

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

June 25, 2014

Owensville, Missouri

Volume 1

In the Matter of the Application)
of Peaceful Valley Service)Case No. SR-2014-0153
Company's Request for Increase)
in Sewer Operating Revenues)

In the Matter of the Application)
of Peaceful Valley Service)Case No. WR-2014-0154
Company's Request for Increase)
in Water Operating Revenues)

JUDGE KIM S. BURTON, Presiding
REGULATORY LAW JUDGE

REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR
Midwest Litigation Services
3432 W. Truman Boulevard, Suite 207
Jefferson City, MO 65109
(573) 636-7551

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

A P P E A R A N C E S

For Staff of the Missouri Public Service Commission:

Mr. Kevin Thompson
Public Service Commission
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102
(573) 751-3234

For Office of the Public Counsel and the Public:

Ms. Christina Baker
Deputy Public Counsel
Office of Public Counsel
200 Madison Street
P.O. Box 2230
Jefferson City, MO 65102
(573) 751-5565

1 P R O C E E D I N G S

2 JUDGE BURTON: Hello. My name is Kim
3 Burton. I'm a Regulatory Law Judge with the Public
4 Service Commission.

5 We're having a local public hearing in the
6 matter of case of Peaceful Valley Service Company's
7 request for an increase in their rates. These are
8 File No. SR-20140153 and File No. WR-2014--154.

9 Now, here with me is Commissioner Stoll,
10 if you'd like to say a few words.

11 COMMISSIONER STOLL: Okay. Thank you,
12 Judge. First of all, I wanted to thank everybody
13 for attending the local public hearing this
14 evening.

15 To let you know, I'm here to listen to
16 your testimony and take those comments and concerns
17 to my fellow Commissioners. There are five members
18 of the Missouri Public Service Commission.

19 And the fact that the other four aren't
20 here doesn't minimize how we feel about the case.
21 As you can see, we'll have a written transcript,
22 which they will each take the opportunity to read.
23 Your comments will be a part of the official record
24 in the case and are considered in the
25 decision-making.

1 Again, I'm here to listen to your comments
2 and concerns. We're not allowed to answer specific
3 questions, but if I did have a question about your
4 testimony, I -- I might ask that.

5 Feel free to make any comments about the
6 service you receive from the company. And with
7 that, I look forward to hearing your -- your
8 comments regarding this case. Thank you and
9 welcome.

10 JUDGE BURTON: Now, the procedure for this
11 evening is going to be I will be calling each
12 individual up in the order that your name is
13 listed. And I will swear you in, and you can
14 provide your statements.

15 And afterwards, as Commissioner Stoll has
16 said, he may have an opportunity to ask you some
17 clarifying questions. And the attorneys for the
18 Office of Public Counsel and for the Staff of the
19 Public Service Commission may also ask you some
20 questions.

21 At that time, you'll -- your statements
22 are concluded. We'll go through. If anyone is
23 here who doesn't have their name listed on this
24 sheet, what will happen is after we are done with
25 these individuals, I will see if there's anyone

1 else who wishes to testify.

2 So at this time, I'm going to go ahead and
3 ask the attorney for the Staff of the Public
4 Service Commission to enter his appearance.

5 MR. THOMPSON: Thank you, Judge. Kevin
6 Thompson for the Staff of the Missouri Public
7 Service Commission, Post Office Box 360, Jefferson
8 City, Missouri, 65102.

9 JUDGE BURTON: Thank you. And for the
10 Office of Public Counsel?

11 MS. BAKER: Thank you. Christina Baker,
12 P.O. Box 3200, Jefferson City, Missouri, 65102,
13 appearing on behalf of the Office of Public Counsel
14 and the customers.

15 JUDGE BURTON: All right. Thank you. At
16 this time, would Thomas Eilermann please step
17 forward? Now, sir, if you would just raise your
18 right hand.

19 THOMAS EILERMANN,
20 being first duly sworn to testify the truth, the whole
21 truth, and nothing but the truth, testified as follows:

22 TESTIMONY OF THOMAS EILERMANN

23 JUDGE BURTON: Okay. Thank you.

24 MR. EILERMANN: Excuse me. I am the
25 President of Peaceful Valley Property Owners

1 Association, and I am a former President of
2 Peaceful Valley Service Company, so I know a little
3 bit about the service company as well as the
4 association.

5 A couple of facts that you need to know.
6 The last time we got a rate increase was about
7 seven, eight years ago. And one of the things the
8 Public Service Commission said to this service --
9 and I was present at the time. They said we needed
10 to operate the service company not like a mom and
11 pop grocery store. We needed to be more business
12 like. And we did that. We started -- we
13 got new computer system, new billing systems, which
14 all should have been considered under the rate
15 increase we're asking now.

16 Also, the fact that we went after people
17 who basically owed us money. We went after those
18 people with a -- with abandonment. And we went
19 after people who -- our record keeping wasn't as
20 good as it probably was.

21 So we -- so the water company started to
22 make some money. That comes to my point to the
23 fact that we -- you're asking for a decrease in the
24 water rate. And that money is going to be used to
25 fund some of the different activities like engineer

1 reports and everything else.

2 And by cutting it, you're -- you're going
3 into the profit association. You're going into
4 studies. You're going into various different
5 activities like my colleague back there. The
6 Peaceful Valley Board is in favor of a larger
7 increase.

