Missouri Public Service Commission
EFIS – *Search Missouri Utilities*

To search Missouri utilities, the user does not have to be logged on to EFIS.

1. From the *Welcome* screen, click the '**Resources**' menu option
2. Select the '**Missouri Utilities**' link to continue to the *Missouri Utilities Search* screen.

On the *Missouri Utilities Search* screen, select the following steps:

3. In the '**Utility Type**' drop-down list, select the applicable utility type.
4. In the '**Utility Subtype**' drop-down list, select the applicable utility subtype.
5. In the '**Company Name**' drop-down list, select the applicable company.
6. For '**Registration**', select the applicable radio button. The default is set on '**Certificated**'.
   a. **Certificated** = a utility company who holds a Certificate of Convenience and Necessity or obtained a Video or IVoIP Provider Registration with the Commission.
   b. **Decertificated** = a company who once held a Certificate of Convenience and Necessity or obtained a Video or IVoIP Provider Registration with the Commission, but whose Certificate of Convenience and Necessity or Registration has since been cancelled.
   c. **Never Certificated** = a company who has never held a Certificate of Convenience and Necessity or has never obtained a Video or IVoIP Provider Registration with the Commission.
      i. Companies with pending applications for a certificate will be classified under 'Never Certificated' until their application is approved.
      ii. Any company who files in EFIS is required to create a company registration in EFIS. Therefore many non-regulated companies and individuals may appear under this classification.

7. For '**Status**', select the applicable radio button. The default is set on '**Active**'.
   a. **Active** = a company with an active company registration in EFIS. Does not imply that a company is operational.
   b. **Inactive** = a company with an inactive registration in EFIS. Does not imply that the company is no longer in operation.
8. Click the '**Search**' button once all criteria have been selected to display the *Missouri Utility Result* screen.

The results will be displayed on the *Missouri Utility Result* screen.

> *NOTE: If the company was certificated with the PSC, the case number and date the certificate was approved will be displayed under the '**Certificated/Decertificated**' column. If the company was once certificated and is no longer certificated with the PSC, the case number and date of decertification will be displayed under the '**Certificated/Decertificated**' column.*

For additional assistance, please contact the Data Center at 573-751-7496 or dcsupport@psc.mo.gov.