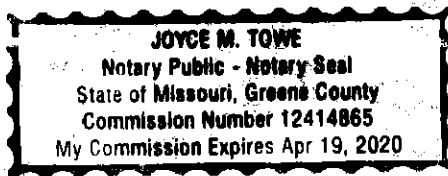
September

2017

Joyce M. Lowe
Notary Public

My Commission Expires:

4-19-20



Edith Armstrong
11045 Lawrence 1061
Stotts city MO 65756

Missouri Public Service Commission
Consumer Service
P.O. Box 360
Jefferson City Missouri 65102

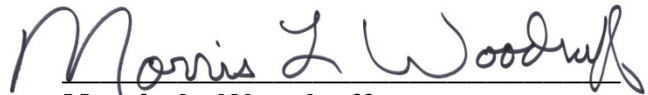
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 21st day of September 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 21, 2017

File/Case No. EO-2018-0079

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

Edith Armstrong

Edith Armstrong
11045 Lawrence 1061
Stotts City, MO 65756

**Empire District Electric
Company, The**

Legal Department
602 S. Joplin Avenue
P.O. Box 127
Joplin, MO 64802

Ozark Electric Cooperative, Inc.

Legal Department
Highway 39 N.
P.O. Box 420
Mt. Vernon, MO 65712

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.