8 The other thing that somebody mentioned
9 was the environmental hazards. There's probably
10 not a bigger environmentalist in this room than
11 myself. But that sewage lagoon has fish living in,
12 has, excuse me, water fowl living in it, muskrats,
13 turtles. You name it, it -- it lives in there.

14 And there's no problem with that thing.
15 So it can't be too bad. And they've lived in there
16 off and on since the sewage lagoon was bought.

17 Now, granted there's an ammonia. Being a
18 former school teacher, knowing that it's affected
19 by a lot of a -- the ammonia is affected by a lot
20 of different things.

21 Right now, the bacteria in the lake is
22 kicking up and its eating up a lot of the ammonia
23 and the nitrogen that go into causing the problem.

24 In the wintertime, the bacteria slows down
25 or decreases. And last year, we had an extremely

1 cold winter, so the bacteria was probably almost
2 non-existent. When the weather warmed up, it
3 kicked back in.

4 The other thing that goes into effect is
5 the fact that it seems to me, and the people
6 mentioned this earlier, too, the right hand doesn't
7 know what the left hand is doing. The EPA/DNR --
8 and what this gentleman here mentioned, the fact
9 that we've got a huge sewage lagoon, a small-time
10 operation like ourself, how can we operate with
11 this thing when they wouldn't loan us money and,
12 what do you a call it, grants were hard to come by
13 and everything else?

14 And each time that we go in front of some
15 different agent, they throw a different scenario
16 out in front of us. The purpose of the service
17 company and the purpose of the Public Service
18 Commission is that we -- we give good service to
19 the people, that the water is safe to drink, that
20 the sewage lagoon is taken care of.

21 Now, granted, this is no more complicated
22 than the ancient Romans and Greeks used to do as
23 far as sewage lagoons. It goes into a thing. It
24 sits in there. The bacteria, what do you call it,
25 cleans it up.

1 But my biggest complaint is the fact that
2 the rate increase isn't enough and the fact that
3 every situation needs to be weighed on its own, not
4 just one general, what do you call it, recipe for
5 everything.

6 In other words, if you've got a person
7 that's a diabetic, somebody has heart disease, you
8 don't necessarily serve them the same food. These
9 -- we do not have the same situation.

10 And I live in St. Louis County. It's
11 American Water Company and, what do you call it,
12 Ameren Electric. We don't have the money and the
13 resources to do this thing.

14 And going back to my day as a service
15 company, okay, what they said is you have to pay
16 for the things first. The reserves in the service
17 company are not high enough to even do the research
18 and the planning for this thing.

19 In other words, they're going to have to
20 dip into their reserves in order for the -- for
21 them to pay for this thing. So maybe the State
22 Legislature, maybe you guys can -- can look at this
23 and say, Hey, we can't have one size fits all.

24 And that's all I've got to say. Thank you
25 for your time.

1 JUDGE BURTON: Oh, Mr. Eilermann, before
2 you start, I just want to clarify, your last name
3 is spelled E-i-l-e-r-m-a-n-n?

4 MR. EILERMANN: Yes, ma'am. It's my
5 German ancestors.

6 JUDGE BURTON: Okay.

7 COMMISSIONER STOLL: I wanted to ask, when
8 you started, you were talking about that the water
9 piece of this can't really take a rate decrease.
10 Is that what you said?

11 MR. EILERMANN: I'm saying that that's
12 where the profit comes. The profit comes from --
13 if you take the -- the actual bill paying, the,
14 what do you call it, the sewers and the people who
15 have houses, they pay for the bills.

16 The other little bit that people -- water
17 availability, that's where the profit comes in.
18 And the profit is important because it allows, what
19 do you call it, money to build up in reserves.

20 Now, when I was on the Board, we always
21 had a great fear that these pipes that were put in
22 in the late 1960s were going to go kaput. And
23 again, knowing the rules of the Public Service
24 Commission, playing by the rules, we felt like we
25 needed to have the money in case these -- these

1 water pipes and sewer pipes start to break down so
2 we can fix them as they start to break down.

3 Again, nothing lasts forever. They're
4 man-made. So we were trying to build up the
5 reserves as high as we possibly can.

6 Again, they used the reserves to build --
7 to build a water tower about 12 years ago, 15 years
8 ago?

9 MR. HOERNSCHEMEYER: 2002. Yeah.

10 MR. EILERMANN: Yeah. So in other words,
11 that money went into building the infrastructure at
12 the lake. So consequently, you have to look at the
13 big picture.

14 And I'm not sure the Public Service --
15 again, one size fits all. And in this case, it's
16 -- it wasn't right.

17 COMMISSIONER STOLL: Okay. No other
18 questions at this time. Thank you for your
19 testimony.

20 JUDGE BURTON: Thank you.

21 MR. EILERMANN: Thank you.

22 JUDGE BURTON: One moment, please. Office
23 of Public Counsel, do you have any questions?

24 MS. BAKER: No questions. But thank you
25 for your testimony.

1 MR. THOMPSON: No questions, Judge. Thank
2 you. Thank you, Mr. Eilermann.

3 MR. EILERMANN: You're quite welcome.

4 JUDGE BURTON: Let me just add too,
5 please, when I call you up and to swear you in,
6 spell your -- your name for the record to assist
7 the court reporter as well as myself. And next, we
8 have August, and I apologize, Hoernschemeyer.
9 Okay. And is it Hoernschemeyer?

