

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Investigation of the)	
Quality of Service Provided by Osage)	<u>Case No. WO-2002-163</u>
Water Company to Its Customers)	

ORDER DIRECTING THIRD STAFF REPORT

The Commission will be aided in its consideration of the quality of service provided by Osage Water Company by a Staff report detailing Osage Water's operations. The Staff will be directed to file a report that addresses (at a minimum): A) a description of each of Osage Water's service areas, including the types and numbers of customers in each area; B) a description of Osage Water's facilities, including where they are located and what areas they serve; and C) a description of Osage Water's organizational structure, including the names and basic job duties of all officers, managers, and employees.

IT IS THEREFORE ORDERED:

1. That the Staff of the Commission shall file a report as discussed herein no later than October 4, 2002.

2. That this order shall become effective on September 28, 2002.

BY THE COMMISSION

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Lewis Mills, Deputy Chief Regulatory Law
Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 18th day of September, 2002.