

# Missouri Public Service Commission

## EFIS – Access EFIS

Follow the steps below to access the Missouri Public Service Commission's EFIS system.

1. Navigate to the Commission's website at [www.psc.mo.gov](http://www.psc.mo.gov).
2. Click the 'EFIS (E-FILING SYSTEM)' icon.

The screenshot displays the Missouri Public Service Commission website interface. At the top, there are five navigation tabs: Electric, Manufactured Housing, Natural Gas, Telecommunications, and Water/Sewer. Below these is a main content area. On the left, there is a section titled 'Events Now Streaming' with the subtext 'No Events Active' and a list of links: About the PSC, The Commissioners, Orders/Notices, Agenda/Minutes, PSC Reports Volumes, PSC Rules/Statutes, Forms, and Contact Us. In the center, there is a large banner for the '2016 ANNUAL REPORT' featuring the Missouri Public Service Commission seal and the text 'MISSOURI PUBLIC SERVICE COMMISSION 2016 ANNUAL REPORT'. On the right, there is a 'How Do I...' section with a list of links: Access EFIS, Watch PSC Webcasts, Submit Comments, Request Records, Apply For A Job, Find A Local Utility, Voice A Complaint, Get Email Updates, Find A Public Hearing, and Get The PSCConnection. Below this is a 'Recent News' section with the headline 'PSC Sets 2017 Intervention Deadline in Water Territorial Agreement Case'. At the bottom, there are four icons: 'EFIS (E-FILING SYSTEM)' (circled in red), 'LEARN ABOUT RATE CASES', 'CONSUMER SERVICES', and 'PSC CALENDARS'.

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- The **EFIS** information page will open.
- Click the '**Access EFIS**' button, which is located under the 'EFIS – Main Menu' heading.

**EFIS**

**EFIS** is the Missouri Public Service Commission's e-filing and document management system for Commission cases, complaints, inquiries, public comments, Commission agendas, tariffs, compliance filings, and more.

- Browser Requirements -- Any modern web browser; EFIS is functional on mobile browsers, but is not optimized for that platform.
- Attachment Size -- Attachments must be less than 20 MB per attachment.
- Attachment Format -- PDF documents are preferred and recommended. Zip files are not permitted.

**EFIS - Main Menu**

- Login is not required to view most submissions.
- Login is required to make submissions.

**Access EFIS** →

**EFIS Shortcuts**

- EFIS Help -- [EFIS Help](#)
- Docket Sheet Search -- [Docket Sheet](#)  
Search and view docket sheets and filings for Commission cases.  
To search, input all or part of the case number and push the 'enter' key.

- EFIS will open to the Welcome screen.

**Missouri Public Service Commission**  
Informed Consumers, Quality Utility Services and a Dedicated Organization for Missourians in the 21st Century.

Registration | Complaint/ Inquiry | Filing/ Submission | Agenda | Outage/ Incident | View Tariff | Public Comments | Resources

Welcome to Electronic Filing Information System

**Welcome to EFIS**

To login, please click the orange Logon Icon. Login is only required when accessing the Filing/Submission and/or Outage/Incident modules.

HOME  
LOGON  
HELP  
PSC INTERNET  
CONTACT US

Get Adobe Reader

For additional assistance, please contact the Data Center at 573-751-7496 or [dcsupport@psc.mo.gov](mailto:dcsupport@psc.mo.gov).