10 MR. HOERNSCHEMEYER: Hoernschemeyer.
11 Right.

12 JUDGE BURTON: Very good. Would you
13 please raise your right hand?

14 AUGUST HOERNSCHEMEYER,
15 being first duly sworn to testify the truth, the whole
16 truth, and nothing but the truth, testified as follows:

17 TESTIMONY OF AUGUST HOERNSCHEMEYER

18 JUDGE BURTON: Okay. And could you please
19 spell your last name?

20 MR. HOERNSCHEMEYER: My name is August
21 Hoernschemeyer, H-o-e-r-n-s-c-h-e-m-e-y-e-r.

22 JUDGE BURTON: Thank you.

23 MAN IN AUDIENCE: That's why we call him
24 Gus.

25 MR. HOERNSCHEMEYER: I am the present

1 President of the Peaceful Valley Service Company.
2 I'm -- I'm a registered engineer in the State of
3 Missouri. I am also a volunteer member of this
4 Board.

5 I have prepared a written statement or --
6 that I would like to really read and then enter
7 into the formal minutes of this meeting.

8 JUDGE BURTON: That's fine.

9 MR. HOERNSCHEMEYER: Okay. Peaceful
10 Valley Service Company. This paper was prepared to
11 present at the Missouri Public Service Commission
12 public hearing regarding the rate increase
13 requested by the Peaceful Valley Service Company
14 under SR such-and-such and WR such-and-such. The
15 meeting is to be held on June 24th, 2014, at
16 Owensville City Hall beginning at 6:30 p.m. This
17 paper will be presented at the public meeting for
18 inclusion in the minutes of that meeting.

19 History of the request for rate increase.
20 Peaceful Valley Service Company is the holder of
21 Operating Permit No. MO0041467, which allows the
22 company to operate a sewage treatment lagoon and
23 discharge credent water into an unnamed tributary
24 of Cedar Branch.

25 Discharge is assessed monthly to ensure

1 that permit levels are not exceeded. The lagoon
2 permit expired in 2012.

3 And in early 2013, the company received a
4 notice from the DNR that a new permit would be
5 issued, but it would contain new restrictions on
6 ammonia that our present lagoon did not meet and
7 probably would not be able to meet without major
8 changes.

9 The new permit would also require that we
10 hire a consulting engineer to study the problem and
11 come up with some alternate designs that would meet
12 the new ammonia limits.

13 The final permit requires that work be
14 completed by January 1st, 2018. Subsequently, the
15 service company hired Integrity Engineering of
16 Rolla to make the study and cost estimates for the
17 various options.

18 Their opinion was that the lagoon was
19 obsolete and could not be used to meet the ammonia
20 restrictions. The least expensive option was to
21 abandon the lagoon, install a new bio filter system
22 treatment plant. Estimated cost for this system
23 installation was \$1,115,000.

24 Spreading this cost out over 20 years
25 results in a net monthly cost per home of \$46.12.

1 This is the revenue increase we would need to pay
2 for this project. Obviously, we would need a
3 revenue stream adequate to pay for this approval
4 before we could even talk to anyone about
5 financing.

6 Since our rates are controlled by the
7 Public Service Commission, we apply to the PSC for
8 a rate increase. 171 homes times \$46 per month
9 comes out to be 93,840 per year. This is the
10 amount we requested and what we would need to pay
11 for the project.

12 After their audit, the Public Service
13 Commission decided that we could only get a \$7.28
14 increase in our sewer rate and would have to lower
15 our water rate by \$.53. We had no choice but to
16 accept.

17 But even with the increase, we will lose
18 money next year due to legal and engineering costs
19 in connection with the project and meeting DNR's
20 requirement.

21 Our company faces a dilemma in that one
22 State agency is telling us that we need to spend a
23 million dollars, but another State agency is
24 telling us that we can't charge enough for our
25 services to pay for it.

1 We are a small lake community of 171
2 homes, and we need someone to tell us how to
3 proceed. Public Service -- Peaceful Valley Service
4 Company Board of Directors. That is the end of my
5 statement.

6 JUDGE BURTON: Thank you. Thank you.

7 MR. HOERNSCHEMEYER: Yeah. I would like
8 to place this in the record. Whoops. Excuse me.
9 That's a written copy for you. Thank you. Any
10 questions?

11 COMMISSIONER STOLL: I have no questions
12 at this time, but I do appreciate your comments.
13 And that will be entered into the record by you
14 verbally saying that, too. So thank you, sir.

15 JUDGE BURTON: Okay. Any questions?

16 MS. BAKER: No questions.

17 MR. THOMPSON: I have a couple if that's
18 okay. Good evening, Mr. Hoernschemeyer.

19 MR. HOERNSCHEMEYER: Yes.

20 MR. THOMPSON: Am I correct in
21 understanding that the Homeowners Association owns
22 the company?

23 MR. HOERNSCHEMEYER: That is correct.

24 MR. THOMPSON: And does the company have
25 any customers that are not members of the

1 Homeowners Association?

2 MR. HOERNSCHEMEYER: No.

3 MR. THOMPSON: Very good. Thank you.

4 JUDGE BURTON: Next, Mr. Richard Pierce?

5 MR. HICKS: I -- everything that I was
6 going to say has been said already from Tom and
7 Gus.

8 JUDGE BURTON: Okay. Thank you. Jim
9 Verhulst?

10 MR. MERCIEL: My questions have been
11 answered, also.

12 JUDGE BURTON: All right. Mel Dahlke?

13 MR. DAHLKE: No questions.

14 JUDGE BURTON: Okay. John Kamler?

15 MR. KAMLER: I'm just here as Mayor.

16 JUDGE BURTON: Okay. Don Angell?

17 MR. ANGELL: Angell.

18 JUDGE BURTON: Angell.

19 JUDGE BURTON: Would you please raise your
20 right hand?

21 DON ANGELL,
22 being first duly sworn to testify the truth, the whole
23 truth, and nothing but the truth, testified as follows:

24 TESTIMONY OF DON ANGELL

25 JUDGE BURTON: Okay. Could you please

1 state and spell your name for the record?

2 MR. ANGELL: Don Angell, A-n-g-e-l-l.

3 JUDGE BURTON: Okay. Thank you.

4 MR. ANGELL: I've only been a -- been a
5 homeowner at Peaceful Valley for just a couple of
6 years now. But the first thing I would like to add
7 is that I do not agree with the reduction in the --
8 in one service, the water service, as was said here
9 earlier.

10 So I'd like to just go on the record just
11 saying that I -- I agree that, you know, we -- we
12 still need to maintain what we have and the funds
13 that are coming in, I believe that that should not
14 be a reduction in that rate.

15 The next thing that I would like to say is
16 that I think all of us got a bit shell-shocked,
17 whenever it was, September-ish of last year, a
18 letter was sent out to all the -- the homeowners,
19 which mentioned this million, million and a half
20 dollars, whatever it was about upcoming.

21 And I keep -- I keep here hearing an
22 ammonia plant mentioned, you know, if that's future
23 or whatever. In -- in the business where I work,
24 my title is Plant Engineer. I deal with a lot of
25 engineers.

1 I've had some conversations with some
2 engineers about these sort of -- sorts of issues,
3 what they're doing to -- to -- to combat these,
4 what they have done, what they are doing and
5 continuing doing. And the cost seems strenuous to
6 me.

7 Now, the thing I didn't realize, which I
8 heard here tonight, that -- that the lagoon has to
9 be abandoned and a new one built. So that sheds
10 some new light on some more monies.

11 But I hear other engineering people that
12 I've talked to talk about spray irrigation systems,
13 which I understand are being done for a lot of
14 these -- these type of situations.

15 And if we have additional land, if we
16 don't have to buy -- buy additional land below the
17 present lagoon, I've been told these systems can be
18 put in for -- for cost in the neighborhoods of a
19 150 to \$250,000 versus this -- this other money
20 that's been talked.

21 So I guess I just wanted to say that I
22 don't know if we've researched that, but the pump
23 spray irrigation, I would just like for that to be
24 researched and see if it's a -- if it's a cheaper
25 possibility. Thank you.

1 JUDGE BURTON: Thank you, sir.

2 Commissioner Stoll?

3 COMMISSIONER STOLL: No. I have no
4 questions. But thank you for being here and giving
5 your testimony.

6 JUDGE BURTON: Office of Public Counsel?

7 MS. BAKER: No questions. Thank you.

8 MR. THOMPSON: No questions. Thank you,
9 Judge.

10 JUDGE BURTON: Thank you, sir. Are there
11 any other individuals who would like to offer
12 statements for the record?

13 Okay. Seeing no hands, I want to thank
14 everyone for coming out here tonight and expressing
15 your opinions and your thoughts and showing your
16 interest in what's going on with your water system.

17 And with that, I'll go ahead and conclude
18 this local public hearing, and we'll go off the
19 record. Thank you.

20 MR. THOMPSON: Thank you, Judge.

21 MS. BAKER: Thank you.

22 (The proceedings were concluded at 6:10 p.m. on
23 June 25, 2014.)

24

25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

REPORTER'S CERTIFICATE

STATE OF MISSOURI)

) ss.

COUNTY OF OSAGE)

I, Monnie S. Mealy, Certified Shorthand Reporter,
Certified Court Reporter #0538, and Registered Professional
Reporter, within and for the State of Missouri, do hereby
certify that I was personally present at the proceedings as
set forth in the caption sheet hereof; that I then and there
took down in stenotype the proceedings had at said time and
was thereafter transcribed by me, and is fully and accurately
set forth in the preceding pages.

IN WITNESS WHEREOF, I have hereunto set my hand and
seal on _____, 2014.

Monnie S. Mealy, CSR, CCR #0538
Registered Professional Reporter

<p style="text-align: center;">A</p> <p>abandon 14:21 abandoned 19:9 abandonment 6:18 able 14:7 accept 15:16 accurately 21:12 activities 6:25 7:5 actual 10:13 add 12:4 18:6 additional 19:15 19:16 adequate 15:3 agency 15:22,23 agent 8:15 ago 6:7 11:7,8 agree 18:7,11 ahead 5:2 20:17 allowed 4:2 allows 10:18 13:21 alternate 14:11 Ameren 9:12 American 9:11 ammonia 7:17,19 7:22 14:6,12,19 18:22 amount 15:10 ancestors 10:5 ancient 8:22 Angell 17:16,17 17:17,18,21,24 18:2,2,4 answer 4:2 answered 17:11 apologize 12:8 appearance 5:4 appearing 5:13 Application 1:10 1:12 apply 15:7 appreciate 16:12 approval 15:3 asking 6:15,23 assessed 13:25</p>	<p>assist 12:6 association 6:1,4 7:3 16:21 17:1 attending 3:13 attorney 5:3 attorneys 4:17 AUDIENCE 12:23 audit 15:12 August 12:8,14 12:17,20 availability 10:17 A-n-g-e-l-l 18:2</p> <p style="text-align: center;">B</p> <p>back 7:5 8:3 9:14 bacteria 7:21,24 8:1,24 bad 7:15 Baker 2:8 5:11 5:11 11:24 16:16 20:7,21 basically 6:17 beginning 13:16 behalf 5:13 believe 18:13 big 11:13 bigger 7:10 biggest 9:1 bill 10:13 billing 6:13 bills 10:15 bio 14:21 bit 6:3 10:16 18:16 Board 7:6 10:20 13:4 16:4 bought 7:16 Boulevard 1:22 Box 2:4,10 5:7,12 Branch 13:24 break 11:1,2 build 10:19 11:4 11:6,7 building 11:11 built 19:9</p>	<p>Burton 1:17 3:2 3:3 4:10 5:9,15 5:23 10:1,6 11:20,22 12:4 12:12,18,22 13:8 16:6,15 17:4,8,12,14,16 17:18,19,25 18:3 20:1,6,10 business 6:11 18:23 buy 19:16,16</p> <p style="text-align: center;">C</p> <p>C 2:1 3:1 call 8:12,24 9:4 9:11 10:14,19 12:5,23 calling 4:11 caption 21:10 care 8:20 case 1:10,13 3:6 3:20,24 4:8 10:25 11:15 causing 7:23 CCR 1:21 21:20 Cedar 13:24 CERTIFICATE 21:1 Certified 21:6,7 certify 21:9 changes 14:8 charge 15:24 cheaper 19:24 choice 15:15 Christina 2:8 5:11 City 1:22 2:5,10 5:8,12 13:16 clarify 10:2 clarifying 4:17 cleans 8:25 cold 8:1 colleague 7:5 combat 19:3 come 8:12 14:11 comes 6:22 10:12 10:12,17 15:9</p>	<p>coming 18:13 20:14 comments 3:16 3:23 4:1,5,8 16:12 Commission 1:1 2:2,3 3:4,18 4:19 5:4,7 6:8 8:18 10:24 13:11 15:7,13 Commissioner 3:9,11 4:15 10:7 11:17 16:11 20:2,3 Commissioners 3:17 community 16:1 company 4:6 6:2 6:3,10,21 8:17 9:11,15,17 13:1 13:10,13,20,22 14:3,15 15:21 16:4,22,24 Company's 1:11 1:13 3:6 complaint 9:1 completed 14:14 complicated 8:21 computer 6:13 concerns 3:16 4:2 conclude 20:17 concluded 4:22 20:22 connection 15:19 consequently 11:12 considered 3:24 6:14 consulting 14:10 contain 14:5 continuing 19:5 controlled 15:6 conversations 19:1 copy 16:9</p>	<p>correct 16:20,23 cost 14:16,22,24 14:25 19:5,18 costs 15:18 Counsel 2:7,8,9 4:18 5:10,13 11:23 20:6 County 9:10 21:4 couple 6:5 16:17 18:5 court 12:7 21:7 credent 13:23 CSR 1:21 21:20 customers 5:14 16:25 cutting 7:2</p> <p style="text-align: center;">D</p> <p>D 3:1 Dahlke 17:12,13 day 9:14 deal 18:24 decided 15:13 decision-making 3:25 decrease 6:23 10:9 decreases 7:25 Deputy 2:8 designs 14:11 diabetic 9:7 different 6:25 7:4,20 8:15,15 dilemma 15:21 dip 9:20 Directors 16:4 discharge 13:23 13:25 disease 9:7 DNR 14:4 DNR's 15:19 doing 8:7 19:3,4 19:5 dollars 15:23 18:20 Don 17:16,21,24 18:2</p>
--	---	---	--	---

<p>drink 8:19 due 15:18 duly 5:20 12:15 17:22</p> <hr/> <p style="text-align: center;">E</p> <p>E 2:1,1 3:1,1 earlier 8:6 18:9 early 14:3 eating 7:22 effect 8:4 eight 6:7 Eilermann 5:16 5:19,22,24 10:1 10:4,11 11:10 11:21 12:2,3 Electric 9:12 engineer 6:25 13:2 14:10 18:24 engineering 14:15 15:18 19:11 engineers 18:25 19:2 ensure 13:25 enter 5:4 13:6 entered 16:13 environmental 7:9 environmentalist 7:10 EPA/DNR 8:7 Estimated 14:22 estimates 14:16 evening 3:14 4:11 16:18 everybody 3:12 exceeded 14:1 excuse 5:24 7:12 16:8 expensive 14:20 expired 14:2 expressing 20:14 extremely 7:25 E-i-l-e-r-m-a-n-n 10:3</p>	<hr/> <p style="text-align: center;">F</p> <p>faces 15:21 fact 3:19 6:16,23 8:5,8 9:1,2 facts 6:5 far 8:23 favor 7:6 fear 10:21 feel 3:20 4:5 fellow 3:17 felt 10:24 File 3:8,8 filter 14:21 final 14:13 financing 15:5 fine 13:8 first 3:12 5:20 9:16 12:15 17:22 18:6 fish 7:11 fits 9:23 11:15 five 3:17 fix 11:2 follows 5:21 12:16 17:23 food 9:8 forever 11:3 formal 13:7 former 6:1 7:18 forth 21:10,13 forward 4:7 5:17 four 3:19 fowl 7:12 free 4:5 front 8:14,16 fully 21:12 fund 6:25 funds 18:12 future 18:22</p> <hr/> <p style="text-align: center;">G</p> <p>G 3:1 general 9:4 gentleman 8:8 German 10:5 give 8:18 giving 20:4</p>	<p>go 4:22 5:2 7:23 8:14 10:22 18:10 20:17,18 goes 8:4,23 going 4:11 5:2 6:24 7:2,3,4 9:14,19 10:22 17:6 20:16 good 6:20 8:18 12:12 16:18 17:3 granted 7:17 8:21 grants 8:12 great 10:21 Greeks 8:22 grocery 6:11 guess 19:21 Gus 12:24 17:7 guys 9:22</p> <hr/> <p style="text-align: center;">H</p> <p>half 18:19 Hall 13:16 hand 5:18 8:6,7 12:13 17:20 21:15 hands 20:13 happen 4:24 hard 8:12 hazards 7:9 hear 19:11 heard 19:8 hearing 1:5 3:5 3:13 4:7 13:12 18:21 20:18 heart 9:7 held 13:15 Hello 3:2 hereof 21:10 hereunto 21:15 Hey 9:23 HICKS 17:5 high 9:17 11:5 hire 14:10 hired 14:15 History 13:19</p>	<p>Hoernschemeyer 11:9 12:8,9,10 12:10,14,17,20 12:21,25 13:9 16:7,18,19,23 17:2 holder 13:20 home 14:25 homeowner 18:5 homeowners 16:21 17:1 18:18 homes 15:8 16:2 houses 10:15 huge 8:9 H-o-e-r-n-s-c-h... 12:21</p> <hr/> <p style="text-align: center;">I</p> <p>important 10:18 inclusion 13:18 increase 1:11,13 3:7 6:6,15 7:7 9:2 13:12,19 15:1,8,14,17 individual 4:12 individuals 4:25 20:11 infrastructure 11:11 install 14:21 installation 14:23 Integrity 14:15 interest 20:16 irrigation 19:12 19:23 issued 14:5 issues 19:2</p> <hr/> <p style="text-align: center;">J</p> <p>January 14:14 Jefferson 1:22 2:5,10 5:7,12 Jim 17:8 John 17:14 Judge 1:17,18</p>	<p>3:2,3,12 4:10 5:5,9,15,23 10:1,6 11:20,22 12:1,4,12,18,22 13:8 16:6,15 17:4,8,12,14,16 17:18,19,25 18:3 20:1,6,9 20:10,20 June 1:7 13:15 20:23</p> <hr/> <p style="text-align: center;">K</p> <p>Kamler 17:14,15 kaput 10:22 keep 18:21,21 keeping 6:19 Kevin 2:3 5:5 kicked 8:3 kicking 7:22 Kim 1:17 3:2 know 3:15 6:2,5 8:7 18:11,22 19:22 knowing 7:18 10:23</p> <hr/> <p style="text-align: center;">L</p> <p>lagoon 7:11,16 8:9,20 13:22 14:1,6,18,21 19:8,17 lagoons 8:23 lake 7:21 11:12 16:1 land 19:15,16 larger 7:6 lasts 11:3 late 10:22 Law 1:18 3:3 left 8:7 legal 15:18 Legislature 9:22 letter 18:18 levels 14:1 light 19:10 limits 14:12</p>
---	---	---	---	--

<p>listed 4:13,23 listen 3:15 4:1 Litigation 1:21 little 6:2 10:16 live 9:10 lived 7:15 lives 7:13 living 7:11,12 loan 8:11 local 1:5 3:5,13 20:18 look 4:7 9:22 11:12 lose 15:17 lot 7:19,19,22 18:24 19:13 Louis 9:10 lower 15:14</p> <hr/> <p style="text-align: center;">M</p> <p>Madison 2:4,9 maintain 18:12 major 14:7 MAN 12:23 man-made 11:4 matter 1:10,12 3:6 Mayor 17:15 ma'am 10:4 Mealy 1:21 21:6 21:20 meet 14:6,7,11 14:19 meeting 13:7,15 13:17,18 15:19 Mel 17:12 member 13:3 members 3:17 16:25 mentioned 7:8 8:6,8 18:19,22 MERCIEL 17:10 Midwest 1:21 million 15:23 18:19,19 minimize 3:20</p>	<p>minutes 13:7,18 Missouri 1:1,7 2:2 3:18 5:6,8 5:12 13:3,11 21:3,8 MO 1:22 2:5,10 mom 6:10 moment 11:22 money 6:17,22 6:24 8:11 9:12 10:19,25 11:11 15:18 19:19 monies 19:10 Monnie 1:21 21:6,20 month 15:8 monthly 13:25 14:25 MO0041467 13:21 muskrats 7:12</p> <hr/> <p style="text-align: center;">N</p> <p>N 2:1 3:1 name 3:2 4:12,23 7:13 10:2 12:6 12:19,20 18:1 necessarily 9:8 need 6:5 15:1,2 15:10,22 16:2 18:12 needed 6:9,11 10:25 needs 9:3 neighborhoods 19:18 net 14:25 new 6:13,13 14:4 14:5,9,12,21 19:9,10 nitrogen 7:23 non-existent 8:2 notice 14:4</p> <hr/> <p style="text-align: center;">O</p> <p>O 3:1 obsolete 14:19</p>	<p>Obviously 15:2 offer 20:11 Office 2:7,9 4:18 5:7,10,13 11:22 20:6 official 3:23 Oh 10:1 okay 3:11 5:23 9:15 10:6 11:17 12:9,18 13:9 16:15,18 17:8 17:14,16,25 18:3 20:13 operate 6:10 8:10 13:22 Operating 1:11 1:14 13:21 operation 8:10 opinion 14:18 opinions 20:15 opportunity 3:22 4:16 option 14:20 options 14:17 order 4:12 9:20 OSAGE 21:4 ourself 8:10 owed 6:17 Owensville 1:7 13:16 Owners 5:25 owns 16:21</p> <hr/> <p style="text-align: center;">P</p> <p>P 2:1,1 3:1 pages 21:13 paper 13:10,17 part 3:23 pay 9:15,21 10:15 15:1,3,10 15:25 paying 10:13 Peaceful 1:10,13 3:6 5:25 6:2 7:6 13:1,9,13,20 16:3 18:5 people 6:16,18</p>	<p>6:19 8:5,19 10:14,16 19:11 permit 13:21 14:1,2,4,9,13 person 9:6 personally 21:9 picture 11:13 piece 10:9 Pierce 17:4 pipes 10:21 11:1 11:1 place 16:8 planning 9:18 plant 14:22 18:22,24 playing 10:24 please 5:16 11:22 12:5,13,18 17:19,25 point 6:22 pop 6:11 possibility 19:25 possibly 11:5 Post 5:7 preceding 21:13 prepared 13:5,10 present 6:9 12:25 13:11 14:6 19:17 21:9 presented 13:17 President 5:25 6:1 13:1 Presiding 1:17 probably 6:20 7:9 8:1 14:7 problem 7:14,23 14:10 procedure 4:10 proceed 16:3 proceedings 1:3 20:22 21:9,11 Professional 21:7 21:21 profit 7:3 10:12 10:12,17,18 project 15:2,11 15:19</p>	<p>Property 5:25 provide 4:14 PSC 15:7 public 1:1,5 2:2,3 2:7,7,8,9 3:3,5 3:13,18 4:18,19 5:3,6,10,13 6:8 8:17 10:23 11:14,23 13:11 13:12,17 15:7 15:12 16:3 20:6 20:18 pump 19:22 purpose 8:16,17 put 10:21 19:18 p.m 13:16 20:22 P.O 2:4,10 5:12</p> <hr/> <p style="text-align: center;">Q</p> <p>question 4:3 questions 4:3,17 4:20 11:18,23 11:24 12:1 16:10,11,15,16 17:10,13 20:4,7 20:8 quite 12:3</p> <hr/> <p style="text-align: center;">R</p> <p>R 2:1 3:1 raise 5:17 12:13 17:19 rate 6:6,14,24 9:2 10:9 13:12,19 15:8,14,15 18:14 rates 3:7 15:6 read 3:22 13:6 realize 19:7 really 10:9 13:6 receive 4:6 received 14:3 recipe 9:4 record 3:23 6:19 12:6 16:8,13 18:1,10 20:12 20:19</p>
---	---	---	--	---

<p>reduction 18:7 18:14 regarding 4:8 13:12 registered 13:2 21:7,21 Regulatory 1:18 3:3 REPORTED 1:21 reporter 12:7 21:6,7,8,21 REPORTER'S 21:1 reports 7:1 request 1:11,13 3:7 13:19 requested 13:13 15:10 require 14:9 requirement 15:20 requires 14:13 research 9:17 researched 19:22 19:24 reserves 9:16,20 10:19 11:5,6 resources 9:13 restrictions 14:5 14:20 results 14:25 revenue 15:1,3 Revenues 1:11 1:14 Richard 17:4 right 5:15,18 7:21 8:6 11:16 12:11,13 17:12 17:20 Rolla 14:16 Romans 8:22 room 7:10 RPR 1:21 rules 10:23,24</p> <hr/> <p style="text-align: center;">S</p>	<p>S 1:17,21 2:1 3:1 21:6,20 safe 8:19 saying 10:11 16:14 18:11 scenario 8:15 school 7:18 seal 21:16 see 3:21 4:25 19:24 Seeing 20:13 sent 18:18 September-ish 18:17 serve 9:8 service 1:1,10,13 2:2,3 3:4,6,18 4:6,19 5:4,7 6:2 6:3,8,8,10 8:16 8:17,18 9:14,16 10:23 11:14 13:1,10,11,13 13:20 14:15 15:7,12 16:3,3 18:8,8 services 1:21 15:25 set 21:10,13,15 seven 6:7 sewage 7:11,16 8:9,20,23 13:22 sewer 1:11 11:1 15:14 sewers 10:14 sheds 19:9 sheet 4:24 21:10 shell-shocked 18:16 Shorthand 21:6 showing 20:15 sir 5:17 16:14 20:1,10 sits 8:24 situation 9:3,9 situations 19:14 size 9:23 11:15 slows 7:24</p>	<p>small 16:1 small-time 8:9 somebody 7:8 9:7 sort 19:2 sorts 19:2 specific 4:2 spell 12:6,19 18:1 spelled 10:3 spend 15:22 spray 19:12,23 Spreading 14:24 SR 13:14 SR-2014-0153 1:10 SR-20140153 3:8 ss 21:3 St 9:10 Staff 2:2 4:18 5:3 5:6 start 10:2 11:1,2 started 6:12,21 10:8 state 1:1 9:21 13:2 15:22,23 18:1 21:3,8 statement 13:5 16:5 statements 4:14 4:21 20:12 stereotype 21:11 step 5:16 Stoll 3:9,11 4:15 10:7 11:17 16:11 20:2,3 store 6:11 stream 15:3 Street 2:4,9 strenuous 19:5 studies 7:4 study 14:10,16 Subsequently 14:14 such-and-such 13:14,14 Suite 1:22 sure 11:14</p>	<p>swear 4:13 12:5 sworn 5:20 12:15 17:22 system 6:13 14:21,22 20:16 systems 6:13 19:12,17</p> <hr/> <p style="text-align: center;">T</p> <hr/> <p>take 3:16,22 10:9 10:13 taken 8:20 talk 15:4 19:12 talked 19:12,20 talking 10:8 teacher 7:18 tell 16:2 telling 15:22,24 testified 5:21 12:16 17:23 testify 5:1,20 12:15 17:22 testimony 3:16 4:4 5:22 11:19 11:25 12:17 17:24 20:5 thank 3:11,12 4:8 5:5,9,11,15 5:23 9:24 11:18 11:20,21,24 12:1,2,22 16:6 16:6,9,14 17:3 17:8 18:3 19:25 20:1,4,7,8,10 20:13,19,20,21 thing 7:8,14 8:4 8:11,23 9:13,18 9:21 18:6,15 19:7 things 6:7 7:20 9:16 think 18:16 Thomas 5:16,19 5:22 Thompson 2:3 5:5,6 12:1 16:17,20,24</p>	<p>17:3 20:8,20 thoughts 20:15 throw 8:15 time 4:21 5:2,16 6:6,9 8:14 9:25 11:18 16:12 21:11 times 15:8 title 18:24 told 19:17 Tom 17:6 tonight 19:8 20:14 tower 11:7 transcribed 21:12 transcript 1:3 3:21 treatment 13:22 14:22 tributary 13:23 Truman 1:22 truth 5:20,21,21 12:15,16,16 17:22,23,23 trying 11:4 turtles 7:13 type 19:14</p> <hr/> <p style="text-align: center;">U</p> <hr/> <p>understand 19:13 understanding 16:21 unnamed 13:23 upcoming 18:20</p> <hr/> <p style="text-align: center;">V</p> <hr/> <p>Valley 1:10,13 3:6 5:25 6:2 7:6 13:1,10,13,20 16:3 18:5 various 7:4 14:17 verbally 16:14 Verhulst 17:9 versus 19:19 Volume 1:8</p>
--	---	--	--	---

volunteer 13:3	16:7	6		
<hr/> W <hr/>	year 7:25 15:9,18	6:10 20:22		
W 1:22	18:17	6:30 13:16		
want 10:2 20:13	years 6:7 11:7,7	636-7551 1:23		
wanted 3:12 10:7	14:24 18:6	65102 2:5,10 5:8		
19:21	<hr/> \$ <hr/>	5:12		
warmed 8:2	\$1,115,000 14:23	65109 1:22		
wasn't 6:19	\$250,000 19:19	<hr/> 7 <hr/>		
11:16	\$46 15:8	751-3234 2:5		
water 1:14 6:21	\$46.12 14:25	751-5565 2:11		
6:24 7:12 8:19	\$7.28 15:13	<hr/> 9 <hr/>		
9:11 10:8,16	<hr/> # <hr/>	93,840 15:9		
11:1,7 13:23	#0538 21:7,20			
15:15 18:8	<hr/> 1 <hr/>			
20:16	1 1:8			
weather 8:2	1st 14:14			
weighed 9:3	12 11:7			
welcome 4:9 12:3	15 11:7			
went 6:16,17,18	150 19:19			
11:11	154 3:8			
we'll 3:21 4:22	171 15:8 16:1			
20:18	1960s 10:22			
we're 3:5 4:2	<hr/> 2 <hr/>			
6:15	20 14:24			
we've 8:9 19:22	200 2:4,9			
WHEREOF	2002 11:9			
21:15	2012 14:2			
Whoops 16:8	2013 14:3			
winter 8:1	2014 1:7 13:15			
wintertime 7:24	20:23 21:16			
wishes 5:1	2018 14:14			
WITNESS 21:15	207 1:22			
words 3:10 9:6	2230 2:10			
9:19 11:10	24th 13:15			
work 14:13	25 1:7 20:23			
18:23	<hr/> 3 <hr/>			
wouldn't 8:11	3200 5:12			
WR 13:14	3432 1:22			
written 3:21 13:5	360 2:4 5:7			
16:9	<hr/> 5 <hr/>			
WR-2014 3:8	53 15:15			
WR-2014-0154	573 1:23 2:5,11			
1:13				
<hr/> Y <hr/>				
Yeah 11:9,10				